

Deliveries

Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove any unwanted packaging and recycle responsibly.

Car parking

The John Lewis car park provides 700 parking spaces and is free after 6pm.

Partnership card

At John Lewis we offer our own credit card, issued by John Lewis Financial Services Limited. To find out more about the benefits, please just ask a member of staff or visit our website on partnershipcard.co.uk/JL. Terms and Conditions apply.

John Lewis Insurance

We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit johnlewis.com/insurance

Toilets

Near Fashions on the first floor and on the first floor riverside.

Catering

The Place to Eat on the first floor riverside can seat 240 and serves freshly-prepared hot and cold meals, including vegetarian dishes, a children's menu, home-made cakes and pastries. The Espresso bar on the first floor serves hot and cold food, home-made cakes, pastries and light meals.

Facilities for disabled customers

Shopping in our department stores should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of other services to help our disabled customers enjoy their shop. To find out what's available in John Lewis Kingston please ask a member of staff or go online to, johnlewis.com/kingston. You can also call us on 020 8547 3000, or Textphone 18001 + 020 8547 3000 (via Typetalk).

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

Monday	9.30–6.00
Tuesday	9.30–6.00
Wednesday	9.30–6.00
Thursday	9.30–9.00
Friday	9.30–7.00
Saturday	9.00–7.00
Sunday	10.30–5.00
(Sunday browsing)	10.30–11.00

John Lewis
Wood Street
Kingston upon Thames KT1 1TE
Telephone 020 8547 3000
jl_kingston@johnlewis.co.uk
johnlewis.com

John Lewis department stores SD53339 / 06.15



Shopping at John Lewis Kingston

Welcome to John Lewis Kingston

We are part of the John Lewis Partnership and, like all John Lewis department stores, we have three guiding principles:

- To offer the widest possible choice under one roof
- To combine high quality with keen pricing
- To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

About the John Lewis Partnership

There are John Lewis department stores throughout the UK from Aberdeen to Southampton – our first opened in Oxford Street in 1864. In 1929, the company became a profit-sharing democracy; every permanent member of staff is a Partner, benefiting from the success of the business. The Partnership also includes Waitrose food shops.

The widest possible choice

With around 80 types of television, hundreds of large electrical appliances and thousands of different furnishing fabrics – altogether we stock over 350,000 lines. From gloves to garden furniture, cots to computers, pots and pans to curtain poles, there's always a wide range to choose from, to suit most pockets.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. Our John Lewis home appliances are guaranteed for 3 years, while all other electrical appliances, large or small, are covered for 2 years.

Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. This can be found on the second floor by Silverware. We offer a carry-to-car service.

Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

Basement **B**
Ground floor **G**
First floor **1**
Second floor **2**
Third floor **3**
Customer services*
Seasonal**

- Audio and TV **1**
Babywear **3**
Barbecue** **2**
Bathroom accessories **2**
Beauty **G**
Beds and bedroom furniture **2**
Blinds **2**
Boy's fashion **3**

Candleshop **G**
Cameras **1**
Car park* **CP1, CP2**
Carpets, rugs and flooring **2**
Children's shoes **3**
China and glass **2**
Christmas shop** **2**
Clocks **G**
Clothescare **2**
Craft **1**
Computers and telephones **1**
Customer collections* **2**

Electrical appliances **2**

Fashion accessories **G**
Fashion fabrics **1**
Fitted kitchens **2**
Furniture **2**

Garden furniture** **2**
Gifts **G**
Gift list* **1**
Girl's fashion **3**

Haberdashery **1**
Handbags **G**
Hats, women's **G**
Home design service* **2**
Home furnishings **2**
Home office **2**
Hosiery **G**
- Jewellery **G**
Kitchenware **2**
Lighting **2**
Linens **2**
Lingerie **1**
Luggage **1**

Men's fashion **1**
Men's shoes **1**
Mirrors **2**

Nursery advice* **3**
Nursery furniture and prams **3**

Parents' room* **♂1, 3**
Partnership card* **1**
Personal styling **1**
Pictures **1**

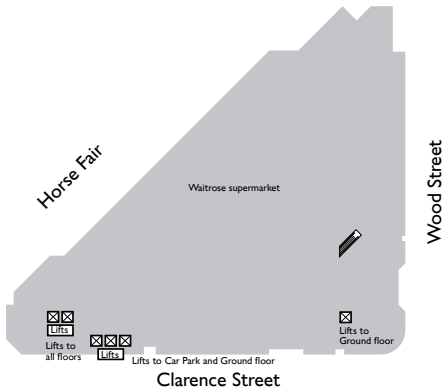
Restaurant*
(The Place to Eat) **1**
(Espresso bar) **1**

Schoolwear **3**
Silverware **2**
Sports **1R**
Stationery **G**
Sunglasses **G**

Telephones **1**
Toilets* **♂ ♀ 1**
Towels **2**
Toys **1**

Waitrose supermarket **B**
Watches **G**
Women's fashions **1**
Women's shoes **G**

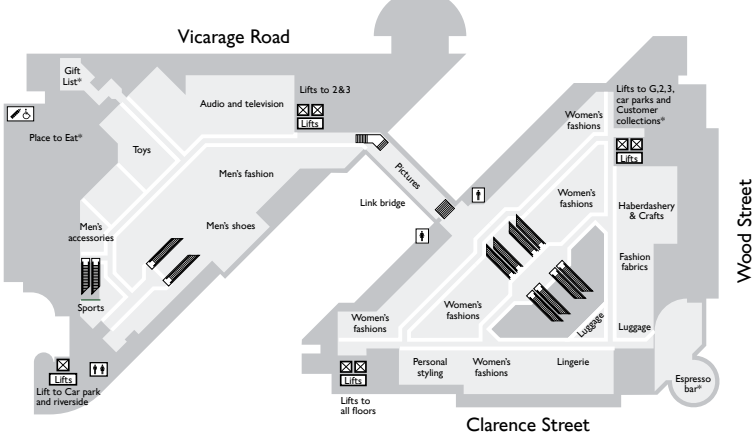
BASEMENT
FLOOR



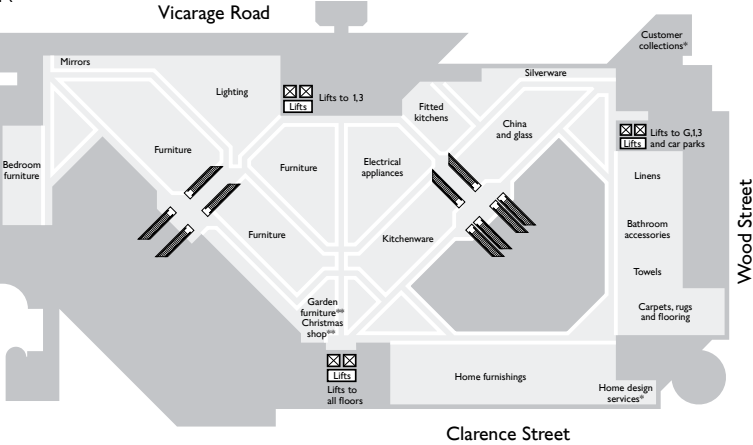
GROUND
FLOOR



FIRST
FLOOR



SECOND
FLOOR



THIRD
FLOOR

