

Too much to carry?

Leave your John Lewis purchases with us, then pick them up when you're ready to go. Simply drop them off at any till, either in bulk or as you shop, and we'll ensure they're ready for you to pick up at our Customer collections point when it suits you. This is accessible via Women's fashion/ Women's fashion accessories on the second floor or via the NCP carpark.

John Lewis Financial Services

At John Lewis we offer our own credit card, as well as a range of competitive insurance services, from holiday to home, designed for your peace of mind. You can find out more about our insurance services at johnlewis.com/insurance. If you're interested in the John Lewis credit card, simply ask one of our Partners, or go to partnershipcard.co.uk

Car parking

The NCP car park adjacent to our shop has 454 car parking spaces, including dedicated spaces for John Lewis Click & collect customers outside our Customer collections on the second floor.

Toilets

These are located adjacent to Women's fashion on the second floor, and near Sports on the fourth floor.

Catering

The Place to Eat on the fourth floor serves freshly-prepared hot and cold meals, including vegetarian dishes, a children's menu, homemade cakes and pastries. Joe and the Juice, located on the second floor, serves a selection of hot drinks, healthy juices, shakes and light snacks.

Facilities for disabled customers

We believe shopping in John Lewis should be easy and convenient for all customers. Every shop has accessible toilets and lifts, as well as a range of other services especially for disabled customers. To find out what's available in John Lewis Birmingham, please ask one of our Partners or go to johnlewis.com/birmingham. You can also call us or Textphone 18001 + 0121 634 6000 (via Ttypetalk).

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

Monday	9.00–8.00
Tuesday	9.00–8.00
Wednesday	9.00–8.00
Thursday	9.00–8.00
Friday	9.00–8.00
Saturday	9.00–8.00
Sunday	10.30–5.00
(Sunday browsing)	10.30–11.00

John Lewis
2 Station Street
Birmingham B2 4AU
Telephone 0121 634 6000
Fax 0121 634 6099
jl_Birmingham@johnlewis.co.uk
johnlewis.com/birmingham

John Lewis department stores SD53390 / 09.15

Shopping at John Lewis Birmingham

John Lewis

Welcome to John Lewis Birmingham

Here you'll find four floors, generously stocked with a well-chosen selection of the highest quality products and a wide range of expert services throughout the shop.

The John Lewis Partnership

John Lewis is a partnership. Every member of permanent staff in both our John Lewis and Waitrose stores is a Partner in the company, so we're motivated to offer you the best service every time you visit. After all, it's our business.

The John Lewis commitment to you

At the heart of our business is our lifelong commitment to be Never Knowingly Undersold, on quality, price and service. While our prices are always competitive, our commitment to value goes further than that. We believe in responsibly sourcing the very best quality products and offering them at the fairest possible prices, with the highest standards of impartial advice.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. Our John Lewis home appliances are guaranteed for 3 years, while all other electrical appliances, large or small, are covered for 2 years.

Click & collect

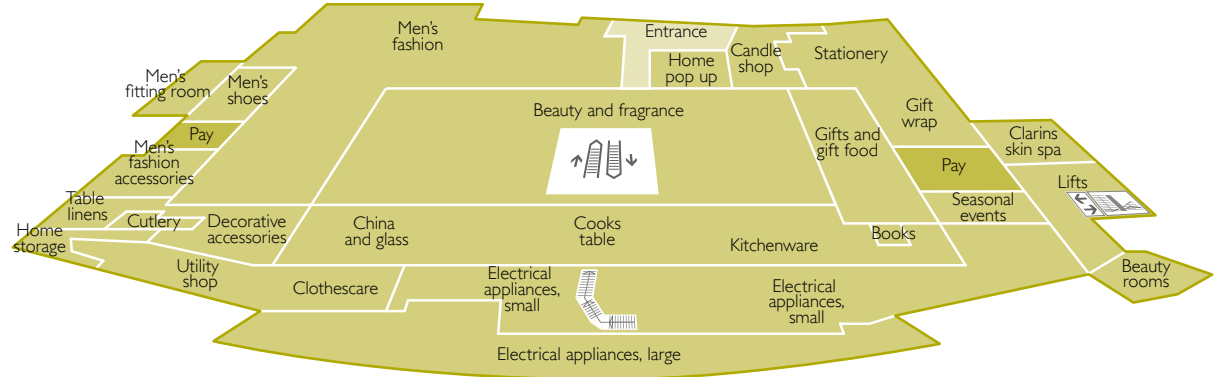
Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

