

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Here to help

Easier shopping for disabled customers

Shopping hours

Monday	9.00–7.00
Tuesday	9.00–7.00
Wednesday	9.00–7.00
Thursday	9.00–8.00
Friday	9.00–7.00
Saturday	9.00–7.00
Sunday	11.00–5.00
(Sunday browsing)	10.30–11.00

John Lewis
1 Sidwell Street
Exeter EX4 6NN
Telephone 01392 284 150
Fax 01392 284 196
jl_exeter@johnlewis.co.uk
johnlewis.com/exeter

John Lewis department stores SD53369 / 04.14



Making shopping easier

We aim to make shopping in our department stores easy and convenient for all our customers. The facilities for disabled customers vary a little from one John Lewis shop to another, depending on the limitations of some buildings. Here at John Lewis Exeter we offer the following:

Shopmobility

Manual, motorised wheelchairs and scooters are available. Telephone 01392 494 001

Hearing loops*

Hearing (induction) loops are fitted on a number of till points across all floors. These are clearly signed. Please ask any member of our staff for details.

Accessible fitting rooms

In fashions on the Ground and First floor

Accessible toilets

Located next to Men's Accessories on the Lower ground floor, opposite to The Place to Eat on the fourth floor and on the Third floor next to the customer lifts.

Wide access lifts

Available with access to all floors.

Help with your shopping

Just ask any of our staff if you need assistance.

No need to carry heavy shopping

Drop off your shopping and collect it later. Simply go to any till point leave it with us and we will take it to Customer collections for you to pick up when you are ready.

Standard delivery

When you spend over £50 we'll deliver for free. Spend less and standard delivery costs just £3. We'll deliver into the room of your choice, and remove any unwanted packaging for us to recycle responsibly.

Telephone shopping

Typetalk/Text Direct is available. Please ring 18001 + 01392 284150

Large print or audio tape

Please ask our staff if you need literature in alternative formats and we will do our best to provide it.

You can contact our branch in advance of your visit to check availability of services marked*. Please ring our main branch telephone number that is Typetalk/Text Direct enabled using prefix 18001 + 01392 284150

We always welcome your comments, so please do let us know if you've any questions or suggestions. For help or more information, please ask any member of staff, or contact:

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