

Fridge Freezer

JLFFS2033

JLFFW2034

User Manual

John Lewis

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Safety information

Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not responsible for any injuries or damages that are the result of incorrect installation or usage. Always keep the instructions in a safe and accessible location for future reference.

Children and vulnerable people safety

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.
- This appliance may be used by children between 3 and 8 years of age and persons with very extensive and complex disabilities, if they have been properly instructed.
- Children of less than 3 years of age should be kept away unless continuously supervised.
- Do not let children play with the appliance.
- Children shall not carry out cleaning and user maintenance of the appliance without supervision.
- Keep all packaging away from children and dispose of it appropriately.

General Safety

- This appliance is intended to be used in household and similar applications such as:
 - Farm houses; staff kitchen areas in shops, offices and other working environments

- By clients in hotels, motels, bed and breakfast and other residential type environments
- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not damage the refrigerant circuit.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- Do not use water spray and steam to clean the appliance.
- Clean the appliance with a moist soft cloth. Only use neutral detergents. Do not use abrasive products, abrasive cleaning pads, solvents or metal objects.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its Authorised Service Centre or similarly qualified persons in order to avoid a hazard.

Safety instructions

Installation



Warning! Only a qualified person must install this appliance.

- Remove all the packaging and the transit bolts.
- Do not install or use a damaged appliance.
- Follow the installation instructions supplied with the appliance.
- Always take care when moving the appliance as it is heavy. Always use safety gloves and enclosed footwear.
- Make sure the air can circulate around the appliance.
- At first installation or after reversing the door wait at least 4 hours before connecting the appliance to the power supply. This is to allow the oil to flow back in the compressor.
- Before carrying out any operations on the appliance (e.g. reversing the door), remove the plug from the power socket.
- Do not install the appliance close to radiators or cookers, ovens or hobs.
- Do not install the appliance where there is direct sunlight.
- Do not install this appliance in areas that are too humid or too cold.
- When you move the appliance, lift it by the front edge to avoid scratching the floor.

Electrical connection



Warning! Risk of fire and electric shock.

- The appliance must be earthed.
- Make sure that the parameters on the rating plate are compatible with the electrical ratings of the mains power supply.
- Always use a correctly installed shockproof socket.

- Do not use multi-plug adapters and extension cables.
- Make sure not to cause damage to the electrical components (e.g. mains plug, mains cable, compressor). Contact the Authorised Service Centre or an electrician to change the electrical components.
- The mains cable must stay below the level of the mains plug.
- Connect the mains plug to the mains socket only at the end of the installation. Make sure that there is access to the mains plug after the installation.
- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.

Use



Warning! Risk of injury, burns, electric shock or fire.

- Do not change the specification of this appliance.
- Do not put electrical appliances (e.g. ice cream makers) in the appliance unless they are stated applicable by the manufacturer.
- Be careful not to cause damage to the refrigerant circuit. It contains isobutane (R600a), a natural gas with a high level of environmental compatibility. This gas is flammable.
- If damage occurs to the refrigerant circuit, make sure that there are no flames and sources of ignition in the room. Ventilate the room.
- Do not let hot items to touch the plastic parts of the appliance.
- Do not put soft drinks in the freezer compartment. This will create pressure on the drink container.
- Do not store flammable gas and liquid in the appliance.

- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.
- Do not touch the compressor or the condenser. They are hot.
- Do not remove or touch items from the freezer compartment if your hands are wet or damp.
- Do not freeze again food that has been thawed.
- Obey the storage instructions on the packaging of frozen food.
- Cut off the mains cable and discard it.
- Remove the door to prevent children and pets to be closed inside of the appliance.
- The refrigerant circuit and the insulation materials of this appliance are ozone-friendly.
- The insulation foam contains flammable gas. Contact your municipal authority for information on how to discard the appliance correctly.
- Do not cause damage to the part of the cooling unit that is near the heat exchanger.

Internal lighting



Warning! Risk of electric shock.

- The type of lamp used for this appliance is for household appliances only. Do not use it for house lighting.

Care and cleaning



Warning! Risk of injury or damage to the appliance.

