

## **Neff Trade-in Offer**

### **Terms and conditions**

The offer is available on selected Neff appliances.

It is only available if the customer agrees to dispose of an appliance he or she already owns by entering the promotional code, and allowing Neff's delivery agents *Expert Logistics* to collect and dispose of the old appliance on delivery of the new one. *Expert* will take away your old machine automatically.

### **Washer Disposal**

*Expert* will remove and dispose of your old washing machine. Please ensure the old appliance is empty of any water. It must also be disconnected from your water supply and mains prior to the delivery crew's arrival

### **Dishwasher Disposal**

*Expert* will remove and dispose of your old dishwasher. Please ensure the old appliance is empty of any water. It must also be disconnected from your water supply and mains prior to the delivery crew's arrival.

### **Refrigeration Disposal**

*Expert* will remove and dispose of your old refrigeration appliance. Please ensure the old appliance is removed from any fixtures (if applicable), empty of any foodstuffs and is thoroughly defrosted and empty of any water. It must also be disconnected from your water supply (if applicable) and mains prior to the delivery crew's arrival.

### **Cooker Hood Disposal**

*Expert* will remove and dispose of your old hood. Please ensure it has been removed from the wall and/or any fixtures and disconnected from the electricity supply prior to the delivery crew's arrival.

### **Oven and/or Hob Disposal**

*Expert* will remove and dispose of your old oven and/or hob. Please ensure the old appliance is removed from any fixtures. It must also be disconnected from your gas supply (if applicable) and mains electricity prior to the delivery crew's arrival.

If there is no appliance available for collection when the new replacement is delivered, JLP will seek to recover the value of the discount given in respect of the new appliance

If the customer wishes to return the product, only the discounted price paid will be refunded and the old appliance will not be returned