

Deliveries

If you prefer not to carry your shopping home with you, why not use our delivery service? Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less.

Car parking

The WestQuay car park nearby, provides 4,000 parking spaces and the Podium car park directly below John Lewis provides 1,500 parking spaces.

John Lewis Financial Services

At John Lewis we offer our own credit card, as well as a range of competitive insurance services, from holiday to home, designed for your peace of mind. You can find out more about our insurance services at johnlewis.com/insurance. If you're interested in the John Lewis credit card, simply ask one of our Partners, or go to partnershipcard.co.uk. Visit our Bureau de change, located on the fifth floor, to buy foreign currency and traveller's cheques.

John Lewis Insurance

We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit johnlewis.com/insurance

Toilets

Near the lifts on the second and third floors and near The Place to Eat on the fifth floor.

Cafés and Restaurants

The Place to Eat on the fifth floor can seat 400 and serves freshly prepared hot and cold meals, including vegetarian dishes, a children's menu, home-made cakes and pastries. The Espresso Bar, located at the entrance on the second floor serves speciality teas, coffees, chilled beverages, home-made cakes, pastries and light meals.

Facilities for disabled customers

Shopping with us should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of services to help our disabled customers enjoy their shop. To find out what's available, please ask a Partner or visit johnlewis.com/southampton. You can also call us on 023 8021 6400, or Textphone 18001 + 023 8021 6400 (via Typetalk).

John Lewis

Shopping at John Lewis Southampton

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

Monday	9.00–8.00
Tuesday	9.00–8.00
Wednesday	9.00–8.00
Thursday	9.00–8.00
Friday	9.00–8.00
Saturday	9.00–7.00
Sunday	11.00–5.00
(Sunday browsing)	10.30–11.00

John Lewis
WestQuay
Southampton SO15 1QA
Telephone 023 8021 6400
Fax 023 8021 6391
jl_southampton@johnlewis.co.uk
johnlewis.com

John Lewis department stores SD533-08 / 10.16



John Lewis
in store | online | mobile

Welcome to John Lewis Southampton

We are part of the John Lewis Partnership and, like all John Lewis department stores, we have three guiding principles:

- To offer the widest possible choice under one roof
- To combine high quality with keen pricing
- To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

About the John Lewis Partnership

There are John Lewis department stores throughout the UK from Aberdeen to Southampton – our first opened in Oxford Street in 1864. In 1929, the company became a profit-sharing democracy; every permanent member of staff is a Partner, benefiting from the success of the business. The Partnership also includes Waitrose food shops.

The widest possible choice

With around 80 types of television, hundreds of large electrical appliances and thousands of different furnishing fabrics – altogether we stock over 350,000 lines. From gloves to garden furniture, cots to computers, pots and pans to curtain poles, there's always a wide range to choose from, to suit most pockets.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. Our John Lewis home appliances are guaranteed for three years, while all other electrical appliances, large or small, are covered for two years.

Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. This is accessible from the stairs and lifts situated next to Pictures (second floor), Childrenswear (third floor), Sports (fourth floor) and by car from the Podium car park (0).

Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

Department listings

- Account enquiries 5

Babywear 3

Bathroom accessories 2

Beauty 3

Beds and bedroom furniture 4

Blinds 2

Cameras 4

Carpets, rugs and flooring 2

Children's fashion 3

Children's shoes 3

China and glass 2

Christmas shop** 2

Clarins Skin Spa 5

Clocks 2

Clothescare 2

Computers and telecoms 4

Curtains and cushions 2

Electrical appliances, large 4

Electrical appliances, small 2

Export and VAT 5

Fashion accessories 3

Fashion fabrics 2

Fitted kitchens 4

Home furnishings 2

Furniture 4

Garden furniture** 2

Gardening** 2

Gifts 2
- Haberdashery and crafts 2

Handbags 3

Hosiery 3

Jewellery 3

Kitchenware 2

Kuoni Travel 5

Lighting 2

Linens 2

Lingerie 3

Little Waitrose 2

Men's fashion 4

Men's shoes 4

Mirrors and pictures 2

Nursery furniture and prams 3

Schoolwear 3

Silverware 2

Sports 4

Stationery 2

Sunglasses 3

Technology 4

Toys and children's books 4

Travel Goods 4

Wallpaper 2

Watches 3

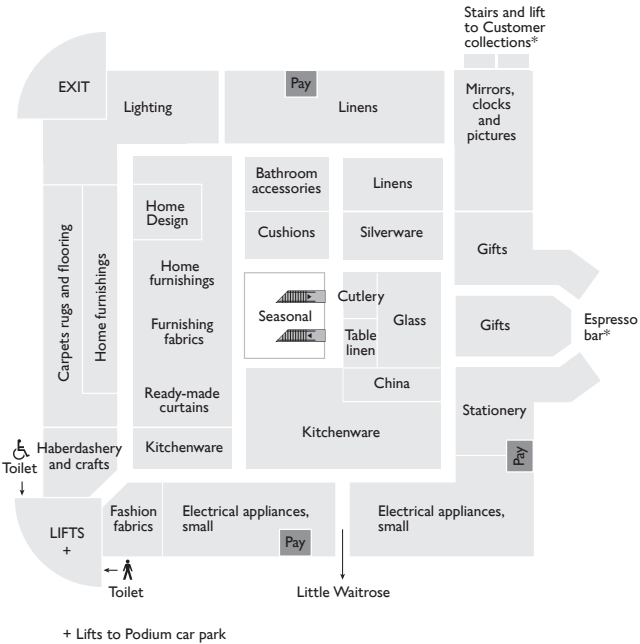
Women's fashion 3

Women's hats 3

Women's shoes 3

First floor 1	Podium car park P
Second floor 2	*Customer services
Third floor 3	**Seasonal
Fourth floor 4	

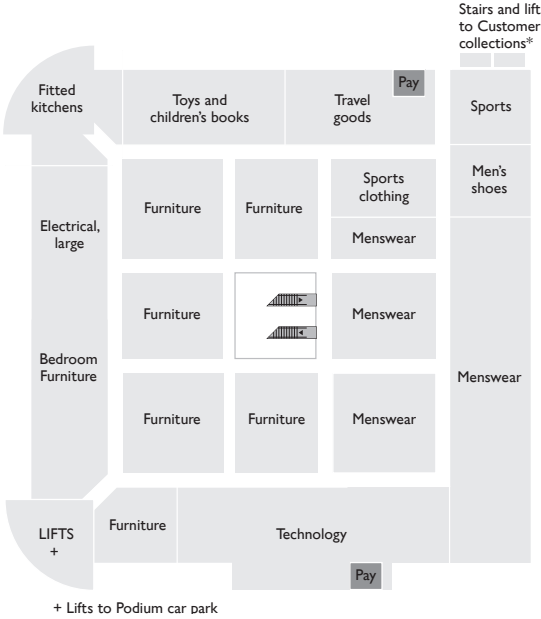
SECOND FLOOR



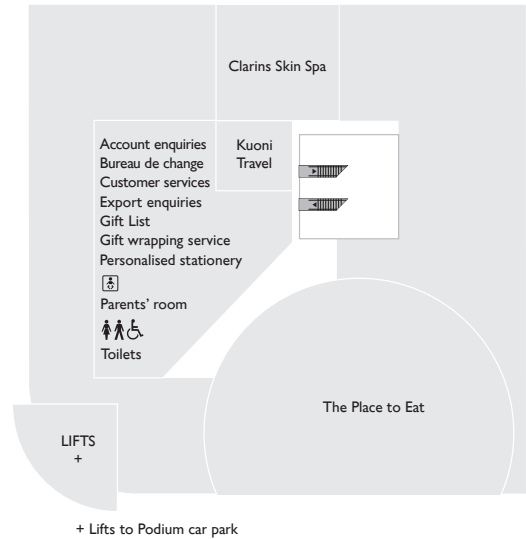
THIRD FLOOR



FOURTH FLOOR



FIFTH FLOOR



Services

- Customer support**
Account enquiries 5
Bureau de change 5
Customer collections 0
Customer services 5
Parents' room 5♂
Toilets ♀2 & 5, ♂3 & 5
♂2, 3 & 5
- Gift services**
Gift List 5
Gift wrapping 5
Personalised stationery 5
- Restaurants**
Espresso Bar 2
The Place to Eat 5
Little Waitrose 2

Experts on Hand

- Fashion**
Beauty treatments 4
Lingerie fitting 3
Women's fashion advice 3

- Home design and interiors**
Bespoke furnishings and furniture 4
Carpets and flooring 2
Fitted bedroom furniture 4
Home design service 2
Kitchen design and fit 4
Lighting installation 2

- Nursery**
Children shoe fitting 3
Nursery advice 3

- Technical support**
Appliance removal and installation 4
Computer support and set up 4
TV installation and set up 4