

Too much to carry?

Leave your John Lewis purchases with us, then pick them up when you're ready to go. Simply drop them off at any till, either in bulk or as you shop, and we'll ensure they're ready for you to pick up at our Customer collections point when it suits you. This is accessible via Kitchenware on the ground floor.

John Lewis Financial Services

At John Lewis we offer our own credit card, as well as a range of competitive insurance services, from holiday to home, designed for your peace of mind. You can find out more about our insurance services at johnlewis.com/insurance and if you're interested in the John Lewis credit card, simply ask one of our Partners, or go to partnershipcard.co.uk

Car parking

The Bond Street car park (underneath John Lewis) has 275 car parking spaces. These include eleven dedicated spaces for John Lewis Click & collect customers, outside the lift in the car park on -1, and nine Disabled/Parent and Child spaces. The postcode for your sat nav is CM1 1GD.

Toilets

These are located adjacent to Audio and TV on the second floor. Disabled toilets and Baby changing are on the second floor.

Catering

The Place to Eat on the second floor serves freshly-prepared hot and cold meals, including vegetarian dishes, a children's menu, homemade cakes and pastries. Benugo Café, located on the first floor, serves a selection of hot drinks and light snacks.

Facilities for disabled customers

We believe shopping in John Lewis should be easy and convenient for all customers. Every shop has accessible toilets and lifts, as well as a range of other services especially for disabled customers. To find out what's available in John Lewis Chelmsford, please go to johnlewis.com/chelmsford or ask one of our Partners. You can also call us or Textphone 18002 + 0124 545 8400 (via Next Generation, previously Typetalk).

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

Monday	9.00–6.00
Tuesday	9.00–6.00
Wednesday	9.00–6.00
Thursday	9.00–7.00
Friday	9.00–6.00
Saturday	9.00–6.00
Sunday	10.00–4.30
(Sunday browsing)	10.00–10.30

John Lewis Chelmsford
Bond Street
Chelmsford, CM1 1GD
Telephone 0124 545 8400
Fax 0124 545 8448
JL.Chelmsford@johnlewis.co.uk
johnlewis.com/chelmsford

John Lewis department stores SD53399 / 09.16

John Lewis

Shopping at John Lewis Chelmsford

Welcome to John Lewis Chelmsford

Here you'll find three floors, generously stocked with a well-chosen selection of the highest quality products and a wide range of expert services.

The John Lewis Partnership

John Lewis is a partnership. Every member of permanent staff in both our John Lewis and Waitrose shops is a Partner in the company, so we're motivated to offer you the best service every time you visit. After all, it's our business.

Never Knowingly Undersold

Fair pricing has always been at the heart of our business. Everything we sell is already competitively priced with quality and value in mind. And we have a dedicated team whose job it is to monitor our high street competitors' prices, every day, even during sales, even online, to make sure you never pay more than you should.

That's our price promise to you.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. Our John Lewis home appliances are guaranteed for 3 years, while all other electrical appliances, large or small, are covered for 2 years.

Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

Delivery

Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove any unwanted packaging and recycle responsibly.

