

John Lewis

freestanding appliances



John Lewis Appliances
Thoughtfully designed for you

John Lewis Home Appliances combine great looks and performance with the latest technology. From the kitchen to the utility room, we've focused on the things that make a difference every day, with a range that's thoughtfully designed for you.

What's more, we're still the only brand in Europe to offer a complete range of large electrical appliances, all rated A and above for energy – because we know that keeping the bills down matters to you, as well as being environmentally responsible.

And, for extra peace of mind, all your appliances come with a three-year guarantee included at no extra cost.

Our range of extra services helps with those little details, too. We can take care of installation and door adjustments for your new appliance, and disposal and recycling of your old one. To find out more, see page 71 or go online at johnlewis.com.

Washing

Washing machines	6
Washer dryer	11
Condenser tumble dryer	12

Dishwashing 16

Refrigeration

Chest freezers	22
Under-counter fridges	26
Under-counter wine cabinets	32
Fridge freezers	36
Larder fridge	46
3 Door fridge freezer	54
Side-by-side fridge freezer	56
Side-by-side wine cabinet	60

Washing and Drying Appliances

All our washing machines, washer-dryers and tumble dryers are designed for large loads while being A rated for energy efficiency, helping you squeeze more in and keep bills down, too.

In fact, you'll find your largest capacity washing machine yet, with a generous 9kg load, all tucked inside a standard size machine that won't take up extra space. Our slimline washing machine has a full size drum, too – because a small kitchen shouldn't mean less capacity. Plus we've made the porthole bigger, so it's even easier to load.

A range of smart, extra programmes makes keeping on top of everyone's laundry easier than ever, including a washing machine with a special anti allergy cycle for when the pollen count keeps rising, and models with speedy cycles, for when you need a really quick wash.

Need something to wear in a hurry?
Our speedy quick wash will have it
clean and fresh in 20 minutes

Thoughtfully designed for you

John Lewis
1200 spin washing machine
 JLWM1206
 Stock number 889 30216

£299

3-year guarantee

A slim design doesn't mean fewer features. With its slim depth, this model squeezes into the tightest of spaces and is packed with a range of helpful programmes, including an extra-quick wash that makes light work of smaller loads in just 20 minutes, saving valuable time and reducing energy consumption, too.

Finish

White

Dimensions

H85 W60 D52cm
 (Depth including controls 57.6cm)

Features

7 kg capacity
 Anti-flood device
 1200 rpm spin

Indicator lights

LCD display

Push buttons

Temperature selection
 Spin Speed
 Extra Rinse
 Quick
 Intensive
 Easy Iron
 Delay Start

Programmes

Cottons
 Cottons economy
 Synthetics
 Delicates

hand Wash / Wool
 silk / lingerie
 20-minute refresh
 Cool wash

Performance

Wash rating	A
Energy rating	A+++
Spin rating	B
Noise (washing)	58 dB (A)
Noise (spinning)	79 dB (A)
Typical annual consumption (water)	9499 L
Typical annual consumption (energy)	171 kWh



John Lewis
1400 spin washing machine
 JLWM1412
 Stock number 889 30212

£349

3-year guarantee

With lots of helpful features, all packed into a space-saving design, this new addition to your range is ideal for kitchens and utility rooms where every inch counts. The higher spin speed means faster drying times – even for full loads – while the time-saving programme is perfect for when you need a really quick wash, taking care of smaller loads in just 20 minutes.

Finish

White

Dimensions

H85 W60 D52.2cm
 (Depth including controls 55.5cm)

Features

7 kg capacity
 Anti-flood device
 1400 rpm spin

Indicator lights

LCD display

Push buttons

Temperature selection
 Spin Speed
 Extra Rinse
 Quick
 Delay Start

Programmes

Cottons
 Cottons + pre-wash
 Cottons economy
 Cottons intensive
 Synthetics

Synthetics Easy Iron
 Delicates
 Wool
 Spin
 Drain
 Rinse
 Lingerie
 Heavy Cotton
 20-minute – 3 kg

Performance

Wash rating	A
Energy rating	A+++
Spin rating	B
Noise (washing)	59 dB (A)
Noise (spinning)	79 dB (A)
Typical annual consumption (water)	9900 L
Typical annual consumption (energy)	170 kWh



John Lewis
1400 spin washing machine
 JLWM1413
 Stock number 889 30214

£399

3-year guarantee

With a generous 8kg load, slimmer depth and top-rated energy efficiency, this brand-new model is a great all-rounder. Because sometimes all you need is a really quick wash, there's a 20-minute programme for smaller loads, while the higher, 1400rpm spin speed makes drying times faster, too.

Finish

White

Dimensions

H85 W60 D52.2cm
 (Depth including controls 55.5cm)

Features

8kg capacity
 Anti-flood device
 1400rpm spin

Indicator lights

Medium LCD display

Push buttons

Temperature selection
 Spin Speed
 Extra Rinse
 Quick
 Delay Start

Programmes

Cotton
 Cotton with Prewash
 Extra Silent
 Synthetics
 Synthetics with Prewash
 Synthetics Easy Iron
 Delicate
 Wool Plus
 Spin / Drain
 Rinse (RPM Dep)

Curtains, Jeans
 Quick Intensive
 Quick 20 Min 3 Kg
 Super Eco 15
 Cotton Economy

Performance

Wash rating	A
Energy rating	A+++
Spin rating	B
Noise (washing)	59 dB (A)
Noise (spinning)	79 dB (A)
Typical annual consumption (water)	10900 L
Typical annual consumption (energy)	191 kWh



John Lewis
1600 spin washing machine
 JLWM1414
 Stock number 889 30215

£499

3-year guarantee

Ultra-quiet yet high performance, this model offers the best of both worlds. The inverter motor is noticeably quieter while washing and spinning, making it a perfect choice if you have an open-plan living and kitchen area, plus with fewer moving parts the machine's design is more stable, meaning it lasts much longer, too. There's a handy 20-minute wash cycle for when you need a really quick wash, while an extra-large porthole makes it easier to load and unload.

Finish

White

Dimensions

H85 W60 D60.5cm
 (Depth including controls 63.9cm)

Features

8 kg capacity
 Anti-flood device
 1600 rpm spin
 Quiet inverter motor
 Flow meter to maximise water usage
 Auto off

Indicator lights

Medium LCD display

Push buttons

Temperature selection
 Spin reduction
 Stains/prewash
 Extra rinses
 Quick
 Delay start

Programmes

Cotton
 Cotton with Prewash

Extra Silent
 Synthetics with Prewash
 Synthetics Easy Iron
 Delicate
 Wool Plus
 Spin / Drain
 Rinse (Rpm Dep)
 Curtains
 Jeans
 Quick Intensive
 Quick 20 Min 3 Kg
 Super Eco 15
 Cotton Economy

Performance

Wash rating	A
Energy rating	A+++ -10%
Spin rating	A
Noise (washing)	51 dB (A)
Noise (spinning)	77 dB (A)
Typical annual consumption (water)	11031 L
Typical annual consumption (energy)	162 kWh



John Lewis
1600 spin washing machine
 JLWM1606
 Stock number 889 30213

£599

3-year guarantee

This machine's large, 9kg capacity and powerful spin cycle mean that you can squeeze in all your washing, and still enjoy reduced drying times. Despite its high performance, this model's extra-quiet inverter motor creates less noise, plus fewer moving parts and greater stability make it durable and longer lasting. An extra-large porthole makes loading and unloading easier, too.

Finish
 White

Dimensions
 H85 W60 D60.5cm
 (Depth including controls 63.9cm)

Features
 9 kg capacity
 Anti-flood device
 1600 rpm spin
 Quiet inverter motor
 Flow meter to maximise water usage
 Auto off

Indicator lights
 Large LCD display

Push buttons
 Temperature selection
 Spin reduction
 Stains/prewash
 Extra rinses
 Quick
 Delay start

Programmes
 Cotton
 Extra Silent
 Synthetics
 Synthetics Easy Iron
 Delicate

Wool Plus
 Duvets
 Anti-allergy
 Spin / Drain
 Rinse (RPM Dep)
 Curtains
 Jeans
 Quick Intensive
 Quick 20 Min 3 Kg
 Super Eco 15
 Cotton Economy

Performance

Wash rating	A
Energy rating	A+++ -10%
Spin rating	A
Noise (washing)	51 dB (A)
Noise (spinning)	77 dB (A)
Typical annual consumption (water)	10999 L
Typical annual consumption (energy)	179 kWh



John Lewis
washer dryer
 JLWD1612
 Stock number 889 20204

£599

3-year guarantee

This washer dryer makes taking care of all your laundry simple and efficient. There's an extra-large load for both washing and drying, with a choice of helpful programmes for each, including a time-saving 20-minute wash that's perfect for freshening up a couple of items in a hurry. The inverter motor means it's amazingly quiet, too.

