

Car parking

The car park has 169 spaces of which 10 are reserved for disabled parking and 11 are parent and child, adjacent to the main entrance.

Partnership card

At John Lewis we offer our own credit card, issued by John Lewis Financial Services Limited. To find out more about the benefits, please just ask a member of staff or visit our website on www.partnershipcard.co.uk/JL Terms and Conditions apply.

John Lewis Insurance

We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit www.johnlewis.com/insurance

Toilets

Toilets are located on the Ground floor, adjacent to the café.

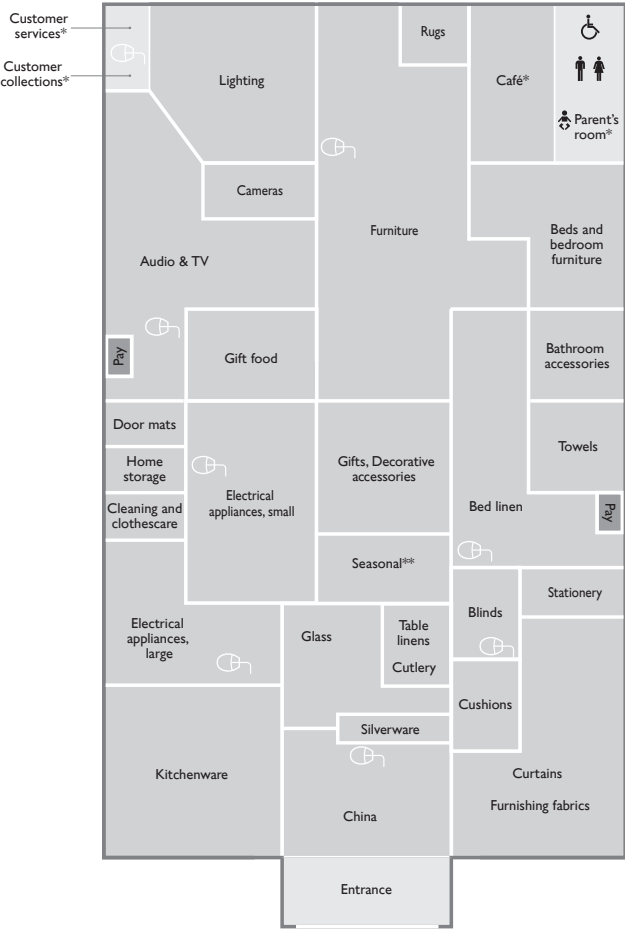
Catering

With seating for 74, our self service café is located on the Ground floor. There you can relax over a cappuccino, herbal tea or fresh orange juice, or tuck into a light snack.

Store plan

- Audio & TV
- Bathroom accessories
- Bed linen
- Beds and bedroom furniture
- Blinds
- Café
- Cameras
- China and glass
- Christmas shop**
- Cleaning and clothescare
- Clocks
- Cushions
- Curtains
- Customer services*
- Customer collections
- Cutlery
- Decorative accessories
- Door mats
- Electrical appliances, large
- Electrical appliances, small
- Furniture
- Furnishing fabrics
- Gift food
- Home storage
- Kitchenware
- Lighting
- Mirrors
- Outdoor Living**
- Parent's room*
- Picture frames
- Silverware
- Stationery
- Table linen
- Toilets
- Towels

- Online shopping point
- Customer services*
- Seasonal**



If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

Monday – Friday 10.00 – 8.00
Saturday 9.00 – 7.00
Sunday 10.30 – 4.30

John Lewis at home
330 Purley Way
Croydon
Surrey CR0 4XJ

Telephone 0844 693 1739
Fax 020 8662 4736
jl_croydon@johnlewis.co.uk
johnlewis.com

