

If you need this literature in an alternative format,
please ask us.

You can find this information and lots more online
at johnlewis.com

Let us lighten your load

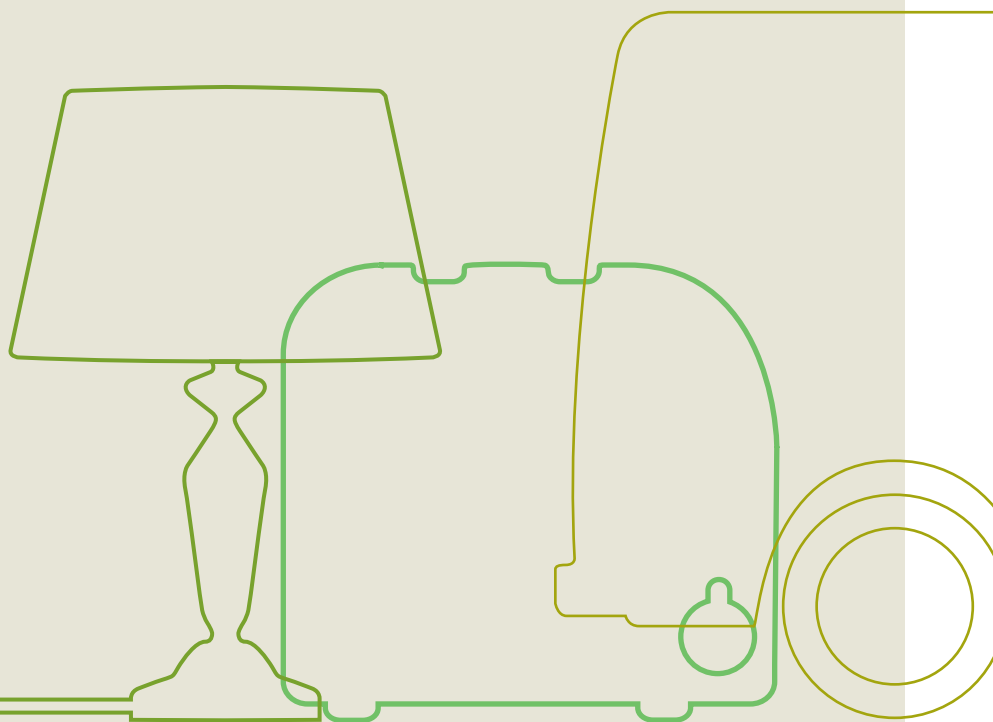
Customer collections – Deliveries direct and
by post

Shopping hours

Monday	9.30–6.00
Tuesday	9.30–6.00
Wednesday	9.30–6.00
Thursday	9.30–8.00
Friday	9.30–6.00
Saturday	9.00–6.00
Sunday	11.00–5.00
(Sunday browsing)	10.30–11.00

John Lewis
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Solihull
West Midlands B91 3RA
Telephone 0844 693 1756
Fax 0121 704 7299
jl_solihull@johnlewis.co.uk
johnlewis.com

John Lewis department stores SD53444 / 01.13



Leave it to us

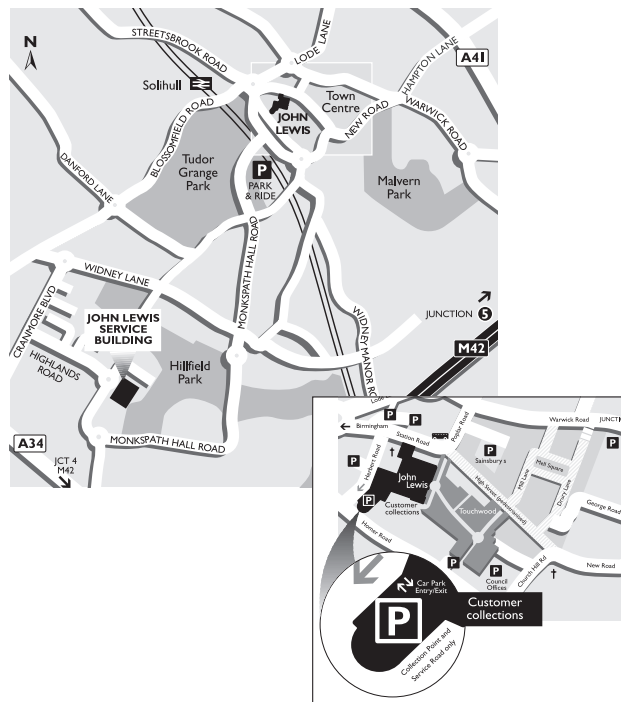
Customer collections

When you're carrying loads of bags and boxes, shopping can be a real chore. So, why not drop your John Lewis shopping off and collect it later? Simply go to any till point, leave it with us and we'll take it to Customer collections for you to pick up when you're ready.

How to get to Customer collections

Access by car is from the John Lewis car park on the Ground floor. If you are parked elsewhere, access is from Homer Road adjacent to the service ramp. Your ticket will be issued on entry, and the first 20 minutes is free of charge to allow you time to collect your purchases.

Pedestrian access from within the shop is next to the Floor covering department on the Ground floor.



Deliveries

If you prefer not to carry your shopping home with you, why not use our delivery service? When you spend over £50 we'll deliver for free. Spend less and our standard delivery costs just £3. We'll deliver into the room of your choice and remove any unwanted packaging for us to recycle responsibly.

To find out more, or to book a delivery, simply ask us.

Postal service

We can also post your shopping, if you prefer, to be with you in about five working days.

Shopping online

To shop when it suits you, 24 hours a day, with expert buying guides and delivery direct to your door, go to johnlewis.com

Click & collect

Can't wait for delivery? Why not try our Click & collect service? Simply place and pay for your order online by 7pm today, and we'll deliver it to your chosen shop for you to collect from Customer collections after 2pm tomorrow. This service is available from all John Lewis shops.

Your receipt

A copy of your receipt will always be included in your delivery. If you prefer us to post it to you separately, just ask.