- Before maintenance, deactivate the appliance and disconnect the mains plug from the mains socket.
- This appliance contains hydrocarbons in the cooling unit. Only a qualified person must do the maintenance and the recharging of the unit.
- Regularly examine the drain of the appliance and if necessary, clean it. If the drain is blocked, defrosted water collects in the bottom of the appliance.

Service

- To repair the appliance contact an Authorised Service Centre.
- Use original spare parts only.

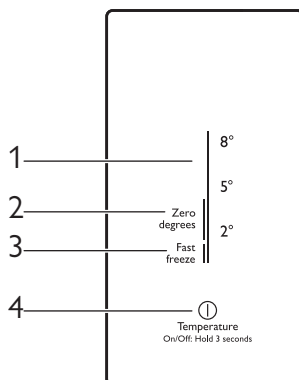
Disposal



Warning! Risk of injury or suffocation.

- Disconnect the appliance from the mains supply.

Control panel



1. Temperature scale
2. Zero degrees compartment icon
3. Fast freeze icon

4. Temperature key

Switching on

1. Plug the appliance into electrical mains socket.
2. To turn on the appliance, touch the temperature key until all LED indicators light up.

Switching off

1. To switch off the appliance press the temperature key for 3 seconds. All LED indicators turn off.
2. To disconnect the appliance from the electrical supply, remove the mains plug from the power socket.

Temperature regulation

To regulate the temperature, press the temperature key. Every time the key is pressed, the

set temperature moves by 1 position and corresponding LED indicator lights up. Press the temperature key repeatedly until the required temperature is selected. The setting will be fixed.



Selection is progressive, varying from +2°C to +8°C.
Coldest setting: +2°C.
Warmest setting: +8°C

Choose the setting keeping in mind that the temperature inside the appliance depends on:

- room temperature
- frequency of opening the door
- quantity of food stored
- appliance location.

Sleep mode of the display

After 30 seconds of no interaction with the appliance, the display goes into the sleep mode.

Only LED indicator corresponding to currently set temperature illuminates in low light. All other LED indicators are off. To deactivate this mode press the temperature key.

Fast freeze function

If you need to insert a large amount of warm food into fridge compartment (for example after doing the grocery shopping) or rapidly decrease the temperature in the freezer compartment to freeze fresh food quickly, we suggest activating Fast freeze function for proper food storage.

To activate this function press the temperature key repeatedly until the LED indicator next to Fast freeze icon lights up. Also LED indicator corresponding to $+2^{\circ}\text{C}$ illuminates.



This function stops automatically after 52 hours. When the function deactivates, the previous temperature setting is restored.



You can deactivate this function at any time by pressing the temperature key and choosing a new temperature setting.

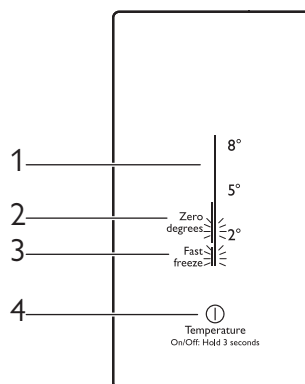


This function corresponds both to fridge and freezer compartment.

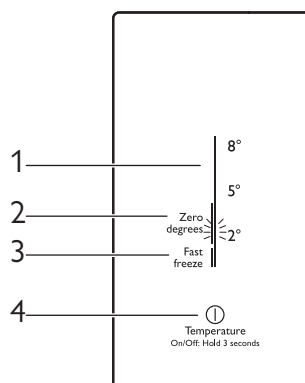
Setting temperature to 0°C in Zero degrees compartment

In order to set the temperature close to 0°C in Zero degrees compartment press the temperature key repeatedly until LED indicator lights up in one of the following configurations:

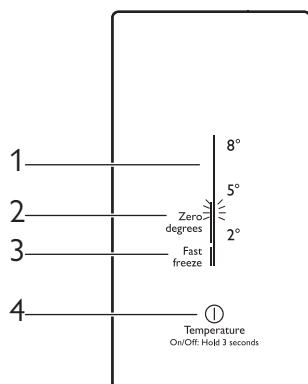
1. to activate also Fast freeze function



2. most suitable for fish and meat



3. most suitable for fresh food other than fish and meat



If you set a temperature to 5° C or higher, the temperature inside Zero degrees compartment will be higher than 3° C.

