

# John Lewis

## First collection kitchens



The First Collection brings together the great design and quality you would expect from a John Lewis kitchen, at an extremely affordable price. There are styles to suit both classic and contemporary tastes and the range of units allows you to create your own individual design independently, or supported by our expert Fitted kitchen service, which includes full planning and installation.

Every kitchen unit is delivered assembled for easy installation. Soft close drawers come as standard and there is a wide choice of internal accessories that can be added to help you make the most of your space. You can also choose from a range of John Lewis electrical appliances, which are featured in a separate brochure.

We include a ten-year guarantee at no extra cost with every kitchen, so as well as a beautiful new kitchen, you can enjoy complete peace of mind.

 All our fitted kitchens are made in the UK

**John Lewis City**

City is a contemporary kitchen available in 3 gloss colours, black, ivory and white; two matt colours, ivory and white and seven wood effects, blonde oak, graphite spruce, blonde spruce, bleached spruce, oyster, birch and moss. These can be used alone or mixed and matched for an individual look.



Bi-fold wall unit



Two drawer pan unit

City matt white with small chrome bar handle 423



City gloss white with chrome effect swept D handle 481



Cabinet end panel



Drop down storage unit



Contrasting wall units





City gloss black and City blonde oak with stainless steel hollow bar handle 392



Three - drawer pan unit



Tall appliance housings



City gloss ivory with square chrome bar handle 434



Drawer with cutlery organiser



Banked tall units



Curved pan drawers



City gloss white mixed with City graphite spruce with chunky bar handle 355



City gloss horizon white with square chrome bar handle 434



City gloss horizon white glass effect edge detail





Tall housing units

City line moss and oyster with brushed nickel cutout D handle 408



Contrasting birch wall units



Three-drawer pan unit



Inset handle

**John Lewis Country**

The Country range has shaker style doors which can be given a traditional or modern look with the choice of handle. Available in ivory, farmhouse ivory, blonde oak, rustic oak or maple effect.



Glazed wall unit

Country farmhouse ivory with antique nickel bridge handle 411





Country ivory with pewter grooved handle 363



Contrasting birch glazed wall unit with pewter grooved handle 363



Built under oven with plinth drawer



Chrome 3/4 carousel



Country painted cloud and snow with hollow polished chrome knob 632



Country painted wall units



Country painted pan drawers

## John Lewis Country Painted

The Country Painted range features timeless classic shaker style doors. This popular shaker is available in subtle paint finishes of Cloud, Dove, Mint, Pearl and Snow



Country painted wall units with wine rack



Country painted dresser unit



**John Lewis Contour**

Contour's softly rounded edges and smooth woodgrain finish combine to create a stylish kitchen statement. Available in a walnut effect finish.



Premium glazed wall units



Contour walnut effect with slimline aluminium D handle 403

**John Lewis Skyline**

Skyline is a streamlined contemporary kitchen available in gloss white, ivory and cashmere grey.



Skyline ivory



Frosted glass wall units



Two - drawer pan unit with top drawer





Skyline integral handle



Bi-fold wall unit

Skyline cashmere grey

**John Lewis Capital**

Contemporary shaker style door featuring an elegant solid oak frame and veneered centre panel.



Capital oak with chunky bar handle 355



Two - drawer pan unit




















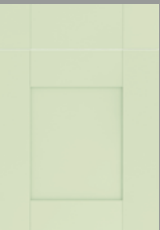

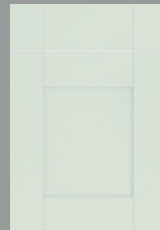







Bi-fold wall unit



Ceramic sink and chrome tap


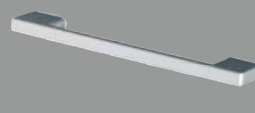

















Doors / handles

City						
Black Gloss**	White Gloss**	Ivory Gloss**	Horizon White Gloss**	Line Oyster*	Line Moss*	Graphite Spruce*
						
Blonde Oak*	Bleached Spruce*	Blonde Spruce*	Matt White**	Matt Ivory**	Line Birch*	
						
Country						
Blonde Oak Effect**	Maple Effect**	Ivory**	Farmhouse Ivory**			
						
Country Painted						
Mint****	Pearl****	Dove****	Snow****	Cloud****		
						
Contour	Skyline		Capital			
Walnut Effect**	White Gloss***	Ivory Gloss***	Cashmere Grey***	Oak***		
						

