

JOHN LEWIS COOKERS

DELIVERY AND CONNECTION PROCEDURE

Thank you for ordering your new cooker from John Lewis and choosing to use our qualified engineer connection service.

John Lewis will provide a 'hook up' service to connect your new cooker to both the natural gas and/ or electrical supply (please note John Lewis will not undertake connection to LPG). This connection service is provided on the understanding that existing fuel supplies have been prepared to a required standard and fall within the parameters laid out in following information.

Once your order has been processed Logistics will get in touch with you to arrange a home delivery booking. They will give you a 4hr delivery window and you can chose to also have a call one hour prior to delivery on the day should you wish.

When making the booking our logisitcs team will carry out a home delivery questionnaire to ascertain all information relating to access at your property to ensure everything goes smoothly. If you have requested a connection service you will be contacted separately by service engineer to arrange this, please note this service will usually take place on the next working day following your delivery.

Should you wish to have your existing cooker taken away please ask your John Lewis Sales Partner for details on costs relating to this service and they can add them to your purchase order. Please ensure any cooker for disposal is disconnected prior to delivery of your new product.

GAS CONNECTION: Your cooker will be supplied with a one metre long mark 2 BS Bayonet Hose with a 1/2" BSP male fitting. When the engineer attends they will use this to connect your cooker to the gas supply.

ELECTRICAL CONNECTION: Please visit www.johnlewis.com for information on the electrical loading requirement for your appliance. Your cooker will be supplied with the appropriate cable to connect to the electrical supply.

IMPORTANT

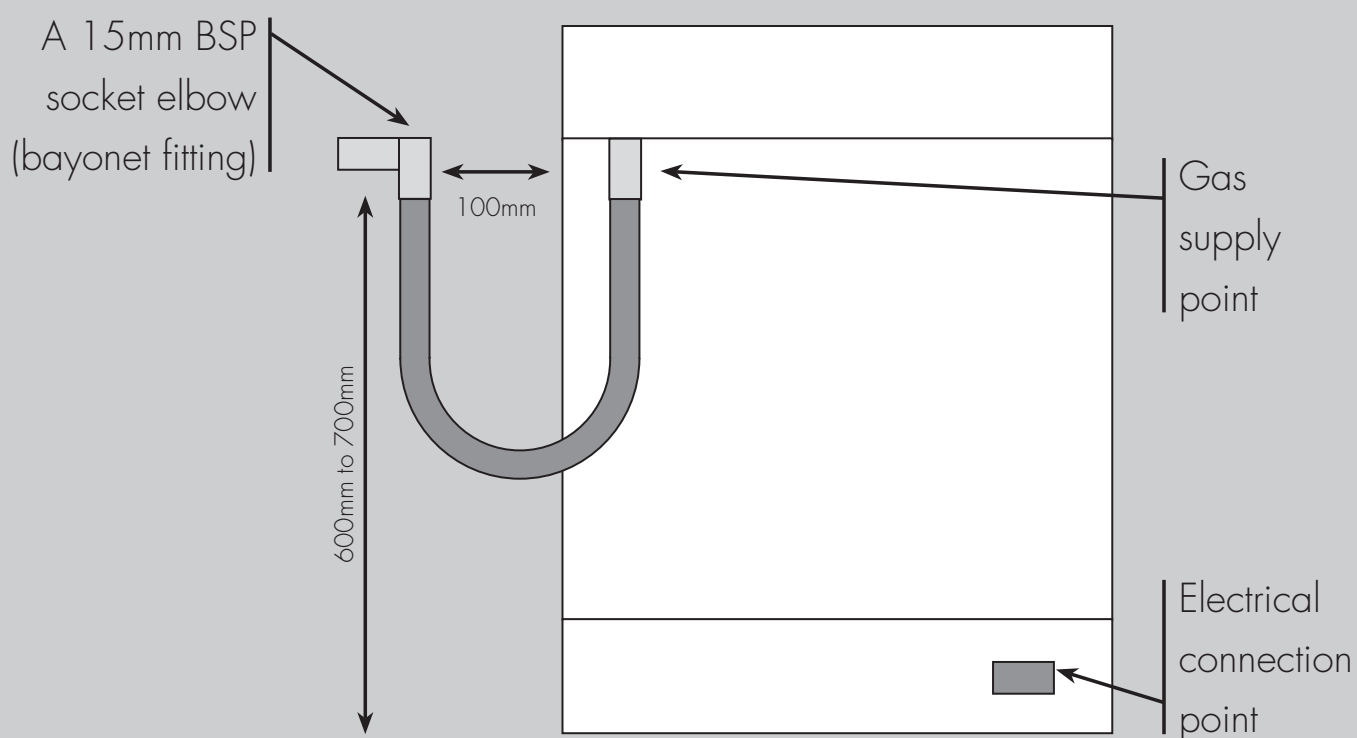
Please note this is a connection service only.

The engineer will only connect the gas and electric supply. All pipe and cable supply work must be in place prior to connection, any remedial work required will not be undertaken and the engineer will not be able to complete connection. You may be charged for any return visit the engineer is required to make.

John Lewis

MODELS BEGINNING: JLFSE/ JLFSM /JLRC

The gas Bayonet fitting must terminate to the left-hand side of the cooker when viewed from the rear and must be within 100mm from the edge of left-hand side, it must not be directly behind the appliance. The bayonet fitting must be no higher than 700mm and no lower than 600mm from the floor. The appliance must be secured to the wall using the brackets or chain provided.



John Lewis