## Standard delivery

When you spend over £50 we'll deliver for free. Spend less and standard delivery costs just £3. We'll deliver to the room of your choice, and remove any unwanted packaging for us to recycle responsibly.

## Partnership card

At John Lewis we offer our own credit card, issued by John Lewis Financial Services Limited. To find out more about the benefits, please just ask a member of staff or visit our website on www.partnershipcard.co.uk/JL Terms and Conditions apply.

## John Lewis Insurance

We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit www.johnlewis.com/insurance

#### Catering

The Top Floor restaurant seats up to 220 and serves freshly-prepared hot and cold meals, including vegetarian dishes, a children's menu, home-made cakes and pastries. The Brasserie on the Second floor serves a stylish and contemporary all day menu with table service in a modern and relaxing environment.

#### **Toilets**

Women's – near Fashions on the Second floor, Boyswear and Nursery advisor on the Third floor, Beds and bedroom furniture on the Fifth floor and near Customer services on the Sixth floor. Men's – near Menswear on the First floor, Floor coverings and Audio and TV on the Fourth floor and Customer services on the Sixth floor.

### Facilities for disabled customers

Shopping in our department stores should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of other services to help our disabled customers enjoy their shopping experience. To find out what's available in Peter Jones please ask a member of staff or go online at www.peterjones.co.uk You can also call us on 0844 693 1751, or Textphone 18001 + 0844 693 1751 (via Typetalk).

# Peter Jones

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

## Shopping hours

Monday	9.30-7.00
Tuesday	9.30-7.00
Wednesday	9.30-8.00
Thursday	9.30-7.00
Friday	9.30-7.00
Saturday	9.30-7.00
Sunday	12.00-6.00
(Sunday browsing)	11.30-12.00

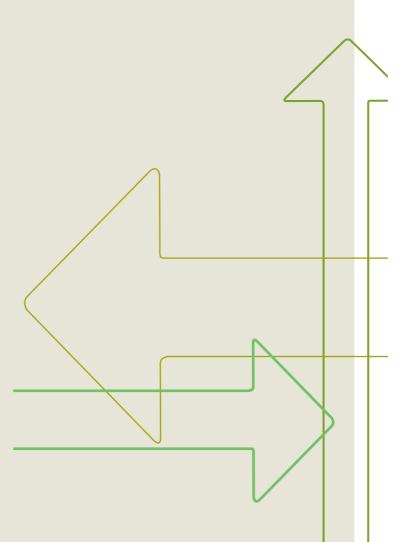
Peter Jones Sloane Square London SW1W 8EL Telephone 0844 693 1751 Fax 020 7881 6493 peter\_jones@johnlewis.co.uk johnlewis.com

John Lewis department stores SD53302 / 03.13





## Shopping at Peter Jones



## Welcome to Peter Jones

We are part of the John Lewis Partnership and, like all John Lewis department stores, we have three guiding principles:

- To offer the widest possible choice under one roof
- · To combine high quality with keen pricing
- To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

## About the John Lewis Partnership

There are John Lewis department stores throughout the UK from Aberdeen to Southampton – our first opened in Oxford Street in 1864. In 1929, our unique business idea was founded here in Peter Jones and in 1929 our company became a profit-sharing democracy; every permanent member of staff is a Partner, benefiting from the success of the business. The Partnership also includes Waitrose food shops.

## The widest possible choice

With around 80 types of television, hundreds of large electrical appliances and thousands of different furnishing fabrics – altogether we stock over 350,000 lines. From gloves to garden furniture, cots to computers, pots and pans to curtain poles, there's always a wide range to choose from, to suit most pockets.

#### Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all computers and tablets, DVD Players, cameras and audio include a 2-year guarantee. Our John Lewis large kitchen appliances are guaranteed for 3 years, while all other large appliances are covered for 2 years.

#### Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. This can be found on the Ground floor behind the Linens department.

## Department listing

Audio 4 Handbags 1

Advice Services Haberdashery and crafts 3

(Fashion Advisor, women's) 2 Hosiery 2

(Nursery Advisor) 3 Home furnishings G
(Lingerie Advisor) 2 Home storage 3
(Home design service) G&4

(Personal Shopping) 4

Beauty 1 Kitchenware B

Babywear 3 Lancôme beauty suite 1
Bathroom accessories G Lighting B

Beds and bedroom furniture 5 Linens G
Blinds G Lingerie 2
Boyswear 3 Lost property 6

Cameras 4 Men's shoes 1
Candle shop G Men's fashion 1

Carpets, rugs and flooring 4 Mirrors and pictures 4

Children's shoes 3
China and glass G
Nursery furniture and prams 3

Christmas shop 5
Clarins Skin Spa 1
Clocks 4
Clothescare B
Computers and telecoms 4
Clocks 4
Clothescare B
Computers and telecoms 4
Clo

Electrical appliances B Technology 4
Export and VAT 6 Technical support 4
Fashion accessories 1

Fashion fabrics 3

Toys and children's books 3

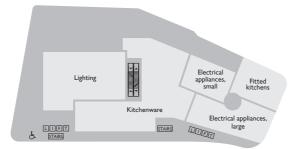
Fitted kitchens **B**Travel goods **4** 

Furniture 5 Watches 1
Women's fashion 2
Women's hats 2
Women's shoes 1

Basement B Fourth floor 4
Ground floor G Fifth floor 5
First floor 1 Sixth floor 6

Seasonal\*

Second floor 2 Third floor 3 BASEMENT



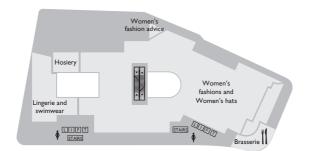
#### GROUND FLOOR



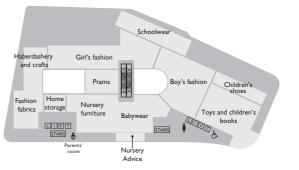
#### FIRST FLOOR



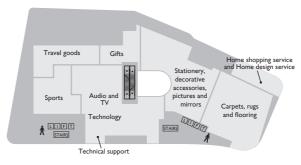
#### SECOND FLOOR



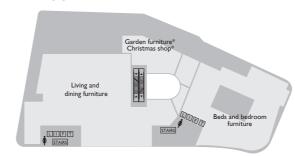
#### THIRD FLOOR



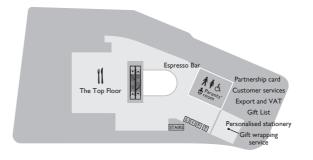
#### FOURTH FLOOR



#### FIFTH FLOOR



#### SIXTH FLOOR



#### Services

#### Customer support

Account enquiries 6
Customer collections G
Customer services 6
Parents' room \$ 3 & 6
Toilets \$\delta B,1,3,6 \nid 1,4,6 \nid 2,3,5,6

#### Gift services

Gift list **6**Gift wrapping **6**Personalised stationery **6** 

#### Restaurants

Brasserie 2
Espresso Bar 6
The Top Floor 6

## Experts on Hand

#### Fashion

Beauty treatment rooms 1
Lingerie fitting 2
Women's fashion advice 2

#### Home design and interiors

Bespoke furnishings and furniture 4
Carpets and flooring 4
Fitted bedroom furniture 5
Home design service G
Kitchen design and fit B
Lighting installation B

#### Nursery

Children shoe fitting 3
Nursery advice 3

#### Technical support

Appliance removal and installation **B**Computer support and set up **4**TV installation and set up **4**