

2015

John Lewis

kitchens



Good to know

Here at John Lewis, we've been selling kitchens for over 80 years and we're known for inspirational design, excellent quality and value.

There are styles both modern and classic, and with the help of our expert fitted kitchen service we'll help you create your own individual design, including full planning and installation. If you prefer, you can buy and install units yourself.

All our John Lewis fitted kitchen ranges are made in the UK and come with a 10 year guarantee included in the price. We offer interest free credit when you spend £1,000 or more, see page 111 for details. So as well as a beautiful new kitchen, you can enjoy complete peace of mind.

 All our John Lewis fitted kitchen ranges are made in the UK

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Buying a kitchen at John Lewis in four easy steps:

1 Choose

Book a shopfloor appointment with one of our Partners, share your dream kitchen ideas and discuss your requirements. The Partner will help you choose the best range for your style, lifestyle and budget, and arrange samples for you to view in your home.

Once you've decided what style of kitchen you want, it's time to book a planner to visit your home (costs £50 but fully redeemable against the purchase of your kitchen).

Points to consider at this stage

- How you use your kitchen? As a family hub, an entertainment space, or a space only for cooking.
- Your room dimensions.
- Your budget.
- The style of kitchen (classic or contemporary) kitchen doors, and worktops that you like.
- Whether to include any features or appliances in your current kitchen.
- Sinks and taps required.
- Lighting requirements (both for function and mood).
- Storage and accessories requirements.

2 Create

A planner will visit you in your home to survey and take accurate measurements. Using the latest computer technology, they will design a room that suits your lifestyle, and makes the best use of the available space working within your budget.

When the design has been finalised, you'll be invited to your local branch, where the planner will present the design, explaining the details and cost estimate.

Once you've approved the plans and estimate, we'll order your kitchen and get everything moving. You'll need to pay a 20% non refundable deposit. The balance will be payable 2 weeks before the delivery day.

Points to consider at this stage

- Confirm that the plan includes everything that you want.
- Make sure you fully understand the plans and the costing on the estimate.

3 Install

Once the plans have been approved and the kitchen is ordered, our experienced fitter will arrange a pre-site visit to reconfirm the plans, ensuring water, gas and electricity supplies do not need moving.

Our qualified installers (all iKBBi registered) will arrive to carry out all the work involved from removing your old kitchen, to installing the new furniture and connecting appliances. All gas work is carried out by Gas Safe Register installers while all electrical work meets the latest Institute of Electrical Engineers standards and complies to current building regulations.

Points to consider at this stage

- Kitchen units will typically be delivered a few days before installation which means you have to store them for a short period before we fit them.
- Your kitchen working area may be unusable for a time, and there will be dust.
- It may be necessary to disconnect services such as gas, water and electricity.

4 Enjoy

After all work has been completed we will visit your home to check that you are happy with your new kitchen.

Sit back and enjoy your new kitchen. For your peace of mind, all our kitchen doors are guaranteed for 10 years.



Experts on Hand

Our ranges

First collection

Brings together the great design and quality you would expect from John Lewis at an extremely affordable price. All units delivered fully assembled for simple installation.

House by John Lewis

House by John Lewis kitchen is simply modern, affordable and practical. Bringing together simplicity and beautiful finishes, it has clever storage ideas that make the most of every inch of space.

Continental collection

The John Lewis Continental Collection brings elegant design and chic styling to your kitchen by allowing you to mix and match with varying door colours textures and finishes.

County collection

John Lewis County Collection combines classic looks with quality construction and exceptional attention to detail and now includes our Croft range to complement the Croft ranges for living, dining and bedrooms. A variety of subtle colour ranges enable you to express your style.

Classic collection

John Lewis Classic in-frame collection offers a traditional shaker, or classic-with-a-twist style in natural oak or one of 25 unique colours. It also comes with a variety of hand finished individual feature pieces including dressers, pantry cabinets and decorative island units.

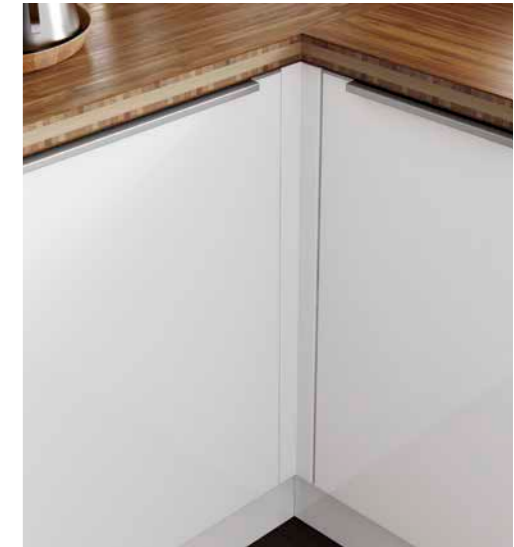
Differences between the collections

	First	House	Continental	County	Classic
Cabinet delivered fully assembled for quick and easy installation	●	●	●	●	●
Soft close & fully extending doors & drawers	●	●	●	●	●
Matching plinth colour	●	●	●	●	●
Internal drawer lights		●	●	●	●
Curved end units available			●	●	●
Pre-lit cabinets		●	●	●	●
Choice of internal cabinet colour	●	●	●	●	●
End panels featuring spice racks, bookshelves or towel rails				●	●
Wall hanging storage options to maximise space		●	●		
Acrylic coloured inserts to personalise look		●			
Doors can be painted in customer's own unique colour					●
Decorative plinth options					●
Hand-made individual feature pieces available					●
Door finishes available	33	10	44	25	52
Number of different cabinets available	291	270	1383	831	1045
Choice of internal colour	3	5	17	17	10
Number of handle options	21	1	24	23	25
Cabinet construction	Cam & Dowel	Glue & Dowel	Glue & Dowel	Glue & Dowel	Glue & Dowel
Number of internal storage solutions	54	17	69	57	57
Door thickness (approximate)	18 - 22mm	18mm	20mm	20mm	20mm
Pan Drawer Weight Limit	30kg	30 - 50kg	30 - 50kg	30 - 50kg	40 - 60kg



Our First Collection brings you all you'd expect from a John Lewis kitchen, at an extremely affordable price. There are styles both modern and classic, and with the help of our expert fitted kitchen service we'll help you create your own individual design.

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Horizon	14
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Country painted	22
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The inline handle option gives a sleek finish whilst also being practical

City style gloss – anthracite and white

A sleek sophisticated look with high gloss doors, to reflect the light in your kitchen. Express your own style by combining with a subtle or contrasting worktop.

City – weathered oak and matt white

Mixing finishes gives a unique and contemporary feel. Open shelving makes the most of every inch of an awkward space.





City line – oyster and moss

Light and dark tones combined in textured woodgrain effect.



Horizon – dakar gloss

Horizon has the effect of a glass edged door, giving a sleek contemporary feel.



Skyline gloss cashmere bi-fold wall unit.

Skyline – matt anthracite and dove

Ultra sleek, this streamlined handleless kitchen makes a real style statement.



Country – blonde oak

The Country range has shaker style doors which can be given a traditional or modern look by the choice of handles and design.



Country Ivory dresser unit.

Country – farmhouse ivory

The tongue and groove detail on these doors gives a traditional country look.





Country painted – cloud and snow

Colour combinations make a statement, but solid colour gives a more subtle effect. Shaker style is highlighted using a matt finish paint.



Country painted dove dresser.

Shire

A classic wood-finished kitchen with crisp lines. Clever selection of the handle options can give either a classic or contemporary twist.



