

Leave it to us

Customer collections

Why not drop your John Lewis shopping off and collect it later? Simply go to any till point, leave your bags and boxes with us and we'll take them to Customer collections for you to pick up when you're ready.

Deliveries

If you prefer not to carry your shopping home with you, why not use our delivery service? Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. Our delivery service doesn't stop at the front door; we can deliver into the room of your choice and we'll remove any unwanted packaging for us to recycle responsibly.

To find out more, or to book a delivery, simply ask us.

Postal service

We can also post your shopping, if you prefer, to be with you in about five working days.

Shopping online

To shop when it suits you, 24 hours a day, with expert buying guides and delivery direct to your door, go to johnlewis.com

Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

Tracking your order

If you want to track your online order, please call 08456 049049.

Your receipt

A copy of your receipt will always be included in your delivery. If you prefer us to post it to you separately, just ask.

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

Monday	9.00–6.00
Tuesday	9.00–6.00
Wednesday	9.00–7.00
Thursday	9.30–6.00
Friday	9.00–6.00
Saturday	9.00–6.00
Sunday	10.30–4.30

Service building hours

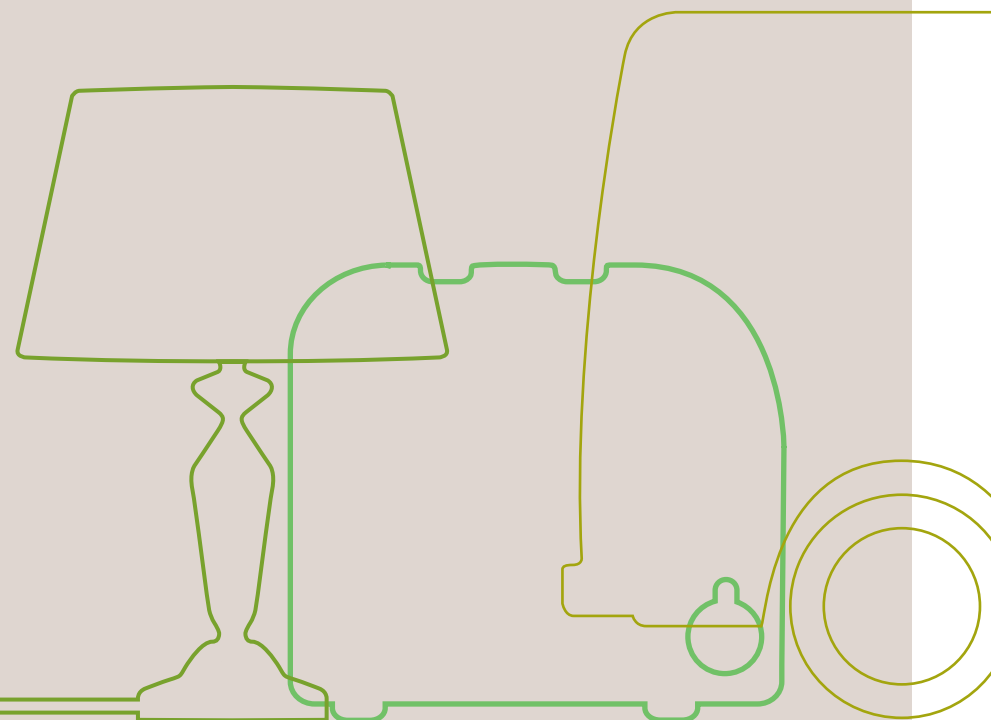
Monday	8.00–4.30
Tuesday	8.00–4.30
Wednesday	8.00–4.30
Thursday	8.00–4.30
Friday	8.00–4.30
Saturday	8.00–4.30
Sunday	Closed

John Lewis
Barkers Pool
Sheffield S1 1EP
Telephone 0114 276 8511
Fax 0114 278 2399
jl_sheffield@johnlewis.co.uk
johnlewis.com

John Lewis department stores SD53428 / 07.16

Let us lighten your load

Customer collections – Deliveries direct and by post



John Lewis
in store | online | mobile

Customer collections

Helping you during temporary changes to the road layout around John Lewis

From August, work will begin on demolishing the nearby Grosvenor House Hotel and changes are being made to the surrounding road network.

Wellington Street will be closed to all traffic and this means all cars coming down Cambridge Street will have to turn left along Cross Burgess Street, which runs behind our shop.

To make way for these changes, the flow of traffic on Cross Burgess Street will be reversed.

Working with the Council, we're doing all we can to minimise the effect on our customers and to make sure you can still enter and leave our car park easily.

Accessing our car park

If you're approaching from Pinstone Street you'll be able to drive in as normal.

To access the car park from Cambridge Street, please turn left at the bottom of Cambridge Street onto Cross Burgess Street, then left again onto Burgess Street and into the car park.

Leaving our car park

When leaving, you'll only be able to turn left onto Burgess Street, not right. Follow the one-way system and it'll take you towards Leopold Street, Trippet Lane and to all other routes.

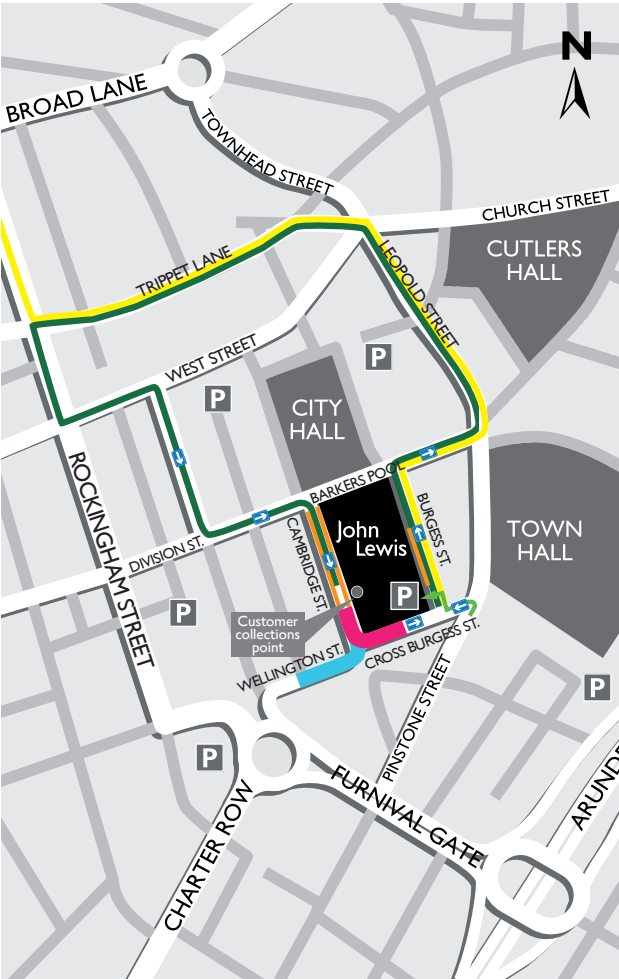
How to get to Customer collections

You'll still be able to travel down Cambridge Street to get to our Customer collections point. Customer parking is immediately next to the entrance.

How to get to Customer collections from our car park

You will have to turn left when leaving our car park, then follow the signs back to our Customer collections point. The map highlights the best driving route back to the Customer collections point entrance.

If you have any questions, please get in touch with us.



Collection from our service building

Some goods are stored at our service building. They can be collected at:

Units 1–3
Greasborough Road
Tinsley
Sheffield

