

John Lewis

freestanding  
appliances



John Lewis Appliances  
Thoughtfully designed for you

John Lewis Home Appliances combine great looks and performance with the latest technology. From the kitchen to the utility room, we've focused on the things that make a difference every day, with a range that's thoughtfully designed for you.

What's more, we're still the only brand in Europe to offer a complete range of large electrical appliances, all rated A and above for energy – because we know that keeping the bills down matters to you, as well as being environmentally responsible.

And, for extra peace of mind, all your appliances come with a guarantee included at no extra cost. Please check online or in-store for full details.

Our range of extra services helps with those little details, too. We can take care of installation and door adjustments for your new appliance, and disposal and recycling of your old one. To find out more, see page 61 or go online at [johnlewis.com](http://johnlewis.com).

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Our wide choice of programmes means you can dry and care for everything from bed sheets to precious woollens

Thoughtfully designed for you

## Washing and Drying Appliances

All our washing machines, washer-dryer and tumble dryers are designed for large loads while being A rated for energy efficiency, helping you squeeze more in and keep bills down, too.

In fact, you'll find your largest capacity washing machine yet, with a generous 9kg load, all tucked inside a standard size machine that won't take up extra space. Our slimline washing machine has a full size drum, too – because a small kitchen shouldn't mean less capacity. Plus we've made the porthole bigger, so it's even easier to load.

A range of smart, extra programmes makes keeping on top of everyone's laundry easier than ever, including a washing machine with a special anti allergy cycle for when the pollen count keeps rising, and models with speedy cycles, for when you need a really quick wash.

John Lewis  
1200 spin washing machine  
JLWM1206  
Stock number 889 30216

£329

A slim design doesn't mean fewer features. With its slim depth, this model squeezes into the tightest of spaces and is packed with a range of helpful programmes, including an extra-quick wash that makes light work of smaller loads in just 20 minutes, saving valuable time and reducing energy consumption, too.

Finish  
White

Dimensions  
H85 W60 D52cm  
(Depth including controls 57.6cm)

Features  
7 kg capacity  
Anti-flood device  
1200 rpm spin

Indicator lights  
LED sequence indicator

Push buttons  
Temperature selection  
Spin Speed  
Extra Rinse  
Quick  
Intensive  
Easy Iron  
Delay Start

Programmes  
Cottons  
Cottons economy  
Synthetics  
Delicates  
Hand Wash / Wool  
Silk / Lingerie  
20-minute refresh  
Cool wash

Performance  
Wash rating A  
Energy rating A+++  
Spin rating B  
Noise (washing) 58dB (A)  
Noise (spinning) 79dB (A)  
Typical annual consumption (water) 9499 L  
Typical annual consumption (energy) 171 kWh



John Lewis  
1400 spin washing machine  
JLWM1412  
Stock number 889 30212

£369

With lots of helpful features, all packed into a space-saving design, this new addition to your range is ideal for kitchens and utility rooms where every inch counts. The higher spin speed means faster drying times – even for full loads – while the time-saving programme is perfect for when you need a really quick wash, taking care of smaller loads in just 20 minutes.

Finish  
White

Dimensions  
H85 W60 D52.2cm  
(Depth including controls 55.5cm)

Features  
7 kg capacity  
Anti-flood device  
1400 rpm spin

Indicator lights  
LCD display

Push buttons  
Temperature selection  
Spin Speed  
Extra Rinse  
Quick  
Delay Start

Programmes  
Cottons  
Cottons + pre-wash  
Cottons economy  
Cottons intensive  
Synthetics  
Synthetics Easy Iron  
Delicates

Wool  
Spin  
Drain  
Rinse  
Lingerie  
Heavy Cotton  
20-minute – 3 kg

Performance  
Wash rating A  
Energy rating A+++  
Spin rating B  
Noise (washing) 59dB (A)  
Noise (spinning) 79dB (A)  
Typical annual consumption (water) 9900 L  
Typical annual consumption (energy) 170 kWh



John Lewis  
1400 spin washing machine  
JLWM1413  
Stock number 889 30214

£399

With a generous 8kg load, slimmer depth and top-rated energy efficiency, this brand-new model is a great all-rounder. Because sometimes all you need is a really quick wash, there's a 20-minute programme for smaller loads, while the higher, 1400 rpm spin speed makes drying times faster, too.

Finish  
White

Dimensions  
H85 W60 D52.2cm  
(Depth including controls 55.5cm)

Features  
8kg capacity  
Anti-flood device  
1400 rpm spin

Indicator lights  
Medium LCD display

Push buttons  
Temperature selection  
Spin Speed  
Extra Rinse  
Quick  
Delay Start

Programmes  
Cotton  
Cotton with Prewash  
Extra Silent  
Synthetics  
Synthetics with Prewash  
Synthetics Easy Iron  
Delicate  
Wool Plus  
Spin / Drain  
Rinse  
Curtains, Jeans

Quick Intensive  
Quick 20 Min 3 Kg  
Super Eco 15  
Cotton Economy

Performance	
Wash rating	A
Energy rating	A+++
Spin rating	B
Noise (washing)	59dB (A)
Noise (spinning)	79dB (A)
Typical annual consumption (water)	10900 L
Typical annual consumption (energy)	191 kWh



John Lewis  
1600 spin washing machine  
JLWM1414  
Stock number 889 30215

£529

Ultra-quiet yet high performance, this model offers the best of both worlds. The inverter motor is noticeably quieter while washing and spinning, making it a perfect choice if you have an open-plan living and kitchen area, plus with fewer moving parts the machine's design is more stable, meaning it lasts much longer, too. There's a handy 20-minute wash cycle for when you need a really quick wash, while an extra-large porthole makes it easier to load and unload.

Finish  
White

Dimensions  
H85 W60 D60.5cm  
(Depth including controls 63.9cm)

Features  
8 kg capacity  
Anti-flood device  
1600 rpm spin  
Quiet inverter motor  
Flow meter to maximise water usage  
Auto off

Indicator lights  
Medium LCD display

Push buttons  
Temperature selection  
Spin reduction  
Stains / Prewash  
Extra rinses  
Quick  
Delay start

Programmes  
Cotton  
Cotton with Prewash  
Extra Silent

Synthetics with Prewash  
Synthetics Easy Iron  
Delicate  
Wool Plus  
Spin / Drain  
Rinse  
Curtains  
Jeans  
Quick Intensive  
Quick 20 Min 3 Kg  
Super Eco 15  
Cotton Economy

Performance	
Wash rating	A
Energy rating	A+++ -10%
Spin rating	A
Noise (washing)	51dB (A)
Noise (spinning)	77dB (A)
Typical annual consumption (water)	11031 L
Typical annual consumption (energy)	162 kWh





John Lewis  
1600 spin washing machine  
JLWM1606  
Stock number 889 30213

£649

This machine's large, 9kg capacity and powerful spin cycle mean that you can squeeze in all your washing, and still enjoy reduced drying times. Despite its high performance, this model's extra-quiet inverter motor creates less noise, plus fewer moving parts and greater stability make it durable and longer lasting. An extra-large porthole makes loading and unloading easier, too.

Finish  
White

Dimensions  
H85 W60 D60.5cm  
(Depth including controls 63.9cm)

Features  
9 kg capacity  
Anti-flood device  
1600 rpm spin  
Quiet inverter motor  
Flow meter to maximise water usage  
Auto off

Indicator lights  
Large LCD display

Push buttons  
Temperature selection  
Spin reduction  
Stains / Prewash  
Extra rinses  
Quick  
Delay start

Programmes  
Cotton  
Extra Silent  
Synthetics  
Synthetics Easy Iron  
Delicate

Wool Plus  
Duvets  
Anti-allergy  
Spin / Drain  
Rinse  
Curtains  
Jeans  
Quick Intensive  
Quick 20 Min 3 Kg  
Super Eco 15  
Cotton Economy

<b>Performance</b>	
Wash rating	A
Energy rating	A+++ -10%
Spin rating	A
Noise (washing)	51dB (A)
Noise (spinning)	77dB (A)
Typical annual consumption (water)	10999 L
Typical annual consumption (energy)	179 kWh



John Lewis  
1600 spin washer dryer  
JLWD1613  
Stock number 889 20205

£599

This machine's large, 9kg capacity and powerful spin cycle mean that you can squeeze in all your washing, and still enjoy reduced drying times. Despite its high performance, this model's extra-quiet inverter motor creates less noise, plus fewer moving parts and greater stability make it durable and longer lasting. The steam cycle helps to refresh your clothes when your in a rush.