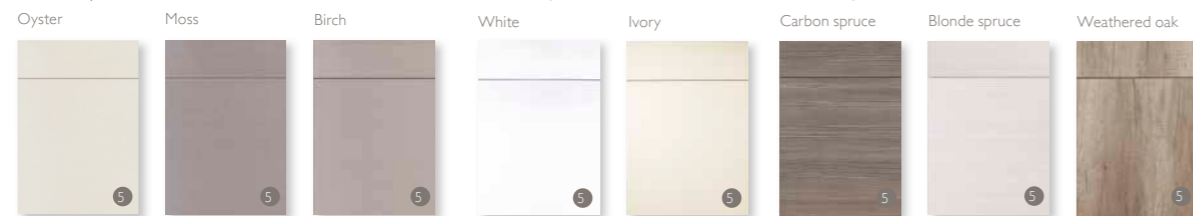
Doors

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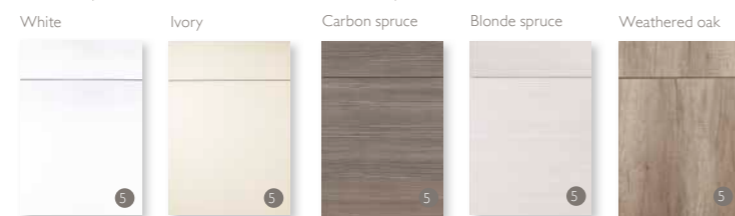
City style



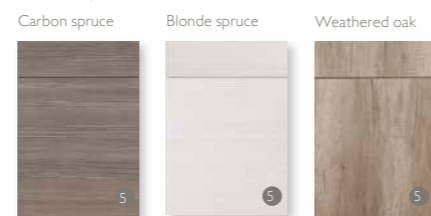
City line



City matt



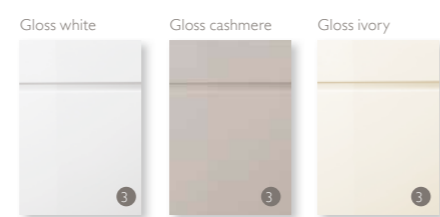
City



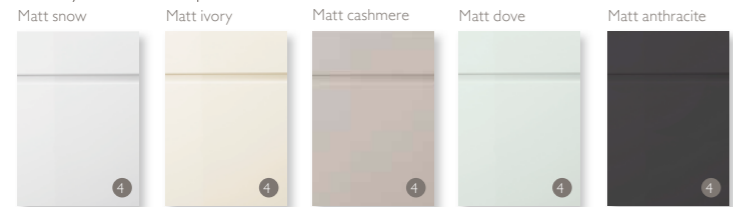
City Horizon



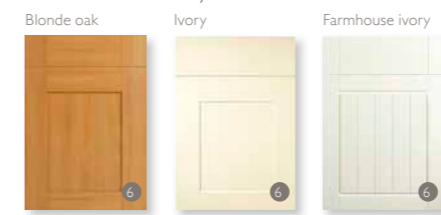
Skyline



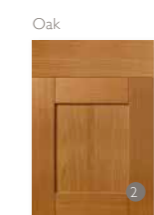
Skyline painted



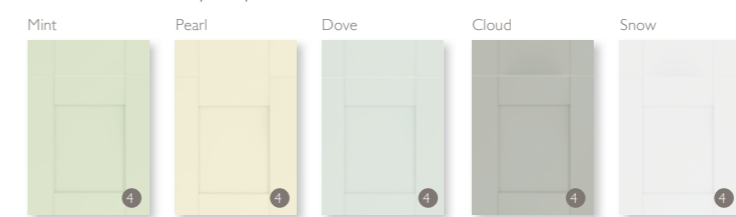
Country



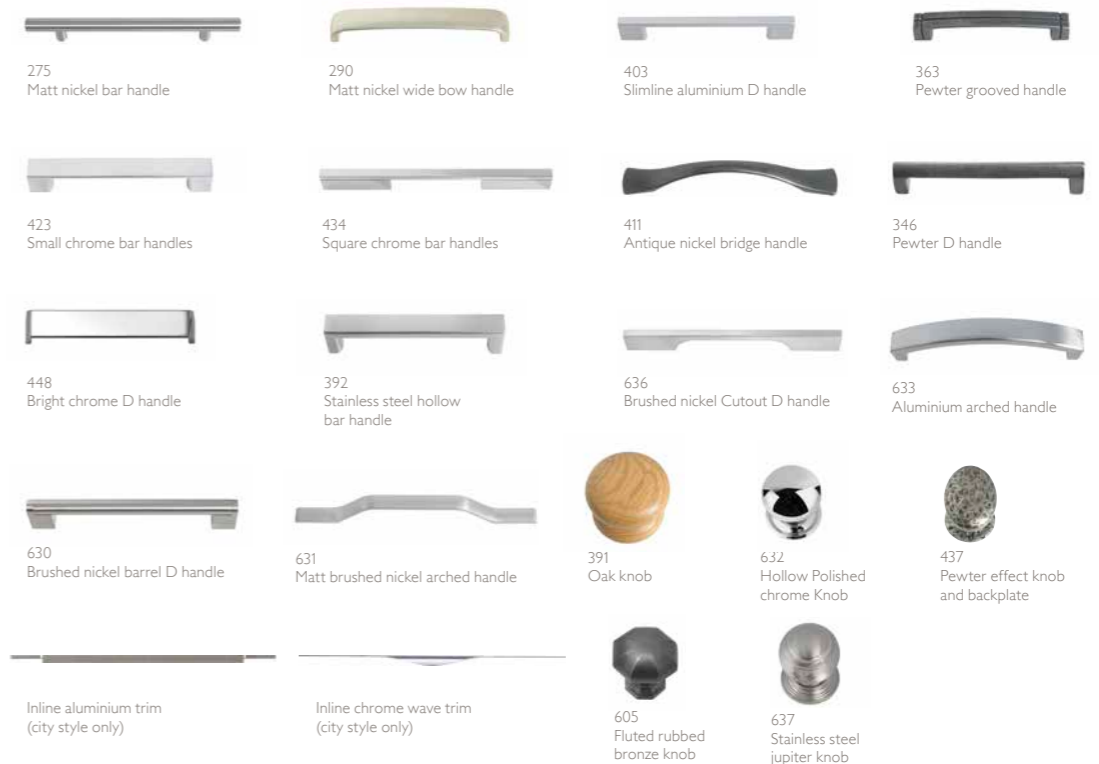
Shire



Country painted



Handles



Our new House by John Lewis kitchen is modern, affordable and practical. Bringing together simplicity and beautiful finishes, it has clever storage ideas that make the most of every inch of space. And with highlights of colour that co-ordinate with the House by John Lewis cookware and furnishing ranges, it's perfectly designed for contemporary living.

Matt	30
Gloss	32
Doors and handles	35



HOUSE
by John Lewis



House – matt white
and woodgrain
bardolino truffle

Inject some colour and fun with removable
highlight panels.

House – gloss bronze and woodgrain bardolino truffle

This adaptable range can be playful or smart using a mix of finishes.



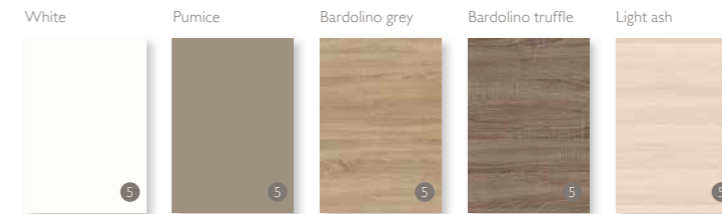


Feature island

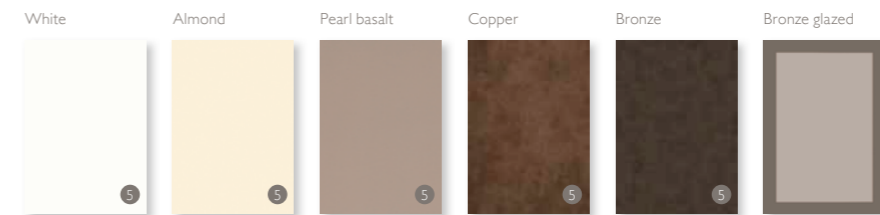
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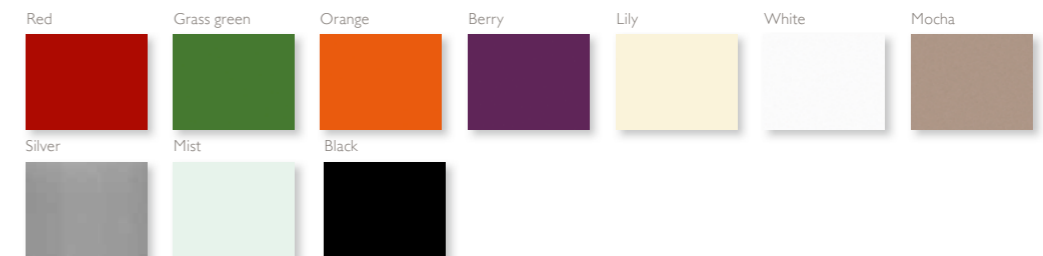
Matt



Gloss



Feature colour panel



Handles

Brushed Aluminium wrap over handle set



The John Lewis Continental Collection brings colourful exuberance and elegant design to your kitchen. It features a variety of different door finishes in a range of fashionable matt, silk and gloss colours, matt and gloss wood effects, as well as oak veneered doors in painted finishes. All doors can be complemented by cabinets in a choice of 16 coloured or woodgrain finishes. Curved units add a softer feel, and a wider choice of handle styling lets you individualise your kitchen: handleless doors provide sleek minimalism while the inset aluminium handles offer a chic, contemporary look.

Lucia	38
Felisa	44
Elba	46
Savina	48
Doors and handles	52



continental



Lucia matt woodgrain – mussel

This versatile range allows you to create something truly unique, with your own combination of finishes, handles and worktops.



Low level living room furniture.

