If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

Monday	9.00-6.00
Tuesday	9.00-6.00
Wednesday	9.00-6.00
Thursday	9.00-8.00
Friday	9.00-6.00
Saturday	9.00-6.30
Sunday	10.00-6.00



John Lewis 69 St. James Centre Edinburgh EH1 3SP Telephone 0844 693 1740 Fax 0131 525 8499 jl_edinburgh@johnlewis.co.uk johnlewis.com

John Lewis department stores SD24521 / 02.13



John Lewis
in store online mobile

John Lewis



Making shopping easier

We aim to make shopping in our department stores easy and convenient for all our customers. The facilities for disabled customers vary a little from one John Lewis shop to another, depending on the limitations of some buildings. Here at John Lewis Edinburgh we offer the following:

Accessible parking

Spaces are reserved for disabled customers in the car park adjacent to our shop.

Wheelchairs for loan*

To check availability please ring in advance, or on the day of your visit ask one of our Partners for more details.

Hearing loops*

Please ask one of our Partners for details about mobile hearing loops.

Sign language*

We have Partners with some knowledge of sign language. Please call us by Typetalk/Text Direct to check their availability so they can meet you.

Accessible fitting rooms

In Menswear and Fashions.

Accessible toilets

On Levels 3 and 4

Wide access lifts

Available with access to all floors.

Help with your shopping

Just ask one of our Partners if you need assistance.

No need to carry heavy shopping

Collect your purchases at the end of your visit from Customer collections in St. James Place.

Standard delivery

When you spend over £50 we'll deliver for free. Spend less and standard delivery costs just £3. We'll deliver into the room of your choice, and remove any unwanted packaging for us to recycle responsibly.

Telephone shopping

Typetalk/Text Direct is available. Please ring 18001 + 0844 693 1740

Large print or audio tape

Please ask one of our Partners if you need literature in alternative formats and we will do our best to provide it. You can contact our branch in advance of your visit to check availability of services marked*. Please ring our main branch telephone number that is Typetalk/Text Direct enabled using prefix 18001 + 0844 693 1740

We welcome your comments, so please let us know your questions or suggestions. For help or more information, please ask one of our Partners, or contact:

Customer services manager John Lewis Edinburgh 69 St James Centre Edinburgh EH1 3SP

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