Finish
 White

Dimensions
 H85 W60 D60.5cm
 (Depth including controls 63.9cm)

Features
 8 kg capacity (wash)
 6 kg capacity (dry)
 Anti-flood device with Aqua control
 1600 rpm spin
 Quiet inverter motor

Indicator lights
 Large LCD display

Push buttons
 Temperature selection
 Spin reduction
 Stains/Pre-wash
 Extra rinses
 Quick
 Delay start
 Drying level
 Drying time

Programmes
 Cotton, Synthetics, Synthetics Easy Iron, Delicate, Wool Plus, Quick 20 Min 3 Kg, Rinse (RPM Dep), Spin / Drain, Wool Dry Synthetic Dry, Cotton Dry, Quick Wash Dry 59 min 1 Kg,

Super Eco 15, Cotton Economy, Steam Refresh, Steam anti-crease

Performance

Wash rating	A
Energy rating	A
Spin rating	A
Noise (washing)	49 dB (A)
Noise (spinning)	75 dB (A)
Noise (drying)	49 dB (A)
Water consumption per cycle (washing and drying)	97 L
Electricity consumption per cycle (washing)	1.04 kWh
Electricity consumption per cycle (washing and drying)	5.44 kWh
Typical annual consumption washing (water)	12400 L
Typical annual consumption washing (energy)	208 kWh
Typical annual consumption washing and drying (water)	19400 L
Typical annual consumption washing and drying (energy)	1088 kWh



John Lewis
condenser tumble dryer
 JLTDH18
 Stock number 889 40207

£449

3-year guarantee

Enjoy the convenience of tumble-drying, in the confidence that you're using less energy and keeping bills down. This highly efficient dryer uses heat pump technology – to maximise performance while keeping energy consumption to a minimum. There's a range of drying programmes for taking care of everyone's laundry, plus the automatic reverse drying action means it will always emerge evenly dried and crease-free.

Finish
 White

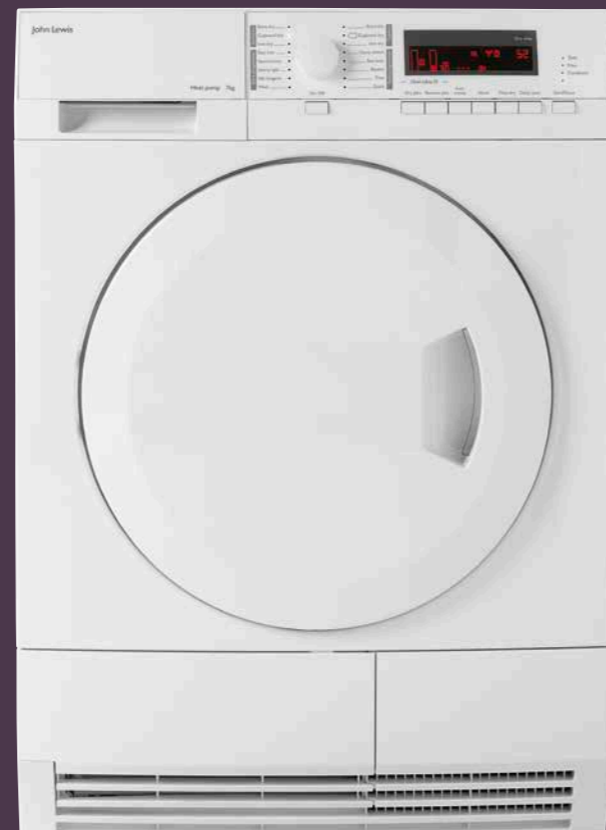
Dimensions
 H85 W60 D60cm
 (Depth with fascia and control knobs 63cm)

Features
 7kg load
 LCD display
 Reverse tumbling
 Anti-crease
 Delay start

Programmes
 Cotton programmes:
 Extra dry
 Cupboard dry
 Iron Dry
 Synthetics:
 Extra dry
 Cupboard dry
 Iron dry
 Extra programmes:
 Easy iron
 Sportswear
 Delicates
 Wool Refresh
 Heavy cotton

Bed Linen
 Blanket
 Timed
 Quick

Performance
 Wash rating A+
 Noise rating 66 dB
 Typical annual consumption
 (energy) 260 kWh
 Consumption per cycle
 (energy) 2.17 kWh
 Please note: This dryer uses a refrigerant that is condensed by a compressor. John Lewis recommends against situating this appliance in a garage, shed, lean-to or outbuilding, as the lower ambient temperature could affect operating performance and invalidate the warranty.



John Lewis
condenser tumble dryer
 JLTDH19
 Stock number 889 40208

£549

3-year guarantee

Because keeping bills down is important to you, as well as being A+ rated for energy efficiency this dryer's extra-large 8kg capacity means you can squeeze more in to every load, too. Heat pump technology creates a high-performance yet highly energy efficient drying action, while the automatic reverse tumble feature also means that laundry is dried evenly and with minimal creases. A handy light inside the drum helps spot any items left behind. What's more, as this machine doesn't require venting, there's no need to plumb it in.

Finish
 White

Dimensions
 H85 W60 D60cm
 (Depth with fascia and control knobs 63cm)

Features
 8kg load
 LCD display
 Reverse tumbling
 Anti-crease
 Delay start

Programmes
 Cotton programmes:
 Extra dry
 Cupboard dry
 Iron Dry
 Synthetics:
 Extra dry
 Cupboard dry
 Iron dry
 Extra programmes:
 Bedlinen
 Easy iron plus

Extra Quick Mixed
 Jeans
 Sportswear
 Time
 Wool
 Duvet
 Silk/lingerie


Performance
 Wash rating A+
 Noise rating 66 dB
 Typical annual consumption
 (energy) 299 kWh
 Consumption per cycle
 (energy) 2.56 kWh
 Please note: This dryer uses a refrigerant that is condensed by a compressor. John Lewis recommends against situating this appliance in a garage, shed, lean-to or outbuilding, as the lower ambient temperature could affect operating performance and invalidate the warranty.



Dishwashing

With a range of features designed with you in mind, our dishwashers lend you a valuable helping hand with your dishes.

You'll find energy saving programmes, as well as a new model with a cutlery tray for easier, less messy loading. What's more, they're all A rated for energy efficiency while offering the largest space possible for your washing up – even those extra-large plates.



Our large capacity dishwasher takes a 15 piece place setting, so no washing up, even after a big dinner party

Thoughtfully designed for you

John Lewis
slim-line dishwasher
 JLDWW908
 Stock number 817 10203

£299

3-year guarantee

Even kitchens with limited space can enjoy the luxury of a dishwasher with our smart, slimline model. There's room for nine place settings and a range of wash programmes for every occasion; the quick wash and dry is great for a speedy load before bed, there's an intensive programme for tackling dried-on dirt, pots and pans, and an eco setting to help save water and keep bills down.

Finish
 White

Dimensions
 H85 W44.6 D61.5cm

Features
 9 place settings
 Adjustable racking
 Anti-flood device

Indicator lights
 Delay start 3 hours
 Salt replenishment
 Rinse aid replenishment

Programmes
 Eco 50°
 Intensive 70°
 Normal 65°
 QuickPlus 60°
 Rinse and Hold Performance

Performance

Wash rating	A
Energy rating	A
Drying rating	A
Noise	49 dB (A)
Water consumption (per cycle)	9.5 L
Electricity consumption (per cycle)	0.878 kWh
Estimated annual consumption (water)	2660 kWh
Estimated annual consumption (energy)	250 kWh



John Lewis
dishwasher
 JLDWW1203 (white)
 Stock number 817 00216

£329

3-year guarantee

JLDWS1209 (stainless-steel)
 Stock number 817 00217

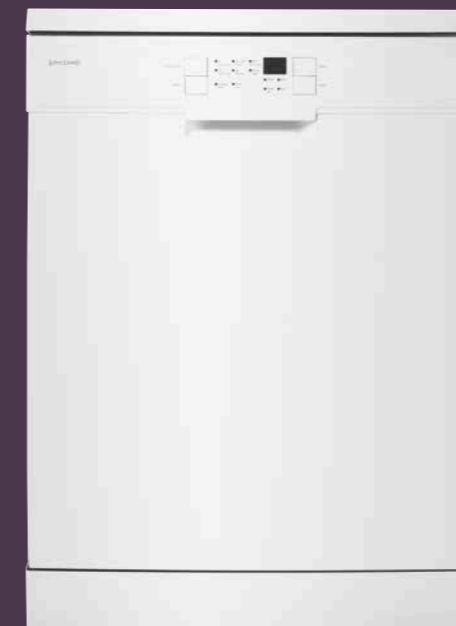
£349

3-year guarantee

With triple 'A' ratings, this dishwasher gives the best energy, washing and drying results available.

There are five wash programmes, including the 45°- 70°C 'automatic' which senses the size and soiling of the load and sets the optimum time, water and temperature levels.

