

Deliveries

Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove any unwanted packaging and recycle responsibly.

Too much to carry?

Leave your John Lewis purchases with us, then pick them up when you're ready to go. Simply drop them off at any till, either in bulk or as you shop, and we'll ensure they're ready for you to pick up at our Customer collections point when it suits you. This is accessible on the lower ground floor from Menswear.

John Lewis Financial Services

At John Lewis we offer our own credit card, as well as a range of competitive insurance services, from holiday to home, designed for your peace of mind. You can find out more about our insurance services at johnlewis.com/insurance. If you're interested in the John Lewis credit card, simple ask one of our Partners, or go to partnershipcard.co.uk

Car parking

There are four customer collection spaces to the rear of the branch.

Toilets

These are located on the fourth floor beside The Place to Eat. There are also disabled toilets on the lower ground floor next to Men's accessories and on the first floor next to Women's shoes.

Catering

The Place to Eat on the fourth floor serves a range of patisserie, deli and hot food.

Facilities for disabled customers

We believe shopping in John Lewis should be easy and convenient for all customers. Every shop has accessible toilets and lifts, as well as a range of other services especially for disabled customers. To find out what's available in John Lewis Exeter please ask one of our Partners or go to johnlewis.com/exeter. You can also call us or Textphone 18001 + 01392 284 150 (via Tynetalk).

John Lewis

Shopping at John Lewis Exeter

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

Monday	9.00–6.00
Tuesday	9.00–6.00
Wednesday	9.00–6.00
Thursday	9.00–8.00
Friday	9.00–6.00
Saturday	9.00–7.00
Sunday	11.00–5.00
(Sunday browsing)	10.30–11.00

John Lewis
1 Sidwell Street
Exeter EX4 6NN
Telephone 01392 284 150
Fax 01392 284 196
jl_exeter@johnlewis.co.uk
johnlewis.com/exeter

John Lewis department stores SD53369 / 06.15



John Lewis
in store | online | mobile

Welcome to John Lewis Exeter

Here you'll find six storeys, generously stocked with a well-chosen selection of the highest quality products and a wide range of expert services throughout the shop.

The John Lewis Partnership

John Lewis is a partnership. Every member of permanent staff in both our John Lewis and Waitrose stores is a Partner in the company, so we're motivated to offer you the best service every time you visit. After all, it's our business.

The John Lewis commitment to you

At the heart of our business is our lifelong commitment to be Never Knowingly Undersold, on quality, price and service. While our prices are always competitive, our commitment to value goes further than that. We believe in responsibly sourcing the very best quality products and offering them at the fairest possible prices, with the highest standards of impartial advice.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology includes a 2-year guarantee. Our John Lewis home appliances are guaranteed for 3 years, while all other electrical appliances are covered for 2 years.

Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

Department listings

- Audio and telecoms **LG**

Babywear **3**

Bathroom accessories **2**

Beauty **G**

Bedding and bed linen **2**

Beds and bedroom furniture **3**

Boys' fashion **3**

Blinds **2**

Cameras **LG**

Carpets **2**

Children's fashion **3**

China and glass **2**

Christmas shop (seasonal) **G**

Clothescare **LG**

Computers **LG**

Customer collections **LG**

Curtains **2**

Cushions **2**

Cutlery **2**

Decorative accessories **G**

Dining furniture **3**

Electrical appliances, large **LG**

Fashion accessories **G**

Fashion advice **1**

Furniture **3**

Garden furniture (seasonal) **G**

Gifts and gift food **G**

Girls' fashion **3**

Haberdashery and crafts **2**

Handbags **G**

Household goods **LG**

Home fragrances **G**

Home furnishings **2**

Hosiery **1**
- Kitchen appliances, small **2**

Kitchenware **2**

Lighting **3**

Linens **2**

Lingerie **1**

Luggage **LG**

Men's accessories **LG**

Men's fashion **LG**

Nursery furniture and prams **3**

Parent's room **4** ♀

Clocks **G**

Restaurants

The Place to Eat **4**

Rugs **2**

Shoes, children's **3**

Shoes, men's **LG**

Shoes, women's **1**

Silverware **G**

Stationery **G**

Swimwear and nightwear **1**

Table linen **2**

Technical support **LG**

Televisions **LG**

Toilets ♀ **LG, 1 & 4**, ♂♂ **4**

Towels **2**

Wallpaper **2**

Watches and jewellery **G**

Women's fashion **1**

- Lower ground **LG**

Ground floor **G**

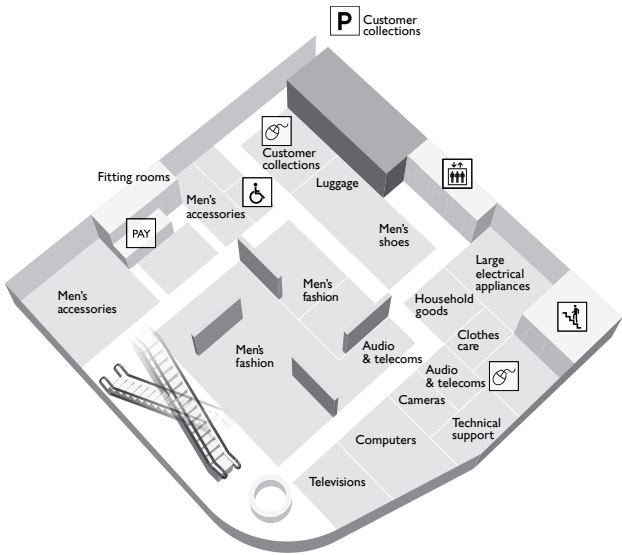
First floor **1**

Second floor **2**

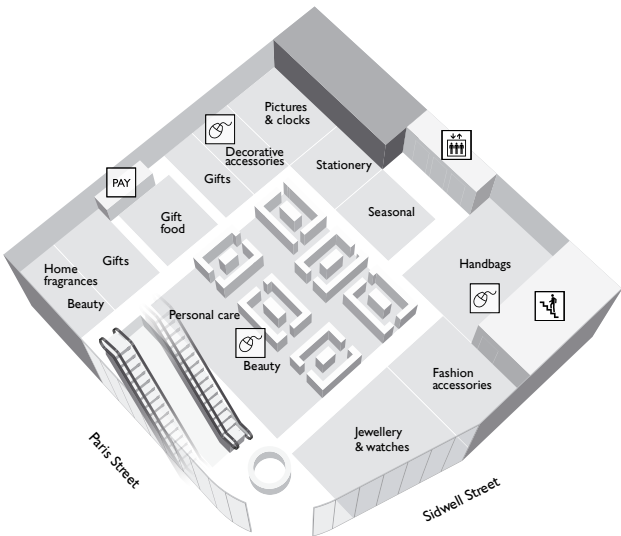
Third floor **3**

Fourth floor **4**

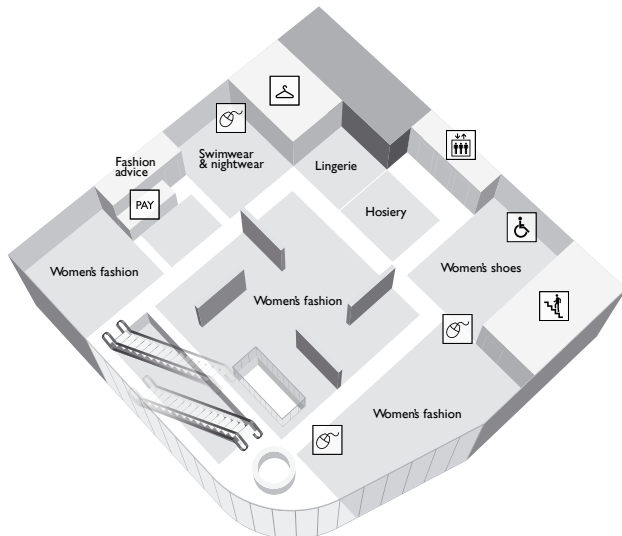
LOWER GROUND FLOOR



GROUND FLOOR



FIRST FLOOR



Services

- Customer support**
- Account enquiries **4**
- Customer collection **LG**
- Customer services **4**
- Parent's room **4** ♀
- Toilets ♀ **LG, 1 & 4**, ♂♂ **4**

- Gift services**
- Gift list **4**

- Restaurants**
- The Place to Eat **4**

Experts on Hand

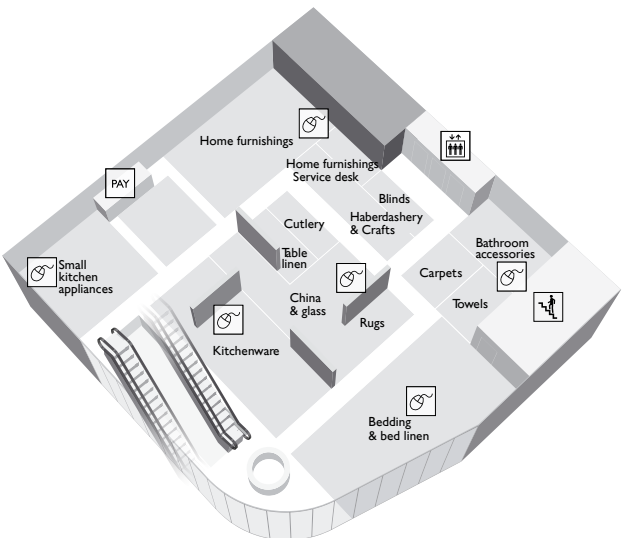
- Fashion**
- Fashion advice **1**
- Lingerie fitting **1**

- Home design and interiors**
- Carpets and flooring **2**
- Fitted bedroom furniture **3**
- Home furnishings **2**
- Lighting installation **3**
- Re-upholstery **2**

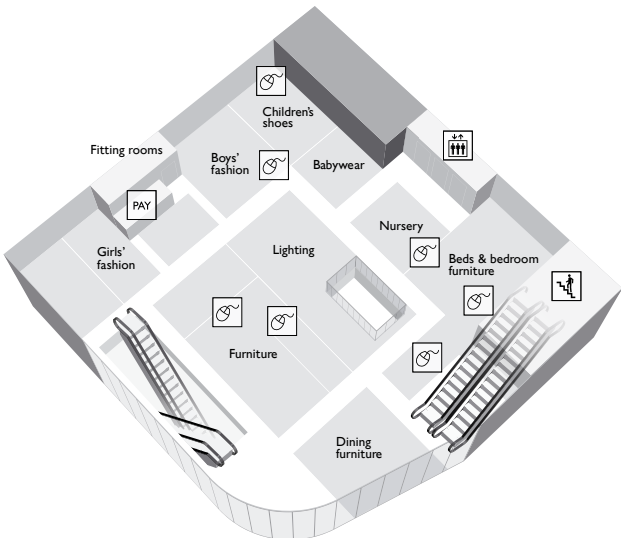
- Nursery**
- Nursery advice **3**

- Technical support**
- Appliance installation and disposal **LG**
- Audio and TV support **LG**
- Computer support **LG**

SECOND FLOOR



THIRD FLOOR



FOURTH FLOOR

