# **Claim form**

To claim your Samsung Reward, please complete and return this form. It's important that ALL fields marked\* are completed, as failure to do so may delay your claim. Alternatively you can submit your claim online at: www.samsung.com/uk/tvrewardyourself

Completed forms must arrive no later than 28 days from the date of the additional products being purchased with a final closing date of 18th February 2015. You are required to wait a minimum of 14 days after purchasing a Samsung Smart TV before making a claim.

#### Terms and conditions apply.

Completed forms must arrive no later than 28 days from the date of the additional products being purchased.

First Name\*

Surname\*

Address\* (Line one)

Address\* (Line two)

Town/City\*

Country\*

Postcode\* (Not required for ROI)

Email\*

Samsung UHD or FHD TV model number\*

Serial number'

Store purchased\*

Store location\*

Date purchased\*

2nd product purchased (e.g. Blu-ray Player, Soundbar)\*

Model number 2nd product\*

Serial number 2nd product\*

Store purchased\*

Store location\*

Date purchased\*

Price paid (Excluding VAT)\*

PTO Please complete all fields on both sides of this form

# How it works

Purchase a qualifying Samsung Smart TV between 16th October and noon on 24th December 2014, and then purchase an additional Samsung TV or Audio Visual product(s) within 28 days of your original TV purchase from the same store and then apply for your reward. It's that easy!

Please remember to keep your receipts safe as you will need these to submit a claim. Your claim has to be made within 28 days of your second purchase.

The maximum value of the 'Reward' is determined by the model and size of TV purchased and could be up to £300 (please refer to the Reward Values below for details). The value of your second Samsung TV or Audio Visual purchase (single or multiple) determines the exact amount you'll receive back. So if you spend £150 on a second TV or Audio Visual purchase but the 'Reward' value specific to your qualifying TV purchase is up to £200 you'll receive £150 back. If you buy a second TV or Audio Visual product exceeding the 'Reward' value you'll receive the full reward amount back.

# **Qualifying UHD and FHD Smart TVs**

This shows the amount of *potential* reward you could receive when you buy a further Samsung TV or Audio Visual product.

HU8500	78"	£300	HU7200	65"	£250
HU8500	65"	£300	HU7200	55"	£200
HU8500	55"	£250			
			H8000	65"	£250
HU8200	65"	£300	H8000	55"	£200
HU8200	55"	£250	H8000	48"	£150
UHDTV					
HU7500	85"	£300	H7000	60"	£250
HU7500	75"	£300			
HU7500	65"	£250	H7000	55"	£200
HU7500	55"	£200	H7000	46"	£150
HU7500	48"	£150	H7000	40"	£75

# Other things you might like to know

## 1. What is a valid proof of purchase?

You will need to submit a copy of your TV receipt and second Samsung product receipt as proof of purchase. These should include details on product(s) purchased, VAT information, store details and purchase date.

Please note that we can only accept one claim per qualifying Samsung TV purchased so please ensure that you attach all relevant receipts of subsequent Samsung purchases made within the 28 days from the same store when you submit your claim.

#### 2. What happens if I lose my receipts?

with all of the information requested on the claim form.

#### 3. What happens if my claim gets lost in the post?

We strongly recommend that you send your claim by Registered Post so the items can be tracked. Proof of posting will not be accepted as proof of receipt No responsibility can be accepted for claim forms lost, damaged or delayed in transit (postage costs cannot be claimed). Alternatively, consider redeeming online and uploading your proof of purchase details and other supporting documentation safely and securely.

### 4. How will I know my claim has been validated?

You will receive an email from us within 7 days of submitting your claim, confirming that your claim has been validated. We will then issue a cheque or BACS payment to the value of the applicable Reward Amount.

#### 5. Who do I call if I haven't received my cash reward?

Please contact our Customer services Claims Helpline on 0845 3450907 who will verify that your claim has been received and validated; they will then be able to clarify when you will receive your cash reward.

## 6. How long will my cash reward take to arrive?

We will aim to despatch cheques or process BACS payment (depending on your chosen payment method) within 28 days, although if participation in the promotion exceeds expectations this may take up to 56 days.