Finish  
White

Dimensions  
H85 W60 D63.9cm

Features  
9kg wash capacity  
6kg drying capacity  
Anti-flood device  
1600 rpm spin  
17 programmes

Indicator lights  
Large LCD display

Push buttons  
Temperature  
Spin  
Dryness level  
Time dry  
Quick  
Delay start

Programmes  
Cottons  
Cotton+ Prewash  
Cottons Economy  
Synthetics  
Wool Silk  
60 min wash & dry  
Steam

Delicates  
Easy iron  
20 min wash  
Cool wash  
Spin drain

Drying Programs  
Cotton dry  
Synthetics dry  
Wool dry

<b>Performance</b>	
Wash rating	A
Energy rating	A
Spin rating	A
Noise (washing)	51dB (A)
Noise (spinning)	77dB (A)
Typical annual consumption (water)	10400 L
Typical annual consumption (energy)	210 kWh



John Lewis  
condenser tumble dryer  
JLTDH21  
Stock number 889 40201

£449

Enjoy the convenience of tumble-drying, in the confidence that you're using less energy and keeping bills down. This highly efficient dryer uses heat pump technology – to maximise performance while keeping energy consumption to a minimum. There's a range of drying programmes for taking care of everyone's laundry, plus the automatic reverse drying action means it will always emerge evenly dried and crease-free.

Finish  
White

Dimensions  
H85 W60 D60cm  
(Depth with fascia and control knobs 63cm)

Features  
7kg load  
LCD display  
Reverse tumbling  
Anti-crease  
Delay start

Programmes  
Cotton programmes:  
Extra dry  
Cupboard dry  
Iron Dry  
Synthetics:  
Extra dry  
Cupboard dry  
Iron dry  
Extra programmes:  
Easy iron  
Sportswear  
Delicates  
Wool Refresh  
Heavy cotton  
Bed Linen

Blanket  
Timed  
Quick

Performance  
Wash rating A+  
Noise rating 66dB  
Typical annual consumption (energy) 260 kWh  
Consumption per cycle (energy) 2.17 kWh  
Please note: This dryer uses a refrigerant that is condensed by a compressor. John Lewis recommends against situating this appliance in a garage, shed, lean-to or outbuilding, as the lower ambient temperature could affect operating performance and invalidate the warranty.



John Lewis  
condenser tumble dryer  
JLTDH20  
Stock number 889 40213

£599

Because keeping bills down is important to you, as well as being A+ rated for energy efficiency this dryer's extra-large 8kg capacity means you can squeeze more in to every load, too. Heat pump technology creates a high-performance yet highly energy efficient drying action, while the automatic reverse tumble feature also means that laundry is dried evenly and with minimal creases. A handy light inside the drum helps spot any items left behind. What's more, as this machine doesn't require venting, there's no need to plumb it in.

Finish  
White

Dimensions  
H85 W60 D60cm  
(Depth with fascia and control knobs 63cm)

Features  
8kg load  
LCD display  
Reverse tumbling  
Anti-crease  
Delay start

Programmes  
Cotton programmes:  
Extra dry  
Cupboard dry  
Iron Dry  
Synthetics:  
Extra dry  
Cupboard dry  
Iron dry  
Extra programmes:  
Bedlinen  
Easy iron plus  
Extra Quick Mixed

Jeans  
Sportswear  
Time  
Wool  
Duvet  
Silk/lingerie


Performance  
Wash rating A+  
Noise rating 66dB  
Typical annual consumption (energy) 299 kWh  
Consumption per cycle (energy) 2.56 kWh  
Please note: This dryer uses a refrigerant that is condensed by a compressor. John Lewis recommends against situating this appliance in a garage, shed, lean-to or outbuilding, as the lower ambient temperature could affect operating performance and invalidate the warranty.



## Dishwashing

With a range of features designed with you in mind, our dishwashers lend you a valuable helping hand with your dishes.

You'll find energy saving programmes, as well as new models offering automatic wash programmes that calculate the level of soiling to reduce water and energy consumption where possible.



The automatic programme will select the right cycle taking out the guess work, whilst minimising your water and energy consumption where possible.

Thoughtfully designed for you



John Lewis  
dishwasher  
JLDWW1301  
Stock number 817 00201

£259

This dishwasher with large capacity gives you more space inside - enough to wash up to 13 place settings. Even though on the outside it has standard dimensions, the extra loadable space means you can fit in much more.

Finish  
White

Dimensions  
H85 W65 D62.5cm

Features  
13 place settings  
Adjustable racking  
Anti-flood device

Indicator lights  
Delay start 3 hours  
Salt replenishment  
Rinse aid replenishment

Programmes  
Eco 50°  
Intensive 70°  
Normal 65°  
QuickPlus 60°  
Rinse and Hold Performance

Performance	
Wash rating	A
Energy rating	A
Drying rating	A
Noise	49dB (A)
Water consumption (per cycle)	9.5 L
Electricity consumption (per cycle)	0.878 kWh
Estimated annual consumption (water)	2660 kWh
Estimated annual consumption (energy)	250 kWh



John Lewis  
dishwasher  
JLDWW1302  
Stock number 817 00202

£299

Even kitchens with limited space can enjoy the luxury of a dishwasher with our smart, slimline model. There's room for 13 place settings and a range of wash programmes for every occasion; the quick wash and dry is great for a speedy load before bed, there's an intensive programme for tackling dried-on food on pots and pans, and an eco setting to help save water and keep bills down.

Finish  
White

Dimensions  
H85 W65 D62.5cm

Features  
13 Place settings  
Time remaining display  
Delay start  
Adjustable racking  
Anti flood device

Indicator lights  
Program sequence indicator  
Extra dry  
Salt replenishment  
Rinse aid replenishment

Programmes  
Auto 45°-70°  
Eco 50°  
Intensive 70°  
Quick 60°  
Rinse and hold

Performance	
Wash rating	A
Energy rating	A++
Drying rating	A
Noise	47dB (A)
Water consumption (per cycle)	11 L
Electricity consumption (per cycle)	0.932kWh
Estimated annual consumption (water)	3080L
Estimated annual consumption (energy)	295Kwh



John Lewis  
dishwasher  
JLDWW1203 (white)  
Stock number 817 00216

£329

JLDWS1209 (stainless-steel)  
Stock number 817 00217

£349

With triple 'A' ratings, this dishwasher gives the best energy, washing and drying results available.

There are five wash programmes, including the 45°- 70°C 'automatic' which senses the size and soiling of the load and sets the optimum time, water and temperature levels.

**Finish**  
White or stainless steel

**Dimensions**  
H85 W60 D62.5cm



**Features**  
13 place settings, Time remaining display, Adjustable racking, Active drying, Anti-flood device

**Indicator lights**  
Delay Start 1 - 24 hours, End of cycle, All-in-one tablet selected, Program running, Program selected, Salt replenishment Rinse aid replenishment

**Programmes**  
Auto 45°-70°, Economy 50°, Intensive 70°, Rinse and hold

**Performance**

Wash rating	A
Energy rating	A+
Drying rating	A
Noise	47dB (A)
Water consumption (per cycle)	11 L
Electricity consumption (per cycle)	1.050 kWh
Estimated annual consumption (water)	3080L
Estimated annual consumption (energy)	295 kWh



John Lewis  
slim-line dishwasher  
JLDWW908  
Stock number 817 10203

£329

Even kitchens with limited space can enjoy the luxury of a dishwasher with our smart, slimline model. There's room for 9 place settings and a range of wash programmes for every occasion; the quick wash and dry is great for a speedy load before bed, there's an intensive programme for tackling dried-on dirt, pots and pans, and an eco setting to help save water and keep bills down.