Door open indicator

If the door has been left open for approximately 5 minutes, the door open indicator activates. The temperature key and LED indicator of the currently set temperature flash.



You can deactivate this indicator by closing the door or by pressing the temperature key.

Daily use

Freezing fresh food

The freezer compartment is suitable for freezing fresh food and storing frozen and deep-frozen food for a long time.

To freeze fresh food activate the Fast freeze function at least 24 hours before placing the food to be frozen in the freezer compartment.

Place the fresh food to be frozen in the bottom compartment.

The maximum amount of food that can be frozen in 24 hours is specified on the **rating plate**, a label located on the inside of the appliance.

The freezing process lasts 24 hours: during this period do not add other food to be frozen.

When the freezing process is completed, return to the required temperature (see "Fast freeze Function").



In this condition, the refrigerator compartment temperature might drop below 0°C. If this occurs reset the temperature regulator to a warmer setting.

Storage of frozen food

When first starting-up or after a period out of use, before putting the products in the compartment let the appliance run at least 2 hours with the Fast freeze function turned on.

If large quantities of food are to be stored, remove all drawers from appliance and place food on glass shelf to obtain the best performance.



In the event of accidental defrosting, for example due to a power failure, if the power has been off for longer than the value shown in the technical data chart under "Rising time", the defrosted food must be consumed quickly or cooked immediately and then re-frozen (after cooling).

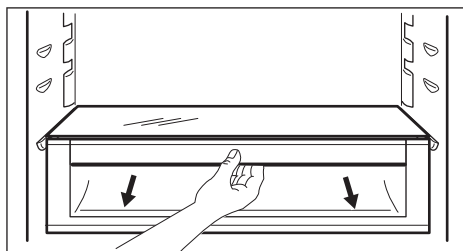
Storage of the food in a fridge compartment

Cover or wrap the food, particularly if it has a strong flavour.

Position the food so that air can circulate freely around it.

Keep the food on all shelves no closer than 20 mm from the rear wall and 15 mm from the door.

Zero degrees compartment



This compartment is suitable for storing fresh food like fish, meat, seafood, because it provides the best storage temperature. The temperature is lower here than in the rest of the fridge.

To lower the temperature in the compartment to 0° refer to a respective section in 'Control Panel' chapter.

Multiflow

The refrigerator compartment is equipped with a device that allows rapid cooling of food and keeps a more uniform temperature in the compartment.

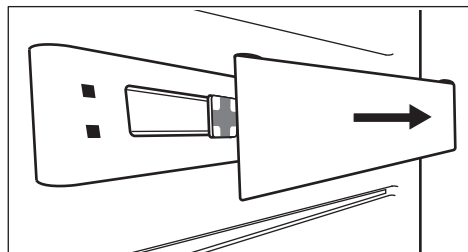
This device activates automatically when needed, for example when the temperature inside the appliance is high.

Air filter

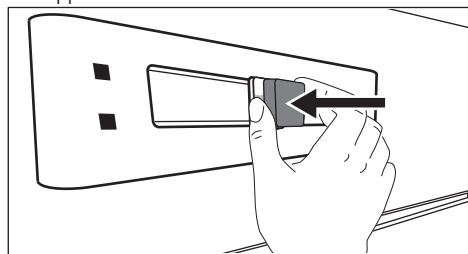
On delivery the filter is in a plastic bag. This active carbon filter absorbs bad odours and maintains the best flavour and aroma for all the food stored in the refrigerator compartment.

To install the filter in the appliance:

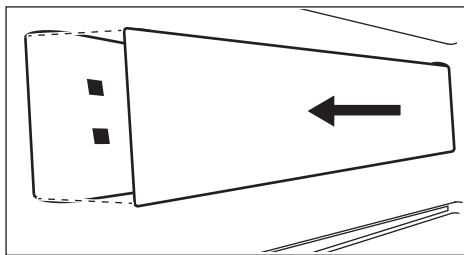
1. Take off the filter cover.



