

Deliveries

Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove any unwanted packaging and recycle responsibly.

Car parking

The Loch Street and Harriet Street car parks nearby provide over 1,320 parking spaces.

Partnership card

At John Lewis we offer our own credit card, issued by John Lewis Financial Services Limited. To find out more about the benefits, please just ask a member of staff or visit our website on partnershipcard.co.uk/JL. Terms and Conditions apply.

John Lewis Insurance

We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit johnlewis.com/insurance

Toilets

Near The Place to Eat on the third floor.

Catering

The Place to Eat on the third floor can seat 120 and serves freshly prepared hot and cold meals, including vegetarian dishes, a children's menu, home-made cakes and pastries. The Espresso Bar on the second floor serves cappuccino, latte and espresso to accompany our home-made cakes.

Facilities for disabled customers

We believe shopping in John Lewis should be easy and convenient for all customers. Every shop has accessible toilets and lifts, as well as a range of other services especially for disabled customers. To find out what's available in John Lewis Stratford please ask one of our Partners or go to johnlewis.com/stratford. You can also call us or Textphone 18001 + 020 8532 3500 (via Typetalk).

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

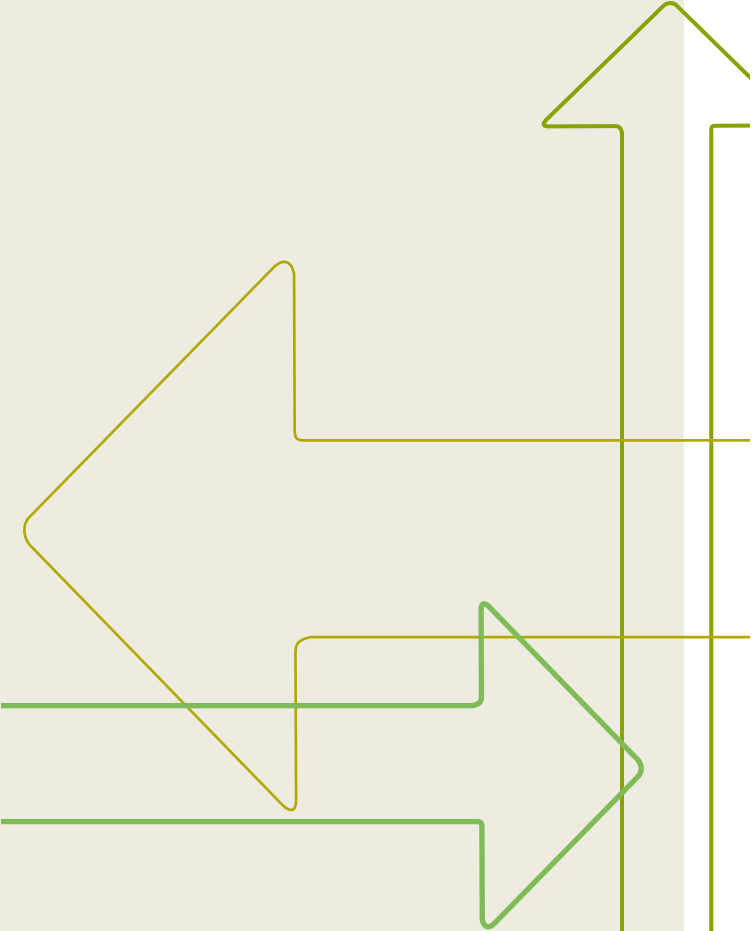
Monday	9.00–6.00
Tuesday	9.00–6.00
Wednesday	9.00–6.00
Thursday	9.00–8.00
Friday	9.00–6.00
Saturday	9.00–6.00
Sunday	10.00–6.00

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johnlewis.com

John Lewis department stores SD53338 / 06.15



Shopping at John Lewis
Aberdeen



Welcome to John Lewis Aberdeen

We are part of the John Lewis Partnership and, like all John Lewis department stores, we have three guiding principles:

- To offer the widest possible choice under one roof
- To combine high quality with keen pricing
- To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

About the John Lewis Partnership

There are John Lewis department stores throughout the UK from Aberdeen to Southampton – our first opened in Oxford Street in 1864. In 1929, the company became a profit-sharing democracy; every permanent member of staff is a Partner, benefiting from the success of the business. The Partnership also includes Waitrose food shops.

