

Car parking

The city centre car parks nearby provide 10,000 parking spaces. Direct access to the shop is available from the Circular car park on Percy Street.

Partnership card

At John Lewis we offer our own credit card, issued by John Lewis Financial Services Limited. To find out more about the benefits, please just ask a member of staff or visit our website on www.partnershipcard.co.uk/JL Terms and Conditions apply.

John Lewis Insurance

We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit www.johnlewis.com/insurance

Toilets

Near Schoolwear and Childrenswear on the First floor. We also have customer toilets and parents' room on the 2nd floor within The Place to Eat.

Catering

The Place to Eat on the Second floor can seat 300 and serves freshly-prepared hot and cold meals, including vegetarian dishes, a children's menu, home-made cakes and pastries. The Brasserie is waiter/waitress service with a large choice of catering available. The Espresso bar on the First floor serves a selection of cold platters and patisserie, coffee and chilled drinks.

Facilities for disabled customers

Shopping in our department stores should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of other services to help our disabled customers enjoy their shop. To find out what's available in John Lewis Newcastle please ask a member of staff or go online to, www.johnlewis.com/newcastle. You can also call us on 0191 232 5000, or Textphone 18001 + 0191 232 5000 (via Typetalk).

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

Monday	9.00–8.00
Tuesday	9.00–8.00
Wednesday	9.00–8.00
Thursday	9.00–8.00
Friday	9.00–8.00
Saturday	9.00–7.00
Sunday	11.00–5.00
(Sunday browsing)	10.30–11.00

John Lewis
Newcastle
Eldon Square
Newcastle upon Tyne NE99 1AB
Telephone 0191 232 5000
Fax 0191 211 3499
jl_newcastle@johnlewis.co.uk
johnlewis.com

John Lewis department stores SD53342 / 04.14



Shopping at John Lewis Newcastle

Welcome to John Lewis Newcastle

We are part of the John Lewis Partnership and, like all John Lewis department stores, we have three guiding principles:

- To offer the widest possible choice under one roof
- To combine high quality with keen pricing
- To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

About the John Lewis Partnership

There are John Lewis department stores throughout the UK from Aberdeen to Southampton – our first opened in Oxford Street in 1864. In 1929, the company became a profit-sharing democracy; every permanent member of staff is a Partner, benefiting from the success of the business. The Partnership also includes Waitrose food shops.

The widest possible choice

With around 80 types of television, hundreds of large electrical appliances and thousands of different furnishing fabrics – altogether we stock over 350,000 lines. From gloves to garden furniture, cots to computers, pots and pans to curtain poles, there's always a wide range to choose from, to suit most pockets.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. Our John Lewis home appliances are guaranteed for 3 years, while all other electrical appliances, large or small, are covered for 2 years.

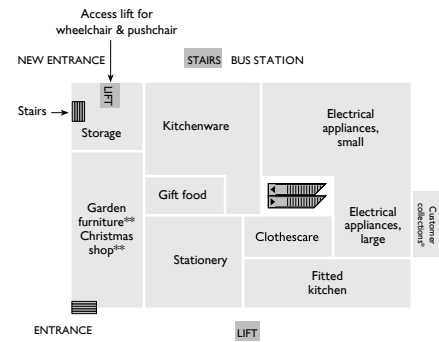
Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. Customer collections is accessible through the Electrical appliances department in the Basement.

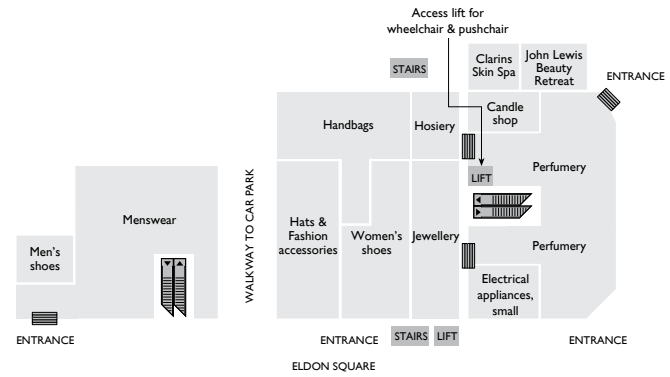
Standard delivery

When you spend over £50 we'll deliver for free. Spend less and standard delivery costs just £3. We'll deliver to the room of your choice, and remove any unwanted packaging for us to recycle responsibly.

