#### Deliveries

Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove any unwanted packaging and recycle responsibly.

## Partnership card

At John Lewis we offer our own credit card, issued by John Lewis Financial Services Limited. To find out more about the benefits, please just ask a member of staff or visit our website on partnershipcard.co.uk/JL Terms and Conditions apply.

#### John Lewis Insurance

We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit johnlewis.com/insurance

#### Toilets

Near Menswear and the Café on level 3 and near Furniture on level 4.

## Catering

The Place to Eat on level 4 serves freshly prepared hot and cold meals, including vegetarian dishes, a children's menu, home-made cakes and pastries.

The Espresso Bar on level 4 serves cappuccino, latte and espresso to accompany our home-made cakes. Cocoa Bar-Café from Hotel Chocolat on level 3 offers delicious chocolate-inspired savoury and sweet dishes, cakes and drinks.

#### Facilities for disabled customers

Shopping in our department stores should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of other services to help our disabled customers enjoy their shop. To find out what's available in John Lewis Edinburgh please ask a member of staff or go online to johnlewis.com/edinburgh. You can also call us on 0131 556 9121, or Textphone 18001 + 0131 556 9121 (via Typetalk).

## John Lewis

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

## Shopping hours

Monday	9.00-6.00
Tuesday	9.00-6.00
Wednesday	9.00-6.00
Thursday	9.00-8.00
Friday	9.00-6.00
Saturday	9.00-6.30
Sunday	10.00-6.00

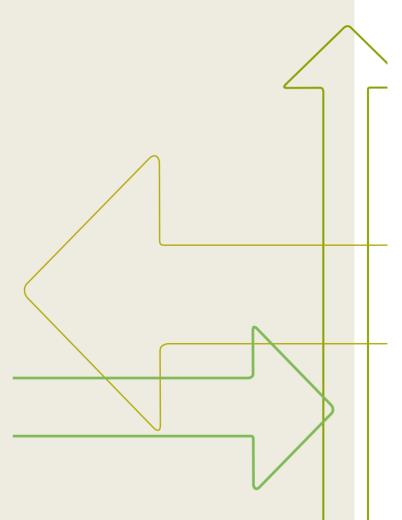
John Lewis 69 St. James Centre Edinburgh EH1 3SP Telephone 0131 556 9121 Fax 0131 525 8499 jl\_edinburgh@johnlewis.co.uk johnlewis.com

John Lewis department stores SD53321 / 06.15





Shopping at John Lewis Edinburgh



# Welcome to John Lewis Edinburgh

We are part of the John Lewis Partnership and, like all John Lewis department stores, we have three guiding principles:

- To offer the widest possible choice under one roof
- To combine high quality with keen pricing
- To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

## About the John Lewis Partnership

There are John Lewis department stores throughout the UK from Aberdeen to Southampton – our first opened in Oxford Street in 1864. In 1929, the company became a profit-sharing democracy; every permanent member of staff is a Partner, benefiting from the success of the business. The Partnership also includes Waitrose food shops.

#### The widest possible choice

With around 80 types of television, hundreds of large electrical appliances and thousands of different furnishing fabrics – altogether we stock over 350,000 lines. From gloves to garden furniture, cots to computers, pots and pans to curtain poles, there's always a wide range to choose from, to suit most pockets.

#### Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. Our John Lewis home appliances are guaranteed for 3 years, while all other electrical appliances, large or small, are covered for 2 years.

#### **Customer collections**

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. Customer collections is accessible via the Kitchenware exit on Level 1, directly across Little King Street.

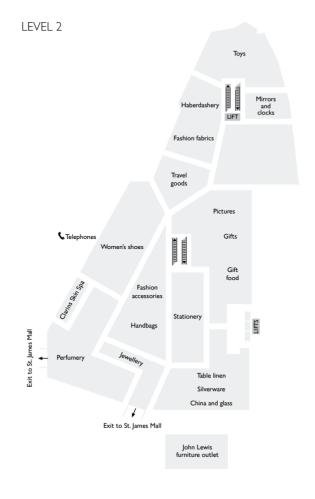
#### Click & collect

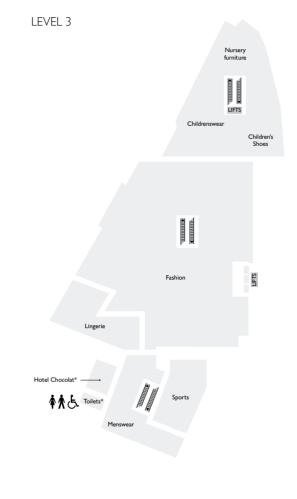
Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

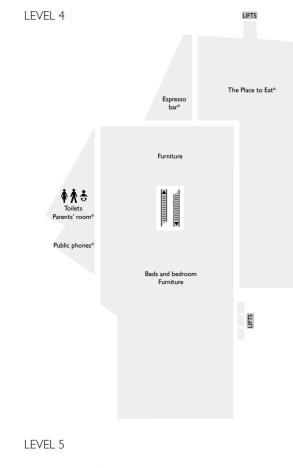
Exit to Leith Street
Rotary door
Entrance

Capets, rugs
and flooring
and flooring









Level 0 0
Level 1 1
Level 2 2
Level 3 3
Level 4 4
Level 5 5
\*Customer services
\*\*Seasonal

Account enquiries **5**Audio **1** 

Beds and bedroom furniture 4
Blinds 1
Bureau de Change\* 5
Cameras 1
Carpets, rugs and flooring 0
Childrenswear 3
Children's shoes 3
China and glass 2
Christmas shop\*\* 1

Bathroom accessories 1

Babywear 3

Clarins Skin Spa 2
Clocks 2
Clothescare 1
Computers and telephones 1
Customer collections 1
Customer services 5

Electrical appliances, large, small 1
Export and VAT\* 5

Fashion 3

Fashion accessories 2
Fashion fabrics 2

Fitted kitchens 1
Furnishing fabrics 1
Furniture 4
Garden furniture\*\* 1

Gifts 2
Gift list 5
Gift wrapping service\* 5
Haberdashery 2

Haberdashery 2 Handbags 2 Home decorating 1 Hosiery 2 Jewellery 2 Needlework 2
Kitchenware 1 Needlework 2
Nursery furniture and prams 3

Leather goods 2

Lighting 2

Lingerie 3

Menswear 3

Men's shoes 3

Mirrors and pictures 2

Linens 1

Parents' room\* **\$4**Perfumery **2**Pictures **2**Public telephone **2,4** 

Restaurant\*
Cocoa Bar-Café
Hotel Chocolat 3
Espresso Bar 4
The Place To Eat 4

Silverware 2 Sports 3 Stationery 2 Table linen 2 Televisions 1

Table linen 2
Televisions 1
Toilets ††3 & 4 & 3

Toys and children's books 2
Travel goods 2

Watches 2 Women's shoes 2 Gift wrapping service\*

Gift list

Bureau de change\*

Customer
Services\*
Export
and VAT\*