2. Take out the filter from the plastic bag.
3. Insert the filter in the slot in the rear wall of the appliance.



4. Put on the filter cover.



Caution! Make sure that the filter cover is always closed so that the filter functions correctly.

To get the best performance the filter should be changed once every 6 months. New active filter can be purchased from your local dealer or through the website. The part number is printed on the plastic bag.

Hints and tips

Normal operating sounds

The following sounds are normal during operation:

- A faint gurgling and bubbling sound from coils sound when refrigerant is pumped.
- A whirring and pulsating sound from the compressor when refrigerant is pumped.
- A sudden cracking noise from inside appliance caused by thermic dilatation (a natural and not dangerous physical phenomenon).
- A faint click noise from the temperature regulator when the compressor switches on or off.

Hints for energy saving

- Do not open the door frequently or leave it open longer than absolutely necessary.

Hints for fresh food refrigeration

To obtain the best performance:

- do not store warm food or evaporating liquids in the refrigerator
- do cover or wrap the food, particularly if it has a strong flavour
- position food so that air can circulate freely around it

Hints for refrigeration

Useful hints:

- Meat (all types): wrap in a suitable packaging and place it on the glass shelf above the vegetable drawer. Store meat for at most 1-2 days.
- Cooked foods, cold dishes: cover and place on any shelf.

- Fruit and vegetables: clean thoroughly and place in a special drawer. Bananas, potatoes, onions and garlic must not be kept in the refrigerator if not packed.
- Butter and cheese: place in a special airtight container or wrap in an aluminium foil or a polythene bag to exclude as much air as possible.
- Bottles: close with a cap and place on the door bottle shelf, or (if available) on the bottle rack.

Hints for freezing

To help you make the most of the freezing process, here are some important hints:

- the maximum quantity of food which can be frozen in 24 hours is shown on the rating plate;
- the freezing process takes 24 hours no further food to be frozen should be added during this period;
- freeze only top quality, fresh and thoroughly cleaned, foodstuffs;
- prepare food in small portions to enable it to be rapidly and completely frozen and to make it possible subsequently to thaw only the quantity required;
- wrap up the food in aluminium foil or polythene and make sure that the packages are airtight;
- do not allow fresh, unfrozen food to touch food which is already frozen, thus avoiding a rise in temperature of the latter;
- lean foods store better and longer than fatty ones; salt reduces the storage life of food;
- water ices, if consumed immediately after removal from the freezer compartment, can possibly cause the skin to be freeze burnt;
- it is advisable to show the freezing in date on each individual pack to enable you to keep tab of the storage time.

Hints for storage of frozen food

To obtain the best performance from this appliance, you should:

- make sure that the commercially frozen foodstuffs were adequately stored by the retailer;
- be sure that frozen foodstuffs are transferred from the foodstore to the freezer in the shortest possible time;
- not open the door frequently or leave it open longer than absolutely necessary;
- once defrosted, food deteriorates rapidly and cannot be refrozen;
- do not exceed the storage period indicated by the food manufacturer.

Care and cleaning



Warning! Refer to Safety chapters.

Cleaning the interior

Before using the appliance for the first time, the interior and all internal accessories should be washed with lukewarm water and some neutral soap to remove the typical smell of a brand-new product, then dried thoroughly.



Caution! Do not use detergents, abrasive powders, chlorine or oil-based cleaners as they will damage the finish.

Periodic cleaning



Caution! Do not pull, move or damage any pipes and/or cables inside the cabinet.



Caution! Take care of not to damage the cooling system.



Caution! When moving the cabinet, lift it by the front edge to avoid scratching the floor.

The equipment has to be cleaned regularly:

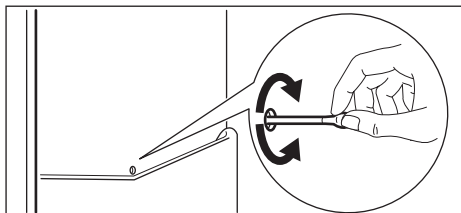
1. Clean the inside and accessories with lukewarm water and some neutral soap.
2. Regularly check the door seals and wipe clean to ensure they are clean and free from debris.
3. Rinse and dry thoroughly.
4. If accessible, clean the condenser and the compressor at the back of the appliance with a brush.

