### Car parking

The Bluewater car parks nearby provide 13,000 free parking spaces with 4,000 next to the shop. For the John Lewis foodhall, please use the green carpark.

### Partnership card

At John Lewis we offer our own credit card, issued by John Lewis Financial Services Limited. To find out more about the benefits, please just ask a member of staff or visit our website on www.partnershipcard.co.uk/JL Terms and Conditions apply.

### John Lewis Insurance

We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit www.johnlewis.com/insurance.

### **Toilets**

Near Children's shoes on the First floor and near lifts in the Basement.

### Catering

The Place to Eat on the First floor can seat 295 and serves freshly-prepared hot and cold meals, including vegetarian dishes, a children's menu, home-made cakes and pastries. The Café bar, located at the Lower mall entrance, serves speciality teas, coffees, chilled drinks, home-made cakes, pastries and light meals.

Located in the foodhall; The Patisserie counter offers a range of tasty treats along with a selection of teas, coffee and hot chocolate. You can enjoy wines by the glass or bottle, speciality beers and a selection of cheese, charcuterie or seafood platters at the Wine bar and Charcuterie counter, open daily from 11am.

### Facilities for disabled customers

Shopping in our department stores should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of other services to help our disabled customers enjoy their shop. To find out what's available in John Lewis Bluewater please ask a member of staff or go online to, www.johnlewis.com/bluewater. You can also call us on 0844 693 1731, or Textphone 18001 + 0844 693 1731 (via Typetalk).

# John Lewis

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

# Shopping at John Lewis Bluewater



John Lewis Bluewater Greenhithe Kent DA9 9SA Telephone 0844 693 1731 Fax 01322 422995 Jl\_bluewater@johnlewis.co.uk johnlewis.com

John Lewis department stores SD53338 / 02.13







# Welcome to John Lewis Bluewater

We are part of the John Lewis Partnership and, like all John Lewis department stores, we have three guiding principles:

- To offer the widest possible choice under one roof
- To combine high quality with keen pricing
- To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

### About the John Lewis Partnership

There are John Lewis department stores throughout the UK from Aberdeen to Southampton – our first opened in Oxford Street in 1864. In 1929, the company became a profit-sharing democracy; every permanent member of staff is a Partner, benefiting from the success of the business. The Partnership also includes Waitrose food shops.

# The widest possible choice

With around 80 types of television, hundreds of large electrical appliances and thousands of different furnishing fabrics – altogether we stock over 350,000 lines. From gloves to garden furniture, cots to computers, pots and pans to curtain poles, there's always a wide range to choose from, to suit most pockets.

#### Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all computers and tablets, DVD Players, cameras and audio include a 2-year guarantee. Our John Lewis large kitchen appliances are guaranteed for 3 years, while all other large appliances are covered for 2 years.

### Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. Customer collections can be found on the Ground floor next to floor coverings and the red carpark.

## Standard delivery

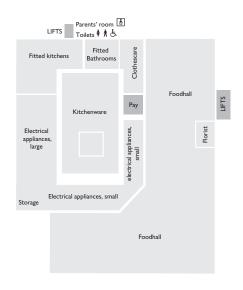
When you spend over £50 we'll deliver for free. Spend less and standard delivery costs just £3. We'll deliver to the room of your choice, and remove any unwanted packaging for us to recycle responsibly.

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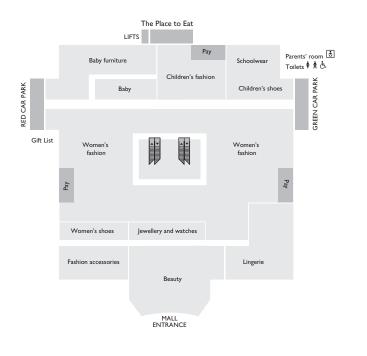
**GROUND FLOOR** 

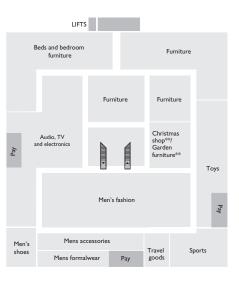
FIRST FLOOR

SECOND FLOOR









Basement **B** Ground floor **G** First floor 1 Second floor 2 Customer services \*

Audio 2

Seasonal \*\*

Baby 1

Baby furniture and buggies 1 Bathroom accessories **G** 

Beauty 1 Beds and bedroom furniture 2 Blinds **G** 

Boys' fashion 1

Cameras 2 Children's fashion 1 Children's shoes 1 China and glass **G** Christmas shop\*\* 2

Clocks **G** Clothescare **B**  Computers and telephones 2 Curtains and blinds **G** 

Cushions **G** Customer collections\* G

Decorating **G** 

Electrical appliances, large B Electrical appliances, small B Export and VAT\* 1

Fashion accessories 1 Fashion fabrics **G** 

Fitted kitchens **B** Floor coverings **G** 

Florist **B** Foodhall **B** 

Furnishing fabrics **G** Furniture 2

Garden furniture\*\* 2 Gardening 2

Gift food **G** Gifts **G** Gift List 1 Girls' fashion 1 Haberdashery and crafts **G** Handbags and hats 1 Home storage **B** Hosiery 1

lewellery 1

Kitchen furniture 2 Kitchenware **B** Lighting **G** 

Linens and towels **G** Lingerie 1

Men's fashion 2 Men's shoes 2 Mirrors and pictures **G** 

Parents' room\* **♦B&1** 

Restaurant\* (The Place to Eat) 1 (Café Bar) **G** (Wine bar) B (Charcuterie) B (Patisserie) B

Schoolwear 1 Silverware **G** 

Sports 2 Stationery **G** 

Sunglasses 1 Televisions 2 Toiletries 1 Toilets\* †† & B&1

Toys and children's books 2

Travel goods 2

Watches 1 Women's fashion 1 Women's shoes 1