Finish
 White or stainless steel



Dimensions
 H85 W60 D62.5cm

Features
 13 place settings, Time remaining display, Adjustable racking, Active drying, Anti-flood device

Indicator lights
 Delay Start 1 - 24 hours, End of cycle, All-in-one tablet selected, Program running, Program selected, Salt replenishment Rinse aid replenishment

Programmes
 Auto 45°-70°, Economy 50°, Intensive 70°, Rinse and hold

Performance

Wash rating	A
Energy rating	A+
Drying rating	A
Noise	47 dB (A)
Water consumption (per cycle)	11 L
Electricity consumption (per cycle)	1.050 kWh
Estimated annual consumption (water)	3080L
Estimated annual consumption (energy)	295 kWh



John Lewis
dishwasher
JLDWW1223 (white)
Stock number 817 00214

£499

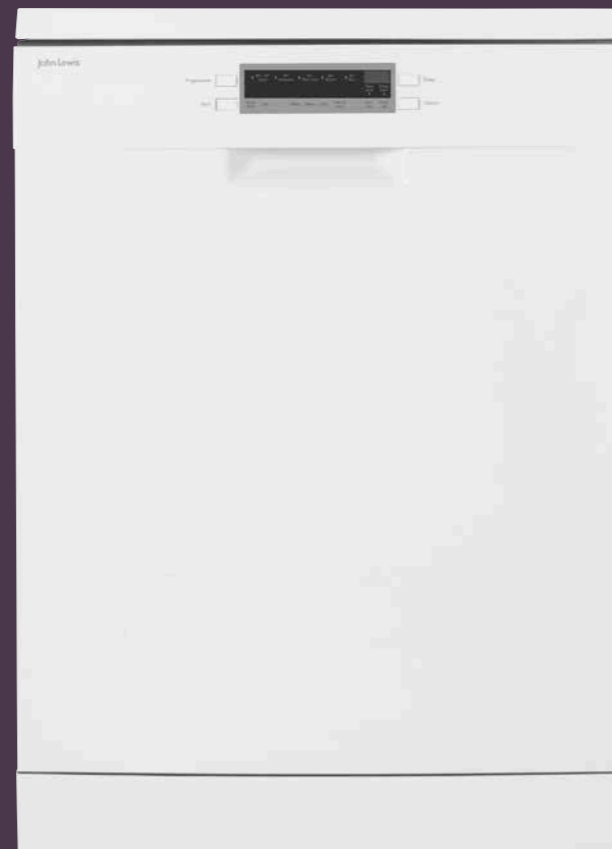
3-year guarantee

JLDWS1229 (stainless-steel)
Stock number 817 00215

£549

3-year guarantee

This roomy dishwasher has a place – and space – for everything. The generous interior holds 15 place settings, plus there's handy adjustable racking for squeezing in those extra-large dinner plates, pots and pans. Our Active Drying System provides fast, efficient steam drying, and if you need more plates in a hurry or between courses, the 30-minute cycle takes care of them in double-quick time, while the AutoSense programme assesses the size of the load and level of dirt, then sets the time, water and temperature levels to suit. Rated A for energy, washing and drying, it's a super-efficient way to take care of the dishes, plus because we know you like to keep bills down, there's an energy saving programme, too.



Finish
White or stainless steel

Dimensions
H85 W59.6 D61cm

Features
15 place settings
Auto Off
Time remaining display
Adjustable racking
Ceiling shower spray
Anti-flood device

Indicator lights
Delay start 1-24 hours
Washing phase
All-in-one tablet selected
Extra hygiene
Program running
Salt replenishment
Rinse aid replenishment

Programmes
QuickPlus 60°
AutoSense 45°-70°
Eco 50
Extra Silent
Glass 45
Intensive 70°

Performance

Wash rating	A
Energy rating	A+
Drying rating	A
Noise	46 dB (A)
Water consumption (per cycle)	11 L
Electricity consumption (per cycle)	1.082 kWh
Estimated annual consumption (water)	3080 kWh
Estimated annual consumption (energy)	304 kWh

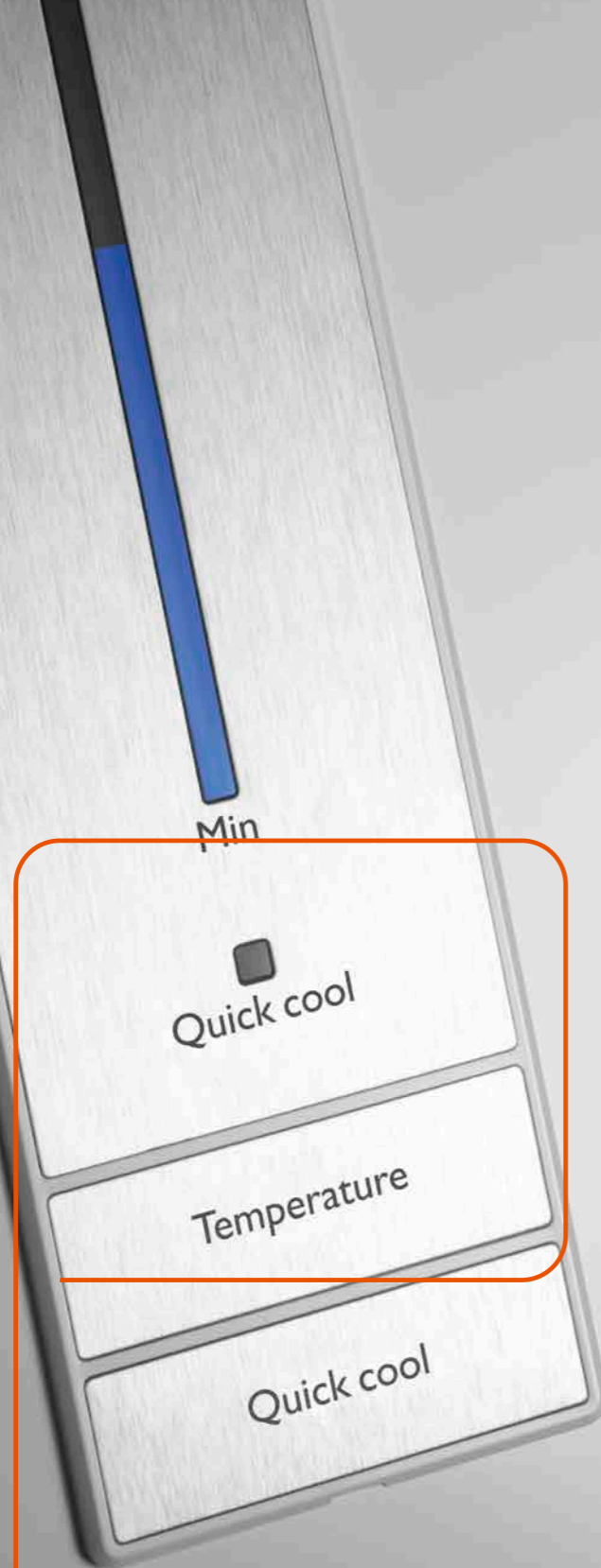


Refrigeration

We've thought about how we can make our fridges and freezers more helpful every day, with plenty of practical storage, easy-to-clean designs and smart new features that go the extra mile.

All our freezers are frost-free, so you'll never need to worry about defrosting, while wine connoisseurs can choose a fridge-freezer with dual zones for storing both red and white at the perfect temperature. Plus, models with digital touch controls help you keep things clean.

What's more, from our compact, under-the-worktop space savers to large American-style designs, every model is A+ rated for energy efficiency, costing less to run while being more environmentally responsible.



Easy wipe digital controls
to help you keep things clean

Thoughtfully designed for you

John Lewis
compact chest freezer
JLCH102
Stock number 865 70205

£179

3-year guarantee

Perfect if you need a little extra freezer space, this compact chest freezer squeezes into a small floor area and is suitable for keeping in a garage or outbuilding. It's as efficient as possible, too, rated A+ for energy to help you keep bills down.

Finish
White

Dimensions
H83.6 W56.2 D52.6cm
(Depth excluding handle)

Low frost system
No

Alarm light
No

Fast freeze indicator
No

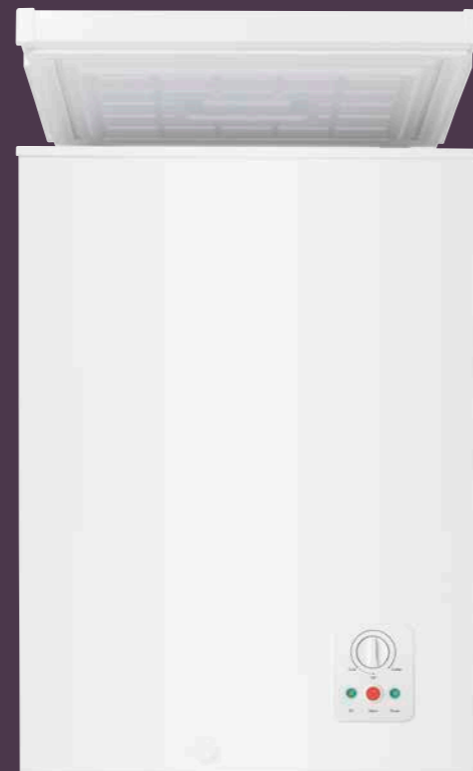
Control position
Front Right

Capacity
98 L net storage
99 L gross storage
9.5 kg fast freeze (24 hours)

Removeable wire basket
Yes

Power cut safe time
30 hours

Performance
Energy rating A+
Noise 43 dB (A)
Annual energy consumption 170 kWh



John Lewis
low-frost chest freezer
JLCH200
Stock number 865 70203

£299

3-year guarantee

Because we know that no one enjoys the job of defrosting the freezer, this low-frost model reduces ice build-up by up to 80%, meaning it should only need defrosting every five years. Suitable for storing in a garage or outbuilding, it's perfect for doubling up on freezer space without taking up valuable kitchen space. What's more, the fast-freeze function gets to work quickly, helping preserve fresh food's flavour, nutritional value and colour.

Finish
White

Dimensions
H86.8 W80.6 D66.5cm
(Depth excluding handle)

Low frost system
Yes

Alarm light
Yes, plus buzzer

Fast freeze indicator
Yes, yellow lamp

Control position
Electronic top panel, thermostat on side

Capacity
210 L net storage
213 L gross storage
14 kg fast freeze (24 hours)

Removeable wire basket
Yes

Power cut safe time
28 hours

Performance
Energy rating A+
Noise 42 dB (A)
Annual energy consumption 227 kWh



John Lewis
large low-frost chest freezer
 JLCH300
 Stock number 865 70202

£349

3-year guarantee

This large chest freezer is great for storing in the garage or other outside building. The fast-freeze function is perfect for preserving fresh groceries, freezing them as quickly as possible to keep their flavour, nutritional value and colour. And, because we know that no one relishes the job of defrosting a freezer, the low-frost design reduces ice build-up by as much as 80%, so you should only need to tackle it every five years.

