## Car parking
The John Lewis car park provides 578 parking spaces. The car park entrance is accessed from Liver Street off Strand Street. It can be reached via the bridge on the Second floor, through our Rugs department.

## Partnership card
At John Lewis we offer our own credit card, issued by John Lewis Financial Services Limited. To find out more about the benefits, please just ask a member of staff or visit our website on www.partnershipcard.co.uk/JL Terms and Conditions apply.

## John Lewis Insurance
We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit www.johnlewis.com/insurance

## Toilets
Women's fashion on the First floor; near Pictures and mirrors on the Second and the Sports department on the Third floor. Toilets for disabled customers are available on First, Second and Third floors.

## Catering
The Place to Eat on the Third floor serves freshly-prepared hot and cold meals, including vegetarian dishes, a children's menu, home-made cakes and pastries.
The Espresso bar on the First floor serves cappuccino, latte and espresso to accompany our home-made cakes.

## Facilities for disabled customers
Shopping in our department stores should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of other services to help our disabled customers enjoy their shop. To find out what's available in John Lewis Liverpool please ask a member of staff or go online to, www.johnlewis.com/liverpool. You can also call us on 0151 709 7070, or Textphone 18001 + 0151 709 7070 (via Typetalk).

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

## Shopping hours

| | |
|---|---|
| Monday | 9.30–8.00 |
| Tuesday | 9.30–8.00 |
| Wednesday | 9.30–8.00 |
| Thursday | 9.30–8.00 |
| Friday | 9.30–8.00 |
| Saturday | 9.00–7.00 |
| Sunday | 11.00–5.00 |

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70 South John Street
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Telephone 0151 709 7070
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jl_liverpool@johnlewis.co.uk
johnlewis.com/liverpool

John Lewis department stores SD53330 / 05.12

John Lewis
in store | online | mobile

John Lewis

# Shopping at John Lewis Liverpool

# Welcome to John Lewis Liverpool

We are part of the John Lewis Partnership and, like all John Lewis department stores, we have three guiding principles:

- To offer the widest possible choice under one roof
- To combine high quality with keen pricing
- To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

## About the John Lewis Partnership
There are John Lewis department stores throughout the UK from Aberdeen to Southampton – our first opened in Oxford Street in 1864. In 1929, the company became a profit-sharing democracy; every permanent member of staff is a Partner, benefiting from the success of the business. The Partnership also includes Waitrose food shops.

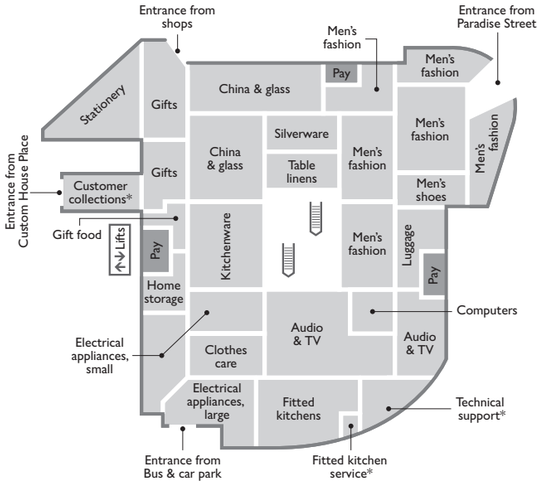
## The widest possible choice
With around 80 types of television, hundreds of large electrical appliances and thousands of different furnishing fabrics – altogether we stock over 350,000 lines. From gloves to garden furniture, cots to computers, pots and pans to curtain poles, there's always a wide range to choose from, to suit most pockets.

## Guarantees
John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all computers and tablets, DVD Players, cameras and audio include a 2-year guarantee. Our John Lewis large kitchen appliances are guaranteed for 3 years, while all other large appliances are covered for 2 years.

## Customer collections
Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. Customer collections is accessible via Gifts on the ground floor or by car from Custom House Place.

