

Deliveries

Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove any unwanted packaging and recycle responsibly.

Car parking

The multi-storey car park linked to the shop, provides 650 parking spaces.

John Lewis Financial Services

At John Lewis we offer our own credit card, as well as a range of competitive insurance services, from holiday to home, designed for your peace of mind. You can find out more about our insurance services at [johnlewis.com/insurance](http://johnlewis.com/insurance). If you're interested in the John Lewis credit card, simply ask one of our Partners, or go to [partnershipcard.co.uk](http://partnershipcard.co.uk)

Toilets

Near Women's fashions on the first floor, Audio and TV and The Place to Eat on the second floor. There is a unisex toilet next to Toys on the first floor.

Catering

The Place to Eat on the second floor can seat 250 and serves freshly prepared hot and cold meals, including vegetarian dishes, a children's menu, home-made cakes and pastries. The Espresso bar on the Mezzanine serves cappuccino, latte and espresso to accompany our home-made cakes.

Facilities for disabled customers

Shopping in our department stores should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of other services to help our disabled customers enjoy their shop. To find out what's available in John Lewis Norwich please ask one of our Partners or go to [johnlewis.com/norwich](http://johnlewis.com/norwich). You can also call us on 01603 660 021, or Textphone 18001 + 01603 660 021 (via Typetalk).

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at [johnlewis.com](http://johnlewis.com)

Shopping hours

Monday	9.00–5.30
Tuesday	9.00–5.30
Wednesday	9.00–5.30
Thursday	9.00–8.00
Friday	9.00–5.30
Saturday	9.00–6.00
Sunday	10.30–4.30
(Sunday browsing)	10.00–10.30

John Lewis  
All Saints Green  
Norwich NR1 3LX  
Telephone 01603 660 021  
Fax 01603 677 890  
[jl\\_norwich@johnlewis.co.uk](mailto:jl_norwich@johnlewis.co.uk)  
[johnlewis.com](http://johnlewis.com)

John Lewis department stores SD53335 / 07.15

Shopping at John Lewis Norwich

John Lewis

Welcome to John Lewis Norwich

Here you'll find plenty of space generously stocked with a well-chosen selection of the highest quality products and a wide range of expert services throughout the store.

The John Lewis Partnership

John Lewis is a partnership. Every member of permanent staff in both our John Lewis and Waitrose stores is a Partner in the company, so we're motivated to offer you the best service every time you visit. After all, it's our business.

The John Lewis commitment to you

At the heart of our business is our lifelong commitment to be Never Knowingly Undersold, on quality, price and service. While our prices are always competitive, our commitment to value goes further than that. We believe in responsibly sourcing the very best quality products and offering them at the fairest possible prices, with the highest standards of impartial advice.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. Our John Lewis home appliances are guaranteed for 3 years, while all other electrical appliances, large or small, are covered for 2 years.

Shop at your convenience

There's even more choice online, where you can shop from home, on the move (with your mobile device) and even in store at our online shopping points.

Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.



