

Deliveries

If you prefer not to carry your shopping home with you, why not use our delivery service? Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less.

Car parking

The car parks nearby provide 7,000 free parking spaces.

Partnership card

At John Lewis we offer our own credit card, issued by John Lewis Financial Services Limited. To find out more about the benefits, please just ask a member of staff or visit our website on partnershipcard.co.uk/JL. Terms and Conditions apply.

John Lewis Insurance

We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit johnlewis.com/insurance

Toilets

Near The Place to Eat on the second floor and Luggage in the basement.

Catering

The Place to Eat on the second floor can seat 400 and serves freshly prepared hot and cold meals, including vegetarian dishes, a children's menu, home-made cakes and pastries. The Espresso Bar in the basement serves a selection of cold platters and patisserie, coffee and chilled drinks.

Facilities for disabled customers

Shopping in our department stores should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of other services to help our disabled customers enjoy their shop. To find out what's available in John Lewis Cribbs Causeway please ask a member of staff or go online to johnlewis.com/cribbs. You can also call us on 0117 959 1100, or Textphone 18001 + 0117 959 1100 (via Typetalk).

John Lewis

Shopping at John Lewis Cribbs Causeway

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

Monday	10.00–8.00
Tuesday	10.00–8.00
Wednesday	10.00–8.00
Thursday	10.00–8.00
Friday	10.00–8.00
Saturday	9.00–7.00
Sunday	11.00–5.00

John Lewis
The Mall at Cribbs Causeway
Bristol BS34 5QU
Telephone 0117 959 1100
Fax 0117 958 1892
jl_cribbs@johnlewis.co.uk
johnlewis.com

John Lewis department stores SD53323 / 06.15



John Lewis
in store | online | mobile

Welcome to John Lewis Cribbs Causeway

We are part of the John Lewis Partnership and, like all John Lewis department stores, we have three guiding principles:

- To offer the widest possible choice under one roof
- To combine high quality with keen pricing
- To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

About the John Lewis Partnership

There are John Lewis department stores throughout the UK from Aberdeen to Southampton – our first opened in Oxford Street in 1864. In 1929, the company became a profit-sharing democracy; every permanent member of staff is a Partner, benefiting from the success of the business. The Partnership also includes Waitrose food shops.

The widest possible choice

With around 80 types of television, hundreds of large electrical appliances and thousands of different furnishing fabrics – altogether we stock over 350,000 lines. From gloves to garden furniture, cots to computers, pots and pans to curtain poles, there's always a wide range to choose from, to suit most pockets.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. Our John Lewis home appliances are guaranteed for 3 years, while all other electrical appliances, large or small, are covered for 2 years.

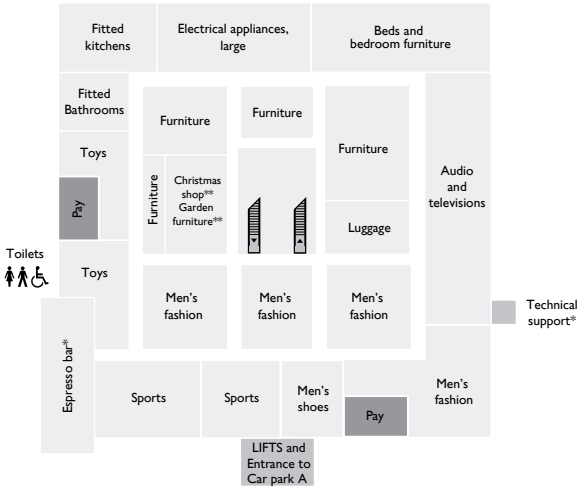
Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. Customer collections is accessible via the ground floor next to Linens.