# **Terms & Conditions**

Please review the full terms and conditions and reward amounts at www.samsung.com/uk/ trewardyourself before purchase. Promoter is Samsung Electronics (UK) Limited. Reward of between £75 and £300 available (depending on TV model purchased) when a qualifying Samsung Smart TV is purchased from an authorised retailer and additional Samsung products from the TV/ AV range are purchased from the same physical store or website within 28 days of purchasing the TV. Reward paid by cheque or bank transfer by redemption. The TVs included in this promotion are 40° to 65° Samsung H7000/H8000 Series Smart LED TVs and 48° to 85° Samsung H07500 Series Smart UHD TVs and 55° to 78° Samsung H07200/HU8200/HU8500 Series Smart Curve UHD TVs to reache the full Revenue and thomas deditional Semsung novel to rest end the full Revenue and the softisman Semsung H07500 Series from the softisman Semsung h07200/HU8200/HU8200/HU8200 Series Smart Curve UHD TVs To receive the full Reward amount, the additional Samsung products purchased must cost more than the amount of the Reward. Some retailers excluded, check in-store or online. UK bank account required. UK residents aged 16 or over only. You must wait 14 days after purchasing the TV before claiming and claims must be made within 28 days of the additional products being purchased. TV claiming and claims must be made within 28 days of the additional products being purchased. I v must be purchased between 16th October 2014 and Noon on 24th December 2014. To claim, go to www.samsung.com/uk/tvrewardyourself or call 0845 3450907 to receive an application form. We will aim to dispatch cheques or process BACS payment (depending on your chosen payment method) within 28 days of valid claim, although if participation in the promotion exceeds expectations this may take up to 56 days. For further information ask in-store, Purchases chosen payment method with 20 days of valid class. For further information ask in-store. Purchases used to claim in this promotion cannot be used to claim in any other Samsung promotion. O Free UHD video pack. Employees or agents of the Promoter, their families or households are not eligible. Participants must be UK or ROI residents over the age of 18. To be eligible you must purchase a new úe. not second hand Promotional Product between 16 October 2014 and 12.00pm on 24 December 2014 from a UK or ROI participantig reliater (Qualifying Purchase) for a full list of Promotional Products please visit the website below for full terms and conditional. Purchases from auction websites (e.g. eBay) and from third party selers on online retailers' websites (e.g. Amazon Marketplace) are specifically excluded from this promotion. Consumers who make a Qualifying Purchase. We eligible to receive a Samsung UHD Video Pack (model number CrSUCOSSH1/XUI (the Reward) by redemption at the point of purchase, subject to availability Only one claim may be made per person. To claim a Reward you must make a Qualifying Purchase in a participating retailer. No claims will be accepted post purchase. Redemption must be atthe point of sale and must be made by 12.00pm on 24 December 2014. Any claims made after this date will not be vailable in all languages and regions. Portions of capacity used for UHD content: system files and maintenance, and thus actual capacity may vary. Compatible with 2014 Samsung UHD TV. For 2013 UHD TV. additional purchase and installation of UHD Evolution Kit is required. For further information on the free UHD Video Pack please visit: www.samsung.com/uk/uhdvideopack.

# SAMSUNG

**•** FREE **UHD Video Pack** when you buy a selected Samsung UHD TV.

# REVARD YOURSELF & GET UP TO

# **On selected Samsung UHD or FHD Smart TVs**

Offer runs 16th October - noon 24th December 2014.

Buy a selected Samsung UHD or FHD Smart TV and an additional Samsung TV or Audio Visual product to receive a cash reward.

ADDITI(+)NS

By Samsung

www.samsung.com/uk/tvrewardyourself



# Reward Yourself and get up to £300 It's as easy as 1, 2, 3...



Reward Yourself with Samsung and get up to  $\pm 300$  when you purchase a qualifying Samsung UHD or FHD Smart TV and an additional Samsung TV or Audio Visual product(s) from our award winning range.

Simply purchase your choice of one or more further TV or Audio Visual product(s) from the Samsung range within 28 days from the same store and we will send you a cash reward for up to  $\pm 300!$ 

So whether you choose to optimise your Smart TV with a fully immersive Samsung surround sound audio experience or enhance your Skype calls with the optional TV camera so you can stay closer to family and friends on the largest screen in the house, with a TV or Audio Visual product addition from Samsung you're guaranteed the best in home entertainment.

The choice is yours – and best of all, whatever you choose, you can enjoy a cash reward too. How Smart is that!

# With so many choices it's easy to reward yourself with award winning Samsung Audio Visual products

What could be better than the latest Smart TV? The latest Smart TV, plus the Samsung extras to turn it into the complete Smart Home Cinema solution of course...

## Soundbar

Wirelessly upgrade your TV Sound with Samsung Soundbars. Connect your compatible Samsung TV wirelessly to your Samsung Soundbar via Sound Connect. Enjoy crystal clear cinema style sound bringing movies and TV programmes to life.

HW-H751

# **M Series Speakers**

Your music doesn't just stay in one place – it can be wherever you want it in your home. Set up a speaker in each room and play any music you want, be it from your personal collection, radio or streaming services such as Spotify or Deezer – all wirelessly controlled by your compatible Smartphone or Tablet.



If you're new to the delights of the Samsung home entertainment range and want to find the perfect match for a Samsung Smart TV, ask a store colleague about which products would best suit you. Blu-ray & DVD Home Theatre Surround yourself with ultimate full cinema sound and enjoy the best range of catch-up TV.

	-		
		_	-

# **Blu-ray & DVD Player**

The best picture possible from a Samsung TV with stunning UHD and catch-up TV.

> ○ FREE UHD Video Pack<sup>\*</sup> when you buy a selected Samsung UHD TV.

For more information please visit: www.samsung.com/uk/uhdvideopack

# Claim form continued

ish Reward payment option* (Tick box)						
Cheque* BACS* ()f	you have chosen BACS please complete your bank details below)					
ank account number*						
ease tick to confirm the following:						
I have read and understood the Terms and Conditions.						
Please don't send me any further Samsung offers.						

- I have remembered to enclose ALL required proof of purchase documentation.
- I am a UK resident aged 16 years or over

## Finding your model code and serial number

The model code and the serial number can be found on the reverse of your TV on a small label – the model code will generally start with UE and the serial number is a 15 digit code starting with Z. For all other Samsung product serial numbers please refer to the support section at: www.samsung.com/uk/support/help/modelfinder\_popup.html

## Important Notes

The qualifying purchase dates for the TV are 16th October – Noon on 24th December 2014 inclusive. The additional TV or Audio Visual product(s) must be purchased within 28 days of the TV purchase. The final date for claims is 28 days after additional products are purchased. The only proof of purchase is the sales receipt showing the retailer VAT information. The date on that receipt is the purchase date regardless of order date, payment date or delivery date. In accordance with the terms and conditions, the decision of the promoter is final. Completed applications should be sent to:

Samsung Rewards PO Box3 Diss Norfolk IP98 1HH

For full terms and conditions go to: www.samsung.com/uk/tvrewardyourself

Signature

Please complete all fields on both sides of this form **PTO**