

Car parking

The WestQuay car park nearby, provides 4,000 parking spaces and the Podium car park directly below John Lewis provides 1,500 parking spaces.

Partnership card

At John Lewis we offer our own credit card, issued by John Lewis Financial Services Limited. To find out more about the benefits, please just ask a member of staff or visit our website on www.partnershipcard.co.uk/JL. Terms and Conditions apply.

John Lewis Insurance

We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit www.johnlewis.com/insurance

Toilets

Near the lifts on the Lower ground and Upper ground floors and near The Place to Eat on the Second floor.

Catering

The Place to Eat on the Second floor can seat 400 and serves freshly-prepared hot and cold meals, including vegetarian dishes, a children's menu, home-made cakes and pastries. The Espresso bar, located at the entrance on the Lower ground floor serves speciality teas, coffees, chilled beverages, home-made cakes, pastries and light meals.

Facilities for disabled customers

Shopping in our department stores should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of other services to help our disabled customers enjoy their shop. To find out what's available in John Lewis Southampton please ask a member of staff or go online to, www.johnlewis.com/southampton. You can also call us on 0844 693 1757, or Textphone 18001 + 0844 693 1757 (via Typetalk).

John Lewis

Welcome to John Lewis Southampton

We are part of the John Lewis Partnership and, like all John Lewis department stores, we have three guiding principles:

- To offer the widest possible choice under one roof
- To combine high quality with keen pricing
- To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

About the John Lewis Partnership

There are John Lewis department stores throughout the UK from Aberdeen to Southampton – our first opened in Oxford Street in 1864. In 1929, the company became a profit-sharing democracy; every permanent member of staff is a Partner, benefiting from the success of the business. The Partnership also includes Waitrose food shops.

The widest possible choice

With around 80 types of television, hundreds of large electrical appliances and thousands of different furnishing fabrics – altogether we stock over 350,000 lines. From gloves to garden furniture, cots to computers, pots and pans to curtain poles, there's always a wide range to choose from, to suit most pockets.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all computers and tablets, DVD Players, cameras and audio include a 2-year guarantee. Our John Lewis large kitchen appliances are guaranteed for 3 years, while all other large appliances are covered for 2 years.

Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. This is accessible from the stairs and lifts situated next to Pictures (Lower Ground floor), Childrenswear (Upper Ground floor), Sports (First floor) and by car from the Podium car park (P2).

Standard delivery

When you spend over £50 we'll deliver for free. Spend less and standard delivery costs just £3. We'll deliver to the room of your choice, and remove any unwanted packaging for us to recycle responsibly.

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

Monday	9.00–8.00
Tuesday	9.00–8.00
Wednesday	9.30–8.00
Thursday	9.00–8.00
Friday	9.00–8.00
Saturday	9.00–7.00
Sunday	11.00–5.00

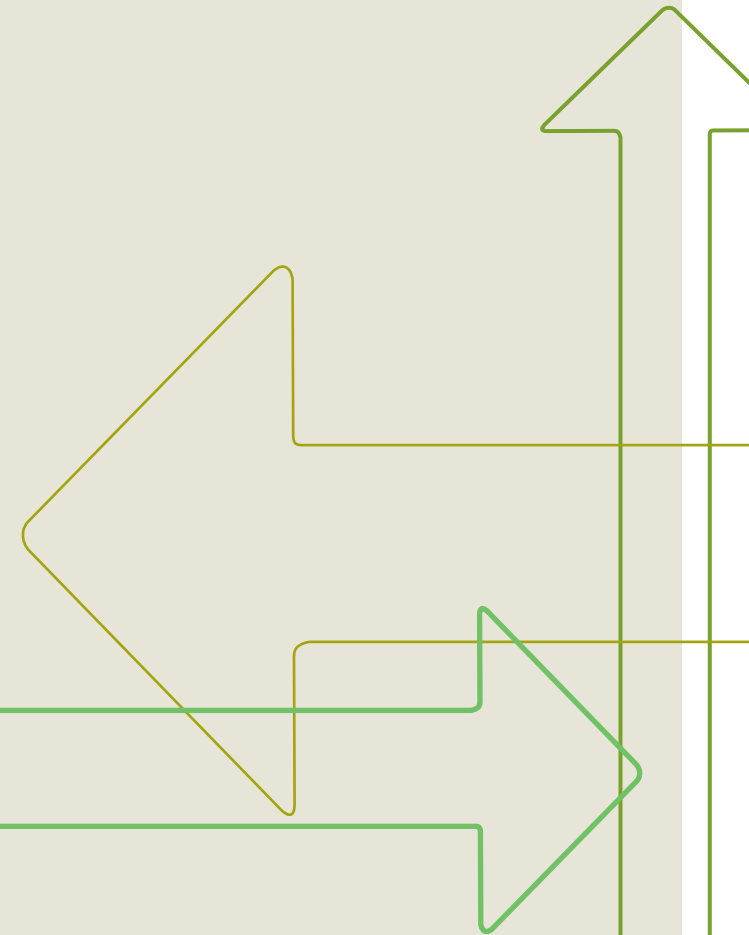
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WestQuay
Southampton SO15 1QA
Telephone 0844 693 1757
Fax 023 8021 6391
jl_southampton@johnlewis.co.uk
johnlewis.com

