

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at [johnlewis.com](http://johnlewis.com)

## Let us lighten your load

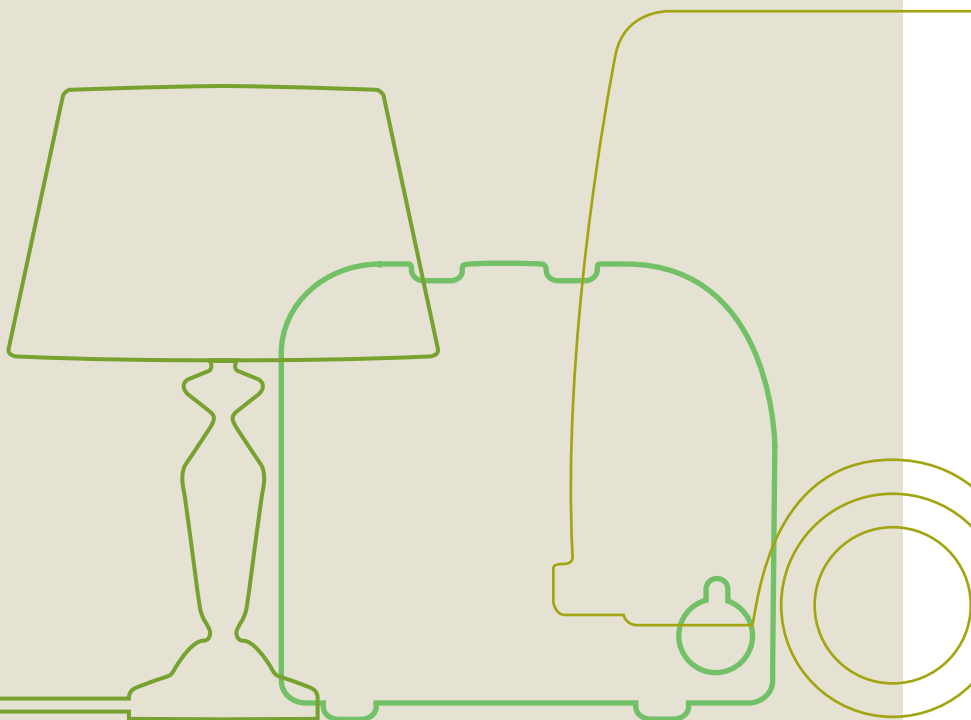
Customer collections – Deliveries direct and by post

### Shopping hours

Monday	9.30–6.00
Tuesday	9.30–6.00
Wednesday	9.30–6.00
Thursday	9.30–8.00
Friday	9.30–6.00
Saturday	9.00–6.00
Sunday	11.00–5.00
(Sunday browsing)	10.30–11.00

John Lewis  
Touchwood  
Solihull  
West Midlands B91 3RA  
Telephone 0121 704 1121  
Fax 0121 704 7299  
[jl\\_solihull@johnlewis.co.uk](mailto:jl_solihull@johnlewis.co.uk)  
[johnlewis.com](http://johnlewis.com)

John Lewis department stores SD53444 / 06.15



## Leave it to us

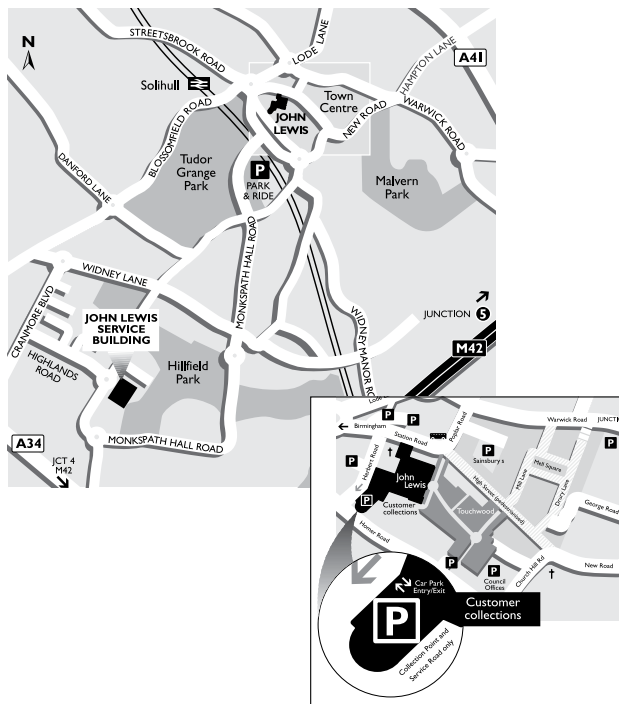
### Customer collections

Why not drop your John Lewis shopping off and collect it later? Simply go to any till point, leave your bags and boxes with us and we'll take them to Customer collections for you to pick up when you're ready.

### How to get to Customer collections

Access by car is from the John Lewis car park on the ground floor. If you are parked elsewhere, access is from Homer Road adjacent to the service ramp. Your ticket will be issued on entry, and the first 20 minutes is free of charge to allow you time to collect your purchases.

Pedestrian access from within the shop is next to the Floor covering department on the ground floor.



### Deliveries

If you prefer not to carry your shopping home with you, why not use our delivery service? Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. Our delivery service doesn't stop at the front door; we can deliver into the room of your choice and we'll remove any unwanted packaging for us to recycle responsibly.

To find out more, or to book a delivery, simply ask us.

### Postal service

We can also post your shopping, if you prefer, to be with you in about five working days.

### Shopping online

To shop when it suits you, 24 hours a day, with expert buying guides and delivery direct to your door, go to [johnlewis.com](http://johnlewis.com)

### Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

### Tracking your order

If you want to track your online order, please call 08456 049049.

### Your receipt

A copy of your receipt will always be included in your delivery. If you prefer us to post it to you separately, just ask.