

Car parking

The multi-storey car park linked to the shop, provides 650 parking spaces.

John Lewis Financial Services

At John Lewis we offer our own credit card, as well as a range of competitive insurance services, from holiday to home, designed for your peace of mind. You can find out more about our insurance services at www.johnlewis.com/insurance. If you're interested in the John Lewis credit card, simply ask one of our Partners, or go to www.partnershipcard.co.uk

Toilets

Near Women's fashions on the First floor, Audio and TV and The Place to Eat on the Second floor. There is a unisex toilet next to Toys on the First floor

Catering

The Place to Eat on the Second floor can seat 250 and serves freshly-prepared hot and cold meals, including vegetarian dishes, a children's menu, home-made cakes and pastries. The Espresso bar on the Mezzanine serves cappuccino, latte and espresso to accompany our home-made cakes.

Facilities for disabled customers

Shopping in our department stores should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of other services to help our disabled customers enjoy their shop. To find out what's available in John Lewis Norwich please ask a member of staff or go online to, www.johnlewis.com/norwich. You can also call us on 0844 693 1710, or Textphone 18001 + 0844 693 1710 (via Typetalk).

John Lewis

Welcome to John Lewis Norwich

Here you'll find plenty of space generously stocked with a well-chosen selection of the highest quality products and a wide range of expert services throughout the store.

The John Lewis Partnership

John Lewis is a partnership. Every member of permanent staff in both our John Lewis and Waitrose stores is a Partner in the company, so we're motivated to offer you the best service every time you visit. After all, it's our business.

The John Lewis commitment to you

At the heart of our business is our lifelong commitment to be Never Knowingly Undersold, on quality, price and service. While our prices are always competitive, our commitment to value goes further than that. We believe in responsibly sourcing the very best quality products and offering them at the fairest possible prices, with the highest standards of impartial advice.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all computers and tablets, DVD Players, cameras and audio include a 2-year guarantee. Our John Lewis large kitchen appliances are guaranteed for 3 years, while all other large appliances are covered for 2 years.

Shop at your convenience

There's even more choice online, where you can shop from home, on the move (with your mobile device) and even in store at our online shopping points. We'll deliver direct to you, or you can Click & collect for free. Simply order online by 7pm and pick up from your preferred John Lewis shop or a selected Waitrose after 2pm the following day.

Spend over £50 and delivery is free

Standard delivery is free to the UK mainland and Northern Ireland for all orders of £50 or over. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove and take away packaging too.

Shopping at John Lewis Norwich

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

Monday	9.00–5.30
Tuesday	9.00–5.30
Wednesday	9.00–5.30
Thursday	9.00–8.00
Friday	9.00–5.30
Saturday	9.00–6.00
Sunday	10.30–4.30
(Sunday browsing)	10.00–10.30

John Lewis
All Saints Green
Norwich NR1 3LX
Telephone 0844 693 1710
Fax 01603 677890
jl_norwich@johnlewis.co.uk
johnlewis.com

