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You can find this information and lots more online at [johnlewis.com](http://johnlewis.com)

## Here to help

Easier shopping for disabled customers

### Shopping hours

Monday	9.00–6.00
Tuesday	9.00–6.00
Wednesday	9.00–6.00
Thursday	9.00–8.00
Friday	9.00–6.00
Saturday	9.00–6.00
Sunday	10.00–6.00

John Lewis  
George Street  
Aberdeen AB25 1BW  
Telephone 01224 625 000  
Fax 01224 218 440  
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[johnlewis.com](http://johnlewis.com)

John Lewis department stores SD24538 / 04.14



### **Making shopping easier**

We aim to make shopping in our department stores easy and convenient for all our customers. The facilities for disabled customers vary a little from one John Lewis shop to another, depending on the limitations of some buildings. Here at John Lewis Aberdeen we offer the following:

#### **Accessible parking**

Spaces are reserved for disabled customers in St Andrew's Street.

#### **Wheelchairs for loan\***

For more details ask one of our Partners. To check availability please ring in advance.

#### **Hearing loops\***

Please ask one of our Partners for details about mobile hearing loops.

#### **Sign language\***

We have Partners with some knowledge of sign language. Please call us by Typetalk/Text Direct to check availability so they can meet you.

#### **Accessible toilets**

On the Third floor next to The Place to Eat.

#### **Wide access lifts**

Available with access to all floors.

#### **Help with your shopping**

Just ask one of our Partners if you need assistance.

#### **No need to carry heavy shopping**

Collect your purchases at the end of your visit from Customer collections on Loch Street.

### **Standard delivery**

When you spend over £50 we'll deliver for free. Spend less and standard delivery costs just £3. We'll deliver into the room of your choice, and remove any unwanted packaging for us to recycle responsibly.

### **Telephone shopping**

Typetalk/Text Direct is available.  
Please ring 18001 + 01224 625 000

### **Large print or audio tape**

Please ask one of our Partners if you need literature in alternative formats and we will do our best to provide it.

You can contact our branch in advance of your visit to check availability of services marked\*. Please ring our main branch telephone number that is Typetalk/Text Direct enabled using prefix 18001 + 01224 625 000

We welcome your comments, so please let us know your questions or suggestions. For help or more information, please ask one of our Partners, or contact:

Customer services manager  
John Lewis Aberdeen  
George Street  
Aberdeen AB25 1BW

Telephone 01224 625 000  
Textphone 18001 + 01224 625 000 (via Typetalk)

Fax 01224 218440  
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