This operation will improve the performance of the appliance and save electricity consumption.

Defrosting of the refrigerator

Frost is automatically eliminated from the evaporator of the refrigerator compartment every time the motor compressor stops, during normal use. The defrost water drains out through a trough into a special container at the back of the appliance, over the motor compressor, where it evaporates.

It is important to periodically clean the defrost water drain hole in the middle of the refrigerator compartment channel to prevent the water overflowing and dripping onto the food inside.



Defrosting of the freezer

The freezer compartment is frost free. This means that there is no build up of frost when it is in operation, neither on the internal walls, nor on the foods.

Periods of non-operation

When the appliance is not in use for long periods, take the following precautions:

1. Disconnect the appliance from electricity supply.

2. Remove all food.
3. Clean the appliance and all accessories.
4. Leave the door/doors open to prevent unpleasant smells.

Troubleshooting



Warning! Refer to Safety chapters.

What to do if...

Problem	Possible cause	Solution
The appliance is noisy.	The appliance is not supported properly.	Check if the appliance stands stable.
Audible or visual alarm is on.	The cabinet has been recently switched on or the temperature is still too high.	Refer to "Door Open Alarm/Indicator" or "High Temperature Alarm/Indicator".
	The temperature in the appliance is too high.	Refer to "Door Open Alarm/Indicator" or "High Temperature Alarm/Indicator".
The lamp does not work.	The lamp is in stand-by mode.	Close and open the door.
The lamp does not work.	The lamp is defective.	Contact the nearest Authorised Service Centre.
The compressor operates continually.	Temperature is set incorrectly.	Refer to "Operation"/"Control Panel" chapter.
	Many food products were put in at the same time.	Wait a few hours and then check the temperature again.
	The room temperature is too high.	Refer to climate class chart on the rating plate.
	Food products placed in the appliance were too warm.	Allow food products to cool to room temperature before storing.
	The Fast freeze function is switched on.	Refer to "Fast freeze function".
The compressor does not start immediately after pressing the Fast freeze or after changing the temperature.	This is normal, no error has occurred.	The compressor starts after some time.

Problem	Possible cause	Solution
Water flows inside the refrigerator.	The water outlet is clogged.	Clean the water outlet.
	Food products prevent water from flowing into the water collector.	Make sure that food products do not touch the rear plate.
Water flows on the floor.	The melting water outlet is not connected to the evaporative tray above the compressor.	Attach the melting water outlet to the evaporative tray.
Temperature cannot be set.	The Fast freeze or Shopping mode function is switched on.	Switch off Fast freeze or Shopping mode manually, or wait until the function resets automatically to set the temperature. Refer to "Fast freeze or Shopping mode function".
The temperature in the appliance is too low/too high.	The temperature regulator is not set correctly.	Set a higher/lower temperature.
	The food products temperature is too high.	Let the food products temperature decrease to room temperature before storage.
	Many food products were stored at the same time.	Store less food products at the same time.
	The Fast freeze function is switched on.	Refer to "Fast freeze function".
Side panels of the appliance are warm.	This is a normal state caused by operation of the heat exchanger.	Make sure that there is at least 30 mm of space between each side of the appliance and the surrounding furniture when the ambient temperature exceeds 38°C.
There is too much condensed water on the rear wall of the refrigerator.	Door was opened too frequently.	Open the door only when necessary.
	Door was not closed completely.	Make sure the door is closed completely.
	Stored food was not wrapped.	Wrap food in suitable packaging before storing it in the appliance.
Door does not open easily.	You attempted to re-open the door immediately after closing.	Wait a few seconds between closing and re-opening of the door.



If the advice does not lead to the desired result, contact the nearest Authorised Service Centre.

Replacing the lamp

The appliance is equipped with a longlife LED interior light.

Only service is allowed to replace the lighting device. Contact your Authorised Service Centre.

Installation



Warning! Refer to Safety chapters.

