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You can find this information and lots more online at johnlewis.com

Here to help

Easier shopping for disabled customers

Shopping hours

Monday	9.30–7.00
Tuesday	9.30–7.00
Wednesday	9.30–8.00
Thursday	9.30–7.00
Friday	9.30–7.00
Saturday	9.30–7.00
Sunday	12.00–6.00
(Sunday browsing)	11.30–12.00



Peter Jones
Sloane Square
London SW1W 8EL
Telephone 0844 693 1751
Fax 020 7881 6493
peter_jones@johnlewis.co.uk
johnlewis.com

John Lewis department stores SD245302 / 02.13



Making shopping easier

We aim to make shopping in our department stores easy and convenient for all our customers. The facilities for disabled customers vary a little from one John Lewis shop to another, depending on the limitations of some buildings. Here at Peter Jones we offer the following:

Wheelchairs for loan*

For details, please contact our Information Desk on the Ground floor, call 020 7901 8090, or ask any member of staff. To check availability please ring in advance.

Hearing loops*

Please ask one of our Partners for details about mobile hearing loops. Mobile hearing loops are available at the Information desk on the Ground floor and the Customer service department on the Sixth floor.

Accessible fitting rooms

In Fashions, Lingerie, Menswear, Sports and Childrenswear.

Accessible toilets

In the Basement, the Third floor by Toys and on the Sixth floor near the restaurant.

Public telephone at accessible height

Located at the Customer collection point on the Ground floor, and the Floor coverings department on the Fourth floor.

Wide access lifts

Available with access to all floors at the Sloane Square end of the shop.

Help with your shopping

Just ask one of our Partners if you need assistance.

No need to carry heavy shopping

Collect your purchases at the end of your visit from our Customer collection point on the Ground floor in Cadogan Gardens.

Standard delivery

When you spend over £50 we'll deliver for free. Spend less and standard delivery costs just £3. We'll deliver into the room of your choice, and remove any unwanted packaging for us to recycle responsibly.

Telephone shopping

Typetalk/Text Direct is available.
Please ring 18001 + 0844 693 1751

Large print or audio tape

Please ask one of our Partners if you need literature in alternative formats and we will do our best to provide it.

You can contact our branch in advance of your visit to check availability of services marked *. Please ring our main branch telephone number that is Typetalk/Text Direct enabled using prefix 18001 + 0844 693 1751

We welcome your comments, so please let us know your questions or suggestions. For help or more information, please ask one of our Partners, or contact:

Customer services manager
Peter Jones
Sloane Square
London SW1W 8EL

Telephone 0844 693 1751
Textphone 18001 + 0844 693 1751
(via Typetalk)
Fax 020 7881 6493

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