

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Here to help

Easier shopping for disabled customers

Shopping hours

Monday	9.00–8.00
Tuesday	9.00–8.00
Wednesday	9.00–8.00
Thursday	9.00–8.00
Friday	9.00–8.00
Saturday	9.00–7.00
Sunday	10.30–5.00
(Sunday browsing)	10.30–11.00

John Lewis
Wilmslow Road
Cheadle
Cheshire SK8 3BZ
Telephone 0844 693 1735
Fax 0161 491 8793
jl_chedle@johnlewis.co.uk
johnlewis.com

John Lewis department stores SD24541 / 02.13



Making shopping easier

We aim to make shopping in our department stores easy and convenient for all our customers. The facilities for disabled customers vary a little from one John Lewis shop to another, depending on the limitations of some buildings. Here at John Lewis Cheadle we offer the following:

Accessible parking

Spaces are reserved for disabled customers in the car park near our entrances.

Wheelchairs for loan*

To check availability please ring in advance, or on the day of your visit ask one of our Partners for more details.

Hearing loops*

Please ask any of one of our Partners for details about mobile hearing loops.

Accessible fitting rooms

In Fashions, Lingerie, Childrenswear, Menswear.

Accessible toilets

On the Ground floor near the Coffee Shop and on the First floor through Nursery and Toy department.

Wide access lifts

Available with access to all floors.

Help with your shopping

Just ask one of our Partners if you need assistance.

No need to carry heavy shopping

Collect your purchases at the end of your visit from Customer collections on the Ground floor next to Floor coverings.

Standard delivery

When you spend over £50 we'll deliver for free. Spend less and standard delivery costs just £3. We'll deliver into the room of your choice, and remove any unwanted packaging for us to recycle responsibly.

Telephone shopping

Typetalk/Text Direct is available.
Please ring 18001 + 0844 693 1735

Large print or audio tape

Please ask one of our Partners if you need literature in alternative formats and we will do our best to provide it. You can contact our branch in advance of your visit to check availability of services marked*. Please ring our main branch telephone number that is Typetalk/Text Direct enabled using prefix 18001 + 0844 693 1735.

We welcome your comments, so please let us know your questions or suggestions. For help or more information, please ask one of our Partners, or contact:

Customer services manager
John Lewis Cheadle
Wilmslow Road
Cheadle SK8 3BZ

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Textphone 18001 + 0844 693 1735 (via Typetalk)
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