

Services

Customer services

Customer collections **G**  
Gift List **G**  
Partnership card **G**  
Tax free shopping **G**

Parent's room **1**  
Toilets **1**

Restaurants

Café **1**

Home design and interiors

Window furnishings:  
Bespoke shutters  
Blinds  
    Ready-made  
    7-day and bespoke services  
Curtains  
    Ready-made  
    7-day and bespoke services

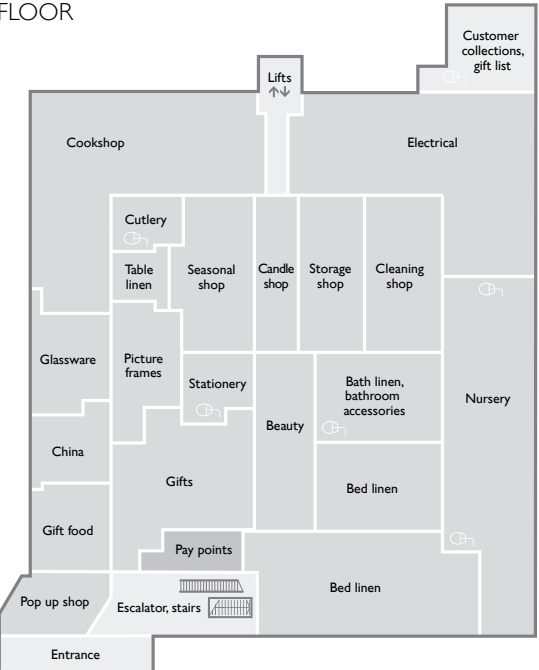
Upholstery and furniture:  
Bespoke re-upholstered  
Customised sofas and chairs  
Customised dining chairs and tables

Technical support and Installations

After-sales support  
Disposal and recycling  
Extended warranties  
Home appliance installation  
Technical services  
Technical support

Store plan

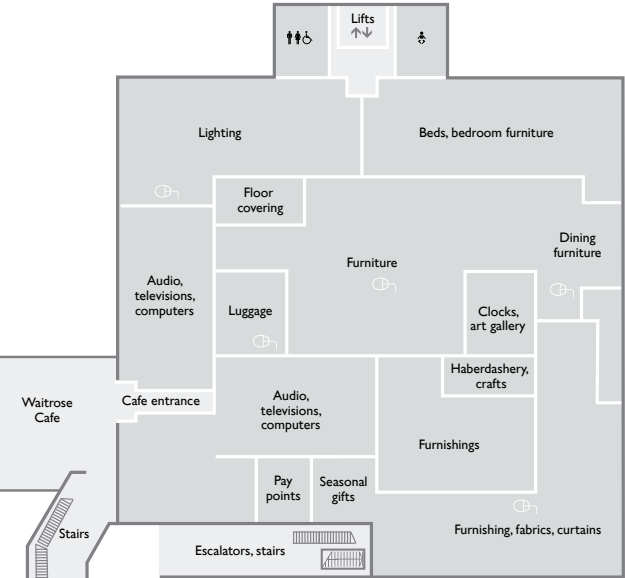
GROUND FLOOR



Audio, televisions **1**  
Bathroom accessories **G**  
Beauty **G**  
Bed linen **G**  
Beds and bedroom furniture **1**  
Blinds **1**  
Cameras **1**  
Candle shop **G**  
China and glass **G**  
Seasonal shop\*\* **G, 1**  
Cleaning and clothescare **G**

Clocks **1**  
Computers **1**  
Cookshop **G**  
Cushions **1**  
Curtains **1**  
Cutlery **G**  
Decorative accessories **G**  
Door mats **1**  
Electrical appliances **G**  
Floor coverings **1**  
Furniture **1**

FIRST FLOOR



Garden furniture\*\* **G**  
Gifts **G**  
Gift food **G**  
Glassware **G**  
Haberdashery and crafts **1**  
Home furnishings **1**  
Home storage **G**  
Kitchenware **G**  
Lighting **1**  
Luggage **1**  
Mirrors **1**

Nursery **G**  
Picture frames **G**  
Rugs **1**  
Silverware **G**  
Stationery **G**  
Table linen **G**  
Televisions **1**  
Towels **G**  
Utility shop **G**

Online shopping point **G**  
\*\*Seasonal

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at [johnlewis.com](http://johnlewis.com)

Shopping hours

Monday – Friday 9.00am – 8.00pm  
Saturday 9.00am – 8.00pm  
Sunday 11.00am – 5.00pm  
(Sunday browsing) 10.30am – 11.00am

John Lewis at home Ipswich  
Futura Park  
Crane Boulevard  
Ipswich, Suffolk  
IP3 9SQ

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John Lewis department stores SD53517 /06.15

Shopping at John Lewis at home Ipswich

**Welcome to John Lewis Ipswich**

John Lewis at home is a smaller format shop which complements our department stores. Inside John Lewis at home Ipswich, you'll find our home assortment, along with electrical, home technology, travel and some of our nursery and beauty assortment. Every product has been chosen to offer you the highest quality, in addition to a range of services designed to make shopping with us even easier.

**The John Lewis Partnership**

John Lewis is a partnership. Every member of permanent staff in both our John Lewis and Waitrose shops is a Partner in the company, so we're motivated to offer you the best service every time you visit. After all, it's our business.

**The John Lewis commitment to you**

At the heart of our business is our lifelong commitment to be Never Knowingly Undersold, on quality, price and service. While our prices are always competitive, our commitment to value goes further than that. We believe in responsibly sourcing the very best quality products and offering them at the fairest possible prices with the highest standards of service.

**Guarantees**

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. Our John Lewis home appliances are guaranteed for 3 years, while all other electrical appliances, large or small, are covered for 2 years.

**Click & collect**

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

**Deliveries**

Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove any unwanted packaging and recycle responsibly.

**Customer collections**

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. This is adjacent to large electrical on the ground floor.

**John Lewis Financial Services**

At John Lewis, we offer our own credit card, as well as a range of competitive insurance services, from holiday to home, designed for your peace of mind. You can find out more about our insurance services at [johnlewis.com/insurance](http://johnlewis.com/insurance). If you're interested in the John Lewis credit card, simply ask one of our Partners, or go to [partnershipcard.co.uk](http://partnershipcard.co.uk)

**Car parking**

The car park has 407 spaces of which 30 are reserved for disabled parking and 23 are parent and child, shared with Waitrose.

**Toilets**

Toilets are located on the first floor adjacent to the Lighting department and the customer lift. Customer toilets can also be found in the Waitrose Café and on the ground floor of Waitrose.

**Catering**

With seating for 94, Waitrose Café is located on the first floor. There you can relax over a cappuccino, herbal tea or fresh orange juice, or enjoy a light snack.

**Facilities for disabled customers**

We believe shopping in John Lewis should be easy and convenient for all customers. Every shop has accessible toilets and lifts, as well as a range of other services especially for disabled customers. To find out what's available in John Lewis at home Ipswich, please ask one of our Partners or go to [johnlewis.com/ipswich](http://johnlewis.com/ipswich). You can also call us or Textphone 01473 275 850 (via Typetalk).