John Lewis department stores SD53308 / 02.13



John Lewis
in store | online | mobile

Shopping at John Lewis Southampton



Account enquiries **2**

Babywear **UG**

Bathroom accessories **LG**

Beauty **UG**

Beds and bedroom furniture **1**

Blinds **LG**

Cameras **1**

Carpets, rugs and flooring **LG**

Children's fashion **UG**

Children's shoes **UG**

China and glass **LG**

Christmas shop** **LG**

Clarins Skin Spa **2**

Clocks **LG**

Clothescare **LG**

Computers and telecoms **1**

Curtains and cushions **LG**

Electrical appliances, large **1**

Electrical appliances, small **LG**

Export and VAT **2**

Fashion accessories **UG**

Fashion fabrics **LG**

Fitted kitchens **1**

Home furnishings **LG**

Furniture **1**

Garden furniture** **LG**

Gardening** **LG**

Gifts **LG**

Haberdashery and crafts **LG**

Handbags **UG**

Hosiery **UG**

Jewellery **UG**

Kitchenware **LG**

Kuoni Travel **2**

Lighting **LG**

Linens **LG**

Lingerie **UG**

Men's fashion **1**

Men's shoes **1**

Mirrors and pictures **LG**

Nursery furniture and prams **UG**

Schoolwear **UG**

Silverware **LG**

Sports **1**

Stationery **LG**

Technology **1**

Toys and children's books **1**

Travel Goods **1**

Wallpaper **LG**

Watches **UG**

Women's fashion **UG**

Women's hats **UG**

Women's shoes **UG**

Lower Ground floor LG	Podium car park P
Upper Ground floor UG	Customer services *
First floor 1	Seasonal **
Second floor 2	

EXIT

Linens

Mirrors, clocks and pictures

Stairs and lift to Customer collections*

Home furnishings

Bathroom accessories

Kitchenware

Seasonal Christmas shop

Silverware cutlery

Gifts

Pay

Fashion fabrics

Furnishing fabrics

Ready-made curtains

Toilet

Home furnishings

Kitchenware

Kitchenware

Electrical appliances, small

China

Glass

Table linen

Gifts

Espresso bar*

Stationery

Pay

LIFTS +

Toilet

Carpets, rugs and flooring

Lighting

+ Lifts to Podium car park

Stairs and lift to Customer collections*

Nursery furniture and prams

Children's shoes

Children's fashion

Pay

Nursery furniture Babywear

Babywear

Children's fashion

Hosiery

Beauty

Women's fashion

Women's fashion

Women's accessories

Beauty

Pay

Women's fashion

Women's fashion

Women's fashion

Handbags and shoes

Toilet*

LIFTS +

Women's fashion

Women's fashion

Pay

Lingerie

+ Lifts to Podium car park

Fitted kitchens

Toys and children's books

Travel goods

Pay

Sports

Men's shoes

Electrical, large

Furniture

Furniture

Sports clothing

Menswear

Bedroom Furniture

Furniture

Furniture

Menswear

Menswear

Menswear

LIFTS +

Furniture

Technology

Pay

+ Lifts to Podium car park

Stairs and lifts to Customer collections*

Clarins Skin Spa

Account enquiries
Customer services
Export enquiries
Gift List
Gift wrapping service
Personalised stationery

Kuoni Travel

Parents' room
Toilets

The Place to Eat

LIFTS +

+ Lifts to Podium car park

Customer support
Account enquiries 2
Customer collections P2
Customer services 2
Parents' room 2 ♀
Toilets ♂LG & 2 ♀UG & 2
♂LG, UG & 2

Gift services
Gift list 2
Gift wrapping 2
Personalised stationery 2

Restaurants
Espresso bar LG
The Place to Eat 2

Fashion
Beauty treatments **1**
Lingerie fitting **UG**
Women's fashion advice **UG**

Bespoke furnishings and furniture **1**
 Carpets and flooring **LG**
 Fitted bedroom furniture **1**
 Home design service **LG**
 Kitchen design and fit **1**
 Lighting installation **LG**

Children shoe fitting **UG**
Nursery advice **UG**

Appliance removal and installation 1
Computer support and set up 1
TV installation and set up 1