**Finish**  
White

**Dimensions**  
H85 W44.6 D61.5cm

**Features**  
9 place settings  
Adjustable racking  
Anti-flood device

**Indicator lights**  
Delay start 3 hours  
Salt replenishment  
Rinse aid replenishment

**Programmes**  
Eco 50°  
Intensive 70°  
Normal 65°  
QuickPlus 60°  
Rinse and Hold Performance

**Performance**

Wash rating	A
Energy rating	A
Drying rating	A
Noise	49dB (A)
Water consumption (per cycle)	9.5 L
Electricity consumption (per cycle)	0.878 kWh
Estimated annual consumption (water)	2660 kWh
Estimated annual consumption (energy)	250 kWh




## Refrigeration

We've thought about how we can make our fridges and freezers more helpful every day, with plenty of practical storage, easy-to-clean designs and smart new features that go the extra mile.

All our freezers are frost-free, so you'll never need to worry about defrosting, while wine connoisseurs can choose a fridge-freezer with dual zones for storing both red and white at the perfect temperature. Plus, models with digital touch controls help you keep things clean.

What's more, from our compact, under-the-worktop space savers to large American-style designs, every model is A+ rated for energy efficiency, costing less to run while being more environmentally responsible.



A clear LCD display means you can set the temperature of the fridge and the freezer independently and more accurately

Thoughtfully designed for you

John Lewis  
compact chest freezer  
JLCH102  
Stock number 865 70205

£199

Perfect if you need a little extra freezer space, this compact chest freezer squeezes into a small floor area and is suitable for keeping in a garage or outbuilding. It's as efficient as possible, too, rated A+ for energy to help you keep bills down.

Finish  
White

Dimensions  
H83.6 W56.2 D52.6cm  
(Depth excluding handle)

Low frost system  
No

Alarm light  
No

Fast freeze indicator  
No

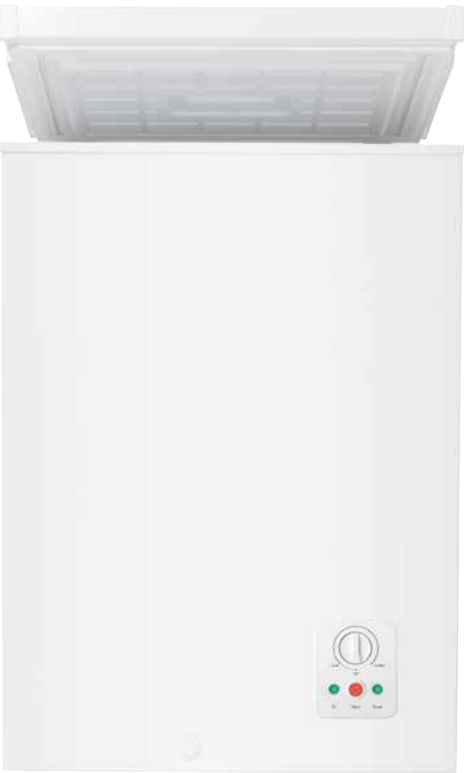
Control position  
Front Right

Capacity  
98 L net storage  
99 L gross storage  
9.5 kg fast freeze (24 hours)

Removable wire basket  
Yes

Power cut safe time  
24 hours

Performance  
Energy rating                      A+  
Noise                                43dB (A)  
Annual energy consumption    170 kWh



John Lewis  
low-frost chest freezer  
JLCH200  
Stock number 865 70203

Product available to view online only.  
Can be ordered in store or online.

£329

Because we know that no one enjoys the job of defrosting the freezer, this low-frost model reduces ice build-up by up to 80%, meaning it should only need defrosting every five years. Suitable for storing in a garage or outbuilding, it's perfect for doubling up on freezer space without taking up valuable kitchen space. What's more, the fast-freeze function gets to work quickly, helping preserve fresh food's flavour, nutritional value and colour.

Finish  
White

Dimensions  
H86.8 W80.6 D66.5cm  
(Depth excluding handle)

Low frost system  
Yes

Alarm light  
Yes, plus buzzer

Fast freeze indicator  
Yes, yellow lamp

Control position  
Electronic top panel, thermostat on side

Capacity  
210 L net storage  
213 L gross storage  
14 kg fast freeze (24 hours)

Removable wire basket  
Yes

Power cut safe time  
24 hours

Performance  
Energy rating                      A+  
Noise                                42dB (A)  
Annual energy consumption    227 kWh



John Lewis  
large low-frost chest freezer  
JLCH300  
Stock number 865 70202

£379

This large chest freezer is great for storing in the garage or other outside building. The fast-freeze function is perfect for preserving fresh groceries, freezing them as quickly as possible to keep their flavour, nutritional value and colour. And, because we know that no one relishes the job of defrosting a freezer, the low-frost design reduces ice build-up by as much as 80%, so you should only need to tackle it every five years.

Finish  
White

Dimensions  
H87.6 W106.1 D66.5cm  
(Depth excluding handle)

Low frost system  
Yes

Alarm light  
Yes, plus buzzer

Fast freeze indicator  
Yes, yellow lamp

Control position  
Electronic top panel, thermostat on side

Capacity  
300 L net storage  
304 L gross storage  
17 kg fast freeze (24 hours)

Removable wire basket  
Yes 2

Power cut safe time  
24 hours

Performance  
Energy rating                      A+  
Noise                                49dB (A)  
Annual energy consumption    272 kWh



John Lewis  
large low-frost chest freezer  
JLCH400  
Stock number 865 70204

Product available to view online only.  
Can be ordered in store or online.

£429

Our largest chest freezer combines bags of room with top-rated, smart energy consumption, plus it's suitable for use in a garage.

The fast-freeze function does exactly what it promises, helping preserve food's flavour, nutritional value and colour, perfect for fresh groceries and vegetables. What's more, thanks to its low-frost design, you'll only need to tackle the job of defrosting every five years.

Finish  
White

Dimensions  
H87.6 W133.6 D66.5cm  
(Depth excluding handle)

Low frost system  
Yes

Alarm light  
Yes, plus buzzer

Fast freeze indicator  
Yes, yellow lamp

Control position  
Electronic top panel, thermostat on side

Capacity  
400 L net storage  
404 L gross storage  
19 kg fast freeze (24 hours)

Removable wire basket  
Yes

Power cut safe time  
24 hours

Performance  
Energy rating                      A+  
Noise                                45dB (A)  
Annual energy consumption    339 kWh





John Lewis  
under-counter larder fridge  
JLUCLFW6005 (white)  
Stock number 865 20202

£279

JLUCLFS6007 (stainless-steel)  
Stock number 865 20203  
  
Product available to view online only.  
Can be ordered in store or online.

£299

This larder fridge sits perfectly and discreetly underneath a kitchen worktop and is a great option for smaller households. The glass shelves are easy to remove and clean and the handy, covered dairy compartment in the door means you can serve butter and cheese straight from the fridge. The stainless steel version looks great and has an anti-fingerprint finish to keep it looking its best.

Matching frost-free freezers available:  
JLUCFZW6010 (white)  
JLUCFZS6011 (stainless-steel)

**Finish**  
White or stainless-steel

**Dimensions**  
H85 W59.5 D63.5cm  
(Depth excluding handle)

**Features**  
2x full-width glass shelves  
1x full-width salad drawer  
Dairy compartment  
Auto defrost  
Egg tray for 6 eggs  
Intensive cooling  
Right-hand hinged; reversible door

**Capacity**  
152 L net storage

<b>Performance</b>	
Energy rating	A+
Noise	38dB (A)
Annual energy consumption	120 kWh/y



John Lewis  
under-counter fridge

Can be ordered in store or online.  
JLUCFRW6004 (white)  
Stock number 865 00202

**£279**

JLUCFRS6009 (stainless-steel)  
Stock number 865 00203

£299

This compact fridge sits perfectly under a worktop and is ideal for smaller kitchen, or if you simply like to shop little and often. The 4-star freezer compartment is ideal for keeping those frozen bare essentials, and can safely store the contents for up to a year.