Door handle code	City					Contour	Country				Capital	Skyline
	Gloss	Wood effect & City line	Horizon	Matt White & Ivory	Bleached & Blonde Spruce	Walnut	Maple & Oak	Ivory	Farmhouse Ivory	Painted	Oak	
	275	290	275	275	275	275	275	275	275	290	275	Integrated handle
	290	392	355	355	290	355	290	355	290	346	355	
	355	408	403	403	355	363	346	363	346	391	363	
	392	480	423	423	392	403	355	391	355	408	403	
	403	481	434	434	403	423	363	411	363	437	411	
	408		481	481	408	434	403	437	411	481	423	
	423				423	481	408	481	480	483	434	
	434				434		411	483		632	481	
	480				480		423	632				
	481				481		434					
							480					
							481					

Handle options

			
275 Matt nickel bar handle	290 Matt nickel wide bow handle	403 Slimline aluminium D handle	363 Pewter grooved handle
			
480 Stainless steel effect Rio D handle	423 Small chrome bar handles	434 Square chrome bar handles	411 Antique nickel bridge handle
			
346 Pewter D handle	355 Chunky bar handle	392 Stainless steel hollow bar handle	408 Brushed nickel cutout D handle
			
481 Chrome effect swept D handle	482 Stainless steel effect angled drop handle	437 Pewter effect knob and backplate	391 Oak knob
			
		483 Hammered copper effect knob	632 Hollow Polished Chrome Knob

Please note handles are designed to suit each individual range. Should you select a handle not from the recommended range, your doors and drawers will be supplied without the correct pre-drilled pilot holes. Unfortunately, we cannot guarantee bolt lengths will be correct on a non-standard handle.

\* Price Band 1   \*\* Price Band 2   \*\*\* Price Band 3   \*\*\*\* Price Band 4



# Fitted kitchen service

## Experts on Hand

Our experts will guide you through every aspect of your new kitchen, from choosing your perfect look to planning, delivery and installation. To get started, simply make an appointment with one of our fitted kitchen advisors.



### 1. Choosing your kitchen

There's a lot to think about when you're planning a new kitchen, but you don't need to do it alone. Our experts will help you make the best choices for your home and lifestyle, and guide you through the options available, such as:

- Door styles and colours
- Handle and worktop finishes
- Storage solutions to maximise your space
- Unit and worktop lighting
- Sinks and taps
- Optional extras such as splashbacks, waste bins, water softeners and hanging rails.

Once you've decided what style of kitchen you want, it's time to book a planner to visit your home.

### 2. Designing your kitchen

When the planner arrives, they'll use their expertise to help you design your kitchen. The whole kitchen planning process costs just £50, which is fully redeemable against the purchase of your kitchen.

The planner will take accurate measurements and using the latest computer technology, will design a kitchen to function perfectly in the space available. When the design has been finalised, you'll be invited to your local shop, where the planner will present the design to you, explaining the details and cost estimate. Once you've approved the plans and estimate, we'll order your kitchen and get everything moving onto the next stage.

### 3. Installing your kitchen

Delivering and installing your kitchen can be a bit of an upheaval, but we try to be as considerate as possible, and our installers will do everything they can to minimise mess and disruption.

The kitchen units will typically be delivered a few days before installation which means you will have to store them for a short period before we fit them. Your appliances and accessories will be delivered during the installation.

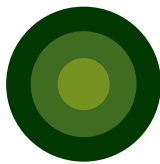
Our qualified installers will then arrive to carry out all the work involved, from getting rid of your old kitchen, to installing the new furniture and connecting appliances. All gas work is carried out by Gas Safe Register installers, while all electrical work meets the latest Institute of Electrical Engineers standards and complies to current building regulations.

### 4. Adding the finishing touches

We've got everything your kitchen needs, right down to the very last details, from additional lighting and flooring to curtains, blinds, tables, china and kitchenware. To view our range just visit one of our shops or [johnlewis.com](http://johnlewis.com).

We also offer a comprehensive Home design service to make achieving your perfect look even simpler. Ask one of our Partners or go to: [johnlewis.com/services](http://johnlewis.com/services) for more details.

# Responsible sourcing



We're committed to bringing you quality products, while reducing our impact on the environment. That means knowing where our materials come from, minimising our packaging and recycling what we can. It's all about finding better ways of working, bringing quality to life every day in simple but important ways.