Lucia – oak veneer charcoal and painted gloss white

Low level units combined with curved corner units deliver a very sleek modernistic looking range perfect for open plan living.

Lucia matt designer –
malmo dark and drift

The detailed wood texture on this range sits
beautifully with contemporary designs



Felisa – gloss designer cross cut and gloss white

Using a combination of gloss finishes, this handleless range allows you to showcase your individual style.



Full glass feature doors with bronze glass and integrated handle.



Elba – painted oak veneer
cotswold and earth

The Elba door gives a contemporary feel and unique
look to this practical kitchen.



Savina – gloss painted
pergamon

Sleek and subtle, this handleless kitchen showcases the door finishes to their full effect.

Savina – matt painted light grey and painted oak veneer denim

The 'J' handle of Savina displays beautiful clean and light effects on the textured matt finish doors.



Savina handle detail.

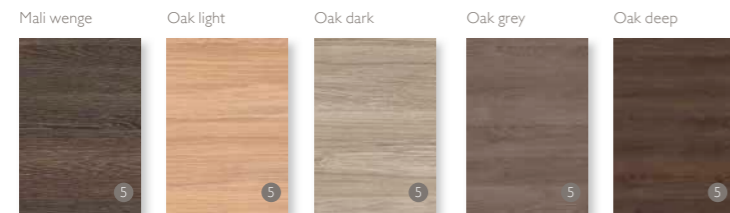


Doors

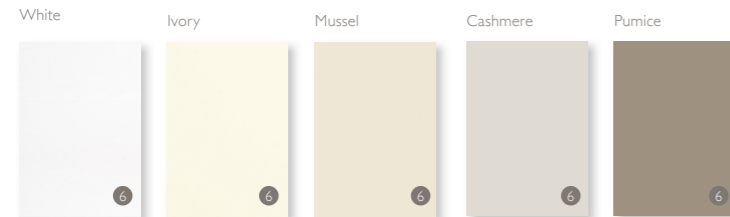
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Lucia (with handles) and Felisa (without handles)

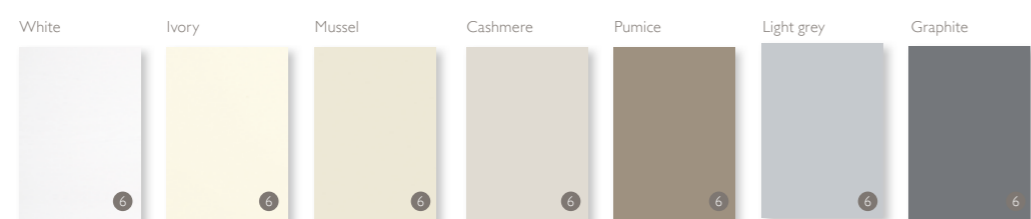
Matt woodgrain



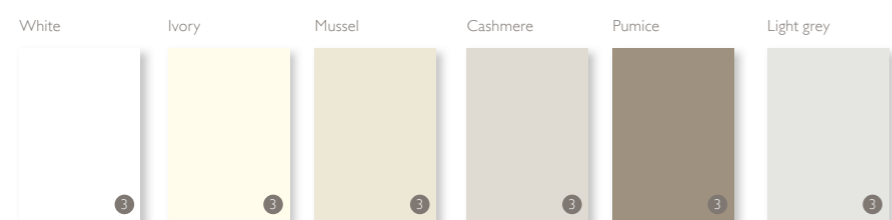
Woodgrain effect



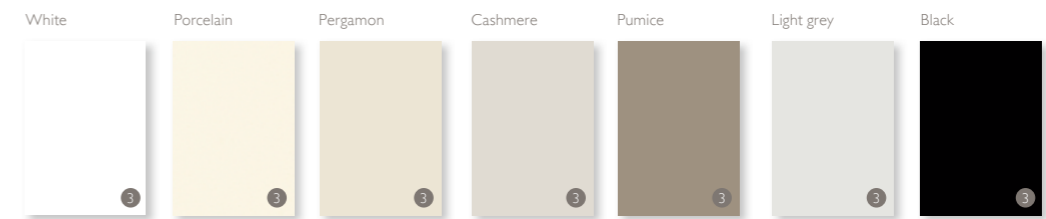
Silk



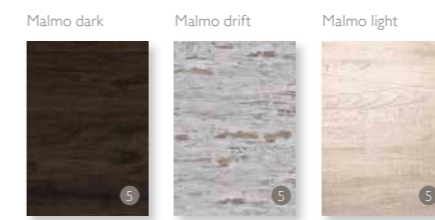
Matt



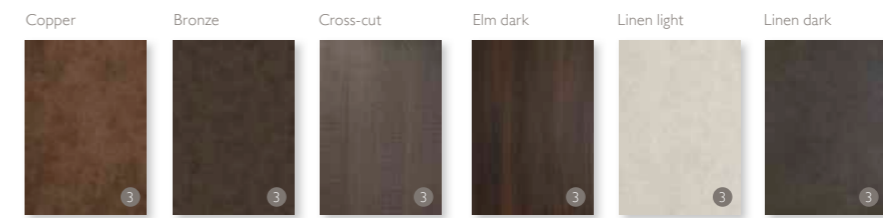
Gloss



Matt designer

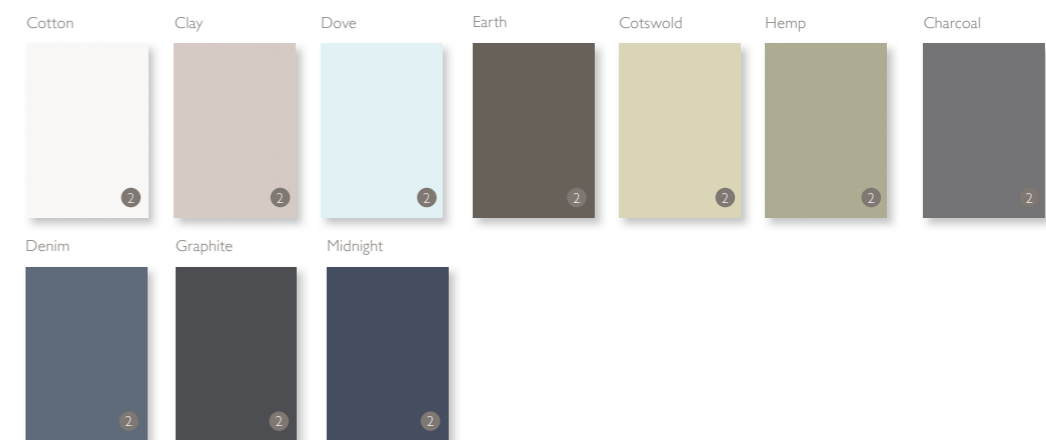


Gloss designer



Elba (with or without handles)

Painted oak veneer

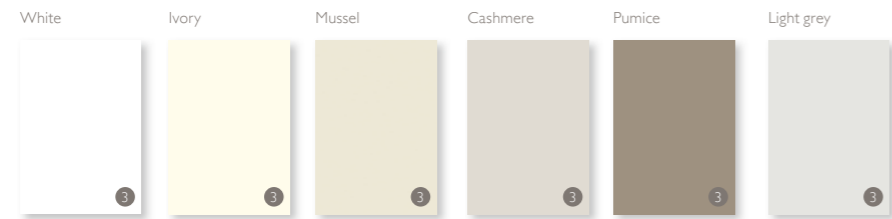


Doors

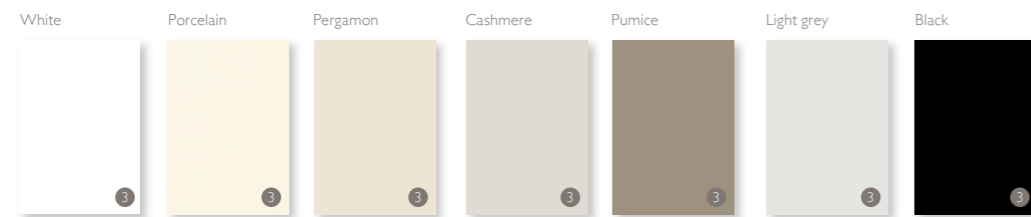
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Savina (integrated handle)

