TERMS AND CONDITIONS

- This promotion is open to new and existing Nespresso Members
 residing in the UK & ROI, aged 18 or over only. Excludes employees
 and their immediate families of Nestle S.A. and Nespresso, its
 agents or anyone professionally connected to the promotion.
- 2. The offer is available to qualifying Nespresso Members who purchase any Nespresso Vertuo machine from one of the Nespresso direct channels including the Nespresso Customer Call Centre on 0800 442 442 (UK) or 1800 812 660 (ROI), on-line at Nespresso. com, or a Nespresso Boutique between 01.08.18 and 30.09.18. If the qualifying machine is purchased from another participating retailer, the complimentary gift can be claimed from one of the direct channels as outlined above. In such an event the participant will be required to have proof of their purchase of a qualifying machine in the form of a till receipt showing the purchase made during the promotional dates. Offer cannot be claimed via any other retail outlets or via Café Nespresso. All valid claims for the complimentary gift, regardless of the channel used to make the claim, must be made by no later than 23:59 on 31.10.18, or by the Boutique closing time on 31.10.18.
- The offer is limited to one complimentary Travel Mug per qualifying Nespresso Member. The promotion only applies to new Vertuo machines purchased at participating channels during the stated promotional period and cannot be applied retrospectively.
- 4. Nespresso reserves the right at its sole discretion to suspend any user found to be attempting to make more than one valid claim by tampering with the operation of the promotion, setting up multiple accounts, using multiple identities or to be acting in any manner deemed by Nespresso to be in violation of the terms and conditions; or to be acting in any manner deemed by Nespresso to be disruptive.
 Nespresso also reserves the right to report any activity to the local police if an individual is found to be violating the terms and conditions.
- At all times during the promotion, Nespresso reserves the right to perform internal checks relating to the Nespresso Member to ensure and protect the integrity of the promotion.
- **6.** Only complete claims received by no later than 23:59 on 31.10.18 will be eligible. **Nespresso** does not accept responsibility for any late applications or any communications line failure, regardless of cause, or inaccessibility or unavailability of the internet.
- 7. Those making claims on behalf of a company or business must be authorised to do so.
- 8. If a participant returns their machine within 28 days, the machine will be refunded at the discount price, not the RRP. In the event of the machine being returned, or the order cancelled, the complimentary item must be returned unused and in its original packaging within 28 days at the customer's own cost.
- 9. All Nespresso products are subject to availability.

For further information regarding this offer, please contact the **Nespresso** on Freephone 0800 442 442 (UK), or 1800 812 660 (ROI).

Promoter: Nespresso UK Ltd, 1 City Place, Gatwick, RH6 0PA







After the purchase of a Nespresso Vertuo or VertuoPlus machine between 01.08.18 and 30.09.18, vou will be entitled to claim your free **Nespresso** Vertuo Travel Mug until 31.10.18.



HOW TO APPLY

Purchase a **Nespresso** Vertuo or Vertuo Plus machine between 01.08.18 and 30.09.18 Claim your Free Travel Mug:

A. Machine purchased through one of the associated Nespresso retail partners:

- You must register with Nespresso at Nespresso.com or the Nespresso App, and send an email titled "Vertuo Complimentary Travel Mug Claim" to: AutumnPromotion@Nespresso.com with a photo of your qualifying till receipt showing the purchase of any Vertuo machine made between 01.08.18 and 30.09.18 and your **Nespresso** Member number.
 - Alternatively visit your preferred Nespresso Boutique or call Nespresso on freephone UK 0800 442 442 / ROI 1800 812 660 and one of our Coffee Specialists will process your order.

B. Machine purchased directly from Nespresso:

- On Nespresso.com or the **Nespresso** App: Register as Nespresso Member if not previously registered; add your preferred Vertuo / Vertuo Plus machine to their basket together with a Travel Mug. The Travel Mug will not be charged at check out.
- In your preferred **Nespresso** Boutique or call **Nespresso** on freephone UK 0800 442 442 / ROI 1800 812 660 Register as a **Nespresso** Member with the help of one of our Coffee Specialists and they will process your order.