Finish
 White

Dimensions
 H87.6 W106.1 D66.5cm
 (Depth excluding handle)

Low frost system
 Yes

Alarm light
 Yes, plus buzzer

Fast freeze indicator
 Yes, yellow lamp

Control position
 Electronic top panel, thermostat on side

Capacity
 300 L net storage
 304 L gross storage
 17 kg fast freeze (24 hours)

Removeable wire basket
 Yes 2

Power cut safe time
 32 hours

Performance

Energy rating	A+
Noise	49 dB (A)
Annual energy consumption	272 kWh



John Lewis
large low-frost chest freezer
 JLCH400
 Stock number 865 70204

Product available to view online only.
 Can be ordered in store or online.

£399

3-year guarantee

Our largest chest freezer combines bags of room with top-rated, smart energy consumption, plus it's suitable for use in a garage.

The fast-freeze function does exactly what it promises, helping preserve food's flavour, nutritional value and colour, perfect for fresh groceries and vegetables. What's more, thanks to its low-frost design, you'll only need to tackle the job of defrosting every five years.

Finish
 White

Dimensions
 H87.6 W133.6 D66.5cm
 (Depth excluding handle)

Low frost system
 Yes

Alarm light
 Yes, plus buzzer

Fast freeze indicator
 Yes, yellow lamp

Control position
 Electronic top panel, thermostat on side

Capacity
 400 L net storage
 404 L gross storage
 19 kg fast freeze (24 hours)

Removeable wire basket
 Yes

Power cut safe time
 31 hours

Performance

Energy rating	A+
Noise	45 dB (A)
Annual energy consumption	339 kWh



John Lewis
under-counter larder fridge
 JLUCLFW6005 (white)
 Stock number 865 20202

£259

3-year guarantee

JLUCLFS6007 (stainless-steel)
 Stock number 865 20203

Product available to view online only.
 Can be ordered in store or online.

£299

3-year guarantee

This larder fridge sits perfectly and discreetly underneath a kitchen worktop and is a great option for smaller households. The glass shelves are easy to remove and clean and the handy, covered dairy compartment in the door means you can serve butter and cheese straight from the fridge. The stainless steel version looks great and has an anti-fingerprint finish to keep it looking its best.

Matching frost-free freezers available:
 JLUCFZW6010 (white)
 JLUCFZS6011 (stainless-steel)

Finish
 White or stainless-steel

Dimensions
 H85 W59.5 D63.5cm
 (Depth excluding handle)

Features
 2x full-width glass shelves
 1x full-width salad drawer
 Dairy compartment
 Auto defrost
 Egg tray for 6 eggs
 Intensive cooling
 Right-hand hinged; reversible door

Capacity
 152 L net storage

Performance

Energy rating	A+
Noise	38 dB (A)
Annual energy consumption	120 kWh/y



John Lewis
under-counter frost-free freezer
 JLUCFZW6010 (white)
 Stock number 865 40210

£289

3-year guarantee

JLUCFZS6011 (stainless-steel)
 Stock number 865 40211

Product available to view online only.
 Can be ordered in store or online.

£349

3-year guarantee

This freezer sits neatly underneath a worktop and is top-rated for energy efficiency, helping keep bills down. The electronic controls make it simple to adjust and control the temperature and it's frost-free, so you'll never need to defrost again.

The anti-fingerprint, stainless steel version is easy to take care of and creates a stylish kitchen look.

Matching larder fridges available:
 JLUCLFW6005 (white)
 JLUCLFS6007 (stainless-steel)

Finish
 White or stainless-steel

Dimensions
 H85 W59.5 D63.5cm
 (Depth excluding handle)

Features
 Frost free
 Fast freeze
 Electronic controls
 3x full-width drawers
 1x half-depth drawer
 Visual and audible high temperature alarm
 Right-hand hinged; reversible door

Capacity
 80 L net storage
 9 kg fast freeze (24 hours)

Performance

Energy rating	A+
Noise	42 dB (A)
Annual energy consumption	188 kWh/y



**John Lewis
under-counter fridge**

Can be ordered in store or online.
JLUCFRW6004 (white)
Stock number 865 00202

£259

3-year guarantee

JLUCFRS6009 (stainless-steel)
Stock number 865 00203

£299

3-year guarantee

This compact fridge sits perfectly under a worktop and is ideal for smaller kitchen, or if you simply like to shop little and often. The 4-star freezer compartment is ideal for keeping those frozen bare essentials, and can safely store the contents for up to a year.

Finish
White or stainless-steel

Dimensions
H85 W59.5 D63.5cm
(Depth excluding handle)

Features
2 full-width glass shelves
1x full-width salad drawer
Dairy compartment
Auto defrost fridge compartment; manual defrost freezer compartment
Egg tray for 6 eggs
Intensive cooling
Right-hand hinged; reversible door

Capacity
119 L net storage (fridge)
18 L net storage (freezer)
2 kg fast freeze (24 hours)

Performance

Energy rating	A+
Noise	41 dB (A)
Annual energy consumption	188 kWh/y



John Lewis
under-counter slim-line
wine cabinet

JLWF152 (black)
Stock number 865 80207
Product available to view online only.
Can be ordered in store or online.

£269

3-year guarantee

JLWF153 (stainless steel)
Stock number 865 80212

£269

3-year guarantee

This neat unit has a temperature range of 5°C to 18°C, suitable for storing reds or whites, or preparing them for serving. With six black-wire shelves and one base shelf, it takes up to seven 750cl bottles. The slimline profile makes it very useful in filling a narrow space in your kitchen.

Finish

Black or stainless steel fascia with stainless steel handle and clear glass

Dimensions

H86.5 - 88.5 W14.5 D47.5cm
Minimum opening H87 W15.5 D49cm

Capacity

18 litres/0.64 cu ft

Features

Fan-circulated cool air
6 shelves, 1 base shelf
Black wire shelves
Toughened UV protected glass door
Internal light
Stainless-steel handle
Reversible door

Performance

Energy rating	A
Ambient temperature	5°C - 35°C
Humidity range	>65%RH
Annual energy consumption	150 kWh/y
Noise	36 dB(A)



John Lewis
under-counter wine cabinet

JLWF303
Stock number 865 80217

£429

3-year guarantee

The cabinet is quiet and features advanced compressor technology which maintains a consistent temperature. It is frost free and has a fan to circulate the cool air. A water tank is supplied for optional use on the top shelf to increase humidity.

Finish

Stainless steel door and clear glass

Dimensions

H82 - 88.5cm W29.5 D57.3cm
Minimum opening H87 W30 D58.3cm

Capacity

60 litres/2.12 cu ft (Maximum 19 Bordeaux style wine bottles 750ml)

Features

Fan-circulated cool air
5 sliding shelves, 1 base shelf
Beech wood shelves, stainless-steel fronts
Humidity tank
Toughened UV protected glass door
Internal light
Stainless-steel frame and handle
Reversible door

Performance

Energy rating	A
Ambient temperature	5°C - 35°C
Humidity range	>65%RH
Annual energy consumption	138 kWh/y
Noise	43 dB(A)



John Lewis
under-counter single door
single zone wine cabinet
 JLWF607
 Stock number 865 80215

Product available to view online only.
 Can be ordered in store or online.

£599

3-year guarantee

The temperature can be set between 5°C and 18°C, so is suitable for storing reds or whites. The cabinet has four sliding shelves in slatted beech wood and one base shelf.

Finish

Clear glass and stainless steel

Dimensions

H86.5 - 88.5 W59.5 D57.3cm
 Minimum opening H87 W60 D58.3cm

Capacity

146 litres/5.15 cu ft (Maximum 46 Bordeaux style wine bottles 750ml)

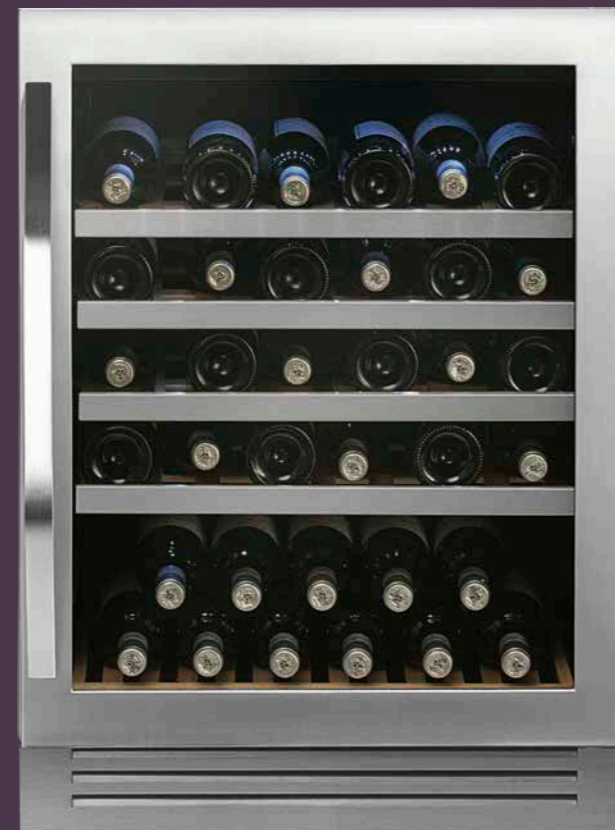
Features

Fan-circulated cool air
 4 sliding shelves and 1 base shelf per zone
 Beech wood shelves, stainless-steel fronts
 1 humidity tank

Toughened UV protected glass door
 Internal light
 Stainless-steel frame and handle
 Reversible door

Performance

Energy rating	A
Ambient temperature	5°C - 35°C
Humidity range	>65%RH
Annual energy consumption	145 kWh/y
Noise	44 dB(A)



John Lewis
under-counter dual-zone
wine cabinet
 JLWF608
 Stock number 865 80216

£799

3-year guarantee

The temperature can be set between 5°C and 18°C in both zones, so is suitable for storing reds or whites. The cabinet has five sliding shelves in slatted beech wood and one base shelf.