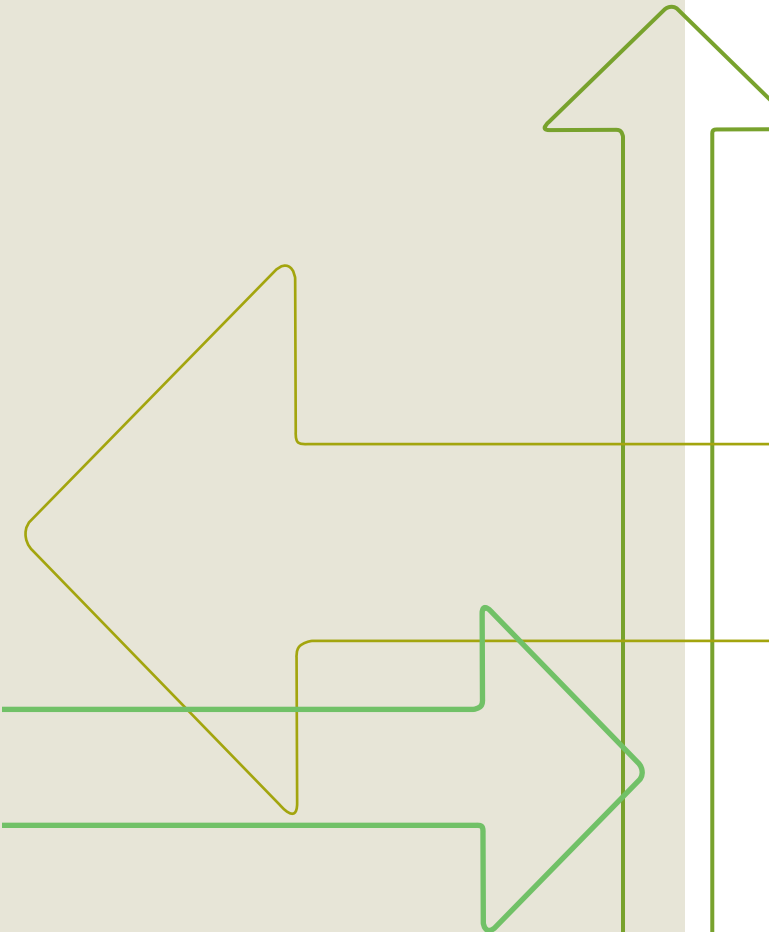
John Lewis department stores SD53350 / 03.13



John Lewis
in store | online | mobile

John Lewis at home

Shopping at John Lewis
at home Croydon



Welcome to John Lewis at home

Shopping at Croydon

We are part of the John Lewis Partnership and, like all John Lewis department stores, John Lewis at home has three guiding principles:

- To offer the widest possible choice under one roof
- To combine high quality with keen pricing
- To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

About the John Lewis Partnership

There are John Lewis department stores throughout the UK from Aberdeen to Southampton – our first opened in Oxford Street in 1864. In 1929, the company became a profit-sharing democracy; every permanent member of staff is a Partner, benefiting from the success of the business. The Partnership also includes Waitrose food shops.

The widest possible choice

John Lewis at home is a new concept store for the Partnership selling our home assortment, (except for floor coverings and fitted kitchens), plus our electrical and home technology assortment. From furniture to mobile phones, lighting to electricals, there's always a wide range to choose from, to suit most pockets.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all computers and tablets, DVD Players, cameras and audio include a 2-year guarantee. Our John Lewis large kitchen appliances are guaranteed for 3 years, while all other large appliances are covered for 2 years.

Easier shopping for disabled customers

Making shopping easier

We aim to make shopping easy and convenient for all our customers. The facilities for disabled customers vary a little from one John Lewis shop to another, depending on the limitations of some buildings. At John Lewis at home in Croydon we offer the following:

Accessible parking

There are 10 spaces avaialble for disabled customers adjacent to the entrance.

Hearing loops

Hearing (induction) loops are fitted on all till points. These are clearly signed. Please ask a member of our staff for details.

Sign language

Some of our staff can use and understand sign language. Please call us by Typetalk/Text Direct to check if there's anyone available to meet and assist you.

Accessible toilets

On the Ground floor, adjacent to the Café.

Help with shopping

Just ask any of our staff if you need assistance.

Telephone shopping

Typetalk/Text Direct is available. Please ring John Lewis Croydon on 0844 693 1739.

We always welcome your comments, so please do let us know if you've any questions or suggestions. For help or more information, please ask any member of staff, or contact:

John Lewis Croydon
330 Purley Way
Croydon
CR0 4XJ

jl_croydon@johnlewis.co.uk
www.johnlewis.com/croydon

Large print or audio tape

Please ask our staff if you need literature in alternative formats and we will do our best to provide it.

Getting your purchases home

Deliveries

If you prefer not to carry your shopping home with you, why not use our delivery service? We can deliver to your home or office on a date to suit you. When you spend over £50 we'll deliver for free. Spend less and standard delivery costs just £3. We'll deliver to the room of your choice, and remove any unwanted packaging for us to recycle responsibly.

To find out more details or to book a delivery, simply ask us today.

Customer collections

Why not take advantage of our Customer collection service? Simply ask for the service when paying for your goods and we will look after your purchases for you. When you are ready to collect them, go to the Customer collection point adjacent to the Lighting department.

Order enquiries

Please call John Lewis Croydon on 0844 693 1739 if you'd like to know how your order is progressing. You may need to ask for the relevant department.

Postal service

We can also post your shopping, if you prefer, to be with you in about five working days.

Shopping online

To shop when it suits you, 24 hours a day, with expert buying guides and delivery direct to your door, go to www.johnlewis.com.

Click and collect

Can't wait for delivery? Why not try our Click and collect service? Simply place and pay for your order online by 7pm today, and we'll deliver it to your chosen shop for you to collect from Customer collections after 2pm tomorrow. This service is available from all John Lewis shops.

Your receipt

A copy of your receipt will always be included in your delivery. If you prefer us to post it to you separately, just ask.