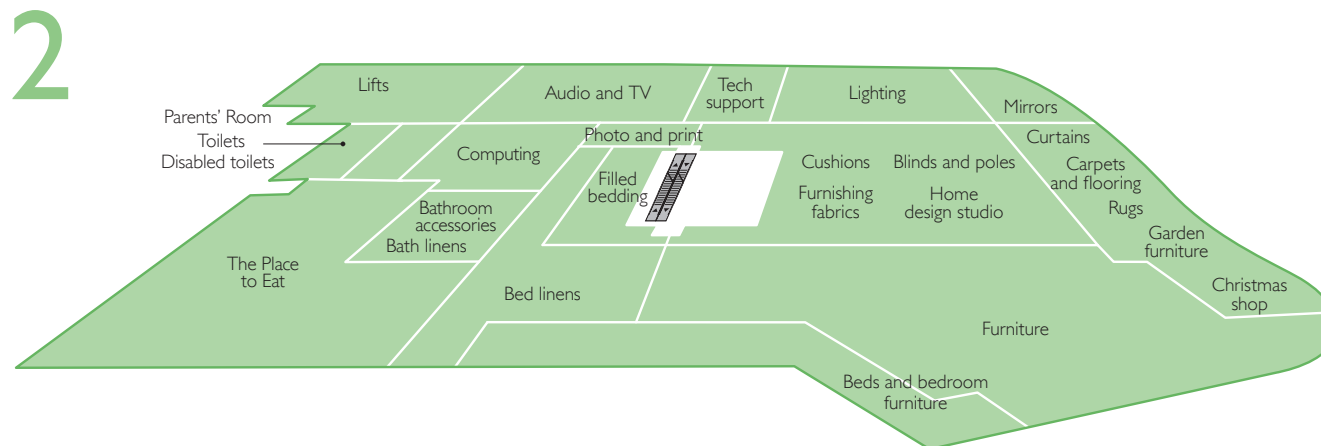
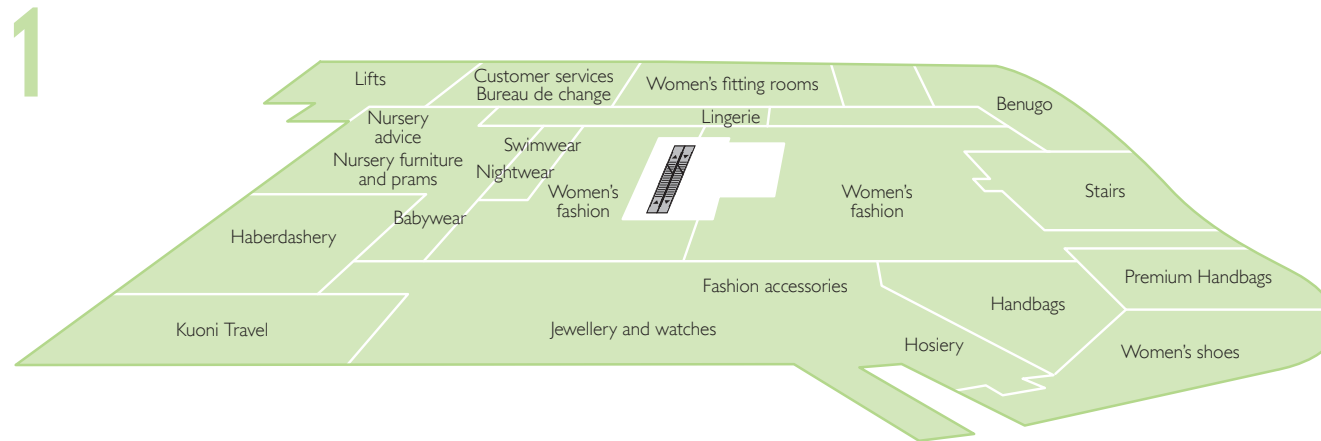
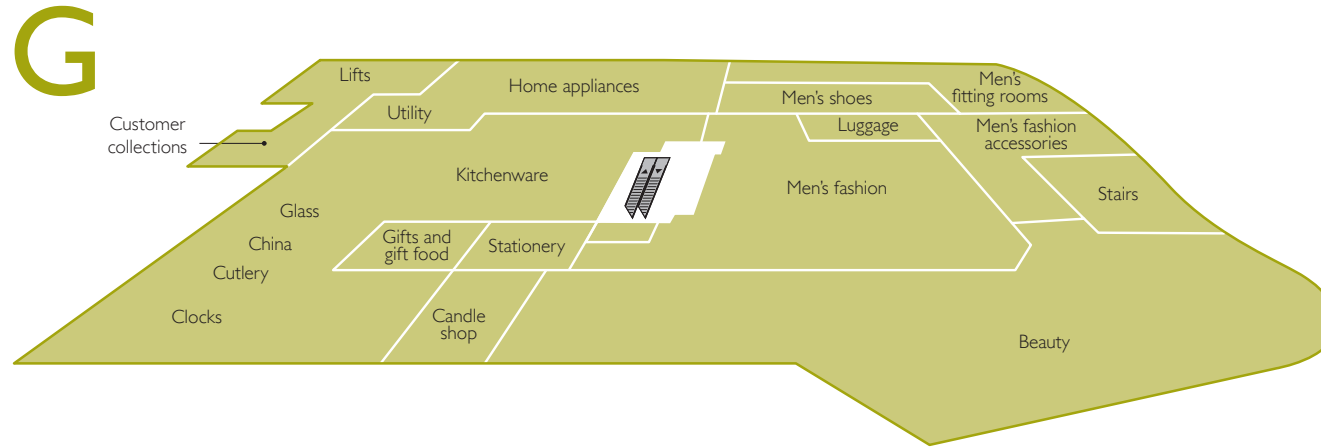


John Lewis
in store | online | mobile

Department listings

- Audio and TV **2**
- Babywear **1**
- Bathroom accessories **2**
- Bath linens **2**
- Beauty and fragrance **G**
- Bed linens **2**
- Beds and bedroom furniture **2**
- Blinds **2**
- Candle shop **G**
- Carpets, rugs and flooring **2**
- China **G**
- Christmas shop* **2**
- Clocks **G**
- Clothescare **G**
- Computing **2**
- Curtains **2**
- Cushions **2**
- Cutlery **G**
- Decorative accessories **G**
- Electrical appliances, large **G**
- Electrical appliances, small **G**
- Fashion fabrics **1**
- Filled bedding **2**
- Furnishing fabrics **2**
- Furniture **2**
- Gaming **2**
- Garden furniture* **2**
- Gift List **1**
- Gifts **G**
- Gift food **G**
- Gift wrap **G**
- Glass **G**
- Haberdashery **1**
- Handbags **1**
- Home storage **G**
- Hosiery **1**
- Jewellery **1**
- Kitchenware **G**
- Lighting **2**
- Lingerie **1**
- Luggage **G**
- Men's fashion **G**
- Men's fashion accessories **G**
- Men's shoes **G**
- Mirrors **2**
- Nightwear **1**
- Nursery furniture and prams **1**
- Photo and print **2**
- Rugs **2**
- Stationery **G**
- Swimwear **1**
- Table linens **G**
- Technical support **2**
- Tracks and poles **2**
- Utility shop **G**
- Watches **1**
- Women's fashion **1**
- Women's fashion accessories **1**
- Women's shoes **1**

Ground floor **G**
 First floor **1**
 Second floor **2**
 *Seasonal



Services

Restaurants

- Benugo **1**
- The Place to Eat **2**

Parents' room **2**

- Toilets **1**

Children's services

- Nursery advice **1**

Electrical services

- Aftersales support -
- Electrical appliances **G**
- Appliance removal and installation **G**
- Computer support and set up **2**
- Technical services **2**
- TV installation and set up **2**

Fashion services

- Lingerie fitting **1**
- Personal Stylist **1**

Home services

- Bespoke furnishings and furniture **2**
- Carpets and flooring **2**
- Fitted bedroom furniture **2**
- Home design service **2**
- Lighting installation **2**

Other services

- Bureau de Change **1**
- Customer collections **G**
- Customer services **1**
- Gift List **1**
- Kuoni Travel **1**
- Lost property **1**
- Partnership card **1**