## Finish

White or stainless-steel

## Dimensions

H85 W59.5 D63.5cm  
(Depth excluding handle)

## Features

- 2 full-width glass shelves
- 1x full-width salad drawer
- Dairy compartment
- Auto defrost fridge compartment; manual defrost freezer compartment
- Egg tray for 6 eggs
- Intensive cooling
- Right-hand hinged; reversible door

## Capacity

119 L net storage (fridge)  
18 L net storage (freezer)  
2 kg fast freeze (24 hours)

## Performance

Energy rating	A+
Noise	41dB (A)
Annual energy consumption	188 kWh/y



John Lewis  
under-counter frost-free freezer  
JLUCFZW6010 (white)  
Stock number 865 40210

£299

JLUCFZS6011 (stainless-steel)  
Stock number 865 40211

Product available to view online only.  
Can be ordered in store or online.

£349

This freezer sits neatly underneath a worktop and is top-rated for energy efficiency, helping keep bills down. The electronic controls make it simple to adjust and control the temperature and it's frost-free, so you'll never need to defrost again.

The anti-fingerprint, stainless steel version is easy to take care of and creates a stylish kitchen look.

Matching larder fridges available:  
JLUCLFW6005 (white)  
JLUCLFS6007 (stainless-steel)

**Finish**  
White or stainless-steel

**Dimensions**  
H85 W59.5 D63.5cm  
(Depth excluding handle)

**Features**  
Frost free  
Fast freeze  
Electronic controls  
3x full-width drawers  
1x half-depth drawer  
Visual and audible high temperature alarm  
Right-hand hinged; reversible door

**Capacity**  
80 L net storage  
9 kg fast freeze (24 hours)

**Performance**

Energy rating	A+
Noise	42dB (A)
Annual energy consumption	188 kWh/y



John Lewis  
fridge freezer  
JLFFW1818 (white)  
Stock number 865 60232

£479

JLFFS1820 (stainless-steel)  
Stock number 865 60233

£529

As well as plenty of room for all your shopping, this fridge is packed with features that make a real difference. The clever design means there's more internal storage space than other models with the same external dimensions – so you can shop less and squeeze in more – separate cooling systems for the fridge and freezer ensure food in the fridge doesn't dry out, staying fresher for up to seven days longer. Plus, because the freezer is frost-free, you can say goodbye to defrosting.

Finish  
White or stainless-steel door

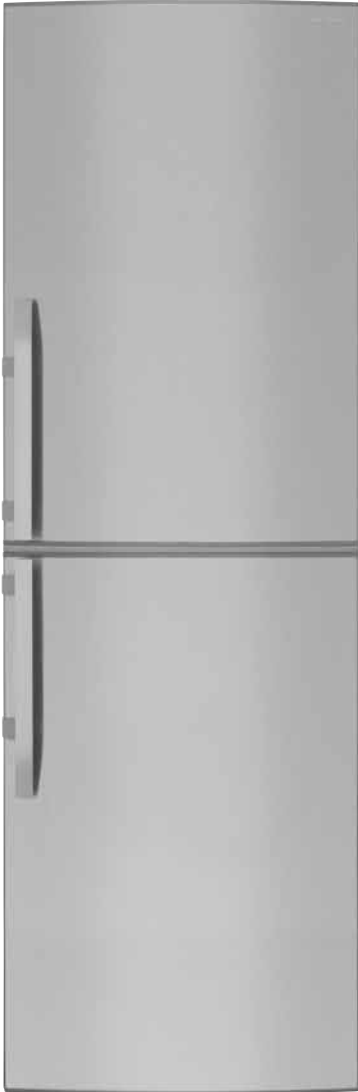
Dimensions  
H184.5 W59.5 D64.7cm  
(Depth excluding handle)

Features  
Frost free  
Electronic controls with LED display  
LED lighting  
Auto defrost fridge  
2x full-width glass shelves  
2x half-width salad drawer  
1x bottle and can shelf  
Dairy compartment  
2x full-width and 1x half-depth freezer drawer  
Right-hand hinged; reversible door

Capacity  
198 L/6.99 cu ft net storage (fridge)  
108 L/3.81 cu ft net storage (freezer)  
4 kg fast freeze (24 hours)

Power cut safe time  
20 hours

Performance  
Energy rating                      A+  
Noise                                  40dB (A)  
Annual energy consumption      313 kWh/y



John Lewis  
fridge freezer  
JLFFW2019 (white)  
Stock number 865 60234

£499

JLFFS2020 (stainless-steel)  
Stock number 865 60235

£549

At over two metres tall, this fridge-freezer makes the most of its floor space. In fact, the efficient design boasts more internal storage than other models with the same external dimensions. It's packed with impressive features, too, including separate cooling systems for the fridge and freezer ensure food in the fridge doesn't dry out, staying fresher for up to seven days longer. An electronic display makes it simple to use, plus thanks to the frost-free freezer you can say goodbye to defrosting for good.

Finish  
White or stainless-steel door

Dimensions  
H200.5 W59.5 D64.7cm  
(Depth excluding handle)

Features  
Frost free  
Electronic controls with LED display  
LED lighting  
Auto defrost fridge  
3x full-width glass shelves  
2x half-width salad drawer  
1x bottle and can shelf  
Dairy compartment  
2x full-width and 1x half-depth freezer drawer  
Right-hand hinged; reversible door

Capacity  
265 L/9.36 cu ft net storage (fridge)  
92 L/3.81 cu ft net storage (freezer)  
4 kg fast freeze (24 hours)

Power cut safe time  
18 hours

Performance  
Energy rating                      A++  
Noise                                43dB (A)  
Annual energy consumption    254 kWh/y





John Lewis  
larder fridge  
JLLFW1816  
Stock number 865 10208

£529

With its extra-large capacity, this fridge has room for all the family's favourites. Electronic controls make it simple to control and adjust the temperature and there are some useful extra features, too, including a fast cooling function, a door open alarm (just in case someone forgets) and a holiday function which allows you to empty the fridge and put it into an energy-saving mode to keep it fresh, odour and mould-free for when you get home.

Matching frost-free freezer available:  
JLFZW1816



- Finish**  
White
- Dimensions**  
H185 W59.5 D66.8cm  
(Depth excluding handle)
- Features**  
Electronic controls and LCD display  
2x full-width drawers  
1x bottle rack  
Dairy compartment  
Auto defrost  
Door open alarm  
Egg tray for 6 eggs  
Holiday function  
Intensive cooling  
Right-hand hinged; reversible door

- Capacity**  
381 L net storage
- Performance**  
Energy rating                      A+  
Noise                                 40dB (A)  
Annual energy consumption    146 kWh/y



John Lewis  
frost-free freezer  
JLFZW1816  
Stock number 865 30207

£579

Our tall, frost-free freezer means you can fill it up with as much food as you like in the knowledge that you'll never need to empty and defrost it. The fast freeze function acts safely and quickly to preserve food's freshness and flavour and electronic controls make it simple to adjust and control the temperature to suit your needs.

Matching larger fridge available: JLFZW1816



Finish  
White

Dimensions  
H185 W59.5 D66.8cm  
(Depth excluding handle)

Features  
Frost free  
Fast freeze  
Electronic controls and LCD display  
2x shelves with flaps  
4x full-width drawers  
1x half-depth drawer  
Visual and audible high temperature alarm  
Right-hand hinged; reversible door

Capacity  
227 L net storage  
20 kg fast freeze (24 hours)  
Power cut safe time  
20 hours

Performance  
Energy rating                      A+  
Noise                                 42dB (A)  
Annual energy consumption    290 kWh/y



John Lewis  
side-by-side fridge freezer  
JLAFFW2012 (white)  
Stock number 865 50110

JLAFFS2012 (stainless-steel)  
Stock number 865 50112

JLAFFB2012 (black)  
Stock number 865 50111

Product available to view online only.  
Can be ordered in store or online.