Finish

Clear glass and stainless steel

Dimensions

H86.5 - 88.5 W59.5 D57.3cm
 Minimum opening H87 W60 D58.3cm

Capacity

119 litres/5.15 cu ft (Maximum 38 Bordeaux style wine bottles 750ml)

Features

Fan-circulated cool air
 5 sliding shelves and 1 base shelf per zone
 Beech wood shelves, stainless-steel fronts
 2 humidity tanks
 Toughened UV protected glass door

Internal light
 Stainless-steel frame and handle
 Reversible door

Performance

Energy rating	A
Ambient temperature	5°C - 32°C
Humidity range	>65%RH
Annual energy consumption	143 kWh/y
Noise	42 dB(A)



John Lewis
fridge freezer
JLFFW1701 (white)
Stock number 865 60230

£479

3-year guarantee

JLFFS1702 (stainless-steel)
Stock number 865 60231

£529

3-year guarantee

This new model in our range is spacious yet highly efficient. Separate cooling systems for the fridge and freezer ensure food in the fridge doesn't dry out, staying fresher for up to seven days longer. It's deceptively roomy, too, with more internal space than other models with the same external dimensions, so you can fit in more and shop less often. What's more, the frost-free freezer means you'll never need to defrost again.

Finish
White or stainless-steel door

Dimensions
H174.5 W59.5 D64.7cm
(Depth excluding handle)

Features
Frost free
Electronic controls with LED display
LED lighting
Auto defrost fridge
2x full-width glass shelves
2x half-width salad drawer
1x bottle and can shelf
Dairy compartment
2x full-width and 1x half-depth freezer drawer
Right-hand hinged; reversible door

Capacity
198 L/6.99 cu ft net storage (fridge)
92 L/3.25 cu ft net storage (freezer)
4 kg fast freeze (24 hours)

Power cut safe time
20 hours

Performance

Energy rating	A+
Noise	43 dB (A)
Annual energy consumption	297 kWh/y



John Lewis
fridge freezer
JLFFW1818 (white)
Stock number 865 60232

£499

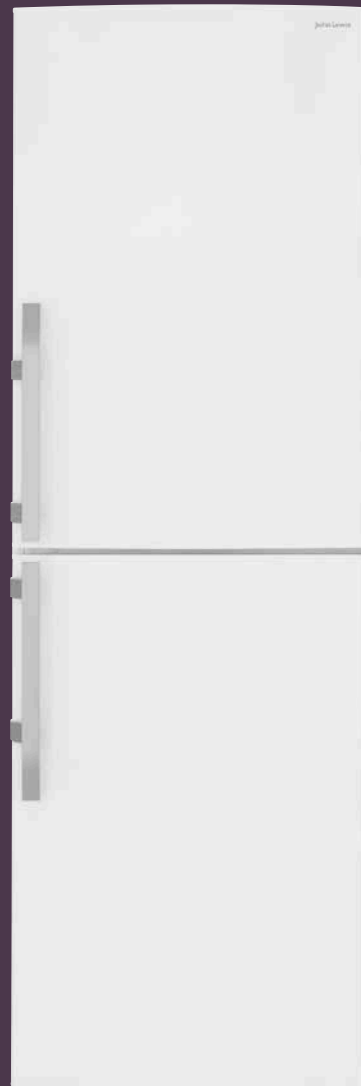
3-year guarantee

JLFFS1820 (stainless-steel)
Stock number 865 60233

£549

3-year guarantee

As well as plenty of room for all your shopping, this fridge is packed with features that make a real difference. The clever design means there's more internal storage space than other models with the same external dimensions – so you can shop less and squeeze in more – separate cooling systems for the fridge and freezer ensure food in the fridge doesn't dry out, staying fresher for up to seven days longer. Plus, because the freezer is frost-free, you can say goodbye to defrosting.



Finish
White or stainless-steel door

Dimensions
H184.5 W59.5 D64.7cm
(Depth excluding handle)

Features
Frost free
Electronic controls with LED display
LED lighting
Auto defrost fridge
2x full-width glass shelves
2x half-width salad drawer
1x bottle and can shelf
Dairy compartment
2x full-width and 1x half-depth freezer drawer
Right-hand hinged; reversible door

Capacity
198 L/6.99 cu ft net storage (fridge)
108 L/3.81 cu ft net storage (freezer)
4 kg fast freeze (24 hours)

Power cut safe time
20 hours

Performance

Energy rating	A+
Noise	40 dB (A)
Annual energy consumption	313 kWh/y



John Lewis
fridge freezer
JLFFW2019 (white)
Stock number 865 60234

£529

3-year guarantee

JLFFS2020 (stainless-steel)
Stock number 865 60235

£579

3-year guarantee

At over two metres tall, this fridge-freezer makes the most of its floor space. In fact, the efficient design boasts more internal storage than other models with the same external dimensions. It's packed with impressive features, too, including separate cooling systems for the fridge and freezer ensure food in the fridge doesn't dry out, staying fresher for up to seven days longer. An electronic display makes it simple to use, plus thanks to the frost-free freezer you can say goodbye to defrosting for good.

Finish
White or stainless-steel door

Dimensions
H200.5 W59.5 D64.7cm
(Depth excluding handle)

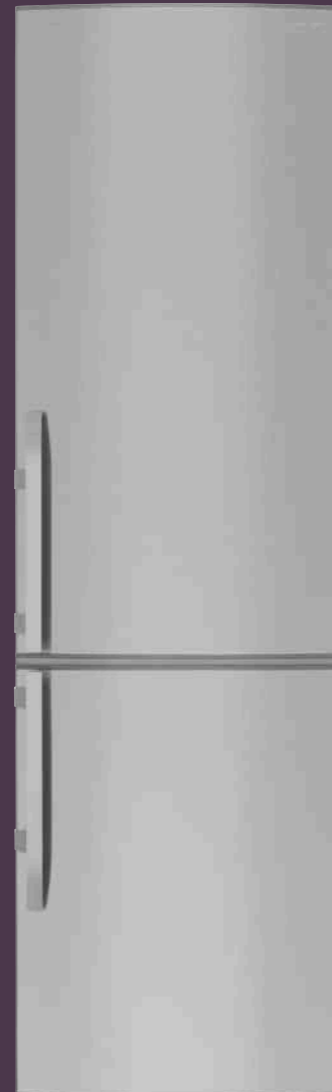
Features
Frost free
Electronic controls with LED display
LED lighting
Auto defrost fridge
3x full-width glass shelves
2x half-width salad drawer
1x bottle and can shelf
Dairy compartment
2x full-width and 1x half-depth freezer drawer
Right-hand hinged; reversible door

Capacity
265 L/9.36 cu ft net storage (fridge)
92 L/3.81 cu ft net storage (freezer)
4 kg fast freeze (24 hours)

Power cut safe time
18 hours

Performance

Energy rating	A++
Noise	43 dB (A)
Annual energy consumption	254 kWh/y



John Lewis
fridge freezer
JLFSWH2001 (white)
Stock number 865 60223

JLFSBK2001 (black)
Stock number 865 60224

£599

3-year guarantee

In a sleek glass finish, this stylish fridge freezer is a practical addition to your kitchen. The frost free system means defrosting is no longer necessary, and a ventilation fan stops ice and frost building up. A quick cooling function brings food and drinks' temperature down fast, and there's a stainless steel wine rack to hold your favourite bottles.

Finish
White glass, black glass

Dimensions
H189.8 W59.5 D65.1cm

Features
Frost free
Soft-touch LED controls
Luxurious flat glass door
Auto defrost fridge
Quick cooling
Multi air flow system
Smart control system
Humidity controlled vegetable box
3x full-width glass shelves (fridge)
3x full-length pull-out drawers (freezer)
Full-length side grip door
Stainless steel wine rack
Reversible door
LED lighting

Capacity
242 L net storage (fridge)
90 L net storage (freezer)
7.5 kg fast freeze (24 hours)

Performance

Energy rating	A+
Noise	45 dB (A)
Annual energy consumption	310 kWh/y

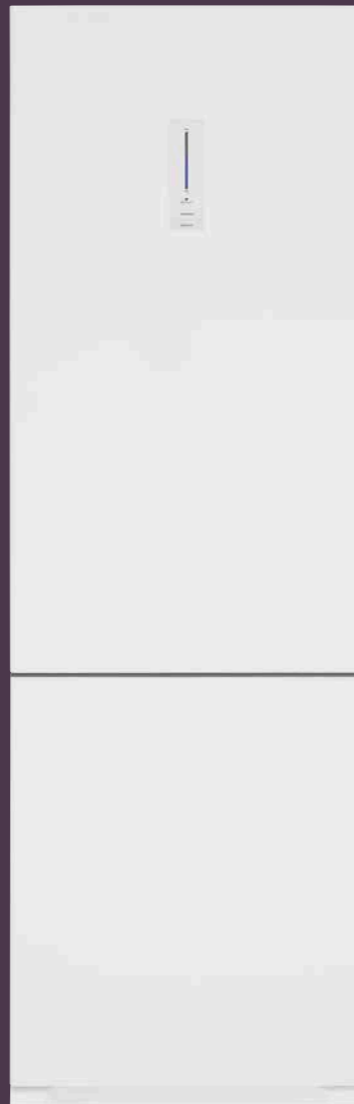


John Lewis
fridge freezer
JLFFW2021
Stock number 865 60211

£499

3-year guarantee

To keep food as fresh as possible, this generous model features an advanced cooling system, ensuring air is quickly and evenly distributed, reducing the temperature faster and maintaining it with an automatic temperature control, while the full no-frost system makes defrosting hassle-free, too. The interior LED lighting is brighter, longer lasting and uses less energy than conventional bulbs, plus there's a smart, stainless steel wine rack for chilling your favourite bottles.



