# John Lewis

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

# Let us lighten your load

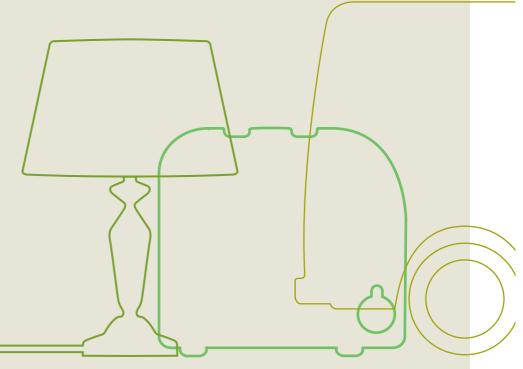
Customer collections – Deliveries direct and by post

## Shopping hours

Monday	10.00-8.00
Tuesday	10.00-8.00
Wednesday	10.00-8.00
Thursday	10.00-8.00
Friday	10.00-8.00
Saturday	9.00-8.00
Sunday	12.00-6.00
(Sunday browsing)	11.30-12.00

John Lewis
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Stratford City
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London E20 1EL
Telephone 0844 693 1758
Fax 020 8532 3598
jl\_Stratford@johnlewis.co.uk
johnlewis.com/stratford

John Lewis department stores SD53481 / 02.13





John Lewis

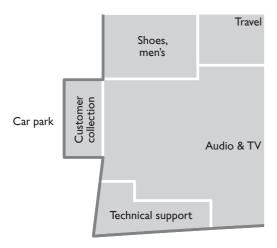
#### Leave it to us

#### Customer collections

When you're carrying loads of bags and boxes, shopping can be a real chore. So, why not drop your John Lewis shopping off and collect it later? Simply go to any till point, leave it with us and we'll take it to Customer collections for you to pick up when you're ready.

#### How to get to Customer collections

Pedestrian access from within the shop is through Audio and TV on the Ground floor at the rear of the store.



If you are planning to collect your goods by car there are 18 spaces on the car park level immediately outside Customer collections, at the rear of our ground floor.

#### Deliveries

If you prefer not to carry your shopping home with you, why not use our delivery service? When you spend over £50 we'll deliver for free. Spend less and our standard delivery costs just £3. We'll deliver into the room of your choice and remove any unwanted packaging for us to recycle responsibly.

To find out more, or to book a delivery, simply ask us.

#### Postal service

We can also post your shopping, if you prefer, to be with you in about five working days.

#### Shopping online

To shop when it suits you, 24 hours a day, with expert buying guides and delivery direct to your door, go to johnlewis.com

#### Click and collect

Can't wait for delivery? Why not try our Click and collect service? Simply place and pay for your order online by 7pm today, and we'll deliver it to your chosen shop for you to collect from Customer collections after 2pm tomorrow. This service is available from all John Lewis shops.

#### Tracking your order

If you want to track your order placed Online pleased call 08456 049049.

### Your receipt

A copy of your receipt will always be included in your delivery. If you prefer us to post it to you separately, just ask.