

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Let us lighten your load

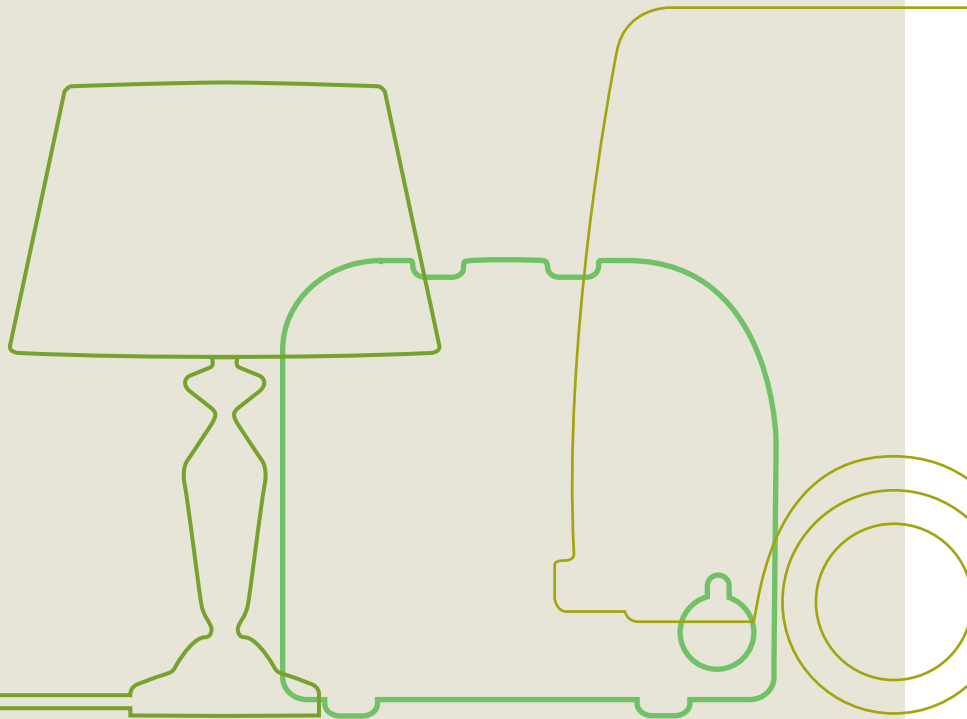
Customer collections – Deliveries direct and by post

Shopping hours

Monday	9.00–8.00
Tuesday	9.00–8.00
Wednesday	9.00–8.00
Thursday	9.00–8.00
Friday	9.00–8.00
Saturday	9.00–8.00
Sunday	10.30–5.00
(Sunday browsing)	10.30–11.00

John Lewis
2 Station Street
Birmingham B2 4AU
Telephone 0121 634 6000
Fax 0121 634 6099
jl_Birmingham@johnlewis.co.uk
johnlewis.com/birmingham

John Lewis department stores SD53490 / 09.15



Leave it to us

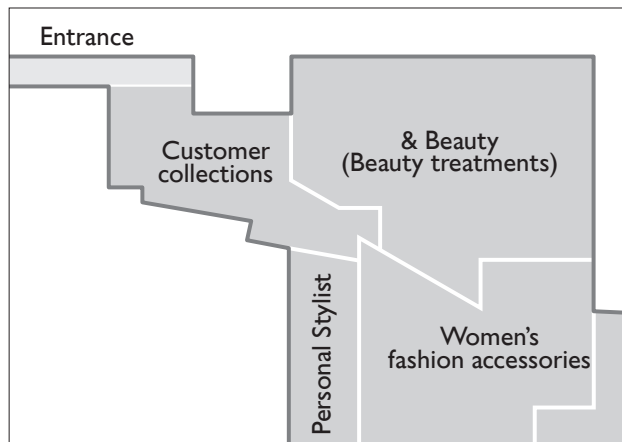
Customer collections

Why not drop your John Lewis shopping off and collect it later? Simply go to any till point, leave your bags and boxes with us and we'll take them to Customer collections for you to pick up when you're ready.

How to get to Customer collections

Customer collections is located on the second floor of the shop. Access is available via car park levels 2 and 3 as well as via the grand central mall entrance for pedestrians.

If you're planning to collect your goods by car, please use the NCP car park next to John Lewis. It has dedicated spaces for our Click & collect customers, outside our Customer collections on the second floor.



Deliveries

If you prefer not to carry your shopping home with you, why not use our delivery service? Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. Our delivery service doesn't stop at the front door; we can deliver into the room of your choice and we'll remove any unwanted packaging for us to recycle responsibly.

To find out more, or to book a delivery, simply ask us.

Postal service

We can also post your shopping, if you prefer, to be with you in about five working days.

Shopping online

To shop when it suits you, 24 hours a day, with expert buying guides and delivery direct to your door, go to johnlewis.com

Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

Tracking your order

If you want to track your online order, please call 08456 049049.

Your receipt

A copy of your receipt will always be included in your delivery. If you prefer us to post it to you separately, just ask.