The widest possible choice

With around 80 types of television, hundreds of large electrical appliances and thousands of different furnishing fabrics – altogether we stock over 350,000 lines. From gloves to garden furniture, cots to computers, pots and pans to curtain poles, there's always a wide range to choose from, to suit most pockets.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. Our John Lewis home appliances are guaranteed for 3 years, while all other electrical appliances, large or small, are covered for 2 years.

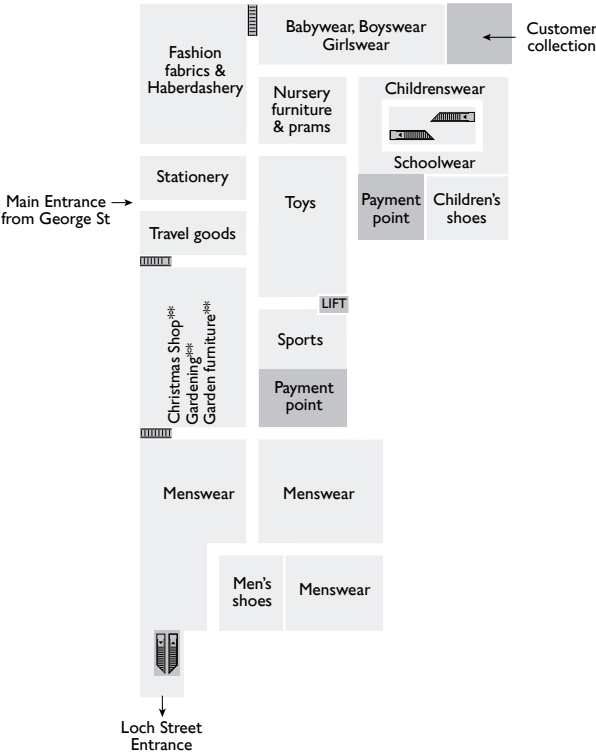
Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. Customer collections is accessible by car from Loch Street or instore via childrenswear on the ground floor.

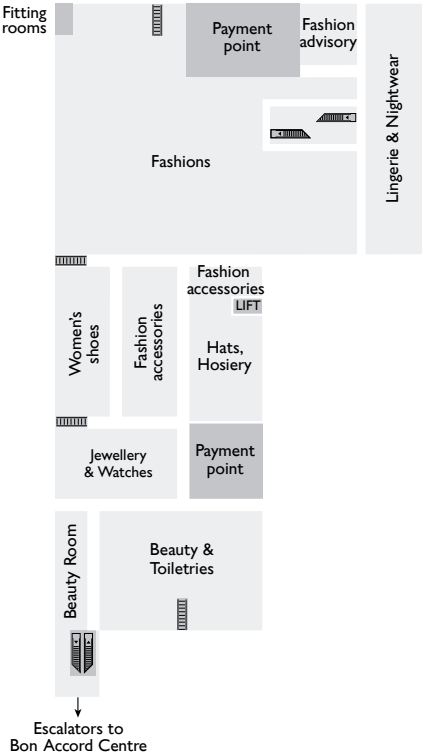
Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

