John Lewis

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Here to help

Easier shopping for disabled customers

Shopping hours

Monday	9.00-8.00
Tuesday	9.00-8.00
Wednesday	9.30-8.00
Thursday	9.00-8.00
Friday	9.00-8.00
Saturday	9.00-7.00
Sunday	11.00-5.00

John Lewis WestQuay Southampton SO15 1QA Telephone 0844 693 1757 Fax 023 8021 6391 jl_southampton@johnlewis.co.uk johnlewis.com

John Lewis department stores SD245308 / 02.13





John Lewis
in store online mobile

Making shopping easier

We aim to make shopping in our department stores easy and convenient for all our customers. The facilities for disabled customers vary a little from one John Lewis shop to another, depending on the limitations of some buildings. Here at John Lewis Southampton we offer the following:

Accessible parking

Spaces are reserved for disabled customers in the Podium and West Quay multi-storey car parks.

Shopmobility

Manual or motorised wheelchairs are available in the Podium car park level 2. Telephone 023 8063 6100.

Wheelchairs for loan

We are no longer able to offer this service at this branch.

Hearing loops

Availability of hearing loops are limited to one per till bank

Accessible fitting rooms

In Fashions, Lingerie, Childrenswear, Menswear and Sports.

Accessible toilets

On every floor.

Wide access lifts

Available with access to all floors.

Help with your shopping

Just ask one of our Partners if you need assistance.

No need to carry heavy shopping

Collect your purchases at the end of your visit from Customer collections on Western Esplanade.

Standard delivery

When you spend over £50 we'll deliver for free. Spend less and standard delivery costs just £3. We'll deliver into the room of your choice, and remove any unwanted packaging for us to recycle responsibly.

Large print or audio tape

Please ask one of our Partners if you need literature in alternative formats and we will do our best to provide it.

We welcome your comments, so please let us know your questions or suggestions. For help or more information, please ask one of our Partners, or contact:

Customer Support John Lewis Southampton WestQuay Shopping Centre Southampton SO15 1QA

Telephone 0844 693 1757 Textphone 18001 + 0844 693 1757 (via Typetalk) Fax 02380 216399

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