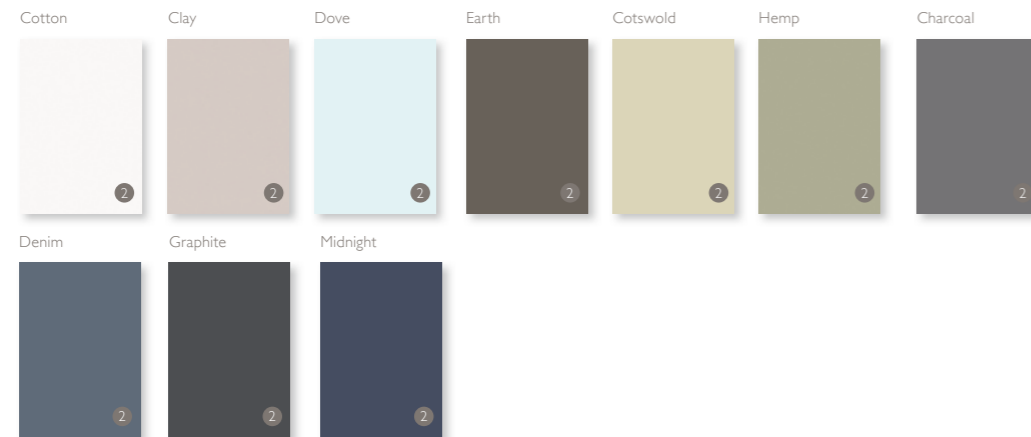
Matt



Gloss



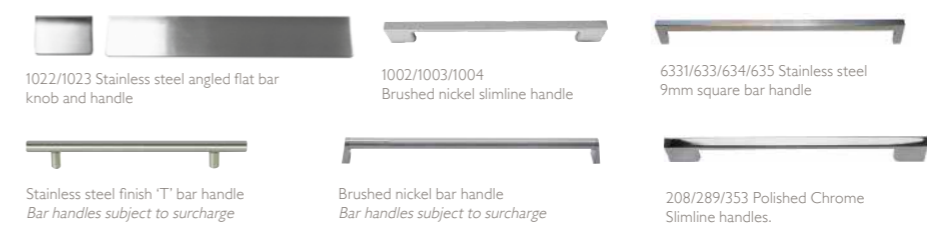
Painted oak veneer



Handles



Elba handles





John Lewis kitchens combine classic and contemporary looks, quality construction and exceptional attention to detail.

The County Collection has an array of door finishes from affordable saponetta-styled Rimini to the classic beauty of painted wood featured in Leckford, helping you create the perfect kitchen for your budget.

A choice of 16 internal cabinet finishes is available in the County Collection, to make your kitchens truly unique.

Rimini	58
Camborne	60
Vermont	62
Richmond	65
Leckford	66
Grange	68
Carradale	70
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County



Rimini – sanded oak

Rounded edges and a smooth woodgrain effect finish give Rimini a warm retro feel.

Camborne – white

A classic style yet extremely adaptable to maximise every inch of space. Mixing complimentary colours of this soft matt range can give a country style feel.



Sink unit with aluminium drip tray.





Vermont – ivory

This door style delivers a luxurious, silk smooth-to-the-touch feel. Curved units add style and interest and enable easy access to contents.



Richmond – light oak

Solid wood gives a timeless homely feel to this style. The light oak finished with dark worktops and modern handles can update to give a contemporary twist.

Leckford painted – hemp

Recreate the feel of a hand-painted kitchen, combining natural and delicate country shades.



Countertop pantry.



Grange – graphite

Traditional style doors come with beautiful panel detailing. Available in a range of colours to make your kitchen truly distinctive.



Carradale – Croft blue grey

Striking deep inset panelling brings this Shaker door up to date. Designed to combine with the Croft Collection living and dining furniture ranges.

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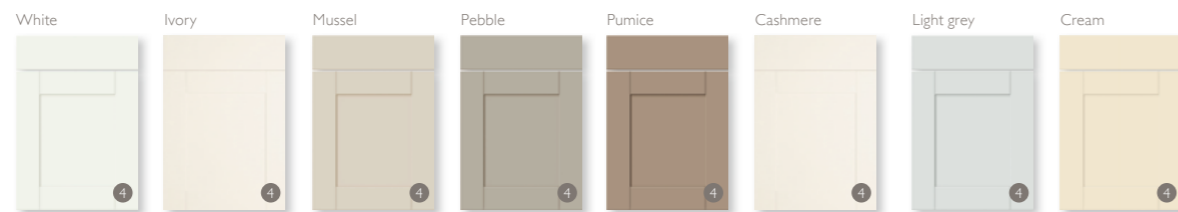
Rimini



Camborne



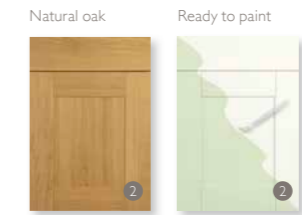
Vermont



Richmond



Leckford



Leckford – painted



Grange – painted



Doors

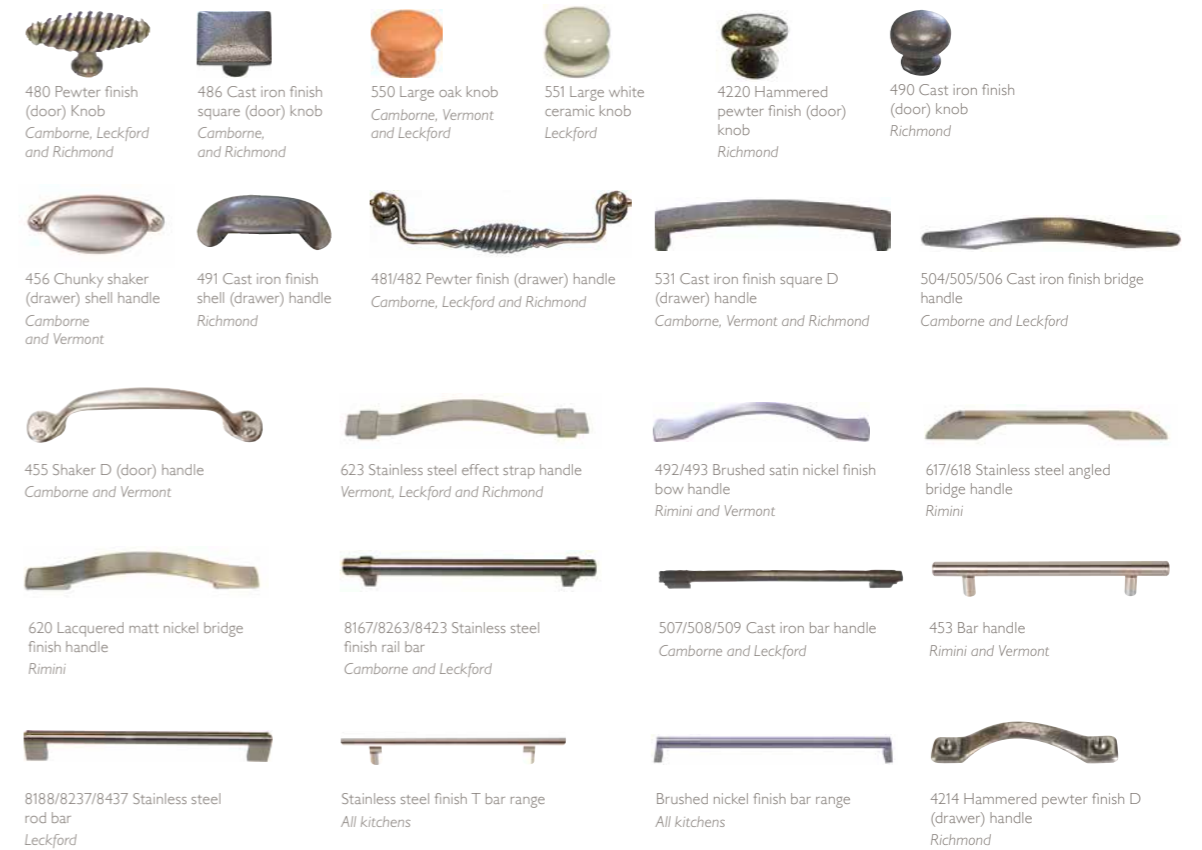
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Carradale



Handles

Please note handles are designed to suit each individual range. Should you select a handle not from the recommended range, your doors and drawers will be supplied without drill holes.



Our Classic Collection brings you all you'd expect from a John Lewis kitchen, in beautiful natural oak or any of 25 colours.

You can achieve a number of looks, from the most contemporary to a grand period style, with a solid in-frame construction. The range also comes with a variety of hand finished individual feature pieces including dressers, pantry cabinets and decorative island units.

Windsor	78
Kensington	82
Doors and handles	84



classic

Windsor painted – charcoal and barley

In-frame styling and solid wood doors give a timeless quality to this range.



Belfast sink.





Open base unit with spice drawer.

Windsor – oak with painted cotton and thistle

Traditional styling can take adventurous colour schemes to add individuality to this range.



Kensington painted — midnight and denim

The clean lines and curved end-detailing of Kensington enable you to play with colour to develop your own unique kitchen. Solid wood and in frame enhance the timeless quality.

