

Caring for your appliance



Guaranteed peace of mind

Your appliances need special care to help prolong their life and maintain their efficiency. Follow the simple care guidelines in this leaflet when cleaning and treating your appliances, and it will maintain high performance levels for years to come:

Kettles, Irons, Coffee Machines and Steam Cleaners

These appliances all use water, and as such are susceptible to limescale, especially if you live in a hard water area. They should be regularly de-scaled to ensure maximum efficiency. Because they are made of different materials, most manufacturers will recommend a specialist decalcifier for different types of product; please ask for further information at your John Lewis store, who stock a selection of these products. Limescale build-up is not covered by guarantees, and these can be invalidated if the product is not maintained properly.

Toasters

Make sure to regularly empty the crumb tray, and wipe down the outside of the toaster with a care cloth to ensure it retains its finish. Make sure the product is unplugged before attempting either of these activities.

Food Preparation and Cooking

Fortunately, most 'working parts' (e.g. blades, whisks, grill plates etc) and bowls are dishwasher-proof, these should be washed either on a cooler temperature setting or in the top basket to avoid 'misting' on plastics..

The motor housings should be wiped down to mop up spills, but unplug first and do not submerge in water.

Vacuum cleaners

Bags and filters should be changed regularly to ensure the cleaner works to maximum efficiency; many models have a 'bag-full' indicator. Packs of replacement bags will often include a new filter, and it is especially important to refresh these if you have a HEPA filter machine for anyone in your household who has allergies. Check that brush rollers are not clogged with animal hair or other bits. If you lose suction on your machine, you may also need to check that the tubes or other nozzles are not blocked.