Finish
White

Dimensions
H210 W64.9 D70cm

Features
Frost-free
Multi air flow system
Smart control system
3x full-width glass shelves (fridge)
1x vegetable box (fridge)
3x full-length pull-out drawers (freezer)
Full-length side grip door
Stainless steel wine rack
Reversible door
LED lighting

Capacity
284 L net storage (fridge)
120 L net storage (freezer)
7.5 kg fast freeze (24 hours)

Performance
Energy rating A++
Noise 45 dB (A)
Annual energy consumption 320 kWh/y



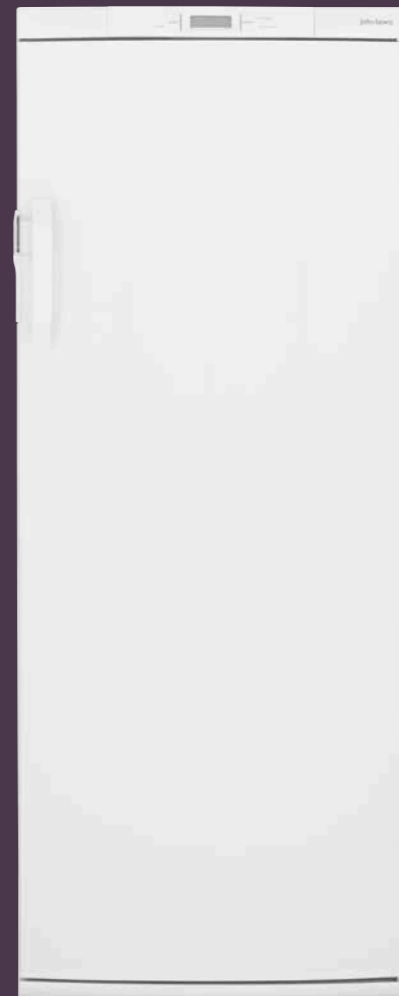
John Lewis
 frost-free freezer
 JLFZW1606
 Stock number 865 30206

£549

3-year guarantee

Our tall, spacious freezer means that, even with those extra-large family shops, you can squeeze it all in. The fast freeze function gets straight to work on fresh food, preserving its flavour and nutritional value – great for vegetables – and stores food safely for up to 12 months. Plus, as it's frost-free, you never need to even think about defrosting again.

Matching larder fridge available: JLLFW1605



Finish
 White

Dimensions
 H154 W59.5 D66.8cm
 (Depth excluding handle)

Features
 Frost free
 Fast freeze
 Electronic controls and LCD display
 2x shelves with flaps
 3x full-width drawers
 1x half-depth drawer
 Visual and audible high temperature alarm
 Right-hand hinged; reversible door

Capacity
 179 L net storage
 20 kg fast freeze (24 hours)
 Power cut safe time
 30 hours

Performance

Energy rating	A++
Noise	40 dB (A)
Annual energy consumption	115 kWh/y



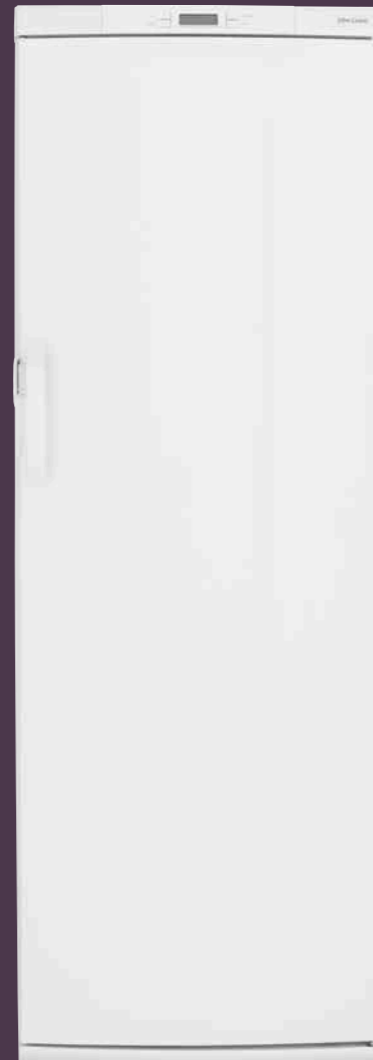
John Lewis
larder fridge
JLLFW1816
Stock number 865 10208

£549

3-year guarantee

With its extra-large capacity, this fridge has room for all the family's favourites. Electronic controls make it simple to control and adjust the temperature and there are some useful extra features, too, including a fast cooling function, a door open alarm (just in case someone forgets) and a holiday function which allows you to empty the fridge and put it into an energy-saving mode to keep it fresh, odour and mould-free for when you get home.

Matching frost-free freezer available:
JLFZW1816



Finish
White

Dimensions
H185 W59.5 D66.8cm
(Depth excluding handle)

Features
Electronic controls and LCD display
2x full-width drawers
1x bottle rack
Dairy compartment
Auto defrost
Door open alarm
Egg tray for 6 eggs
Holiday function
Intensive cooling
Right-hand hinged; reversible door

Capacity
381 L net storage

Performance

Energy rating	A+
Noise	40 dB (A)
Annual energy consumption	146 kWh/y



John Lewis
 frost-free freezer
 JLFZW1816
 Stock number 865 30207

£599

3-year guarantee

Our tall, frost-free freezer means you can fill it up with as much food as you like in the knowledge that you'll never need to empty and defrost it. The fast freeze function acts safely and quickly to preserve food's freshness and flavour and electronic controls make it simple to adjust and control the temperature to suit your needs.

Matching larder fridge available: JLFZW1816



Finish
 White

Dimensions
 H185 W59.5 D66.8cm
 (Depth excluding handle)

Features
 Frost free
 Fast freeze
 Electronic controls and LCD display
 2x shelves with flaps
 4x full-width drawers
 1x half-depth drawer
 Visual and audible high temperature alarm
 Right-hand hinged; reversible door

Capacity
 227 L net storage
 20 kg fast freeze (24 hours)
 Power cut safe time
 20 hours

Performance

Energy rating	A+
Noise	42 dB (A)
Annual energy consumption	290 kWh/y



John Lewis
side-by-side fridge freezer
 JLAFFW2012 (white)
 Stock number 865 50110

JLAFFS2012 (silver)
 Stock number 865 50112

JLAFFB2012 (black)
 Stock number 865 50111

Product available to view online only.
 Can be ordered in store or online.

£899
 3-year guarantee

Advanced cooling technology enables this spacious model to freeze and chill your food and drinks quickly, while the no-frost system makes defrosting a thing of the past. The smart control system automatically senses temperature change and adjusts accordingly, and if you don't want to wait for an ice-cold can, there's a dedicated chiller.

Finish
 Black, white and silver

Dimensions
 H177 W90.6 D73.5cm

Features
 Frost free
 Soft-touch LED controls
 Auto defrost fridge
 Quick freezing
 Quick cooling
 Turbo cooling system
 Smart control system
 3x full-width glass shelves (fridge)
 3x full-length glass shelves (freezer)

Multi plus zone
 Express can chiller
 LED lighting
 Lock

Capacity
 373 L net storage (fridge)
 204 L net storage (freezer)
 16 kg fast freeze (24 hours)

Performance
 Energy rating A+
 Noise 41 dB (A)
 Annual energy consumption 474 kWh/y



John Lewis
side-by-side fridge freezer
 JLAFFW2011 (white)
 Stock number 865 50113

JLAFFS2011 (silver)
 Stock number 865 50115

JLAFFB2011 (black)
 Stock number 865 50114

Product available to view online only.
 Can be ordered in store or online.

£999

3-year guarantee

This fridge freezer is packed with features to make your life easier. There's an automatic ice and water dispenser, an easy-to-change internal water filter, and full no-frost system makes defrosting a thing of the past. The quick freezing and cooling function means you can get things down to the desired temperature quickly.

Finish
 Black, white and silver

Dimensions
 H177 W90.6 D73.5cm

Features
 Frost free
 Soft-touch LED controls
 Auto defrost fridge
 Quick freezing
 Quick cooling
 Turbo cooling system
 Smart control system
 Automatic ice and water dispenser
 Easy-to-change internal water filter
 3x full-width glass shelves (fridge)

2x glass shelves (freezer)
 Multi plus zone
 Express can chiller
 LED lighting
 Lock

Capacity
 370 L net storage (fridge)
 179 L net storage (freezer)
 13 kg fast freeze (24 hours)

Performance
 Energy rating A+
 Noise 41 dB (A)
 Annual energy consumption 445 kWh



John Lewis
side-by-side fridge freezer
JLAFFS2013
Stock number 865 50117

Product available to view online only.
Can be ordered in store or online.