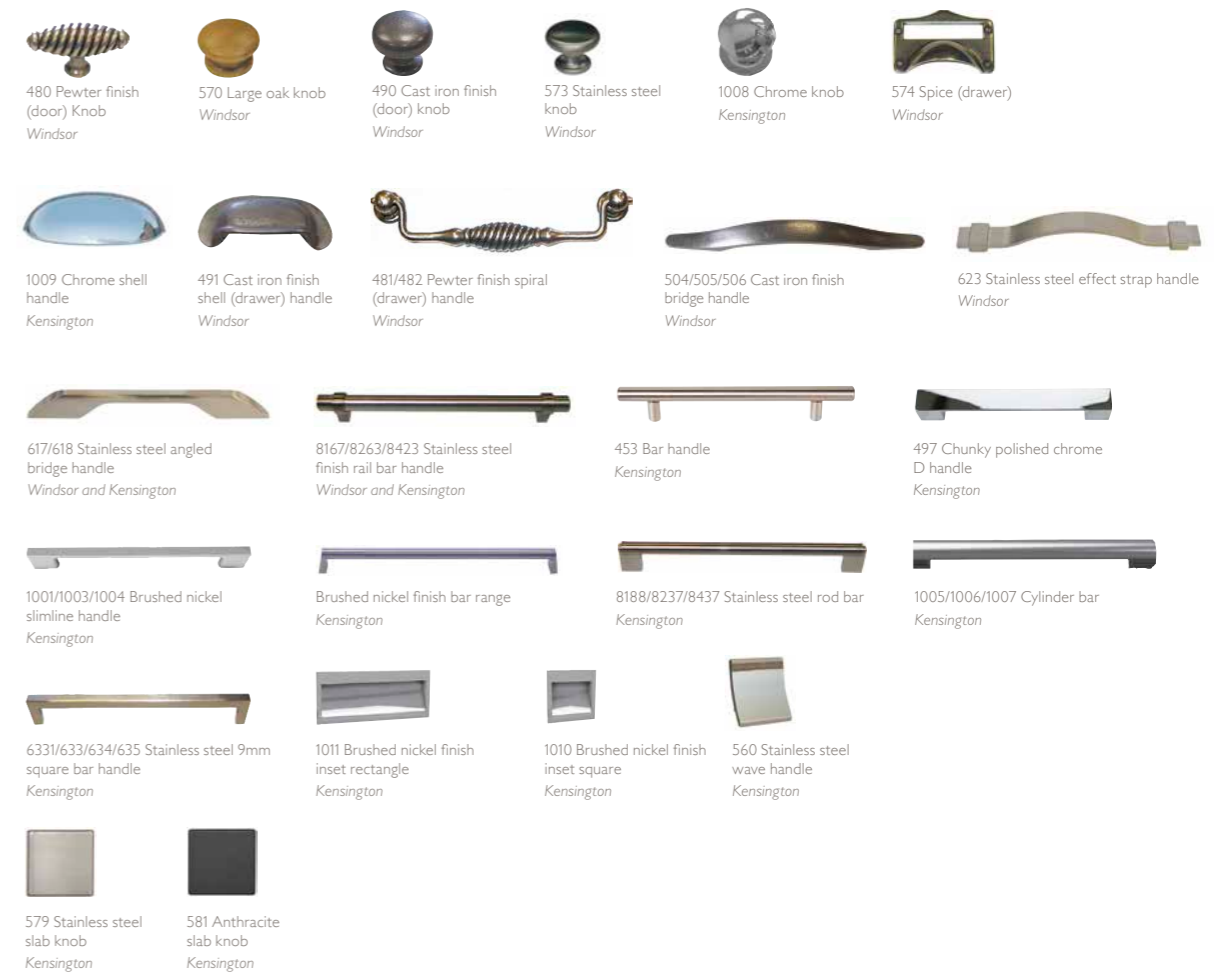
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Kensington and Windsor



Handles



The finishing touches can make your new kitchen a really practical space for you and your family, and deliver a real wow factor.

Storage solutions	88
Worktops	92
Appliances	98
Taps	106
Sinks	108
Splashbacks	109



completing
your kitchen

Storage solutions

Maximise every corner of your kitchen with clever storage. From internal larder units to cutlery organisers to bins and recycling.



Cutlery drawer options



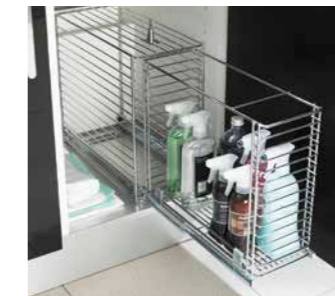
Drawer recycling/bins



Drawer management options



Sink unit space saver



Lockable cage for chemicals



Internal drawer choices

Specific storage solutions

Some ranges have specific accessories to give your kitchen a unique character.



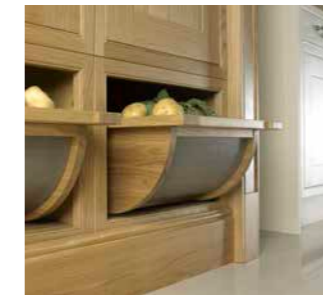
Pull-out larder options



Corner cupboard solutions



HOUSE
wall storage system



COUNTY
storage baskets



COUNTY and CLASSIC
concealed mantle
cupboard



COUNTY and
CONTINENTAL
under-oven storage
and plinth drawers

Worktops

Our worktops are available in a wide range of finishes and thicknesses, each one has unique properties. Granite Quartz and Glass worktops need to be made to measure once the kitchen units are in place. Wood, Bamboo, Laminate and other worktops can be measured in advance, so can be the quicker and cheaper options.

Please see individual leaflets for full colour ranges. We also offer Duropal laminate, Maia, Hi Macs and Corian worktops

	Characteristics	Heat Resistance	Wear Resistance	Templating required?	Warranty
Bamboo	Bamboo, a sustainable raw material, available in 2 colours and 3 edge details	Always use trivets	Supplied with an oiled finish to protect the surface	No	5 years
Wood	FSC-certified wood, available in 5 species 4 finishes	We advise using trivets	Supplied with an oiled finish to protect the surface	No	2 years
Quartz	A hardwearing and easy maintenance quartz composite. Available in over 30 colours	Up to 160°C	Highly resistant to chipping and scratching	Yes	5 years
Granite	Natural granite is available in a choice of over 28 colours. Each work surface is unique with its own individual colours and markings	Up to 200°C	Hardwearing durable surface	Yes	15 years
Glass	Toughened glass available in a choice of over 60 colours	Up to 400°C	Highly durable. Scratches can be polished out	Yes	10 years

Bamboo worktops

Due to its fast growing nature, bamboo is a sustainable choice of material and its also hygienic and highly durable. Available in a variety of edge detailing.

Plain pressed

The bamboo strips are pressed against each other horizontally. Available in Darjeeling.



Plain pressed Darjeeling



5 ply 40mm plain pressed

Side pressed

The bamboo strips are pressed against each other vertically. Available in Darjeeling.



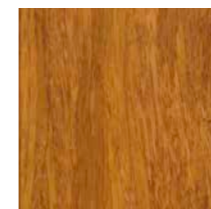
Side pressed Darjeeling



5 ply side pressed 40mm

Strand woven

The bamboo strips are crushed and pressed together under extreme pressure. This process changes the structure completely, creating a very durable end product, with no discernable pattern. Available in Lapsang.



