

Deliveries

Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove any unwanted packaging and recycle responsibly.

Car parking

The Buchanan multi-storey car park nearby, provides 2,000 parking spaces.

Partnership card

At John Lewis we offer our own credit card, issued by John Lewis Financial Services Limited. To find out more about the benefits, please just ask a member of staff or visit our website on partnershipcard.co.uk/JL. Terms and Conditions apply.

John Lewis Insurance

We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit johnlewis.com/insurance

Toilets

Near The Place to Eat and Haberdashery on the first floor, and Audio and TV on the second floor.

Catering

The Place to Eat on the first floor can seat 250 and serves freshly prepared hot and cold meals, including vegetarian dishes, a children's menu, home-made cakes and pastries. The Coffee Shop on the second floor balcony serves speciality teas, coffees, chilled beverages, home-made cakes, pastries and light meals.

Facilities for disabled customers

Shopping in our department stores should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of other services to help our disabled customers enjoy their shop. To find out what's available in John Lewis Glasgow please ask a member of staff or go online to, johnlewis.com/glasgow. You can also call us on 0141 353 6677, or Textphone 18001 + 0141 353 6677 (via Typetalk).

John Lewis

Shopping at John Lewis Glasgow

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

Monday	9.00–6.00
Tuesday	9.00–6.00
Wednesday	9.00–6.00
Thursday	9.00–8.00
Friday	9.00–6.30
Saturday	9.00–6.30
Sunday	10.00–6.00

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johnlewis.com

John Lewis department stores SD53340 /06.15



John Lewis
in store | online | mobile

Welcome to John Lewis Glasgow

We are part of the John Lewis Partnership and, like all John Lewis department stores, we have three guiding principles:

- To offer the widest possible choice under one roof
- To combine high quality with keen pricing
- To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

About the John Lewis Partnership

There are John Lewis department stores throughout the UK from Glasgow to Southampton – our first opened in Oxford Street in 1864. In 1929, the company became a profit-sharing democracy; every permanent member of staff is a Partner, benefiting from the success of the business. The Partnership also includes Waitrose food shops.

The widest possible choice

With around 80 types of television, hundreds of large electrical appliances and thousands of different furnishing fabrics – altogether we stock over 350,000 lines. From gloves to garden furniture, cots to computers, pots and pans to curtain poles, there's always a wide range to choose from, to suit most pockets.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. Our John Lewis home appliances are guaranteed for 3 years, while all other electrical appliances, large or small, are covered for 2 years.

Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. Customer collections is accessible via the Ground floor next to Menswear.

Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

Account enquiries* **3**
Audio **2**

Babywear **1**
Bathroom accessories **2**
Beds and bedroom furniture **2**
Blinds **2**
Books **G**
Boyswear **1**

Cameras **2**
Children's shoes **1**
China and glass **G**
Christmas shop** **B**
Clarins Skin Spa* **1**
Clocks **2**
Clothescare **B**
Computers **2**
Curtains and cushions **2**
Customer collections* **G**
Cutlery **G**

Fashion accessories **G**
 Fashion fabrics **1**
 Fashions **1**
 Fitted kitchens **B**
 Floor coverings **2**
 Furnishing fabrics **2**
 Furniture **2**

Haberdashery **1**
Handbags **G**
Hats, women's **1**
Home decorating **2**
Home design service* **2**
Hosiery **G**

Menswear **G**
Men's shoes **G**
Mirrors and pictures **2**
Needlework **1**
Nursery advice* **1**
Nursery furniture and prams **1**

Schoolwear **1**
Silverware **G**
Sports **B**
Stationery **G**
Sunglasses **G**
Swimwear **1**

Travel goods **G**

The floor plan is organized as follows:

- Top Row:**
 - Sportswear and sports shoes** (left)
 - Pay** (center, small gray box)
 - Toys** (right)
 - Fitted kitchens** (far right)
- Second Row:**
 - Sportswear and sports shoes** (left, continues from top row)
 - Toys** (center)
 - Garden furniture**** (right, with stairs icon pointing down)
- Third Row:**
 - Sports equipment** (left)
 - Kitchenware** (center)
 - Christmas shop**** (right, with stairs icon pointing up)
 - Electrical appliances** (far right)
- Bottom Row:**
 - Clothescare** (left)
 - Kitchenware** (center)
 - Pay** (right, small gray box)
- Left Side:** A vertical strip labeled **LIFTS** runs along the left edge.

The floor plan shows a department store layout with the following sections and features:

- Boyswear**: Located at the top left.
- Boysweare**: Located below Boyswear.
- Schoolweare**: Located below Boysweare.
- Hats**: Located below Schoolweare.
- Fashions**: Located below Hats.
- Clarins Skin Spa***: Located to the left of the Hats section.
- LIFTS**: A vertical lift shaft located to the left of the Fashions section.
- Pay**: A payment counter located to the left of the Fashions section.
- Telephone***: Located to the left of the Fashions section.
- Parents' room***: Located to the left of the Fashions section.
- Toilets***: Located to the left of the Fashions section.
- Paper patterns**: Located to the left of the Fashions section.
- Fashion fabrics**: Located to the left of the Fashions section.
- Haberdashery**: Located to the left of the Fashions section.
- Girlsweare**: Located in the top center.
- Fashions**: Located in the center.
- Nursery**: Located in the top right.
- Babywear**: Located below Nursery.
- Nightwear/ Swimwear**: Located to the right of the central Fashions section.
- Fashions**: Located to the right of the central Fashions section.
- Women's shoes**: Located to the right of the central Fashions section.
- Lingerie**: Located to the right of the central Fashions section.
- Pay**: A payment counter located to the right of the central Fashions section.
- Exits to Buchanan Galleries and car park**: Located at the bottom center.
- The Place to Eat***: Located at the bottom left.
- Nursery furniture**: Located at the top right.

Menswear

Men's shoes

Travel goods

Gifts

Hosiery

Pay

Fashion accessories

Jewellery

Perfumery

Menswear

Menswear

Stationery

Books

China and glass

China and glass

Silverware

Cutlery

Table linen

Exit to Buchanan Galleries

Toiletries

Customer collections*
Lost property*
Gift wrap*
Telephones*

LIFTS

The floor plan of 'The Coffee shop' is organized as follows:

- Top Section:**
 - Bathroom accessories
 - Home decorating
 - Furnishing fabrics
 - Mirrors
- Left Section:**
 - Bath linen
 - Bath linen
 - LIFTS
- Central Area:**
 - Furniture
 - Furnishing fabrics
 - Furniture
 - Furniture
 - Furniture
 - Furniture
 - Electronics
- Right Section:**
 - Clocks
 - Pictures
 - Pay
 - Lighting
 - Audio and televisions
- Bottom Left Section:**
 - Fitted bedrooms
 - Bedroom furniture
 - Bedroom furniture
 - Beds
 - Floor coverings
 - Floor coverings
- Bottom Right Section:**
 - Pay
 - The Coffee shop
 - Telephones*
 - Parents' room*
 - Toilets*
 - Exit to Car park