Delivery

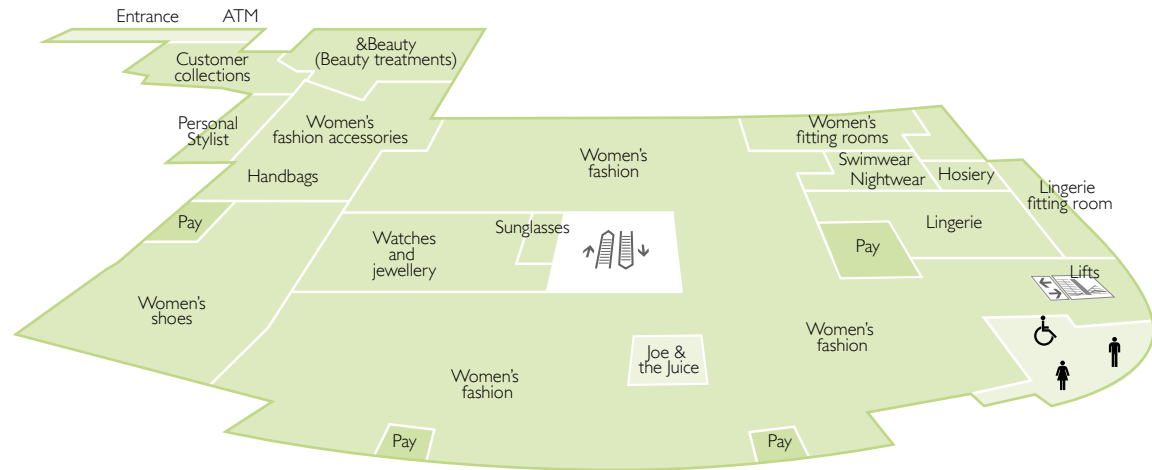
Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove any unwanted packaging and recycle responsibly.



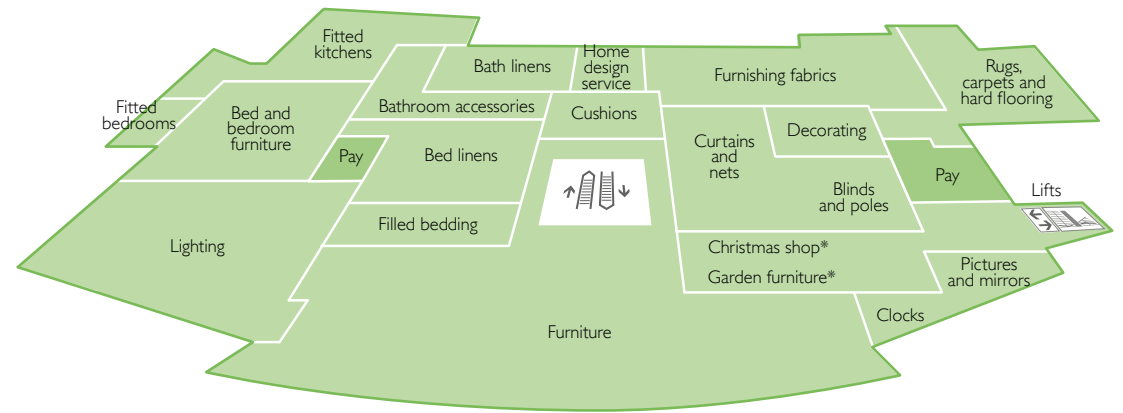
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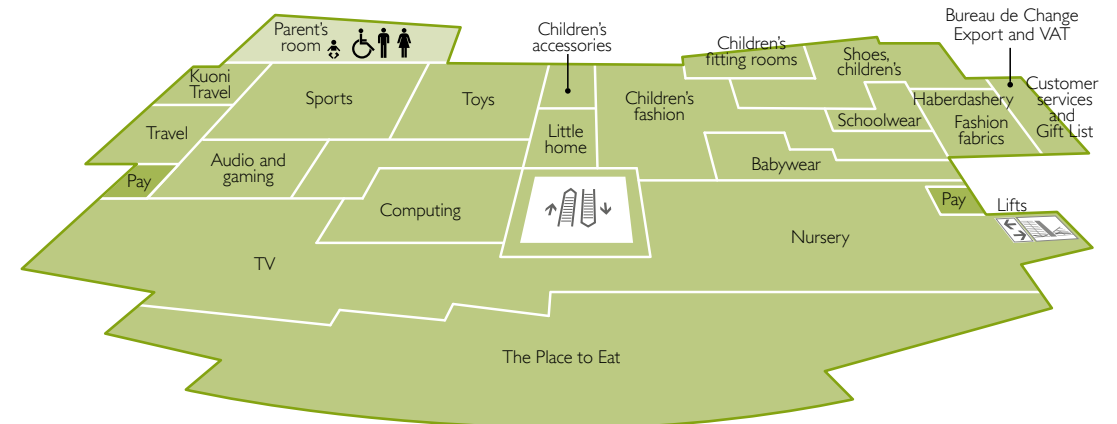
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3