Positioning

This appliance can be installed in a dry, well ventilated indoor where the ambient temperature corresponds to the climate class indicated on the rating plate of the appliance:

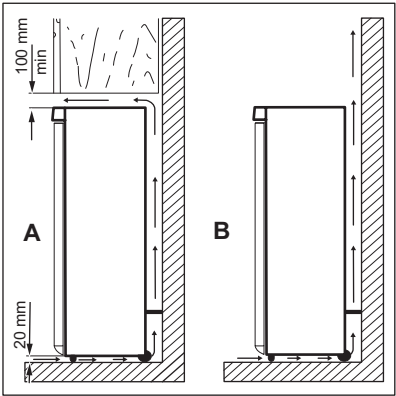
Climate class	Ambient temperature
SN	+10°C to + 32°C
N	+16°C to + 32°C
ST	+16°C to + 38°C
T	+16°C to + 43°C

Location



It must be possible to disconnect the appliance from the mains power supply. The plug must therefore be easily accessible after installation.

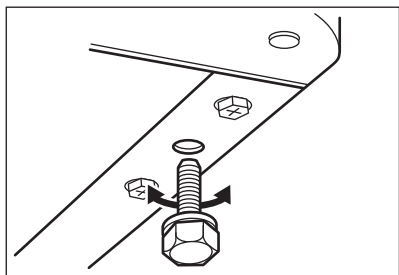
The appliance should be installed well away from sources of heat such as radiators, boilers, direct sunlight etc. Ensure that air can circulate freely around the back of the cabinet. To ensure best performance, if the appliance is positioned below an overhanging wall unit, the minimum distance between the top of the cabinet and the wall unit must be at least 100mm. Ideally, however, the appliance should not be positioned below overhanging wall units. One or more adjustable feet at the base of the cabinet ensure that the appliance stands level.



Caution! In order to guarantee proper functioning in ambient temperature above 38°C, it is advised to have a 30mm separation between the sides of the appliance and surrounding furniture.

Levelling

When placing the appliance ensure that it stands level. This can be achieved by two adjustable feet at the bottom in front.



Electrical Connection



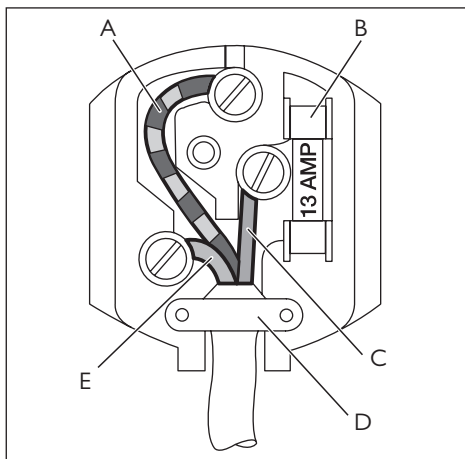
Caution! Any electrical work required to install this appliance should be carried out by a qualified electrician or competent person.



Warning! This appliance must be earthed. The manufacturer declines any liability should these safety measures not be observed.



The wires in the mains lead are coloured in accordance with the following code:



A	Green and Yellow:	Earth
C	Brown:	Live
E	Blue:	Neutral

As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:

1. Connect the wire coloured green and yellow to the terminal marked either with the letter "E" or by the earth symbol \oplus or coloured green and yellow.
2. Connect the wire coloured blue to the terminal either marked with the letter "N" or coloured black.
3. Connect the wire coloured brown to the terminal either marked with the "L" or coloured red.
4. Check that no cut, or stray strands of wire is present and the cord clamp (D) is secure over the outer sheath.
5. Make sure the electricity supply voltage is the same as that indicated on the appliance rating plate.
6. Switch on the appliance.

The appliance is supplied with a 13 amp fuse (B). In the event of having to change the fuse in the plug supplied, a 13 amp ASTA approved (BS 1362) fuse must be used.



Warning! A cut off plug inserted into a 13 amp socket is a serious safety (shock) hazard. Ensure that it is disposed of safely.

Door reversibility

If you want to change the opening direction of the door, contact the nearest Authorised Service Centre. The Authorised Service specialist will reverse the door swing at your cost.

Technical data

Height	2005 mm
Width	595 mm
Depth	647 mm
Rising time	20 h

Voltage	230 - 240 V
Frequency	50 Hz

The technical information is situated in the rating plate, on the external or internal side of the appliance and in the energy label.

