John Lewis

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

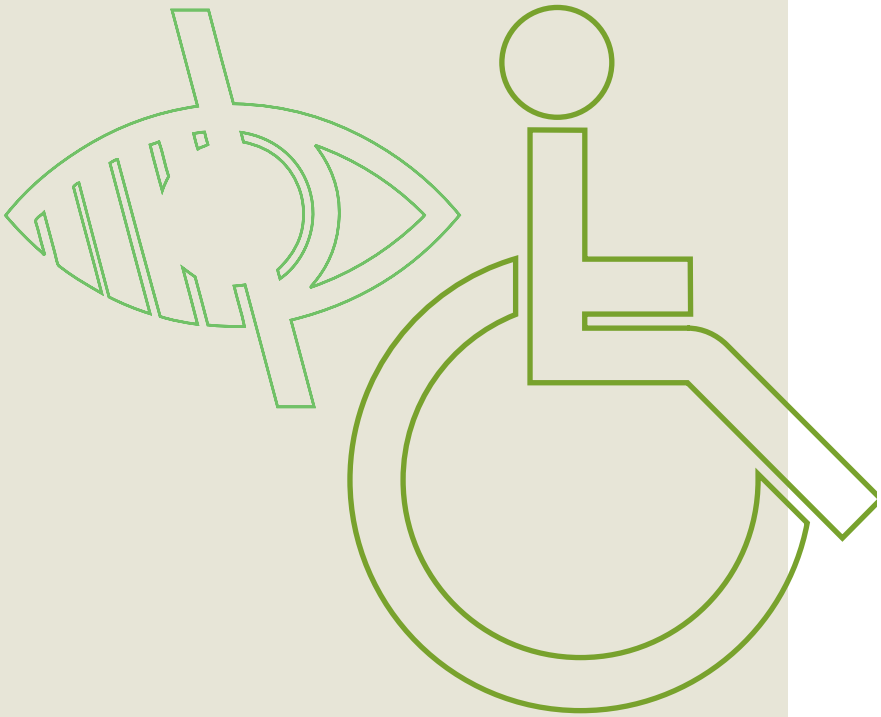
Monday	9.00–5.30
Tuesday	9.00–5.30
Wednesday	9.00–5.30
Thursday	9.30–6.00
Friday	9.00–6.00
Saturday	9.00–6.00
Sunday	10.30–4.30

Knight & Lee
Palmerston Road
Southsea
Hampshire PO5 3QE
Telephone 0844 693 1744
Fax 023 9283 2999
johnlewis.com

John Lewis department stores SD24505 / 02.13

Here to help

Easier shopping for disabled customers



John Lewis
in store | online | mobile

Making shopping easier

We aim to make shopping in our department stores easy and convenient for all our customers. The facilities for disabled customers vary a little from one John Lewis shop to another, depending on the limitations of some buildings. At John Lewis Knight & Lee we offer the following:

Accessible parking

Spaces are reserved for disabled customers in Stanley Street near our main entrance.

Wheelchairs for loan*

For more details ask one of our Partners. To check availability please ring in advance.

Hearing loops*

Please contact Customer Reception, Stanley Street entrance or ask one of our Partners for details on mobile hearing loops.

Accessible toilets

On the First floor near Linens.

Wide access lifts

Available with access to all floors.

Help with your shopping

Just ask one of our Partners if you need assistance.

No need to carry heavy shopping

Collect your purchases at the end of your visit from Customer collections on the Ground floor in Stanley Street.

Standard delivery

When you spend over £50 we'll deliver for free. Spend less and standard delivery costs just £3. We'll deliver into the room of your choice, and remove any unwanted packaging for us to recycle responsibly.

Telephone shopping

Typetalk/Text Direct is available.
Please ring 18001 + 0844 693 1744

Large print or audio tape

Please ask one of our Partners if you need literature in alternative formats and we will do our best to provide it.

You can contact our branch in advance of your visit to check availability of services marked*. Please ring our main branch telephone number that is Typetalk/Text Direct enabled using prefix 18001 + 0844 693 1744

We welcome your comments, so please let us know your questions or suggestions. For help or more information, please ask one of our Partners, or contact:

Management Office
John Lewis
Knight & Lee
Palmerston Road
Southsea PO5 3QE

Telephone 0844 693 1744
Textphone 18001 + 0844 693 1744 (via Typetalk)

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