### Sustainable timber

We developed our sustainable timber sourcing policy in 2004, and updated it in 2011 for new EU legislation that's being introduced in 2013.

We know where all our timber comes from, ensure that it's harvested and processed in compliance with legislation and that the products are manufactured with environmental controls in place.

Our buying team works closely with suppliers who share our values, and put sustainable timber sourcing at the heart of their business too.

### Packaging

Packaging protects our kitchens from damage while they're on their way to you, but too much of it is bad for the environment and can also be expensive. We're committed to minimising the amount of packaging we use whenever we can, and exploring the use of new, more environmentally friendly materials.

### Recycling

By law, we're required to recycle up to 80% of our product packaging. Not only do we do this, we also contribute up to £1 million a year towards supporting a recycling compliance scheme that invests in local recycling centres across the country.

We also actively support waste reduction and recycling within our business, for our customers and among our suppliers. In 2011 we saved 81% of our operational waste from landfill, with 51% of that going on to be recycled. But we're not stopping there, we've set ourselves a target of diverting 95% of our waste from landfill by 2013.

### Our suppliers

We've been working with like-minded kitchens suppliers for well over a decade. We believe the main reason these relationships are so successful is that we and our suppliers share the same passion for reducing our impact on the environment.

We expect our suppliers to obey the law, to respect the rights, interests and well-being of their employees, their communities and the environment, whether in the UK or further afield.

For example, one of our suppliers fully optimizes vehicle space to ensure full loads, minimising their carbon footprint. The same supplier also ensures all waste wood is used in burners to heat factories and offices, reducing the volume of waste ending up in landfill.

Given the innovative nature of John Lewis, we actively encourage our suppliers to act likewise in relation to sustainability and responsible sourcing.



### Made in the UK

All our fitted kitchens are made in the UK. We work with the leading UK fitted kitchen manufacturers who employ state-of-the-art manufacturing technology with time-honoured craftsmanship to provide a wide range of quality complete kitchens.

Although the materials used in our worktops may come from overseas, they're transformed at the hands of skilled British craftsmen into sleek worktops to complement our kitchens.

# Conditions of sale

Our conditions of sale have been designed to help ensure the planning and fitting of your new kitchen goes as smoothly as possible.

## Every kitchen is different

- Each John Lewis kitchen is made to order.
- The illustrations, drawings and dimensions in our catalogues are intended as a guide only.
- When your estimate is produced, it is your responsibility to ensure that the information and specifications it contains meet your requirements.

## Natural materials

- Furniture that uses wood components or wood veneers will display natural grain and colour characteristics that may vary from what is featured in showroom displays and photographs. We cannot supply specially matched components.
- Granite and other naturally occurring stone worktops will also display colour variations and may not match shop-floor samples exactly.

## Building work

- If you are having any building work carried out as part of your kitchen project, this must be completed before we can undertake a site visit. Any walls to which kitchen units will be fitted need to be in place, plastered and dry.
- New kitchens cannot be installed in a damp or freshly plastered space.

## Timescales

- The time needed to plan and install a kitchen varies from home to home. The ordering timescales we provide are a guide only. We will keep you informed of the progress of your kitchen.

## Delivery

- Your kitchen units will be delivered direct to your home on the day advised by your local John Lewis shop. This may involve you having to store them for a day or so until installation commences.
- Units should be stored in a place free from damp.
- It is usual for your appliances, accessories and worktops to be delivered separately during the week of your kitchen installation.

## Preparing for installation

- Fitting a kitchen is a building project which will disrupt your routine. The kitchen working area may be unusable for a time. It may be necessary to disconnect services such as gas, water and electricity. Fitting a kitchen creates dust, but our installers will keep your kitchen and agreed working area as tidy as possible.

## Installation

- The work will start with the removal of your existing kitchen. We can also dispose of your old kitchen.
- Certain tasks or requirements may only become apparent when your existing furniture and appliances have been removed. Where this is the case, we will let you know what the cost of any necessary work will be.

## Doing the job properly

- Installing a kitchen is a complex task. While we try to finish your kitchen during the initial installation period, remedial work may be required. Our installer may make several return visits to your home in order to complete the job.

## Specialist worktops

- To ensure a perfect fit, we measure up for specialist worktops such as granite, Corian, quartz, and glass after the main kitchen is fitted.
- Lead times for specialist worktops can range from two to eight weeks depending on the material chosen. During this time we will install temporary worktops to the sink and cooking area only.
- Once the specialist worktops have been manufactured, we will return to fit them.