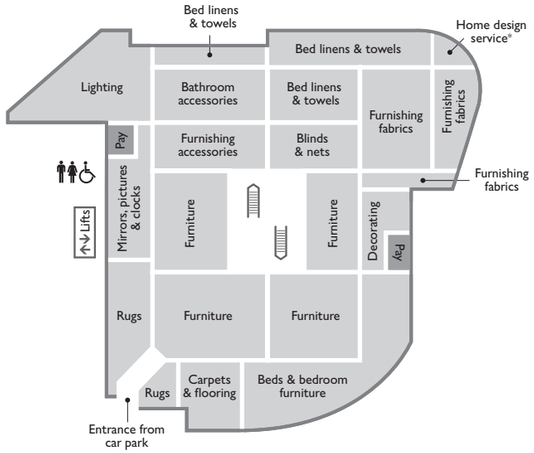
## Standard delivery
When you spend over £50 we'll deliver for free. Spend less and standard delivery costs just £3. We'll deliver to the room of your choice, and remove any unwanted packaging for us to recycle responsibly.

## GROUND FLOOR

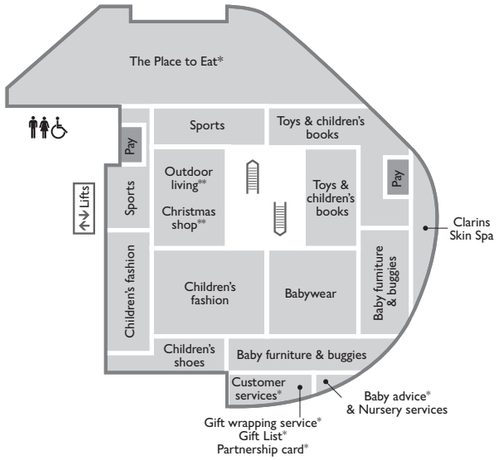



## FIRST FLOOR

## SECOND FLOOR




## THIRD FLOOR




Ground floor **G**
First floor **1**
Second floor **2**
Third floor **3**
Customer services *
Seasonal **

Audio **G**

Babywear **3**
Baby advice* **3**
Baby furniture and buggies **3**
Bathroom accessories **2**
Beauty **1**
Bed linens and towels **2**
Beds and bedroom furniture **2**
Blinds and nets **2**

Carpets, rugs & hard flooring **2**
Children's fashion **3**
Children's shoes **3**
China and glass **G**
Christmas shop** **3**
Clarins Skin Spa **3**
Clocks **2**
Clothescare **G**

Computers and telephones **G**
Customer collections* **G**
Customer services* **3**
Cushions and throws **2**

Decorating **2**
Decorative accessories **G**

Electrical appliances, large **G**
Electrical appliances, small **G**

Fashion accessories **1**
Fashion advice* **1**
Fashion fabrics **1**

Fitted kitchens **G**
Fitted kitchen service* **2**
Furnishing fabrics **2**
Furniture **2**

Garden furniture** **3**
Gift List* **3**
Gifts and gift food **G**
Gift wrapping service* **3**

Haberdashery and crafts **1**
Handbags **1**
Hats, women's **1**
Home design service* **2**
Home storage **G**
Hosiery **1**

Jewellery and watches **1**

Kitchenware **G**
Kitchen planning service **G**

Lighting **2**
Lingerie **1**
Lingerie fitting advice* **1**

Luggage **G**

Men's fashion **G**
Men's shoes **G**

Nursery services **3**

Parent's room* **3**
Partnership card **3**
Pictures and mirrors **2**

Resturant*
(The Place to Eat) **3**
(Espresso bar) **1**

Schoolwear **3**

Silverware **G**
Sports **3**
Stationery **G**

Table linens **G**
Technical support* **G**
Televisions **G**
Toilets **1, 2 & 3**
Toys and children's books **3**

Women's fashion **1**
Women's shoes **1**

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