John Lewis

Here to help

Easier shopping for disabled customers

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

Monday	9.00–6.00
Tuesday	9.00–6.00
Wednesday	9.00–7.00
Thursday	9.30–6.00
Friday	9.00–6.00
Saturday	9.00–6.00
Sunday	10.30–4.30



John Lewis
Barkers Pool
Sheffield S1 1EP
Telephone 0844 693 1755
Fax 0114 278 2399
jl_sheffield@johnlewis.co.uk
johnlewis.com

John Lewis department stores SD245328 / 02.13

John Lewis
in store | online | mobile

Making shopping easier
We aim to make shopping in our department stores easy and convenient for all our customers. The facilities for disabled customers vary a little from one John Lewis shop to another, depending on the limitations of some buildings. Here at John Lewis Sheffield we offer the following:

Accessible parking
Spaces are reserved for disabled customers in the John Lewis car park on the accessible Level C, (bays 106-112) next to the entrance to Floor coverings.

Wheelchairs for loan*
To check availability please ring in advance, or on the day of your visit ask a member of staff for more details.

Hearing Loops*
Please ask one of our Partners for details about mobile hearing loops. A fixed loop is available in Customer services on the Third floor.

Sign language*
We have Partners with some knowledge of sign language. Please call us by Typetalk/Text Direct to check availability so they can meet you.

Accessible fitting rooms
In Fashions and Menswear.

Accessible toilets
On the Third floor next to Customer services.

Public telephone at accessible height
Located on the Second and Third floors.

Wide access lifts
Available with access to all floors.

Help with your shopping
Just ask one of our Partners if you need assistance.

No need to carry heavy shopping
Collect your purchases at the end of your visit from Customer collections on the Ground floor next to the customer lifts. Disabled access to Customer collections is from Cambridge Street. Parking is available for customer use immediately adjacent to the Customer collections entrance, whilst using this facility. We also offer a carry-to-car service for large items where the customer is parked in our car park.

Standard delivery
When you spend over £50 we'll deliver for free. Spend less and standard delivery costs just £3. We'll deliver into the room of your choice, and remove any unwanted packaging for us to recycle responsibly.

Telephone shopping
Typetalk/Text Direct is available.
Please ring 18001 + 0844 693 1755

Large print or audio tape
Please ask one of our Partners if you need literature in alternative formats and we will do our best to provide it.

You can contact our branch in advance of your visit to check availability of services marked*. Please ring our main branch telephone number that is Typetalk/Text Direct enabled using prefix 18001 + 0844 693 1755

We welcome your comments, so please let us know your questions or suggestions. For help or more information, please ask one of our Partners, or contact:

Management Office
John Lewis Sheffield
Barkers Pool
Sheffield S1 1EP

Telephone 0844 693 1755
Textphone 18001 + 0844 693 1755 (via Typetalk)

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