£999

3-year guarantee

Because we know that saving energy is important to you, this new fridge-freezer is packed efficient features. The advanced cooling system ensures air is quickly and evenly distributed where it's needed, reducing the temperature faster if the door has been left open, there's an automatic temperature control and the interior LED lighting is brighter, longer lasting and uses less energy than conventional bulbs. What's more, the full no-frost system takes the hassle out of defrosting. Plus, there are some fun features, too, such as the ice and water dispenser's crushed ice option – perfect for cocktails.

Finish
Stainless steel

Dimensions
H177 W90.6 D73.5cm

Features
Frost-free
Quick cooling
Smart control system
Automatic ice and water dispenser
Crushed ice option
Multi air flow system
2x salad drawers (fridge)
3x full-width glass shelves (fridge)

2x full-width glass shelves (freezer)
Stainless steel wine rack
LED lighting

Capacity
353 L net storage (fridge)
159 L net storage (freezer)
11 kg fast freeze (24 hours)

Performance
Energy rating A+
Noise 43 dB (A)
Annual energy consumption 418 kWh/y



John Lewis
stainless-steel side-by-side
wine cabinet fridge freezer
 JLDMMFF001
 Stock number 865 50118

Product available to view online only.
 Can be ordered in store or online.

£2,999

3-year guarantee

This double wine cabinet fridge freezer provides perfect storage conditions for a wide variety of drinks and fresh and frozen foods. The elegant design features stainless-steel doors and sides, with a special anti-fingerprint finish.

The 39-bottle capacity wine cabinet section has a glass window and LED interior light providing an excellent internal view. Special tempered K-glass protects the wine from infra-red and ultra-violet rays.

Super-cooling air circulation in the fridge ensures better food preservation with a constant and even temperature throughout the compartment, and there are five glass shelves plus five adjustable full-width door shelves for jars and cans. The freezer section is frost-free, with the four removable transparent drawers making loading and unloading easy and ensuring you see the contents.

Finish
 Stainless steel

Dimensions
 H185.5 W109 D57.5cm

Capacity
 319 L net storage (fridge)
 88 L net storage (freezer)
 10 kg fast freeze (24 hours)
 158 L net storage (wine cabinet)

Features
 Frost free
 4-star freezer compartment
 4 transparent freezer drawers
 Super cooling air circulation
 Quick freeze with auto return
 LED internal lights

Quick cool
 5 full-width glass shelves
 Dairy compartment
 3 door shelves
 Large bottle shelf
 Large salad drawer

Wine cabinet:
 4 sliding shelves and 1 base shelf
 Stores up to 39 bottles

Electronic controls
 Multifunction touch controls and LCD display
 Audible and visual temperature warning alarms

Performance
 Energy rating A+
 Annual energy consumption 450 kWh



John Lewis
stainless-steel side-by-side
wine cabinet fridge freezer
 JLTMFF006
 Stock number 865 50119

Product available to view online only.
 Can be ordered in store or online.

£3,999

3-year guarantee

With its stainless-steel cladding, this side-by-side wine cabinet fridge freezer makes an imposing centrepiece for your kitchen. Its flexible layout provides excellent storage solutions for all types of wine and fresh food. The wine section can take up to 99 bottles, allowing you to choose the combination – red, white or champagne – that suits you best.

The fridge's cooling system ensures the temperature is the same throughout. There are five easy-to-clean glass shelves, while a large salad drawer maintains perfect temperatures for salads, fruit and vegetables.

The 4-star freezer will store frozen food for up to 12 months, and there are five drawers and two flaps, all transparent so that contents can be seen quickly and easily. An LED display temperature setting gives you peace of mind, sounding a warning to alert you if temperatures rise to an unsafe storage level.

Finish
 Stainless steel

Dimensions
 H185.5 W164 D57.5cm

Capacity
 319 L net storage (fridge)
 208 L net storage (freezer)
 20 kg fast freeze (24 hours)
 325 L net storage (wine cabinet)

Features
 Frost free
 4-star freezer compartment
 Super cooling air circulation
 Quick-freeze/auto return
 5 transparent drawers
 2 transparent flaps
 LED internal lights

Wine cabinet::
 Dual temperature zone
 6 sliding shelves and 1 base shelf
 Stores up to 99 bottles

Quick cool
 5 full-width glass shelves
 Dairy compartment
 3 door shelves
 Large bottle shelf
 Large salad drawer

Electronic controls
 Audible and visual temperature warning alarms
 Multifunction touch controls and LCD display

Performance
 Energy rating A+
 Annual energy consumption 613 kWh





All our appliances are perfectly complemented by the John Lewis fitted kitchen range. Please ask our store staff for the John Lewis fitted kitchens and cooking and integrated brochures.

Fridge freezers

Side-by-side

Model number	John Lewis JLFFW 1701	John Lewis JLFFS 1702	John Lewis JLFFW 1818	John Lewis JLFFS 1820	John Lewis JLFFW 2019	John Lewis JLFFS 2020
Page number	34	34	36	36	38	38
Stock number	865 60230	865 60231	865 60232	865 60233	865 60234	865 60235
External	Fridge freezer	Fridge freezer	Fridge freezer	Fridge freezer	Fridge freezer	Fridge freezer
Number of doors	2	2	2	2	2	2
Reversible doors	•	•	•	•	•	•
Technical features						
Auto defrost - fridge	•	•	•	•	•	•
Frost free fridge	•	•	•	•	•	•
Frost free freezer	•	•	•	•	•	•
4-star freezer	•	•	•	•	•	•
Fast freeze	•	•	•	•	•	•
Electronic display	LED	LED	LED	LED	LED	LED
Thermostat controls	Electronic	Electronic	Electronic	Electronic	Electronic	Electronic
CFC and HFC free	•	•	•	•	•	•
Fridge interior						
Internal light	LED	LED	LED	LED	LED	LED
Toughened glass shelves	2	2	2	2	3	3
Adjustable shelves	•	•	•	•	•	•
Can chiller	•	•	•	•	•	•
Wine rack						
Wine cabinet						
Salad/vegetable drawer	2 1/2 width	2 1/2 width	2 1/2 width	2 1/2 width	2 1/2 width	2 1/2 width
Freezer interior						
Drawers	3	3	3	3	3	3
Hinged shelf fascias						
Audio/light warnings						
Door open						
Rising temperature						
Performance/capacities						
Energy class	A+	A+	A+	A+	A+	A++
Electrical consumption/year (kWh)	297	297	313	313	254	254
Ambient operating temp.	+10°C to +43°C	+10°C to +43°C	+10°C to +43°C	+10°C to +43°C	+10°C to +43°C	+10°C to +43°C
Net capacity fridge (L)	198	198	198	198	265	265
Net capacity freezer (L)	92	92	108	108	92	92
Net capacity wine cooler (L)						
Freezing capacity 24 hrs (Kg)	4	4	4	4	4	4
Noise level IEC704-3 (dB)	40	40	40	40	43	43
Dimensions						
Height	174.5	174.5	184.5	184.5	200.5	200.5
Width	59.5	59.5	59.5	59.5	59.5	59.5
Depth	63	63	63	63	63	63

John Lewis JLFSBK/WH 2001	John Lewis JLFFW 2021	John Lewis JLAFFW/S/B 2012	John Lewis JLAFFW/S/B 2011	John Lewis JLAFFS 2013	John Lewis JLDMFF 001	John Lewis JLTMFF 006
40	42	52	54	56	58	60
865 60223/4	865 60211	865 50110/1/2	865 50113/4/5	865 50117	865 50118	865 50119
Glass f/freezer	Glass f/freezer	Side-by-side	Side-by-side	Side-by-side	Side-by-side	Side-by-side
2	2	2	2	2	3	3
•	•					
•	•	•	•		•	•
•	•	•	•	•	•	•
•	•	•	•	•	•	•
•	•	•	•	•	•	•
LED	LED	LED	LED	LCD	LCD	LCD
Electronic	Electronic	Electronic	Electronic	Electronic	Electronic	Electronic
•	•	•	•	•	•	•
LED	LED	LED	LED	LCD	LED	LED
3	3	3	3	3	5	5
•	•	•	•	•	•	•
•	•	•	•	•	•	•
•	•			•	•	•
1	1	2	2	2	1	1
3	3	2	2	2	4	5
						2
		•	•		•	•
		•	•		•	•
A+	A+	A+	A+	A+	A+	A+
310	310	474	445	418	450	613
+10°C to +43°C	+10°C to +43°C	+10°C to +43°C	+10°C to +43°C	+10°C to +43°C	+16°C to +43°C	+16°C to +43°C
242	284	373	370	353	319	319
90	120	204	179	156	88	208
7.5	7.5	16	13	7.5	10	20
45	45	41	41	43	38	38
85	85	185	85	86.8	87.6	87.6
59.5	61.9	90.6	90.6	90.6	109	164
65.1	70	73.5	73.5	73.5	57.5	57.5



Making shopping easier for you

Three ways to shop

We understand that shopping for home appliances can be a big decision, and we want your shopping experience to be as hassle-free and flexible as possible. That's why we offer three ways to shop. You can visit one of our stores, where our Partners can offer impartial advice and in-depth product knowledge, order by phone 7 days a week, or go online at johnlewis.com.

Our website offers the same level of service you'd find in our stores, as well as buying guides, and recommendations and reviews from other customers. Shopping on the go is now easier too, with a special version of johnlewis.com for your mobile. Whichever way suits you best, you can enjoy free standard delivery on orders over £30, and choose from a range of other convenient delivery options, including named day and weekday evening.