John Lewis department stores SD53335 / 02.13



John Lewis
in store | online | mobile

Department listings

- Audio 2

Babywear 1

Bathroom accessories G

Beauty G

Bed Linen G

Beds and bedroom furniture 2

Blinds G

Cameras 2

Carpets, rugs and flooring 2

Children's fashion 1

Children's shoes 1

China and glass G

Christmas shop* G

Clocks M

Clothescare G

Computers 2

Curtains G

Cushions G

Customer collections G

Customer services 2

Cutlery G

Door furniture G

Electrical appliances, large G

Electrical appliances, small G

Fashion accessories G

Fashion fabrics LG

Fitted kitchens G

Furniture 2

Garden furniture G

Gift food G

Gifts G

Gift List 2

Haberdashery and crafts LG

Handbags G

Home design services G

Home furnishings G

Home storage LG

Hosiery 1

Jewellery G
- Kitchenware G

Lighting 2

Linens G

Lingerie 1

Lost property 2

Luggage LG

Men's fashion 1

Men's shoes 1

Mirrors M

Nursery furniture and prams 1

Parents' room ♀2

Partnership card 2

Pictures M

Restaurant

(The Place to Eat) 2

(Espresso bar) M

Schoolwear 1

Silverware G

Sports LG

Stationery G

Table linen G

Technology 2

Telecoms 2

Televisions 2

Toilets ♀♂1,2 ♀2

Towels G

Toys and children's books 1

Wallpaper G

Watches G

Women's fashion 1

Women's hats G

Women's shoes G
- Mezzanine M

Lower Ground floor LG

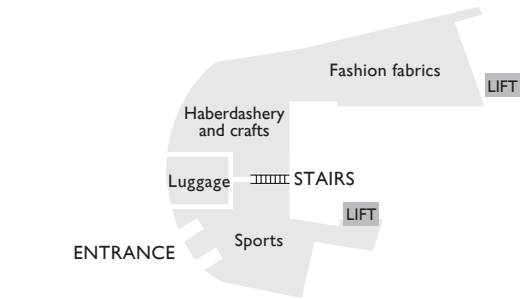
Ground floor G

First floor 1

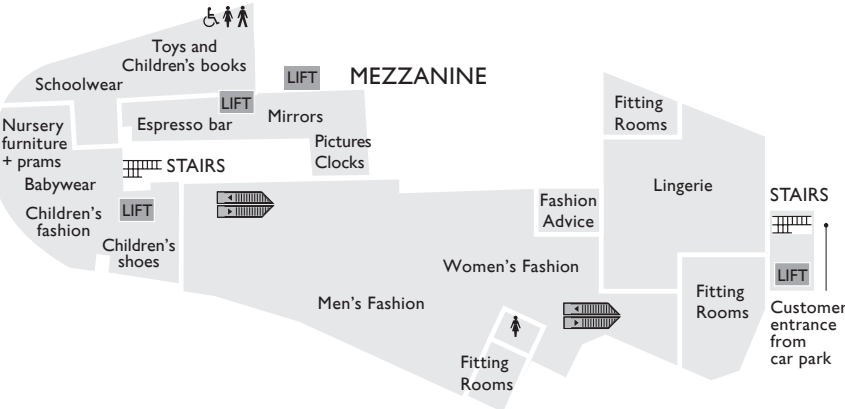
Second floor 2

Seasonal *

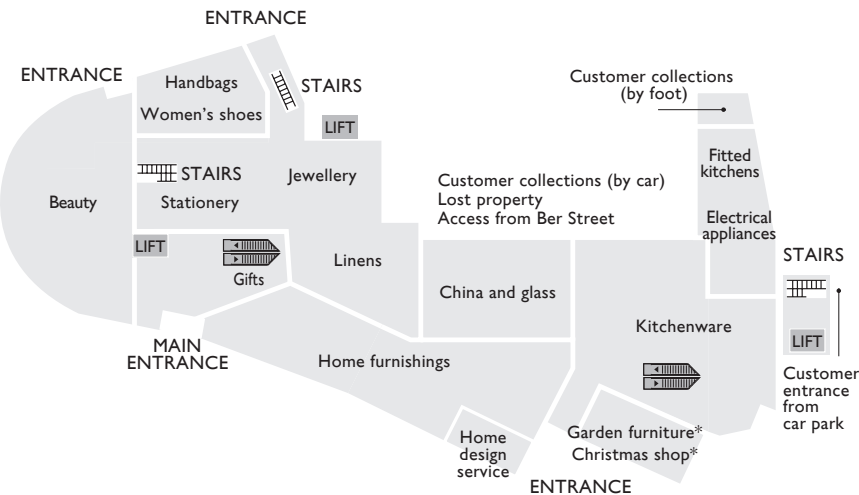
LOWER GROUND FLOOR



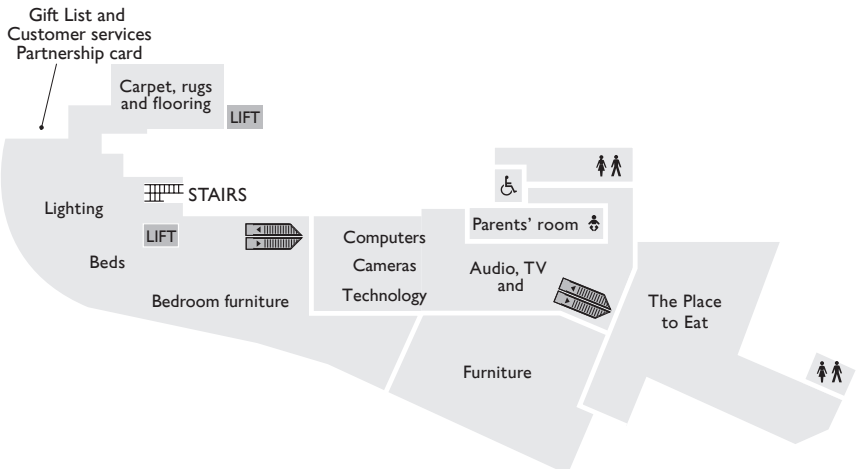
FIRST FLOOR



GROUND FLOOR



SECOND FLOOR



Services

- Customer support

Partnership Card 2

Customer collections G

Customer services 2

Export and VAT 2

Parents' room 2 ♀

Toilets ♀♂1,2 ♀2
- Gift services

Gift list 2

Gift wrapping 2

Personalised stationery 2
- Restaurants

Espresso bar M

The Place to Eat 2

Experts on Hand

- Fashion

Beauty treatments G

Fashion advice 1

Lingerie fitting advice 1
- Home design and interiors

Bespoke furnishings and furniture 2

Carpets and flooring 2

Fitted bedroom furniture 2

Home design service G

Kitchen design and fit G

Lighting installation 2
- Nursery

Children shoe fitting 1

Nursery advice 1

- Technical support

Appliance removal and installation G

Computer support and set up 2

TV installation and set up 2