£899

Advanced cooling technology enables this spacious model to freeze and chill your food and drinks quickly, while the no-frost system makes defrosting a thing of the past. The smart control system automatically senses temperature change and adjusts accordingly, and if you don't want to wait for an ice-cold can, there's a dedicated chiller.

Finish  
Black, white and stainless-steel

Dimensions  
H177 W90.6 D73.5cm

Features  
Frost free  
Soft-touch LED controls  
Auto defrost fridge  
Quick freezing  
Quick cooling  
Turbo cooling system  
Smart control system  
3x full-width glass shelves (fridge)  
3x full-length glass shelves (freezer)

Multi plus zone  
Express can chiller  
LED lighting  
Lock

Capacity  
373 L net storage (fridge)  
204 L net storage (freezer)  
16 kg fast freeze (24 hours)

Performance  
Energy rating A+  
Noise 41dB (A)  
Annual energy consumption 474 kWh/y



John Lewis  
side-by-side fridge freezer  
JLAFFB2011 (black)  
Stock number 865 50114

JLAFFS2011 (stainless-steel)  
Stock number 865 50115

Product available to view online only.  
Can be ordered in store or online.

£999

This fridge freezer is packed with features to make your life easier. There's an automatic ice and water dispenser, an easy-to-change internal water filter, and full no-frost system makes defrosting a thing of the past. The quick freezing and cooling function means you can get things down to the desired temperature quickly.

Finish  
Black and stainless-steel

Dimensions  
H177 W90.6 D73.5cm

Features  
Frost free  
Soft-touch LED controls  
Auto defrost fridge  
Quick freezing  
Quick cooling  
Turbo cooling system  
Smart control system  
Automatic ice and water dispenser  
Easy-to-change internal water filter  
3x full-width glass shelves (fridge)

2x glass shelves (freezer)  
Multi plus zone  
Express can chiller  
LED lighting  
Lock

Capacity  
370 L net storage (fridge)  
179 L net storage (freezer)  
13 kg fast freeze (24 hours)

Performance  
Energy rating                   A+  
Noise                             41dB (A)  
Annual energy consumption   445 kWh



John Lewis  
side-by-side fridge freezer  
JLAFFS2013  
Stock number 865 50117

Product available to view online only.  
Can be ordered in store or online.

£999

Because we know that saving energy is important to you, this new fridge-freezer is packed with efficient features. The advanced cooling system ensures air is quickly and evenly distributed where it's needed, reducing the temperature faster if the door has been left open, there's an automatic temperature control and the interior LED lighting is brighter, longer lasting and uses less energy than conventional bulbs. What's more, the full no-frost system takes the hassle out of defrosting. Plus, there are some fun features, too, such as the ice and water dispenser's crushed ice option – perfect for cocktails.

Finish  
Stainless steel

Dimensions  
H177 W90.6 D73.5cm

Features  
Frost-free  
Quick cooling  
Smart control system  
Automatic ice and water dispenser  
Crushed ice option  
Multi air flow system  
2x salad drawers (fridge)  
3x full-width glass shelves (fridge)

2x full-width glass shelves (freezer)  
Stainless steel wine rack  
LED lighting

Capacity  
353 L net storage (fridge)  
159 L net storage (freezer)  
11 kg fast freeze (24 hours)

Performance  
Energy rating                      A+  
Noise                                 43dB (A)  
Annual energy consumption     418 kWh/y





John Lewis  
non-plumbed side-by-side fridge freezer  
JLAFFSS2015  
Stock number 865 50120

Product available to view online only.  
Can be ordered in store or online.

£999

Because we know that saving energy is important to you, this new fridge-freezer is packed with efficient features. The advanced cooling system ensures air is quickly and evenly distributed where it's needed, reducing the temperature faster if the door has been left open; there's also an automatic temperature control. The interior LED lighting is brighter, longer lasting and uses less energy than conventional bulbs, while the full no-frost system takes the hassle out of defrosting. And because this model is non-plumbed, it doesn't need to be near a water inlet pipe for the ice and water dispenser to work. So you can place it where you like, as long as it's near a mains plug.

Finish  
Stainless steel

Dimensions  
H177 W91 D73.5cm

Features  
Frost-free  
Quick cooling  
Smart control system  
Non-plumbed ice and water dispenser  
Crushed ice option  
Multi air flow system  
2x salad drawers (fridge)  
3x full-width glass shelves (fridge)

2x full-width glass shelves (freezer)  
Stainless steel wine rack  
LED lighting

Capacity  
353 L net storage (fridge)  
156 L net storage (freezer)  
11 kg fast freeze (24 hours)

Performance  
Energy rating                      A+  
Noise                                43dB (A)  
Annual energy consumption    418 kWh/y



John Lewis  
stainless-steel side-by-side  
fridge freezer

JLDMFF002

Stock number 865 50101

Product available to view online only.  
Can be ordered in store or online.

**£2,699**

With its stainless-steel cladding, this side-by-side fridge freezer makes an imposing centrepiece for your kitchen. Its flexible layout provides excellent storage solutions for all types of fresh food.

The fridge's cooling system ensures the temperature is the same throughout. There are five easy-to-clean glass shelves, while a large salad drawer maintains perfect temperatures for salads, fruit and vegetables.

The 4-star freezer will store frozen food for up to 12 months, and there are five drawers and two flaps, all transparent so that contents can be seen quickly and easily. An LED display temperature setting gives you peace of mind, sounding a warning to alert you if temperatures rise to an unsafe storage level.

## Finish

Stainless steel

## Dimensions

H185.5 W109 D57.5cm

## Capacity

330 L net storage (fridge)

162 L net storage (freezer)

10 kg fast freeze (24 hours)

## Features

Frost free

4-star freezer compartment

5 transparent freezer drawers

2 transparent freezer shelves

Super cooling air circulation

Quick freeze with auto return

LED internal lights

Quick cool

5 full-width glass shelves

Dairy compartment

3 door shelves

Large bottle shelf

Large salad drawer

## Electronic controls

Multifunction touch controls and LCD display

### Audible and visual temperature

warning alarms

## Performance

Energy rating

Annual energy consumption

A+

429 kWh



John Lewis  
stainless-steel side-by-side  
wine cabinet fridge freezer  
JLDMFF001  
Stock number 865 50118

Product available to view online only.  
Can be ordered in store or online.

£3,299

This double wine cabinet fridge freezer provides perfect storage conditions for a wide variety of drinks and fresh and frozen foods. The elegant design features stainless-steel doors and sides, with a special anti-fingerprint finish.

The 39-bottle capacity wine cabinet section has a glass window and LED interior light providing an excellent internal view. Special tempered K-glass protects the wine from infra-red and ultra-violet rays.

Super-cooling air circulation in the fridge ensures better food preservation with a constant and even temperature throughout the compartment, and there are five glass shelves plus five adjustable full-width door shelves for jars and cans. The freezer section is frost-free, with the four removable transparent drawers making loading and unloading easy and ensuring you see the contents.

Finish  
Stainless steel

Dimensions  
H185.5 W109 D57.5cm

Capacity  
319 L net storage (fridge)  
88 L net storage (freezer)  
10 kg fast freeze (24 hours)  
158 L net storage (wine cabinet)

Features  
Frost free  
4-star freezer compartment  
4 transparent freezer drawers  
Super cooling air circulation  
Quick freeze with auto return  
LED internal lights

Quick cool  
5 full-width glass shelves  
Dairy compartment  
3 door shelves  
Large bottle shelf  
Large salad drawer

Wine cabinet:  
4 sliding shelves and 1 base shelf  
Stores up to 39 bottles

Electronic controls  
Multifunction touch controls and LCD display  
Audible and visual temperature  
warning alarms

Performance  
Energy rating  
Annual energy consumption

A+	450 kWh
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John Lewis  
stainless-steel side-by-side  
wine cabinet fridge freezer

JLTMFF006

Stock number 865 50119

Product available to view online only.  
Can be ordered in store or online.