Strand woven Lapsang

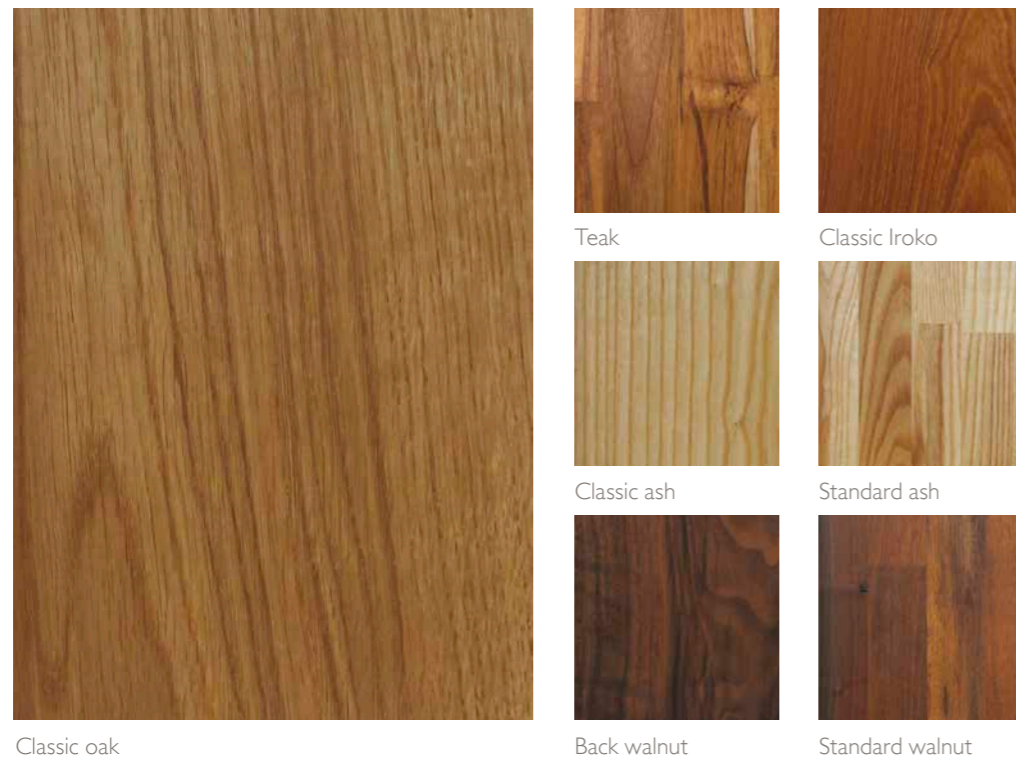


5 ply Strand woven 38mm

For our full range of worktops visit our shops or go online at johnlewis.com

Wooden worktops

Our timber has no waste by-products; all material is either made into other products or recycled into heat during the manufacturing process, giving the material a zero carbon rating footprint. All of our wooden worktops come from FSC-certified forests which gives assurance that they have been managed in a responsible way. We offer 5 wood species: oak, ash, teak, iroko and walnut and in 4 finishes. Our wooden worktops come in lengths of up to 4m.



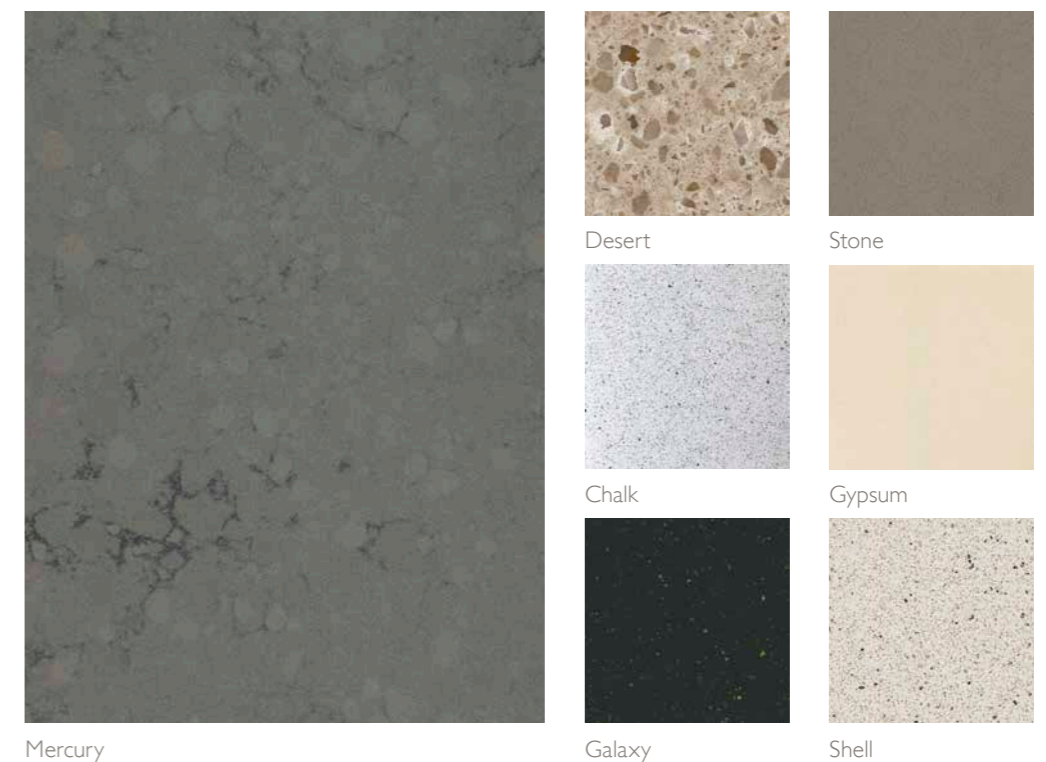
Classic oak

Back walnut

Standard walnut

Quartz worktops

Engineered from natural Quartz and polymer resin to give a highly heat resistant surface. Quartz worktops are prepared from a template taken after your kitchen units are fitted to ensure a perfect fit. Available in 30 colours with 4 price bands.



Mercury

Galaxy

Shell



Granite worktops

Natural granite is hardwearing and practical. Each work surface is cut to your individual requirements after a template is created in your home. This includes cut outs for sinks and hobs, drainer grooves, plus additional upstands, splashbacks or windowsills. Some granite has a natural patterning which is unique in every piece. Available in 28 colours across 5 price ranges.



Harvest brown



Avora white



Colonial dream



Artic cream



Bianco norte



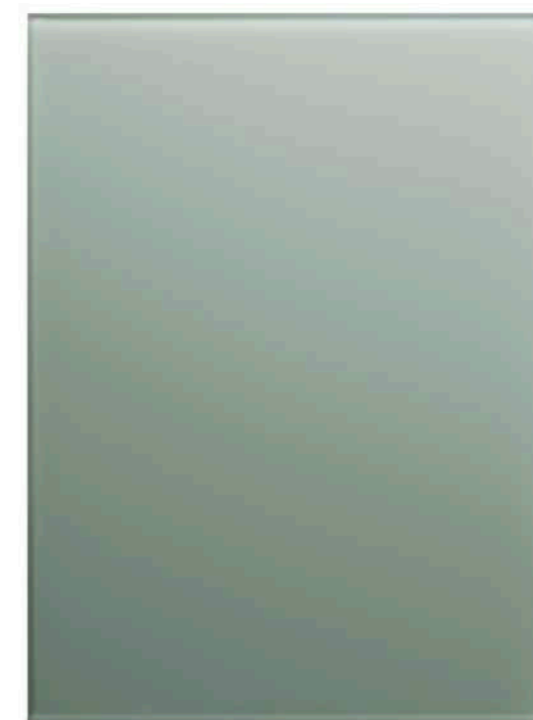
Blue pearl



Nero

Glass worktops

Made from low iron 'opticlear' toughened glass with minimal green tint, it is stain resistant and easy to maintain. It can be used for worktops or splashbacks and can give a dash of colour to any kitchen. We have a range of 61 colours including frosted, metallic, mirrored and textured.



Fir



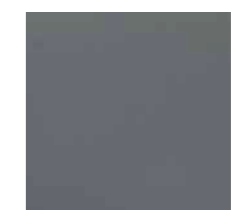
Frosted cranberry



Metro metallic



Midnight



Slate



Jasper



Petrol

NB. Glass is a reflective material and may vary in colour under different light conditions. Once fitted, the colour may appear to vary from the sample.



John Lewis appliances will bring your kitchen to life, with a range of built in and freestanding options to help you create the perfect look. All John Lewis branded appliances come with a 3-year guarantee included at no extra cost.

We also stock other brands including AEG, Beko, Bosch, Miele, Neff, Hotpoint and Siemens

Appliances

Cooking packs	100
Integrated Appliances	104

appliances



For our full range of appliances see our two brochures or go online at johnlewis.com

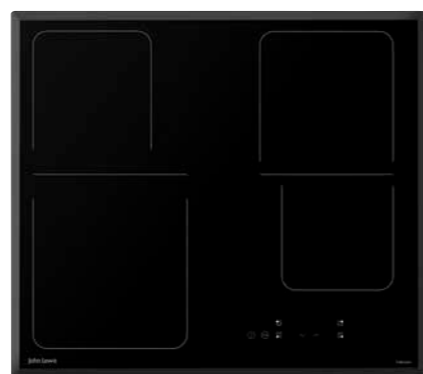
Buy all three, save £150
For easy cleaning

You can save £150 when you buy all three of these John Lewis appliances with any John Lewis kitchen.



JLHDA633 Hood

866 70247 E329



JLBIIH603 Induction hob

890 00203 E449



JLBIOS617 Multi function single oven

890 30212 E599

This sleek trio includes a self clean pyrolytic oven, which uses high temperatures to burn off fats and grease. Just wipe the base with a damp cloth.

Buy all three, save £150
For added steaming

You can save £150 when you buy all three of these John Lewis appliances with any John Lewis kitchen.



JLHDA633 Hood

866 70247 E329



JLBIGGH606 Gas hob

890 10209 E399



JLBIOS618 25% added steam single oven

890 60202 E799

Ideal for keen cooks, the oven can create steam for extra succulent dishes.