Experts on hand

Once you've chosen your new appliance, we can also offer a range of product services to help get it up and running. Our experts can install your new appliance, reverse fridge doors and even take away your old appliance to be recycled or reused. For more details and prices, go to johnlewis.com/installation

And if you're looking to plan your dream kitchen, our fitted kitchen service offers a range of stylish solutions for a range of budgets, all boasting a high level of craftsmanship and attention to detail. To see the range and find out more speak to one of our Partners in store, or go online.

Never Knowingly Undersold

It's a promise that began 80 years ago, and it's still going strong today. To us, value means much more than being competitive. It's about all those extras that are worth a lot, like impartial advice, or feeling confident that the product you've just bought will last. So whether you're shopping online or in store, you can always count on our fair prices, quality products and excellent service. You can read the full Never Knowingly Undersold policy online, or pick up a leaflet in our stores.

Guarantees

Our guarantees ensure that our service doesn't end with your purchase. All our own brand home appliances come with the peace of mind of a three-year guarantee, (microwaves two-year) at no extra cost. You can also buy a John Lewis Home Appliance Plan to include potential repair costs that occur once the guarantee has expired.

You can buy a Plan from us when you purchase your item, or if you prefer you can wait and buy it within 30 days of your purchase. To find out more, please visit your local store and pick up the relevant plan leaflet or talk to one of our Partners. You'll also find more information at johnlewis.com/serviceplan or by calling us on 0330 100 3250.

Guarantee and Added Care

Three-year service guarantee

All John Lewis appliances are covered by our three-year guarantee, provided at no extra cost. This provides you with a repair service in the event of a breakdown of any mechanical parts of your product. This does not affect your statutory rights.

We provide the repair service without charge, up to a cost equal to the original purchase price paid for the product. All repair services are carried out by authorised service technicians.

If we can't repair your item, we'll replace it with an item of equivalent specification. If no equivalent product is available we'll discuss an alternative settlement with you, and we'll always do our best to make sure you are satisfied with the outcome.

During your guarantee period should you have any questions, please contact your local John Lewis store and to talk to one of our Partners.

Added Care

Add to your peace of mind with Added Care, you'll enjoy the same benefits for a period of up to 5 years, while also adding further benefits not included in the original guarantee.

You can buy John Lewis Added Care at the same time as you purchase the electrical item, or if you prefer, you

can wait and buy it within 60 days of purchasing the item. Whether or not you purchase Added Care, you have various statutory rights that apply to the purchase of your electrical goods.

Your statutory rights include the right to claim for a repair or replacement for up to 6 years (5 in Scotland) if your electrical product was not of satisfactory quality or fit for purpose when we sold it to you. If a fault occurs within the first 6 months, it's up to us to establish that the product you purchased was of satisfactory quality and fit for purpose. However, after the first 6 months, you'll have to prove that the product had a fault when we first sold it to you.

Added Care for your home appliance is provided by The Warranty Group (Isle of Man) Limited.

Extended warranties are also available from alternative providers such as manufacturers and insurance companies. Some household contents insurance policies cover accidental damage.

You can cancel Added Care at any time. If you have not made a claim you cancel within 60 days from the date of purchase and you will receive a full refund of the premium paid. If you have made a claim you will receive a pro rata refund based on the number of full unexpired months remaining on your policy. After 60 days you may cancel the policy and will receive a pro rata refund based on the number of full unexpired months of cover remaining regardless of whether a claim has been made.

We're here to help

Call our Added Care team on 0330 100 3637
8am – 6pm Monday to Friday
9am – 4pm Saturday
9am – 5pm on Bank Holidays

John Lewis Added Care, PO Box 99,
Mitcheldean, GL17 0SX
johnlewis@thewarrantygroup.com

Delivery and Installation

On home appliances we offer free delivery within a wide delivery area when you purchase in store and online.

Timed deliveries, installation and disposal services are available at an additional charge. You can find out more by contacting your local store or visiting www.johnlewis.com/installation

Shopping is easy with John Lewis Shops

John Lewis, Aberdeen AB25 1BW	01224 625 000
John Lewis Basingstoke	Opening Autumn 2015
John Lewis, Bluewater DA9 9SA	01322 624 123
John Lewis, Brent Cross NW4 3FL	020 8202 6535
John Lewis, Birmingham B2 4QA	0345 604 9049
John Lewis, Cambridge CB2 3DS	01223 361 292
John Lewis, Cardiff CF10 1EG	02920 536 000
John Lewis, Cheadle SK8 3BZ	0161 491 4914
John Lewis, Cribbs Causeway BS34 5QU	0117 959 1100
John Lewis, Edinburgh EH1 3SP	0131 556 9121
John Lewis, Exeter EX4 6NN	01392 284150
John Lewis, Glasgow G1 2GF	0141 353 6677
John Lewis, High Wycombe HP12 4NW	01494 462 666
John Lewis, Kingston KT1 1TE	020 8547 3000
John Lewis, Leicester LE1 4SA	0116 242 5777
John Lewis, Liverpool L1 8BJ	0151 709 7070
John Lewis, Milton Keynes MK9 3EP	01908 679 171
John Lewis, Newcastle upon Tyne NE99 1AB	0191 232 5000
John Lewis, Norwich NR1 3LX	01603 660 021
John Lewis, Nottingham NG1 3QA	0115 941 8282
John Lewis, Oxford Street W1A 1EX	020 7629 7711
John Lewis, Peterborough PE1 1NL	01733 344 644
John Lewis, Reading RG1 2BB	0118 957 5955
John Lewis, Sheffield S1 1EP	0114 276 8511
Peter Jones, Sloane Square SW1W 8EL	020 7730 3434
John Lewis, Solihull B91 3RA	0121 704 1121
John Lewis, Southampton SO15 1QA	02380 216 400
Knight & Lee, Southsea PO5 3QE	02392 827 511
John Lewis, Stratford E20 1EL	020 8532 3500
John Lewis, The Trafford Centre M17 8JL	0161 491 4040
John Lewis, Watford WD17 2TW	01923 244 266
John Lewis, Welwyn AL8 6TP	01707 323 456

John Lewis at home

John Lewis, Ashford TN25 4DT	01233 811 010
John Lewis, Chester CH1 4QQ	01244 393 880

John Lewis, Chichester PO19 7YH	01243 813 030
John Lewis, Croydon CR0 4XJ	020 8662 4730
John Lewis, Horsham RH12 1LP	01403 214 740
John Lewis, Ipswich IP3 9SQ	01473 275 850
John Lewis, Newbury RG14 1AY	01635 263 980
John Lewis, Poole BH12 1DN	01202 756 020
John Lewis, Swindon SN5 8WA	01793 733 180
John Lewis, Tamworth B78 3HD	01827 300 580
John Lewis, Tunbridge Wells TN2 3UP	01892 506 830
John Lewis, York YO32 9AE	01904 557 950

Waitrose Food & Home

Canary Wharf E14 5EW	020 7719 0300
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Visit johnlewis.com

Payment options



We also accept John Lewis gift vouchers.

Customer services 03456 049 049

Our Customer Service team are on hand 7 days a week, 7am to midnight, to answer any questions or queries you might have. (Please refer to your service provider for charges).

Please ask our store staff for our John Lewis fitted kitchens and electrical appliances brochures.



Terms and Conditions

For full Terms and Conditions Please visit our website at www.johnlewis.com and click on Customer Service. Your statutory rights are not affected.

Pricing policy We set highly competitive prices for all our products, with a dedicated team regularly checking them against other high street competitors. If we find a national high street competitor offering a better nationwide price for the same product, sold with the same service conditions, we'll lower our price to match in all our shops and on our website (johnlewis.com), including when a competitor is having a sale. Just occasionally you may find a temporary difference in price when one of our department stores is matching a local competitor. Our commitment to Never Knowingly Undersold means that whilst prices and services details are correct at the time of going to press they may change over time, prices include VAT at 20% and exclude delivery charges. Correct prices will be notified at the time of ordering, but please check www.johnlewis.com or call 08456 049 049 for our current prices. We don't expect you to find a lower price at another high street

competitor for the same product, sold with the same service conditions, but if you can, we'll match the price when you purchase or refund the difference for up to 28 days after you've bought from us.

*See our Never Knowingly Undersold leaflet in store or online for details. This publication supersedes all previous publications and is valid from May 2015.

Supply All products shown are subject to availability.

We reserve the right to refuse to supply any individual or company. You must be over 18 years of age to order from this catalogue.

Cancellation You are entitled to cancel your order within 7 working days of receiving delivery. If you wish to cancel your order at any point please call us on 03456 049 049 between 7am and midnight, 7 days a week, or email us at customerservices@johnlewis.com. If you have already received your order and wish to return it, please refer to our refund policy (see below, or online and in our shops for full details).

Our Refund Policy

Exchanges and refunds We want you to be happy with your purchase. If you're not, just return the item with proof of purchase and we'll exchange or refund it.

Proof of purchase If you want a refund but don't have your original till or gift receipt, your order confirmation or delivery note, we will give you gift vouchers to the value of the current selling price.

Condition of returns It is important that returned items are in the best possible condition, so please take reasonable care of them.

Delivery charges We will refund any delivery charges shown on your proof of purchase, provided you return the full order. Please see online for our full refund policy covering all items sold by John Lewis Direct.

None of the above conditions affect your statutory rights when goods are faulty, or not as described. For your rights of cancellation under the Consumer Protection Distance Selling Regulations please see online for terms and conditions.

Our details For Customer Services, please call 03456 049 049, 7am to midnight, 7 days a week. Email us at customerservices@johnlewis.com

Write to:

John Lewis Direct, PO Box 19615, Erskine PA8 6WU
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