Repairs - after sales service

Your John Lewis appliance comes with a three year guarantee. Your original receipt acts as your guarantee. Please make sure you retain it. The guarantee does not cover you against faults caused by accidental damage or misuse. For further details visit johnlewis.com/customer-services. If it is not working correctly refer to the "Troubleshooting" chapter in this user manual. If a fault occurs which you can not resolve through following the advice and information contained within this instruction manual, the next step is to contact John Lewis technical support on:

0330 1230106

They will give you details for your local service engineer. Before calling out an engineer, please ensure you have read the details under the heading "Troubleshooting".

When you contact your local service engineer you will need to give the following details:

1. Your name, address and post code
 2. Your telephone number
 3. Clear and concise details of fault
 4. The purchase date as found on your receipt
 5. The model and serial number of the appliance.
- So that you always have these numbers at hand, we recommend you to make a note of them here:
- Mod.....
 - P.N.C.....
 - S.N.....

IMPORTANT: If you call out an engineer to a fault listed under the heading "Troubleshooting", or to repair a fault caused by incorrect use or installation, a charge will be made even if the appliance is under guarantee.

Spare parts

Always insist on genuine spare parts.

An authorised service engineer should service this product, and only genuine spare parts should be used. Under no circumstances should you attempt to repair the appliance yourself. Repairs carried out by inexperienced persons may cause injury or serious malfunctioning. Please contact John Lewis technical support on 0330 1230106 for assistance.

Shopping is easy with John Lewis Shops

- John Lewis, Aberdeen 01224 625 000
- John Lewis, Basingstoke 01256 406200
- John Lewis, Bluewater 01322 624 123
- John Lewis, Brent Cross 020 8202 6535
- John Lewis, Birmingham 0345 604 9049
- John Lewis, Cambridge 01223 361 292
- John Lewis, Cardiff 02920 536 000
- John Lewis, Cheadle 0161 491 4914
- John Lewis, Chelmsford 0124 545 8400
- John Lewis, Cribbs Causeway 0117 959 1100
- John Lewis, Edinburgh 0131 556 9121
- John Lewis, Exeter 01392 284150
- John Lewis, Glasgow 0141 353 6677
- John Lewis, High Wycombe 01494 462 666
- John Lewis, Kingston 020 8547 3000
- John Lewis, Leicester 0116 242 5777
- John Lewis, Leeds 0113 3946299
- John Lewis, Liverpool 0151 709 7070
- John Lewis, Milton Keynes 01908 679 171
- John Lewis, Newcastle upon Tyne 0191 232 5000
- John Lewis, Norwich 01603 660 021
- John Lewis, Nottingham 0115 941 8282
- John Lewis, Oxford Street 020 7629 7711
- John Lewis, Peterborough 01733 344 644
- John Lewis, Reading 0118 957 5955
- John Lewis, Sheffield 0114 276 8511
- Peter Jones, Sloane Square 020 7730 3434
- John Lewis, Solihull 0121 704 1121


John Lewis, Southampton 02380 216 400
Knight & Lee, Southsea 02392 827 511
John Lewis, Stratford 020 8532 3500
John Lewis, The Trafford Centre 0161 491 4040
John Lewis, Watford 01923 244 266
John Lewis, Welwyn 01707 323 456

John Lewis at home

John Lewis, Ashford 01233 811 010
John Lewis, Chester 01244 393 880

John Lewis, Chichester 01243 813 030
John Lewis, Croydon 020 8662 4730
John Lewis, Horsham 01403 214 740
John Lewis, Ipswich 01473 275 850
John Lewis, Newbury 01635 263 980
John Lewis, Poole 01202 756 020
John Lewis, Swindon 01793 733 180
John Lewis, Tamworth 01827 300 580
John Lewis, Tunbridge Wells 01892 506 830
John Lewis, York 01904 557 950

ENVIRONMENTAL CONCERNS

Recycle materials with the symbol . Put the packaging in relevant containers to recycle it. Help protect the environment and human health by recycling waste of electrical and electronic appliances. Do not dispose of appliances

marked with the symbol  with the household waste. Return the product to your local recycling facility or contact your municipal office.



280157391-A-492017 (Subject to change without notice.)