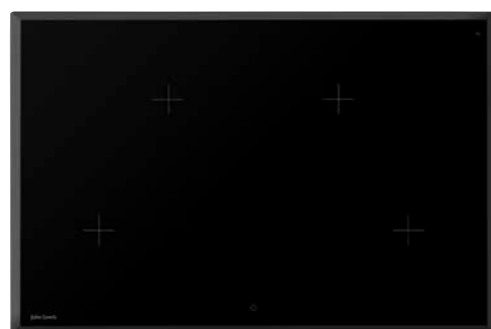
Buy all three, save £250
Fast and flexible

You can save £250 when you buy all three of these John Lewis appliances with any John Lewis kitchen.



JLHDA934 Hood

866 70248 £899.00



JLBIIH805 Induction hob

890 00209 £749



JLBIOS617 Pyro clean single oven

890 30212 £599

The instant heat induction hob is zone-free, so you can cook anywhere on its surface, and the oven has various cooking modes for expert results.

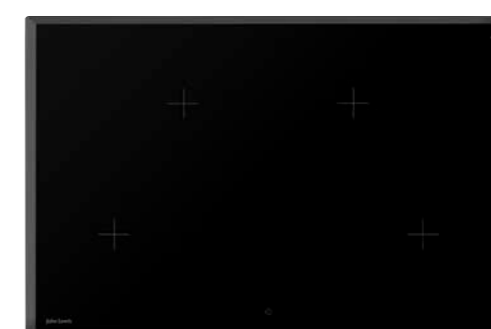
Buy all three, save £250
Designed to make the most of your space

You can save £250 when you buy all three of these John Lewis appliances with any John Lewis kitchen.



JLHDA934 Hood

866 70248 £899.00



JLBIIH805 Induction hob

890 00209 £749



JLBIDU713X Double oven

890 40208 £699

This compact double oven will fit under your worktop, and the instantly heating induction hob is zone-free so you can cook anywhere on its surface.

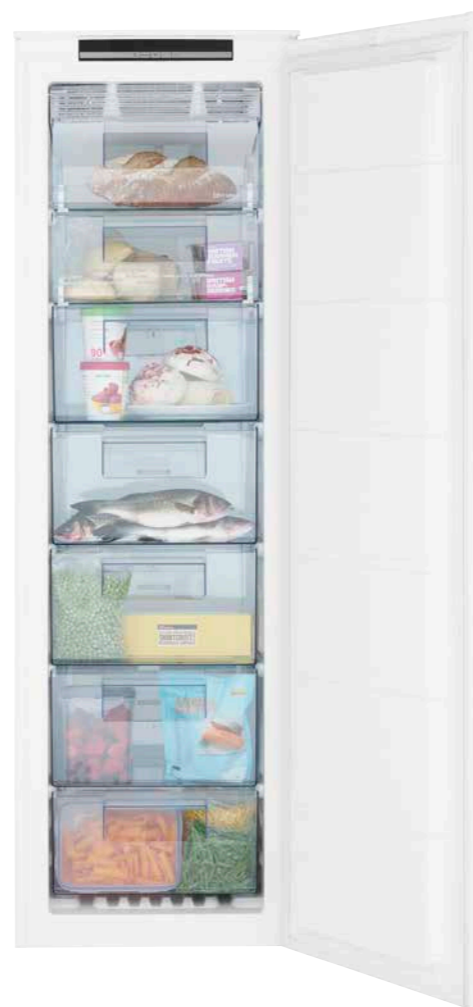
Integrated appliances

Our integrated appliances and wine coolers come with a 3 year guarantee as standard and all are A rated or better for energy efficiency.



Larder fridge
H177.2 x W54 x D54.7cm

857 10204 £699



Tall upright frost-free freezer
H177.2 x W54 x D54.7cm

857 30201 £699



JLBIWM1402 Integrated washing machine

888 30203 £479



JLBIW902 Integrated slimline dishwasher

887 10202 £449

Wine coolers



Under-counter wine cabinet
H86.5-88.5 x W29.5 x D57.3cm

865 80209 £429



Under-counter slim-line wine cabinet
H86.5-88.5 x W14.5 x D47.5cm

865 80207 £269
(black or stainless steel)



Under-counter single door single zone wine cabinet
H86.5-88.5 x W59.5 x D57.3cm

865 80210 £599

Taps

Taps can be the finishing touch to your kitchen and can make a real statement. Whether you create a classic or contemporary kitchen, we have a tap to match. All our taps include aerators to minimise water usage and reduce splashing whilst giving the same performance, and have a 5 year guarantee.

We also offer taps from the following brands:
Blanco, Zip, Franke, Perrin & Row, Abode



John Lewis Wave tap chrome
H160 x D220mm
Suitable for low pressure water systems.

807 05001 £95



John Lewis Arc tap chrome or silksteel
H390 x D230mm
Suitable for low pressure water systems.

807 05003 £195
80705004 £215



John Lewis Flow tap chrome or silksteel
H240 x D220mm
Suitable for low pressure water systems.

807 05005 £125
807 05006 £145



John Lewis Curve tap chrome or brushed steel
H392 x D230mm
Suitable for low pressure water systems.

807 05007 £165
807 00508 £185



John Lewis Edge tap chrome or silksteel
H295 x D180mm
Suitable for medium pressure water systems.

807 05009 £245
807 05010 £265



John Lewis Profile tap chrome or brushed steel
H264 x D220mm
Suitable for medium pressure water systems.

807 05011 £235
807 05012 £255



John Lewis Blade tap chrome or in silksteel
H215mm
Suitable for medium pressure water systems.

807 05013 £130
807 05014 £150



John Lewis Quantum tap chrome or in silksteel
H400mm
Suitable for low pressure water systems.

807 05015 £130
807 05016 £150



John Lewis Cygnet tap chrome or in silksteel
H231 x D162mm
Suitable for low pressure water systems.

807 05017 £90
807 05018 £110



John Lewis Urbana tap chrome or in silksteel
H372 x D228mm
Suitable for medium pressure water systems.

807 05019 £159
807 05020 £179

Sinks

We offer a comprehensive range of John Lewis sinks at a range of prices. All have a 5 year guarantee.

As a space saving feature, all our stainless steel sinks come with a glass chopping board, and the ceramics with a wooden board, which fits over the sink.

We also offer sinks from the following brands: Blanco, Franke



John Lewis Inset 1 bowl stainless steel sink
H200 x W1000 x D500mm

807 11804 – RH £255
807 11803 – LH £255



John Lewis inset 1.5 bowl stainless steel sink
H200 x W1000 x D500mm

807 11802 – RH £318
807 11801 – LH £318



John Lewis Inset 1 bowl ceramic sink
H180 x W920 x D510mm

807 11809 £459



John Lewis Inset 1.5 bowl ceramic sink
H180 x W1000 x D510mm

807 11808 £559



John Lewis undermount 1 bowl stainless steel sink
H200 x W500 x D450mm

807 11812 £339



John Lewis undermount 1.5 bowl stainless steel sink
H200 x W596 x D450mm

807 11811 – LH £503
807 11810 – RH £503



H140 x W200 x D400mm
807 11813 £235

Pre-cut splashbacks

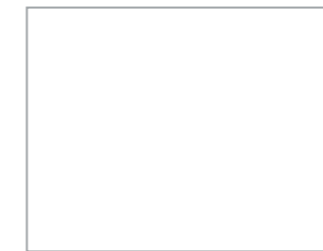
Use a splash of subtle or dramatic colour to bring interest to your kitchen. These pre-cut glass panels are strengthened to sustain 400°C temperatures, and can be incorporated in a new design or used to update your existing kitchen.

Available in 3 sizes:

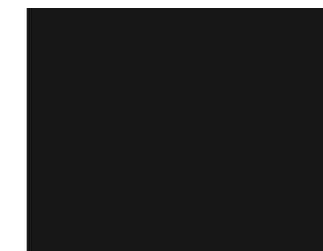
600 x 750mm £192

700 x 750mm £223

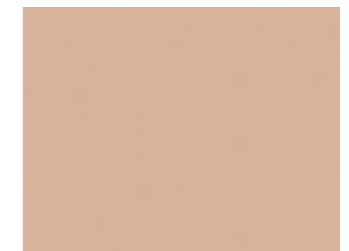
1000 x 750mm £287



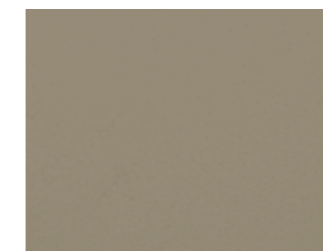
White



Black



Mocha



Freshmint



Charcoal

Responsible sourcing

We're committed to bringing you quality products, while reducing our impact on the environment. That means knowing where our materials come from, minimising our packaging and recycling what we can. It's all about finding better ways of doing business, bringing quality to life every day in simple but important ways.