£4,299

With its stainless-steel cladding, this side-by-side wine cabinet fridge freezer makes an imposing centrepiece for your kitchen. Its flexible layout provides excellent storage solutions for all types of wine and fresh food. The wine section can take up to 99 bottles, allowing you to choose the combination – red, white or champagne – that suits you best.

The fridge's cooling system ensures the temperature is the same throughout. There are five easy-to-clean glass shelves, while a large salad drawer maintains perfect temperatures for salads, fruit and vegetables.

The 4-star freezer will store frozen food for up to 12 months, and there are five drawers and two flaps, all transparent so that contents can be seen quickly and easily. An LED display temperature setting gives you peace of mind, sounding a warning to alert you if temperatures rise to an unsafe storage level.



## Finish

Stainless steel

## Dimensions

H185.5 W164 D57.5cm

## Capacity

319 L net storage (fridge)

208 L net storage (freezer)

20 kg fast freeze (24 hours)

325 L net storage (wine cabinet)

## Features

Frost free

4-star freezer compartment

Super cooling air circulation

Quick-freeze/auto return

5 transparent drawers

2 transparent flaps

LED internal lights

Wine cabinet::

Dual temperature zone

6 sliding shelves and 1 base shelf

Stores up to 99 bottles

## Quick cool

5 full-width glass shelves

Dairy compartment

3 door shelves

Large bottle shelf

Large salad drawer

## Electronic controls

### Audible and visual temperature

warning alarms

Multifunction touch controls and LCD display

## Performance

Energy rating

A+

Annual energy consumption

613 kWh





John Lewis  
under-counter slim-line  
wine cabinet

JLWF152 (black)  
Stock number 865 80207

JLWF153 (stainless steel)  
Stock number 865 80212

Product available to view online only.  
Can be ordered in store or online.

£269

This neat unit has a temperature range of 5°C to 18°C, suitable for storing reds or whites, or preparing them for serving. With six black-wire shelves and one base shelf, it takes up to seven 750cl bottles. The slimline profile makes it very useful in filling a narrow space in your kitchen.

- Finish
- Black or stainless steel fascia with stainless steel handle and clear glass
- Dimensions
- H86.5 - 88.5 W14.5 D47.5cm  
Minimum opening H87 W15.5 D49cm
- Capacity
- 18 litres/0.64 cu ft

- Features
- Fan-circulated cool air  
6 shelves, 1 base shelf  
Black wire shelves  
Toughened UV protected glass door  
Internal light  
Stainless-steel handle  
Reversible door

Performance	
Energy rating	A
Ambient temperature	5°C - 35°C
Humidity range	>65%RH
Annual energy consumption	150 kWh/y
Noise	36dB(A)



John Lewis  
under-counter wine cabinet

JLWF303  
Stock number 865 80217

£429

The cabinet is quiet and features advanced compressor technology which maintains a consistent temperature. It is frost free and has a fan to circulate the cool air. A water tank is supplied for optional use on the top shelf to increase humidity.

- Finish
- Stainless steel door and clear glass

- Dimensions
- H82 - 88.5cm W29.5 D57.3cm  
Minimum opening H87 W30 D58.3cm

- Capacity
- 60 litres/2.12 cu ft (Maximum 19 Bordeaux style wine bottles 750ml)

- Features
- Fan-circulated cool air  
5 sliding shelves, 1 base shelf  
Beech wood shelves, stainless-steel fronts  
Humidity tank  
Toughened UV protected glass door  
Internal light  
Stainless-steel frame and handle  
Reversible door

Performance	
Energy rating	A
Ambient temperature	5°C - 35°C
Humidity range	>65%RH
Annual energy consumption	138 kWh/y
Noise	43dB(A)





John Lewis  
under-counter single door  
single zone wine cabinet  
JLWF607  
Stock number 865 80215

Product available to view online only.  
Can be ordered in store or online.

£599

The temperature can be set between 5°C and 18°C, so is suitable for storing reds or whites. The cabinet has four sliding shelves in slatted beech wood and one base shelf.

Finish  
Clear glass and stainless steel

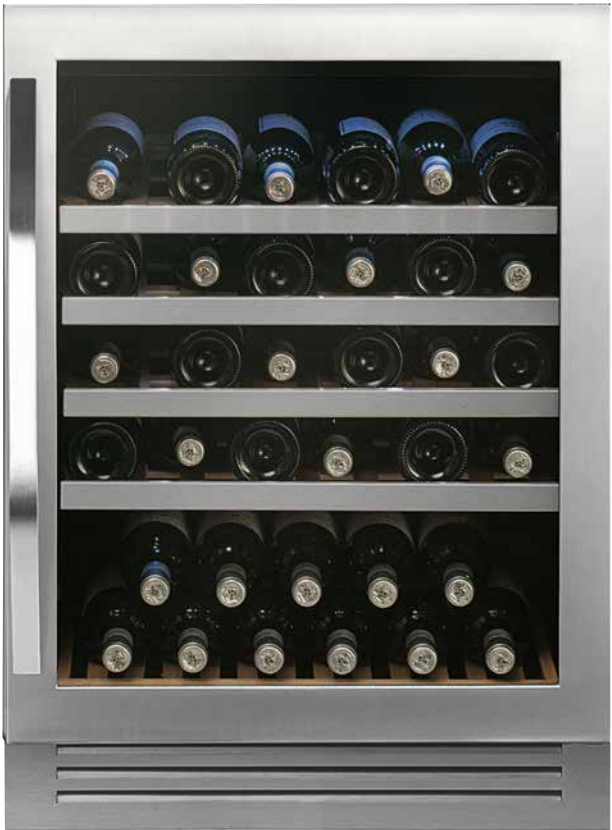
Dimensions  
H86.5 - 88.5 W59.5 D57.3cm  
Minimum opening H87 W60 D58.3cm

Capacity  
146 litres/5.15 cu ft (Maximum 46 Bordeaux style wine bottles 750ml)

Features  
Fan-circulated cool air  
4 sliding shelves and 1 base shelf per zone  
Beech wood shelves, stainless-steel fronts  
1 humidity tank

Toughened UV protected glass door  
Internal light  
Stainless-steel frame and handle  
Reversible door

Performance  
Energy rating A  
Ambient temperature 5°C - 35°C  
Humidity range >65%RH  
Annual energy consumption 145 kWh/y  
Noise 44dB(A)



John Lewis  
under-counter dual-zone  
wine cabinet  
JLWF608  
Stock number 865 80216

£799

The temperature can be set between 5°C and 18°C in both zones, so is suitable for storing reds or whites. The cabinet has five sliding shelves in slatted beech wood and one base shelf.

Finish  
Clear glass and stainless steel

Dimensions  
H86.5 - 88.5 W59.5 D57.3cm  
Minimum opening H87 W60 D58.3cm

Capacity  
119 litres/5.15 cu ft (Maximum 38 Bordeaux style wine bottles 750ml)

Features  
Fan-circulated cool air  
5 sliding shelves and 1 base shelf per zone  
Beech wood shelves, stainless-steel fronts  
2 humidity tanks  
Toughened UV protected glass door

Internal light  
Stainless-steel frame and handle  
Reversible door

Performance  
Energy rating A  
Ambient temperature 5°C - 32°C  
Humidity range >65%RH  
Annual energy consumption 143 kWh/y  
Noise 42dB(A)



