

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Here to help

Easier shopping for disabled customers

Shopping hours

Monday	9.00–8.00
Tuesday	9.00–8.00
Wednesday	9.00–8.00
Thursday	9.30–8.00
Friday	9.00–8.00
Saturday	9.00–7.00
Sunday	10.30–5.00
(Sunday browsing)	10.30–11.00

John Lewis
Central Milton Keynes
Milton Keynes MK9 3EP
Telephone 01908 679 171
Fax 01908 325399
jl_mkeynes@johnlewis.co.uk
johnlewis.com

John Lewis department stores SD245326 / 04.14



Making shopping easier

We aim to make shopping in our department stores easy and convenient for all our customers. The facilities for disabled customers vary a little from one John Lewis shop to another, depending on the limitations of some buildings. Here at John Lewis Milton Keynes we offer the following:

Accessible parking

Spaces are reserved for disabled customers in the Shopping Centre car park near to John Lewis Milton Keynes.

Shopmobility

Manual or motorised wheelchairs are available in the Centre. Telephone 01908 695060/01908 550470

Hearing loops*

Please ask one of our Partners for details about mobile hearing loops.

Sign language*

We have Partners with some knowledge of sign language. Please call us by Typetalk/Text Direct to check availability so they can meet you.

Accessible fitting rooms

In Childrenswear, Fashions and Menswear.

Accessible toilets

On the Ground floor and in The Place to Eat.

Public telephone at accessible height

Located on the Ground floor adjacent to Customer Toilets.

Wide access lifts

Available with access to all floors.

Help with your shopping

Just ask one of our Partners if you need assistance.

No need to carry heavy shopping

Collect your purchases at the end of your visit from Customer collections on Ground floor next to Floor coverings.

Standard delivery

When you spend over £50 we'll deliver for free. Spend less and standard delivery costs just £3. We'll deliver into the room of your choice, and remove any unwanted packaging for us to recycle responsibly.

Telephone shopping

Typetalk/Text Direct is available. Please ring 18001 + 01908 679 171 .

Large print or audio tape

Please ask one of our Partners you need literature in alternative formats and we will do our best to provide it. You can contact our branch in advance of your visit to check availability of services marked*. Please ring our main branch telephone number that is Typetalk/Text Direct enabled using prefix 18001 + 01908 679 171

We welcome your comments, so please let us know your questions or suggestions. For help or more information, please ask one of our Partners, or contact:

Customer services manager
John Lewis Milton Keynes
Central Milton Keynes
Milton Keynes MK9 3EP

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Textphone 18001 + 01908 679 171 (via Typetalk)
Fax 01908 325399

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