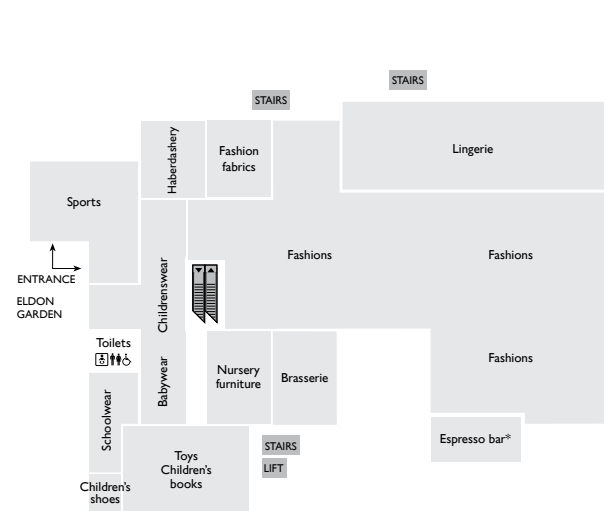
BASEMENT



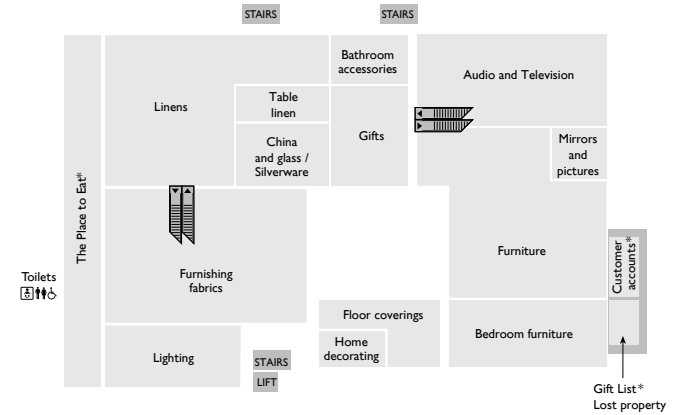
GROUND
FLOOR



FIRST
FLOOR



SECOND
FLOOR



Basement **B**
Ground floor **G**
First floor **1**
Second floor **2**
Customer services*
Seasonal**

Account enquiries* **2**
Audio **2**
Babywear **1**
Bathroom accessories **2**
Beds and bedroom furniture **2**
Blinds **2**

- Boyswear 1
- Candle Shop **G**
- Cameras 2
- Childrenswear 1
- Children's books 1
- Children's shoes 1
- China and glass 2
- Christmas shop** **B**
- Clarins Skin Spa **G**
- Clocks 2
- Clothescare **B**
- Computers and telephones 2
- Customer collections* **B**

- Electrical appliances, large **B**
- Electrical appliances, small **B, G**
- Events room* **2**
- Export and VAT* **2**
- Fashion accessories **G**
- Fashion advice* **1**
- Fashion fabrics **1**
- Fashions **1**
- Fitted kitchens **B**
- Floor coverings **2**
- Furnishing fabrics **2**
- Furniture **2**

Garden furniture** **B**
 Gift food **B**
 Gifts **2**
 Gift List* **2**
 Girlswear **1**

 Haberdashery **1**
 Handbags **G**
 Hats, women's **G**
 Home decorating **2**
 Hosiery **G**

 Jewellery **G**
 John Lewis Beauty Retreat **G**

Kitchenware **B**
Leather goods **2**
Lighting **2**
Linens **2**
Lingerie **1**
Lost property* **2**

Menswear **G**
Men's shoes **G**
Mirrors and pictures **2**

Needlework **1**
Nursery furniture and prams **1**

Parents' room* **‡1&2**
 Perfumery **G**
 Restaurant*
 (The Place to Eat) **2**
 (Brasserie) **1**
 (Espresso bar) **1**
 Schoolwear **1**
 Silverware **2**
 Sports **1**
 Stationery **B**
 Sunglasses **G**

Televisions **2**
Toiletries **G**
Toilets* **♂♂1 & 2 ♀1 & 2**
Toys **1**
Travel goods **1**

Watches **G**
Women's shoe's **G**