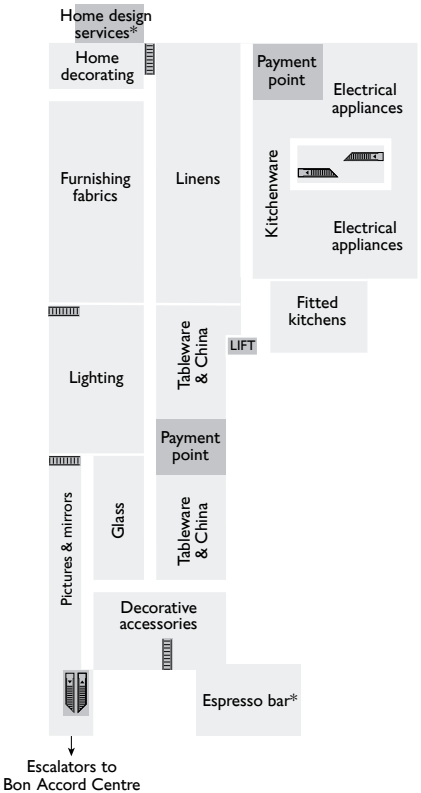
GROUND
FLOOR



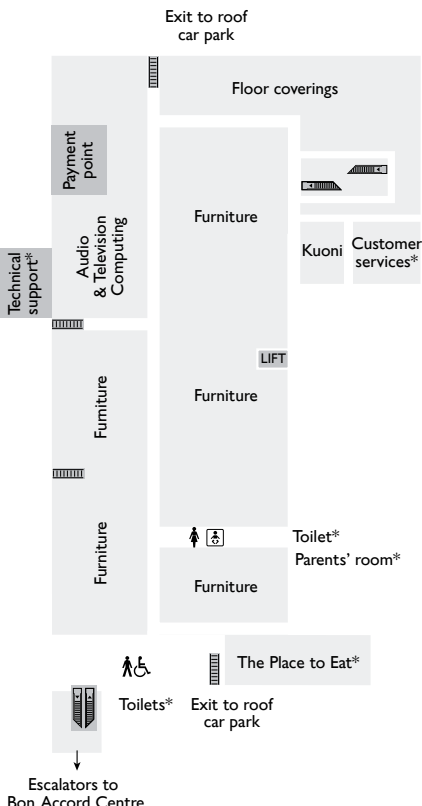
FIRST
FLOOR



SECOND
FLOOR



THIRD
FLOOR



Ground floor **G**
First floor **1**
Second floor **2**
Third floor **3**
*Customer services
**Seasonal

Account enquiries* **3**
Audio **3**

Babywear **G**
Bathroom accessories **2**

Beauty room* **1**
Beds and bedroom furniture **3**
Blinds **2**
Boyswear **G**
Cameras **3**
Children's shoes **G**
Childrenswear **G**
China and glass **2**
Christmas shop** **G**
Clocks **2**
Clothescare **2**
Computers and telephones **3**

Customer collections instore* **G**
Electrical appliances, large **2**
Electrical appliances, small **2**
Export and VAT* **3**
Fashion accessories **1**
Fashion fabrics **G**
Fashions **1**
Fashion advice* **1**
Fitted kitchens **2**
Floor coverings **3**
Furnishing fabrics **2**
Furniture **3**

Garden furniture** **G**
Gardening **G**
Gifts **2**
Gift List* **3**
Girlswear **G**
Haberdashery **G**
Handbags **1**
Hats, women's **1**
Home decorating **2**
Home design service* **2**
Hosiery **1**
Jewellery **1**

Kitchenware **2**
Kuoni **3**
Leather goods **2**
Lighting **2**
Linens **2**
Lingerie **1**
Lost property* **3**
Men's shoes **G**
Menswear **G**
Mirrors **2**

Needlework **G**
Nursery advice* **G**
Nursery furniture and prams **G**
Parent's room* **♿3**
Perfumery **1**
Pictures **2**
Restaurant*
Place to Eat **3**
Espresso Bar **2**

Schoolwear **G**
Silverware **2**
Sports **G**
Stationery **G**
Sunglasses **1**

Technical support* **3**
Televisions **3**
Toilets* **♿♿♿3**
Toys **G**
Travel goods **G**
Watches **1**
Women's shoes **1**