## Payment

- Once you've agreed our estimate, you'll need to pay a 20%, non-refundable deposit. The balance will be payable two weeks before the delivery day.
- We accept payment by Partnership Card, John Lewis or Waitrose account cards, Switch, Delta, Mastercard, Visa or cash.
- Prices are valid for 28 days from the date shown on your estimate. If you have any further queries about our service or require a full set of our conditions of sale, please contact your local John Lewis shop.

## Colours and designs

- Due to photographic and printing processes some colours may not be a true representation of the product. Please see sample for actual colour. It may be necessary for us to change designs and specifications without prior notice.

## 10 year guarantee

- All John Lewis fitted kitchen furniture shown in this brochure comes with a 10 year guarantee.
- For a full copy of our guarantee, please contact your local John Lewis shop.

# Shop locations

For further information please visit

[johnlewis.com/kitchens](http://johnlewis.com/kitchens)

## LONDON

**John Lewis**  
Oxford Street  
London W1A 1EX  
0844 693 1765

**Peter Jones**  
Sloane Square  
London SW1W 8EL  
0844 693 1751

**John Lewis Brent Cross**  
Brent Cross Shopping Centre  
London NW4 3FL  
0844 693 1732

**John Lewis Kingston**  
Wood Street  
Kingston upon Thames  
KT1 1TE  
0844 693 1743

**John Lewis Stratford**  
101 The Arcade  
Westfield Stratford City  
Montfichet Road  
London E20 1EL  
0844 693 1758

## ENGLAND

**John Lewis Bluewater**  
Greenhithe  
Kent DA9 9SA  
0844 693 1731

**John Lewis Cambridge**  
10 Downing Street  
Cambridge CB2 3DS  
0844 693 1709

**John Lewis Cheadle**  
Wilmslow Road  
Cheadle SK8 3BZ  
0844 693 1735

**John Lewis Cribbs Causeway**  
The Mall at Cribbs Causeway  
Bristol BS34 5QU  
0844 693 1738

**John Lewis High Wycombe Home and Leisure**  
Holmers Farm Way  
Cressex  
High Wycombe HP12 4NW  
0844 693 1742

**John Lewis Leicester**  
2 Bath House Lane  
Highcross Shopping Centre  
Leicester LE1 4SA  
0844 693 1745

**John Lewis Liverpool**  
70 South John Street  
Liverpool One  
Liverpool L1 8BJ  
0844 693 1746

**John Lewis Milton Keynes**  
Central Milton Keynes  
MK9 3EP  
0844 693 1747

**John Lewis Newcastle**  
Eldon Square  
Newcastle upon Tyne  
NE99 1AB  
0844 693 1749

**John Lewis Norwich**  
All Saints Green  
Norwich NR1 3LX  
0844 693 1710

**John Lewis Nottingham**  
Victoria Centre  
Nottingham NG1 3QA  
0844 693 1750

**John Lewis Peterborough**  
Queensgate Centre  
Peterborough PE1 1NL  
0844 693 1752

**John Lewis Reading**  
Broad Street  
Reading RG1 2BB  
0844 693 1754

**John Lewis Sheffield**  
Barkers Pool  
Sheffield S1 1EP  
0844 693 1755

**John Lewis Solihull**  
Touchwood  
Solihull  
West Midlands B91 3RA  
0844 693 1756

**John Lewis Southampton**  
West Quay  
Southampton SO15 1QA  
0844 693 1757

**John Lewis Watford**  
The Harlequin Centre  
High Street  
Watford WD17 2TW  
0844 693 1763

**John Lewis Welwyn**  
Bridge Road  
Welwyn Garden City  
AL8 6T  
0844 693 1764

## SCOTLAND

**John Lewis Aberdeen**  
George Street  
Aberdeen AB25 1BW  
0844 693 1730

**John Lewis Edinburgh**  
69 St James Centre  
Edinburgh EH1 3SP  
0844 693 1740

**John Lewis Glasgow**  
Buchanan Galleries  
Glasgow G1 2GF  
0844 693 1741

## WALES

**John Lewis Cardiff**  
The Hayes  
Cathays  
Cardiff CF10 1EG  
0844 693 1734



Please recycle

John Lewis Partnership  
171 Victoria Street  
London SW1E 5NN  
[www.johnlewis.com](http://www.johnlewis.com)

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**John Lewis**  
in store | online | mobile