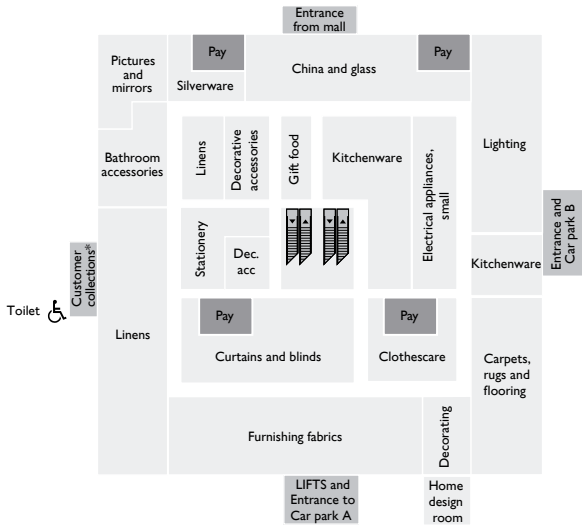
Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

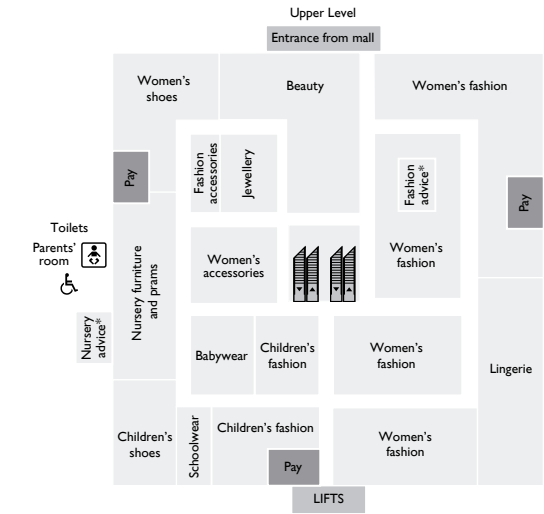
BASEMENT



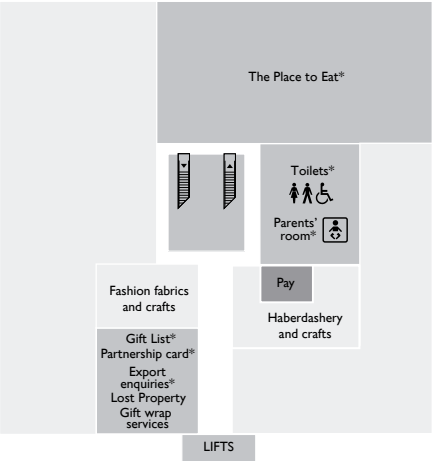
GROUND FLOOR



FIRST FLOOR



SECOND FLOOR



Basement **B**
Ground floor **G**
First floor **1**
Second floor **2**
*Customer services
**Seasonal

Audio and televisions **B**
Babywear **1**
Bathroom accessories **G**
Beauty **1**
Beds and bedroom furniture **B**

Cameras **B**
Card services* **2**
Carpets, rugs and flooring **G**
Children's fashion **1**
Children's shoes **1**
China and glass **G**
Christmas shop** **B**
Clocks **G**
Clothescare **G**
Computers and telephones **B**
Crafts **2**
Curtains and blinds **G**
Customer collections* **G**

Cutlery **G**
Decorating **G**
Decorative accessories **G**
Electrical appliances, large **B**
Electrical appliances, small **G**
Export and VAT* **2**
Fashion accessories **1**
Fashion fabrics **2**
Fitted kitchens **B**
Furnishing fabrics **G**
Furniture **B**

Garden furniture** **B**
Gift food **G**
Gift List* **2**
Haberdashery **2**
Handbags **1**
Hats, women's **1**
Hosiery **1**
Jewellery **1**
Kitchenware **G**

Lighting **G**
Linens **G**
Lingerie **1**
Lost property* **2**
Luggage **B**
Men's fashion **B**
Men's shoes **B**
Needlework **2**
Nursery furniture and prams **1**

Parents' room* **1**
Pictures and mirrors **G**
Public telephones* **G**

Restaurant*
The Place to Eat **2**
Espresso Bar **B**

Schoolwear **1**
Silverware **G**
Sports **B**
Storage **G**
Stationery **G**
Sunglasses **1**

Technical support* **B**
Televisions **B**
Toilet* **1**
Toys and children's books **B**

Watches **1**
Women's fashion **1**
Women's shoes **1**