Sustainable timber

We recognise that the production of timber-based products can have an environmental and social impact and that's why we've developed our timber policy. It makes it clear to our suppliers the role we expect them to play in supporting sustainable forestry practices and in curbing the worldwide trade in illegal timber.

We aim to have full traceability on all of our timber, to ensure it's legally compliant and where possible, independently certified as being from a responsibly managed source.

To make sure this happens, we only work with suppliers who share our values, and put sustainable timber sourcing at the heart of their business too.

Packaging

Packaging plays an important role in protecting your kitchen while on its way to you but we're also mindful of creating unnecessary waste. We're committed to minimising the amount of packaging we use whenever we can, and exploring the use of new, more environmentally responsible materials.

Recycling

By law, we're required to enable you to recycle up to 80% of product packaging and to do this we contribute up to £1 million a year towards supporting recycling compliance schemes that invest in local recycling centres across the country.

We also actively support waste reduction and recycling within our business, for our customers and among our suppliers. We aim to divert as much of our operational waste away from landfill as possible and have a target of 98% by the end of 2015. We also look for opportunities to recycle whatever we can and to use waste within our business. For example, our Click & collect boxes are made from our own recycled cardboard.

Our suppliers

We've been working with like-minded kitchen suppliers for well over a decade. We believe the main reason these relationships are so successful is that these suppliers share the same passion for bringing quality to life as we do.

We expect them to obey the law, to respect the rights, interests and wellbeing of their employees, their communities and the environment, whether in the UK or further afield.

Committed to finding new and better ways to do business, we actively encourage our suppliers to do the same in relation to sustainability and responsible sourcing.

Made in UK

All our fitted kitchens are made in the UK. We work with the leading UK fitted kitchen manufacturers who use state of the art technology and classic craftsmanship to provide a wide range of quality complete kitchens.

Some materials used in our worktops may come from overseas, but all are hand crafted by skilled British craftsmen.

Conditions of sale

Our conditions of sale have been designed to help ensure the planning and fitting of your new kitchen goes as smoothly as possible.

Every kitchen is different

– Each John Lewis kitchen is made to order.

– The illustrations, drawings and dimensions in our catalogues are intended as a guide only.

– When your estimate is produced, it is your responsibility to ensure that the information and specifications it contains meet your requirements.

Natural materials

– Furniture that uses wood components or wood veneers will display natural grain and colour characteristics that may vary from what is featured in showroom displays and photographs. We cannot supply specially matched components.

– Granite and other naturally occurring stone worktops will also display colour variations and may not match shop-floor samples exactly.

Building work

– If you are having any building work carried out as part of your kitchen project, this must be completed before we can undertake a site visit. Any walls to which kitchen units will be fitted need to be in place, plastered and dry.

– New kitchens cannot be installed in a damp or freshly plastered space.

Timescales

– The time needed to plan and install a kitchen varies from home to home. The ordering timescales we provide are a guide only. We will keep you informed of the progress of your kitchen.

Delivery

– Your kitchen units will be delivered direct to your home on the day advised by your local John Lewis shop. This may involve you having to store them for a day or so until installation commences.

– Units should be stored in a place free from damp.

– It is usual for your appliances, accessories and worktops to be delivered separately during the week of your kitchen installation.

Preparing for installation

– Fitting a kitchen is a building project which will disrupt your routine. The kitchen working area may be unusable for a time. It may be necessary to disconnect services such as gas, water and electricity. Fitting a kitchen creates dust, but our installers will keep your kitchen and agreed working area as tidy as possible.

Installation

– The work will start with the removal of your existing kitchen. We can also dispose of your old kitchen.

– Certain tasks or requirements may only become apparent when your existing furniture and appliances have been removed. Where this is the case, we will let you know what the cost of any necessary work will be.

Doing the job properly

– Installing a kitchen is a complex task. While we try to finish your kitchen during the initial installation period, remedial work may be required. Our installer may make several return visits to your home in order to complete the job.

Specialist worktops

– To ensure a perfect fit, we measure up for specialist worktops such as granite, Corian, quartz, and glass after the main kitchen is fitted.

– Lead times for specialist worktops can range from two to eight weeks depending on the material chosen. During this time we will install temporary worktops to the sink and cooking area only.

– Once the specialist worktops have been manufactured, we will return to fit them.

Payment

– Once you've agreed our estimate, you'll need to pay a 20%, non-refundable deposit. The balance will be payable two weeks before the delivery day.

– We accept payment by Partnership Card, John Lewis or Waitrose account cards, Switch, Delta, Mastercard, Visa or cash.

– Prices are valid for 28 days from the date shown on your estimate.

Interest free credit

To help make large purchases more affordable, we now offer Interest Free Credit when you spend £1,000 or more (up to a maximum of £25,000) on selected products.

Payment can be spread over 1 or 2 years, depending on the amount. We require a minimum deposit of 10% on furniture or 20% on fitted bedrooms, bathrooms and kitchens. 0% APR representative (subject to status; terms and conditions apply).

You need to arrange the payment plan at the John Lewis shop that will be organising delivery of your goods. Credit provided by Hitachi Capital (UK) Plc, trading as Hitachi Capital Consumer Finance. From 1 April 2014, authorised and regulated by the Financial Conduct Authority.

If you have any further queries about our service or require a full set of our conditions of sale, please contact your local John Lewis shop.

Colours and designs

– Due to photographic and printing processes some colours may not be a true representation of the product. Please see sample for actual colour. It may be necessary for us to change designs and specifications without prior notice.

10 year guarantee

– All John Lewis fitted kitchen furniture shown in this brochure comes with a 10 year guarantee.

For a full copy of our guarantee, please contact your local John Lewis shop.

Shop locations

LONDON

John Lewis
Oxford Street
London W1A 1EX
020 7629 7711

Peter Jones
Sloane Square
London SW1W 8EL
020 7730 3434

John Lewis Brent Cross
Brent Cross Shopping Centre
London NW4 3FL
020 8202 6535

John Lewis Kingston
Wood Street
Kingston upon Thames
KT1 1TE
020 8547 3000

John Lewis Stratford
101 The Arcade
Westfield Stratford City
Montfichet Road
London E20 1EL
020 8532 3500

ENGLAND

John Lewis Bluewater
Greenhithe
Kent DA9 9SA
01322 624 123

John Lewis Birmingham
(Opening Autumn 2015)
2 Station Street
Birmingham B2 4AU

John Lewis Cambridge
10 Downing Street
Cambridge CB2 3DS
01223 361 292

John Lewis Cheadle
Wilmslow Road
Cheadle SK8 3BZ
0161 491 4914

John Lewis Cribbs Causeway
The Mall at Cribbs Causeway
Bristol BS34 5QU
0117 959 1100

**John Lewis High Wycombe
Home and Leisure**
Holmers Farm Way
Cressex
High Wycombe HP12 4NW
01494 462 666

John Lewis Leicester
2 Bath House Lane
Highcross Shopping Centre
Leicester LE1 4SA
0116 242 5777

John Lewis Liverpool
70 South John Street
Liverpool One
Liverpool L1 8BJ
0151 709 7070

John Lewis Milton Keynes
Central Milton Keynes
MK9 3EP
01908 679 171

John Lewis Newcastle
Eldon Square
Newcastle upon Tyne
NE99 1AB
0191 232 5000

John Lewis Norwich
All Saints Green
Norwich NR1 3LX
01603 660 021

John Lewis Nottingham
Victoria Centre
Nottingham NG1 3QA
0115 941 8282

John Lewis Peterborough
Queensgate Centre
Peterborough PE1 1NL
01733 344 644

John Lewis Reading
Broad Street
Reading RG1 2BB
0118 957 5955

John Lewis Sheffield
Barkers Pool
Sheffield S1 1EP
0114 276 8511

John Lewis Solihull
Touchwood
Solihull
West Midlands B91 3RA
0121 704 1121

John Lewis Southampton
West Quay
Southampton SO15 1QA
023 8021 6400

John Lewis Watford
The Harlequin Centre
High Street
Watford WD17 2TW
01923 244 266

John Lewis Welwyn
Bridge Road
Welwyn Garden City
AL8 6TP
01707 323 456

John Lewis York
Unit C
Vangarde Way
York YO32 9AE
01904 557 950

SCOTLAND

John Lewis Aberdeen
George Street
Aberdeen AB25 1BW
01224 625 000

John Lewis Edinburgh
69 St James Centre
Edinburgh EH1 3SP
0131 556 9121

John Lewis Glasgow
Buchanan Galleries
Glasgow G1 2GF
0141 353 6677

WALES

John Lewis Cardiff
The Hayes
Cathays
Cardiff CF10 1EG
02920 536 000



John Lewis Partnership
171 Victoria Street
London SW1E 5NN
johnlewis.com

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