

Feel like pampering yourself?

It's great to take time out to relax and treat yourself. We offer a range of beauty treatments, from quick make-up fixes to luxurious pampering experiences.

Discover the John Lewis Beauty Retreat

Our new spa concept is a relaxing haven where you'll find a wide range of treatments from leading beauty brands, each with their own treatment rooms, including Blink brow bar, Clarins, Décléor, Elemis, Liz Earle and Jessica.

Explore our other beauty services

If you don't live near a John Lewis Beauty Retreat, don't worry. You'll find an impressive range of beauty services from the same leading brands at most our stores.

To find out more, see what's available, and request an appointment, please visit johnlewis.com/beautyservices

For more information about our services please visit johnlewis.com/services

If you'd like to read this literature in an alternative format please ask one of our Partners.

You can find lots more online at johnlewis.com

Meet our experts in fashion, lingerie and beauty

We'll help you find the outfits that work, the lingerie that fits, and the beauty treatments that make you look and feel great.



Featured on the front cover: Michelle Schmandin, Fashion Advisor

John Lewis department stores SD833-98 / 02.12



John Lewis
in store | online | mobile

Experts on Hand

Need to spend some time on yourself?

At John Lewis you'll find a wide range of fashion, lingerie and beauty products to explore. Visit any of our shops and our Partners will give you impartial advice, and help you find what you need.

We also understand that sometimes you might need a little expert assistance to discover what suits you. So we offer services to help you pick the right outfit and find lingerie that fits perfectly, as well as a range of beauty treatments to help you look and feel your very best.

Need help to find the right look?

Whether you want to update your wardrobe, explore this season's looks or redefine your style, a free fashion advice consultation will help you find the outfits to suit your style and budget.

What are you looking for?

Perhaps you're searching for an outfit for a new job, something special for an upcoming occasion, or you just feel it's time to refresh your wardrobe. Whatever you need, we offer an impressive fashion range as well as a keen eye for a trend.

What to expect

Your appointment will last between 90 and 120 minutes. Once you've discussed what you're looking for, your fashion advisor will get to work, searching the Fashion department for outfits that will suit you. You're welcome to join in, or if you prefer you can just relax with a drink and a magazine.

Once your edited collection has been created, you can try everything on in our personal suites. Your fashion advisor will help you decide what works.

Ready to book your appointment?

To find out more or to request an appointment, please ask one of our Partners in store, call your local shop or visit johnlewis.com/fashionadvice

Do you need a bra fitting?

Your bra size changes at different times in your life and it's estimated that around 80% of women wear the wrong size bra. A free lingerie fitting will help you find the right bra; one that's comfortable and supportive, and helps create the perfect silhouette.

Are you wearing the right sized bra?

To make sure your bra fits perfectly we recommend a free bra fitting every six months, especially if your bra exhibits any of these signs:

- The straps slip off your shoulders
- The back rides up
- The cups don't keep their shape
- It's generally uncomfortable

What to expect

Your lingerie fitter will measure your bust and help you choose the right bra. Our complimentary service takes as long as you need, and our fitters are trained to measure and advise for maternity, nursing and mastectomy bras too.

Ready for your fitting?

Our lingerie fitters are always on hand, but you can book an appointment if you prefer. To find out more or request an appointment please ask one of our Partners in store, call your local shop, or visit johnlewis.com/lingerieadvice