4



Department listings

Audio and TV 4	Clocks 3	Gaming 4	Men's fashion 1
Babywear 4	Clothescare 1	Garden furniture* 3	Men's fashion accessories 1
Bathroom accessories 3	Computing 4	Gift List 4	Men's shoes 1
Bath linens 3	Curtains 3	Gifts 1	Nightwear 2
Beauty and fragrance 1	Cushions 3	Gift food 1	Nursery furniture and prams 4
Beauty rooms 1	Cutlery 1	Gift wrap 1	
Bed linens 3	Decorating 3	Glass 1	Personal care 1
Beds and bedroom furniture 3	Decorative accessories 1	Haberdashery 4	Photo and print 4
Blinds 3	Electrical appliances, large 1	Handbags 2	Pictures and mirrors 3
Books 1	Electrical appliances, small 1	Home storage 1	Rugs 3
		Hosiery 2	Schoolwear 4
Candle shop 1	Fashion fabrics 4	Jewellery 2	Sports 4
Carpets, rugs and flooring 3	Filled bedding 3	Kitchenware 1	Stationery 1
Children's fashion 4	Fitted bedrooms 3	Lighting 3	Sunglasses 2
Children's accessories 4	Fitted kitchens 3	Lingerie 2	Swimwear 2
Children's shoes 4	Furnishing fabrics 3	Little home 4	
China 1	Furniture 3		
Christmas shop* 3			

Services

Restaurants	Fashion and beauty services	Other services
Joe and the Juice 2	&Beauty 2	ATM machine 2
The Place to Eat 4	Beauty treatments 1	Account enquiries 4
	Clarins skin spa 1	Bureau de Change 5
Parents' room 4♿	Lingerie fitting 2	Customer collections 2
Toilets ♿♿2 & 4	Personal Stylist 2	Customer services 4
		Gift List 4
Children's services	Home services	Gift wrapping service 4
Children's shoe fitting 4	Bespoke furnishings and furniture 3	Kuoni Travel 4
Nursery advice 4	Carpets and flooring 3	Lost property 4
	Fitted bedroom furniture 3	Partnership card 4
Electrical services	Home design service 3	
Aftersales support -	Kitchen design and fit 3	
Electrical appliances 1	Lighting installation 3	
Appliance removal and installation 1	Personalised stationery 4	
Computer support and set up 4		
Technical services 4		
TV installation and set up 4		

First floor 1
Second floor 2
Third floor 3
Fourth floor 4
*Seasonal