Refrigerators

Model number	John Lewis JLUCLFW 6005	John Lewis JLUCLFS 6007	John Lewis JLUCFRW 6004	John Lewis JLUCFRS 6009	John Lewis JLLFW 1816
Stock number	865 20202	865 20203	865 00202	865 00203	865 10208
External	Under-counter	Under-counter	Under-counter	Under-counter	Cabinet
Number of doors	1	1	1	1	1
Reversible doors	•	•	•	•	•
Technical features					
Auto defrost - fridge	•	•	•	•	
Frost free fridge	•	•	•	•	
Frost free freezer					•
4-star freezer			•	•	•
Fast freeze					•
Electronic display					LCD
Thermostat controls	Manual	Manual	Manual	Manual	Electronic
CFC and HFC free	•	•	•	•	•
Fridge interior					
Internal light	•	•	•	•	
Toughened glass shelves	2	2	2	2	
Adjustable shelves	•	•	•	•	
Can chiller					
Wine rack					
Wine cabinet					
Salad/vegetable drawer	1	1	1	1	
Freezer interior					
Drawers					5
Hinged shelf fascias					2
Audio/light warnings					
Door open					
Rising temperature					•
Performance/capacities					
Energy class	A+	A+	A+	A+	A+
Electrical consumption/year (kWh)	126	126	197	197	304
Ambient operating temp.	+10°C to +43°C	+10°C to +43°C	+10°C to +43°C	+10°C to +43°C	+10°C to +43°C
Net capacity fridge (L)	152	152	119	119	
Net capacity freezer (L)					227
Net capacity wine cooler (L)					
Freezing capacity 24 hrs (Kg)			2	2	15
Noise level IEC704-3 (dB)	38	38	41	41	42
Dimensions					
Height	85	85	85	85	185
Width	59.5	59.5	59.5	59.5	59.5
Depth	63.5	63.5	63.5	63.5	59.5

Freezers

Chest freezers

John Lewis JLUCFZW 6010	John Lewis JLUCFZS 6011	John Lewis JLFZW 1816	John Lewis JLCH 102	John Lewis JLCH 200	John Lewis JLCH 300	John Lewis JLCH 400
865 40210	865 40211	865 30207	865 70205	865 70203	865 70202	865 70204
Under-counter	Under-counter	Cabinet	Compact chest	Mini chest	Large chest	Large chest
1	1	1	1	1	1	1
•	•	•				
•	•	•		Low frost system	Low frost system	Low frost system
•	•	•		•	•	•
•	•	•		•	•	•
LED	LED	LCD				
Electronic	Electronic	Electronic		Electronic	Electronic	Electronic
•	•	•	•	•	•	•
4	4	4	1	1	2	3
		2				
•	•	•		•	•	•
A+	A+	A+	A+	A+	A+	A+
197	197	269	170	238	286	339
+10°C to +43°C	+10°C to +43°C	+10°C to +43°C	+10°C to +43°C	+10°C to +43°C	+10°C to +43°C	+10°C to +43°C
80	80	179	98	210	300	400
9	9	30	9.5	14	17	19
42	42	42	43	42	49	45
85	85	154	83.6	86.8	87.6	87.6
59.5	59.5	59.5	56.2	80.6	106.1	133.6
63.5	59.5	59.5	52.6	80.6	106.1	133.6

Fridge freezers

Model number	John Lewis JLFFW1818	John Lewis JLFFS1820	John Lewis JLFFW2019	John Lewis JLFFS2020
Stock number	865 60232	865 60233	865 60234	865 60235
External	Fridge freezer	Fridge freezer	Fridge freezer	Fridge freezer
Number of doors	2	2	2	2
Reversible doors	•	•	•	•
Technical features				
Auto defrost - fridge	•	•	•	•
Frost free fridge	•	•	•	•
Frost free freezer	•	•	•	•
4-star freezer	•	•	•	•
Fast freeze	•	•	•	•
Electronic display	LED	LED	LED	LED
Thermostat controls	Electronic	Electronic	Electronic	Electronic
CFC and HFC free	•	•	•	•
Fridge interior				
Internal light	LED	LED	LED	LED
Toughened glass shelves	2	2	3	3
Adjustable shelves	•	•	•	•
Can chiller	•	•	•	•
Wine rack				
Wine cabinet				
Salad/vegetable drawer	2 1/2 width	2 1/2 width	2 1/2 width	2 1/2 width
Freezer interior				
Drawers	3	3	3	3
Hinged shelf fascias				
Audio/light warnings				
Door open				
Rising temperature				
Performance/capacities				
Energy class	A+	A+	A+	A++
Electrical consumption/year (kWh)	313	313	254	254
Ambient operating temp.	+10°C to +43°C	+10°C to +43°C	+10°C to +43°C	+10°C to +43°C
Net capacity fridge (L)	198	198	265	265
Net capacity freezer (L)	108	108	92	92
Net capacity wine cooler (L)				
Freezing capacity 24 hrs (Kg)	4	4	4	4
Noise level IEC704-3 (dB)	40	40	43	43
Dimensions				
Height	184.5	184.5	200.5	200.5
Width	59.5	59.5	59.5	59.5
Depth	63	63	63	63

Side-by-side

John Lewis JLAFFW/S/ B2012	John Lewis JLAFFW/B2011	John Lewis JLAFFS2013	John Lewis JLDMFF001	John Lewis JLDMFF002	John Lewis JLTMFF006
865 50110/1/2	865 50113/4	865 50117	865 50118	865 50101	865 50119
Side-by-side	Side-by-side	Side-by-side	Side-by-side	Side-by-side	Side-by-side
2	2	2	3	3	3
•	•		•	•	•
•	•	•	•	•	•
•	•	•	•	•	•
•	•	•	•	•	•
•	•	•	•	•	•
LED	LED	LCD	LCD	LCD	LCD
Electronic	Electronic	Electronic	Electronic	Electronic	Electronic
•	•	•	•	•	•
LED	LED	LCD	LED	LED	LED
3	3	3	5	5	5
•	•	•	•	•	•
•	•	•	•	•	•
		•			
•	•		•	•	•
2	2	2	1	1	1
2	2	2	4	4	5
					2
			•	•	•
•	•		•	•	•
•	•				
A+	A+	A+	A+	A+	A+
474	445	418	450	450	613
+10°C to +43°C	+10°C to +43°C	+10°C to +43°C	+16°C to +43°C	+16°C to +43°C	+16°C to +43°C
373	370	353	319	319	319
204	179	156	88	88	208
16	13	7.5	10	10	20
41	41	43	38	38	38
185	85	86.8	87.6	87.6	87.6
90.6	90.6	90.6	109	109	164
73.5	73.5	73.5	57.5	57.5	57.5



## Making shopping easier for you

### Three ways to shop

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Our website offers the same level of service you'd find in our stores, as well as buying guides, and recommendations and reviews from other customers. Shopping on the go is now easier too, with a special version of [johnlewis.com](http://johnlewis.com) for your mobile. Whichever way suits you best, you can enjoy free standard delivery on orders over £30, and choose from a range of other convenient delivery options, including named day and weekday evening.

### Experts on hand

Once you've chosen your new appliance, we can also offer a range of product services to help get it up and running. Our experts can install your new appliance, reverse fridge doors and even take away your old appliance to be recycled or reused. For more details and prices, go to [johnlewis.com/installation](http://johnlewis.com/installation)

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### Guarantees

Our guarantees ensure that our service doesn't end with your purchase. All our own brand home appliances come with the peace of mind of a guarantee at no extra cost. Please check online or instore for full details. You can also buy a John Lewis Home Appliance Plan to include potential repair costs that occur once the guarantee has expired.

You can buy a Plan from us when you purchase your item, or if you prefer you can wait and buy it within 30 days of your purchase. To find out more, please visit your local store and pick up the relevant plan leaflet or talk to one of our Partners. You'll also find more information at [johnlewis.com/serviceplan](http://johnlewis.com/serviceplan) or by calling us on 0330 100 3250.

# Guarantee and Added Care

## Guarantee

All John Lewis appliances are covered by our guarantee, provided at no extra cost. Please check online or in-store for full details. This provides you with a repair service in the event of a breakdown of any mechanical parts of your product. This does not affect your statutory rights.

We provide the repair service without charge, up to a cost equal to the original purchase price paid for the product. All repair services are carried out by authorised service technicians.

If we can't repair your item, we'll replace it with an item of equivalent specification. If no equivalent product is available we'll discuss an alternative settlement with you, and we'll always do our best to make sure you are satisfied with the outcome.

During your guarantee period should you have any questions, please contact your local John Lewis store and to talk to one of our Partners.

