

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Here to help

Easier shopping for disabled customers

Shopping hours

Monday	9.00–6.00
Tuesday	9.00–6.00
Wednesday	9.00–6.00
Thursday	9.00–8.00
Friday	9.00–6.00
Saturday	9.00–6.00
Sunday	10.00–6.00

John Lewis
George Street
Aberdeen AB25 1BW
Telephone 0844 693 1730
Fax 01224 218440
jl_aberdeen@johnlewis.co.uk
johnlewis.com

John Lewis department stores SD24538 / 02.13



Making shopping easier

We aim to make shopping in our department stores easy and convenient for all our customers. The facilities for disabled customers vary a little from one John Lewis shop to another, depending on the limitations of some buildings. Here at John Lewis Aberdeen we offer the following:

Accessible parking

Spaces are reserved for disabled customers in St Andrew's Street.

Wheelchairs for loan*

For more details ask one of our Partners. To check availability please ring in advance.

Hearing loops*

Please ask one of our Partners for details about mobile hearing loops.

Sign language*

We have Partners with some knowledge of sign language. Please call us by Typetalk/Text Direct to check availability so they can meet you.

Accessible toilets

On the Third floor next to The Place to Eat.

Wide access lifts

Available with access to all floors.

Help with your shopping

Just ask one of our Partners if you need assistance.

No need to carry heavy shopping

Collect your purchases at the end of your visit from Customer collections on Loch Street.

Standard delivery

When you spend over £50 we'll deliver for free. Spend less and standard delivery costs just £3. We'll deliver into the room of your choice, and remove any unwanted packaging for us to recycle responsibly.

Telephone shopping

Typetalk/Text Direct is available.
Please ring 18001 + 0844 693 1730

Large print or audio tape

Please ask one of our Partners if you need literature in alternative formats and we will do our best to provide it.

You can contact our branch in advance of your visit to check availability of services marked*. Please ring our main branch telephone number that is Typetalk/Text Direct enabled using prefix 18001 + 0844 693 1730

We welcome your comments, so please let us know your questions or suggestions. For help or more information, please ask one of our Partners, or contact:

Customer services manager
John Lewis Aberdeen
George Street
Aberdeen AB25 1BW

Telephone 0844 693 1730
Textphone 18001 + 0844 693 1730 (via Typetalk)

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