John Lewis

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

Monday	10.00–10.00
Tuesday	10.00–10.00
Wednesday	10.00–10.00
Thursday	10.00–10.00
Friday	10.00–10.00
Saturday	10.00–8.00
Sunday	12.00–6.00
(Sunday browsing)	11.30–12.00

John Lewis
1 Peel Avenue
The Trafford Centre
Manchester M17 8JL
Telephone 0844 693 1761
Fax 0161 746 3510
jl_trafford@johnlewis.co.uk
johnlewis.com

John Lewis department stores SD245332 / 02.13

Here to help

Easier shopping for disabled customers



John Lewis
in store | online | mobile

SD24532 DDA Trafford_13_02_13.indd 1-2 1/3/13 15:31:58

Making shopping easier

We aim to make shopping in our department stores easy and convenient for all our customers. The facilities for disabled customers vary a little from one John Lewis shop to another, depending on the limitations of some buildings. Here at John Lewis Trafford we offer the following:

Accessible parking

Spaces are reserved for disabled customers in the car park at ground level around the shop.

Shopmobility

Manual or motorised wheelchairs are available on the Ground floor near the Perfumery entrance to John Lewis. Telephone 0161 747 8046

Hearing loops*

Fixed loops are available at each register bank in the shop. Mobile hearing loops are available for loan from Customer services on the First floor.

Accessible fitting rooms

In Fashions and Childrenswear.

Accessible toilets

On the Ground floor next to Toys and Stationery, and in the Brasserie on the First floor.

Help with your shopping

Just ask one of our Partners if you need assistance.

No need to carry heavy shopping

Collect your purchases at the end of your visit from our Customer collection point on the Ground floor, near Menswear.

Standard delivery

When you spend over £50 we'll deliver for free. Spend less and standard delivery costs just £3. We'll deliver into the room of your choice, and remove any unwanted packaging for us to recycle responsibly.

Telephone shopping

Typetalk/Text Direct is available.
Please ring 18001 + 0844 693 1761

Large print or audio tape

Please ask one of our Partners if you need literature in alternative formats and we will do our best to provide it.

You can contact our branch in advance of your visit to check availability of services marked*. Please ring our main branch telephone number that is Typetalk/Text Direct enabled using prefix 18001 + 0844 693 1761

We welcome your comments, so please let us know your questions or suggestions. For help or more information, please ask one of our Partners, or contact:

Customer services manager
John Lewis Trafford
1 Peel Avenue
The Trafford Centre
Manchester
M17 8JL

Telephone 0844 693 1761
Textphone 18001 +0844 693 1761 (via Typetalk)
Fax 0161 746 3510

jl_trafford@johnlewis.co.uk
johnlewis.com

SD24532 DDA Trafford_13_02_13.indd 3-4 1/3/13 15:31:58