## Added Care

Add to your peace of mind with Added Care, you'll enjoy the same benefits for a period of up to 5 years, while also adding further benefits not included in the original guarantee.

You can buy John Lewis Added Care at the same time as you purchase the electrical item, or if you prefer, you can wait and buy it within 60 days of purchasing the item. Whether or not you purchase Added Care, you have various statutory rights that apply to the purchase of your electrical goods.

Your statutory rights include the right to claim for a repair or replacement for up to 6 years (5 in Scotland) if your electrical product was not of satisfactory quality or fit for purpose when we sold it to you. If a fault occurs within the first 6 months, it's up to us to establish that the product you purchased was of satisfactory quality and fit for purpose. However, after the first 6 months, you'll have to prove that the product had a fault when we first sold it to you.

Added Care for your home appliance is provided by The Warranty Group (Isle of Man) Limited.

Extended warranties are also available from alternative providers such as manufacturers and insurance companies. Some household contents insurance policies cover accidental damage.

You can cancel Added Care at any time. If you have not made a claim you cancel within 60 days from the date of purchase and you will receive a full refund of the premium paid. If you have made a claim you will receive a pro rata refund based on the number of full unexpired months remaining on your policy. After 60 days you may cancel the policy and will receive a pro rata refund based on the number of full unexpired months of cover remaining regardless of whether a claim has been made.

## We're here to help

Call our Added Care team on 0330 100 3637  
8am – 6pm Monday to Friday  
9am – 4pm Saturday  
9am – 5pm on Bank Holidays

John Lewis Added Care, PO Box 99,  
Mitcheldean, GL17 0SX  
johnlewis@thewarrantygroup.com

## Delivery and Installation

On home appliances we offer free delivery within a wide delivery area when you purchase in store and online.

Timed deliveries, installation and disposal services are available at an additional charge. You can find out more by contacting your local store or visiting johnlewis.com/installation

## Shopping is easy with John Lewis Shops

John Lewis, Aberdeen AB25 1BW	01224 625 000
John Lewis, Basingstoke	01256 406200
John Lewis, Bluewater DA9 9SA	01322 624 123
John Lewis, Brent Cross NW4 3FL	020 8202 6535
John Lewis, Birmingham B2 4QA	0345 604 9049
John Lewis, Cambridge CB2 3DS	01223 361 292
John Lewis, Cardiff CF10 1EG	02920 536 000
John Lewis, Cheadle SK8 3BZ	0161 491 4914
John Lewis, Chelmsford, CM1 1GD	0124 545 8400
John Lewis, Cribbs Causeway BS34 5QU	0117 959 1100
John Lewis, Edinburgh EH1 3SP	0131 556 9121
John Lewis, Exeter EX4 6NN	01392 284150
John Lewis, Glasgow G1 2GF	0141 353 6677
John Lewis, High Wycombe HP12 4NW	01494 462 666
John Lewis, Kingston KT1 1TE	020 8547 3000
John Lewis, Leicester LE1 4SA	0116 242 5777
John Lewis, Leeds LS2 7AS	0113 3946299
John Lewis, Liverpool L1 8BJ	0151 709 7070
John Lewis, Milton Keynes MK9 3EP	01908 679 171
John Lewis, Newcastle upon Tyne NE99 1AB	0191 232 5000
John Lewis, Norwich NR1 3LX	01603 660 021
John Lewis, Nottingham NG1 3QA	0115 941 8282
John Lewis, Oxford Street W1A 1EX	020 7629 7711
John Lewis, Peterborough PE1 1NL	01733 344 644
John Lewis, Reading RG1 2BB	0118 957 5955
John Lewis, Sheffield S1 1EP	0114 276 8511
Peter Jones, Sloane Square SW1W 8EL	020 7730 3434
John Lewis, Solihull B91 3RA	0121 704 1121
John Lewis, Southampton SO15 1QA	02380 216 400
Knight & Lee, Southsea PO5 3QE	02392 827 511
John Lewis, Stratford E20 1EL	020 8532 3500
John Lewis, The Trafford Centre M17 8JL	0161 491 4040
John Lewis, Watford WD17 2TW	01923 244 266
John Lewis, Welwyn AL8 6TP	01707 323 456

## John Lewis at home

John Lewis, Ashford TN25 4DT	01233 811 010
John Lewis, Chester CH1 4QQ	01244 393 880
John Lewis, Chichester PO19 7YH	01243 813 030

John Lewis, Croydon CR0 4XJ	020 8662 4730
John Lewis, Horsham RH12 1LP	01403 214 740
John Lewis, Ipswich IP3 9SQ	01473 275 850
John Lewis, Newbury RG14 1AY	01635 263 980
John Lewis, Poole BH12 1DN	01202 756 020
John Lewis, Swindon SN5 8WA	01793 733 180
John Lewis, Tamworth B78 3HD	01827 300 580
John Lewis, Tunbridge Wells TN2 3UP	01892 506 830
John Lewis, York YO32 9AE	01904 557 950

Visit [johnlewis.com](http://johnlewis.com)

## Payment options



We also accept John Lewis gift vouchers.

## Customer services 03456 049 049

Our Customer Service team are on hand 7 days a week, 7am to midnight, to answer any questions or queries you might have. (Please refer to your service provider for charges).

## Please ask our store staff for our John Lewis fitted kitchens and electrical appliances brochures.



## Terms and Conditions

For full Terms and Conditions Please visit our website at johnlewis.com and click on Customer Service. Your statutory rights are not affected.

**Pricing policy** We set highly competitive prices for all our products, with a dedicated team regularly checking them against other high street competitors. If we find a national high street competitor offering a better nationwide price for the same product, sold with the same service conditions, we'll lower our price to match in all our shops and on our website (johnlewis.com), including when a competitor is having a sale. Just occasionally you may find a temporary difference in price when one of our department stores is matching a local competitor. Our commitment to Never Knowingly Undersold means that whilst prices and services details are correct at the time of going to press they may change over time, prices include VAT at 20% and exclude delivery charges. Correct prices will be notified at the time of ordering, but please check [www.johnlewis.com](http://www.johnlewis.com) or call 08456 049 049 for our current prices. We don't expect you to find a lower price at another high street competitor for the same product, sold with the same service conditions, but if you can, we'll match the price when you purchase or refund the difference for up to 28 days after you've bought from us.

\*See our Never Knowingly Undersold leaflet in store or online for details. This publication supersedes all previous publications and is valid from May 2016.

Supply All products shown are subject to availability.

We reserve the right to refuse to supply any individual or company. You must be over 18 years of age to order from this catalogue.

**Cancellation** You are entitled to cancel your order within 7 working days of receiving delivery. If you wish to cancel your order at any point please call us on 03456 049 049 between 7am and midnight, 7 days a week, or email us at [customerservices@johnlewis.com](mailto:customerservices@johnlewis.com). If you have already received your order and wish to return it, please refer to our refund policy (see below, or online and in our shops for full details).

## Our Refund Policy

**Exchanges and refunds** We want you to be happy with your purchase. If you're not, just return the item with proof of purchase and we'll exchange or refund it.

**Proof of purchase** If you want a refund but don't have your original till or gift receipt, your order confirmation or delivery note, we will give you gift vouchers to the value of the current selling price.

**Condition of returns** It is important that returned items are in the best possible condition, so please take reasonable care of them.

**Delivery charges** We will refund any delivery charges shown on your proof of purchase, provided you return the full order. Please see online for our full refund policy covering all items sold by John Lewis Direct.

None of the above conditions affect your statutory rights when goods are faulty, or not as described. For your rights of cancellation under the Consumer Protection Distance Selling Regulations please see online for terms and conditions.

**Our details** For Customer Services, please call 03456 049 049, 7am to midnight, 7 days a week. Email us at [customerservices@johnlewis.com](mailto:customerservices@johnlewis.com)

## Write to:

John Lewis Direct, PO Box 19615, Erskine PA8 6WU  
Our registered office is: John Lewis PLC, 171 Victoria Street, London SW1E 5NN. Registered in England No. 233462. VAT No. GB232457280

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