Department listings

- Audio **2**

Babywear **1**

Bathroom accessories **G**

Beauty **G**

Bed Linen **G**

Beds and bedroom furniture **2**

Blinds **G**

Cameras **2**

Carpets, rugs and flooring **2**

Children's fashion **1**

Children's shoes **1**

China and glass **G**

Christmas shop\* **G**

Clocks **M**

Clothescare **G**

Computers **2**

Curtains **G**

Cushions **G**

Customer collections **G**

Customer services **2**

Cutlery **G**

Door furniture **G**

Electrical appliances, large **G**

Electrical appliances, small **G**

Fashion accessories **G**

Fashion fabrics **LG**

Fitted furniture **2**

Fitted kitchens **G**

Furniture **2**

Garden furniture **G**

Gift food **G**

Gifts **G**

Gift List **2**

Haberdashery and crafts **LG**

Handbags **G**

Home design services **G**

Home furnishings **G**

Home storage **LG**

Hosiery **1**

Jewellery **G**
- Kitchenware **G**

Lighting **2**

Linens **G**

Lingerie **1**

Lost property **2**

Luggage **LG**

Men's fashion **1**

Men's shoes **1**

Mirrors **M**

Nursery furniture and prams **1**

Parent's room ♀ **2**

Partnership card **2**

Pictures **M**

**Restaurant**

The Place to Eat **2**

Espresso Bar **M**

Schoolwear **1**

Silverware **G**

Sports **LG**

Stationery **G**

Table linen **G**

Technology **2**

Telecoms **2**

Televisions **2**

Toilets ♀♂1,2 ♀1,2

Towels **G**

Toys and children's books **1**

Wallpaper **G**

Watches **G**

Women's fashion **1**

Women's hats **G**

Women's shoes **G**
- Mezzanine **M**

Lower Ground floor **LG**

Ground floor **G**

First floor **1**

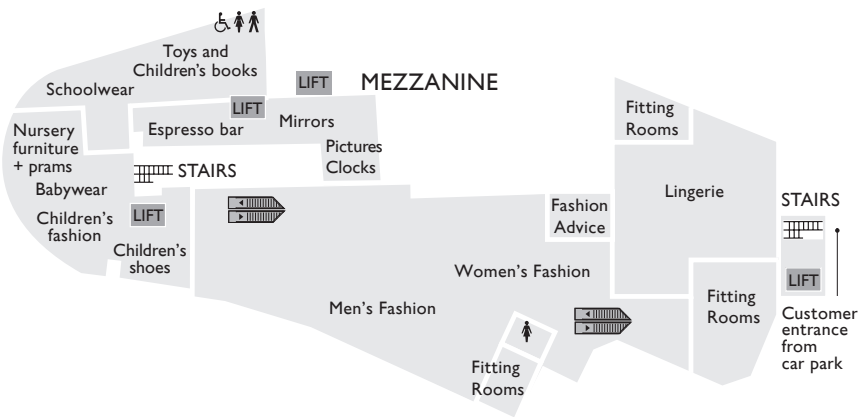
Second floor **2**

\*Seasonal

LOWER GROUND FLOOR



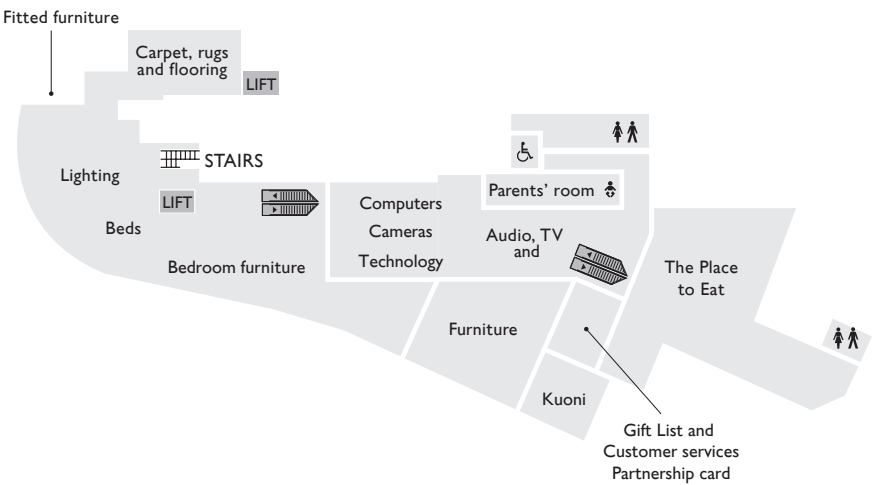
FIRST FLOOR



GROUND FLOOR



SECOND FLOOR



Services

- Customer support**
- Partnership card **2**
- Customer collections **G**
- Customer services **2**
- Export and VAT **2**
- Parent's room **2** ♀
- Toilets ♀♂1,2 ♀1,2

- Gift services**
- Gift List **2**
- Gift wrapping **2**
- Personalised stationery **2**

- Restaurants**
- Espresso Bar **M**
- The Place to Eat **2**

- Travel**
- Kuoni **2**

Experts on Hand

- Fashion**
- Beauty treatments **G**
- Fashion advice **1**
- Lingerie fitting advice **1**

- Home design and interiors**
- Bespoke furnishings and furniture **2**
- Carpets and flooring **2**
- Fitted bedroom furniture **2**
- Home design service **G**
- Kitchen design and fit **G**
- Lighting installation **2**

- Nursery**
- Children shoe fitting **1**
- Nursery advice **1**

- Technical support**
- Appliance removal and installation **G**
- Computer support and set up **2**
- TV installation and set up **2**