

## Deliveries

If you prefer not to carry your shopping home with you, why not use our delivery service? Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less.

## Car parking

The Highcross John Lewis car park nearby, provides 2,100 parking spaces, which includes parking for disabled customers. Access to the car park is via Vaughan Way. There is a bridge linking the car park to the shop, via Menswear on the first floor.

## Partnership card

At John Lewis we offer our own credit card, issued by John Lewis Financial Services Limited. To find out more about the benefits, please just ask a member of staff or visit our website on [partnershipcard.co.uk/JL](http://partnershipcard.co.uk/JL). Terms and Conditions apply.

## John Lewis Insurance

We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit [johnlewis.com/insurance](http://johnlewis.com/insurance)

## Toilets

Near the customer lifts on the ground, second and third floors and via Electrical appliances (large) on the first floor.

## Catering

The Place to Eat on the third floor can seat 282 and serves freshly prepared hot and cold meals, including vegetarian dishes, a children's menu, home-made cakes and pastries.

## Facilities for disabled customers

Shopping in our department stores should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of other services to help our disabled customers enjoy their shop. To find out what's available in John Lewis Leicester please ask a member of staff or go online to, [johnlewis.com/leicester](http://johnlewis.com/leicester). You can also call us on 0116 242 5777, or Textphone 18001 + 0116 242 5777 (via Tynetalk).

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at [johnlewis.com](http://johnlewis.com)

## Shopping hours

Monday	9.00–6.00
Tuesday	9.00–6.00
Wednesday	9.00–8.00
Thursday	9.00–6.00
Friday	9.00–6.00
Saturday	9.00–7.00
Sunday	11.00–5.00
(Sunday browsing)	10.30–11.00

John Lewis  
2 Bath House Lane  
Highcross  
Leicester LE1 4SA  
Telephone 0116 242 5777  
Fax 0116 242 7199  
[jl\\_leicester@johnlewis.co.uk](mailto:jl_leicester@johnlewis.co.uk)  
[johnlewis.com](http://johnlewis.com)

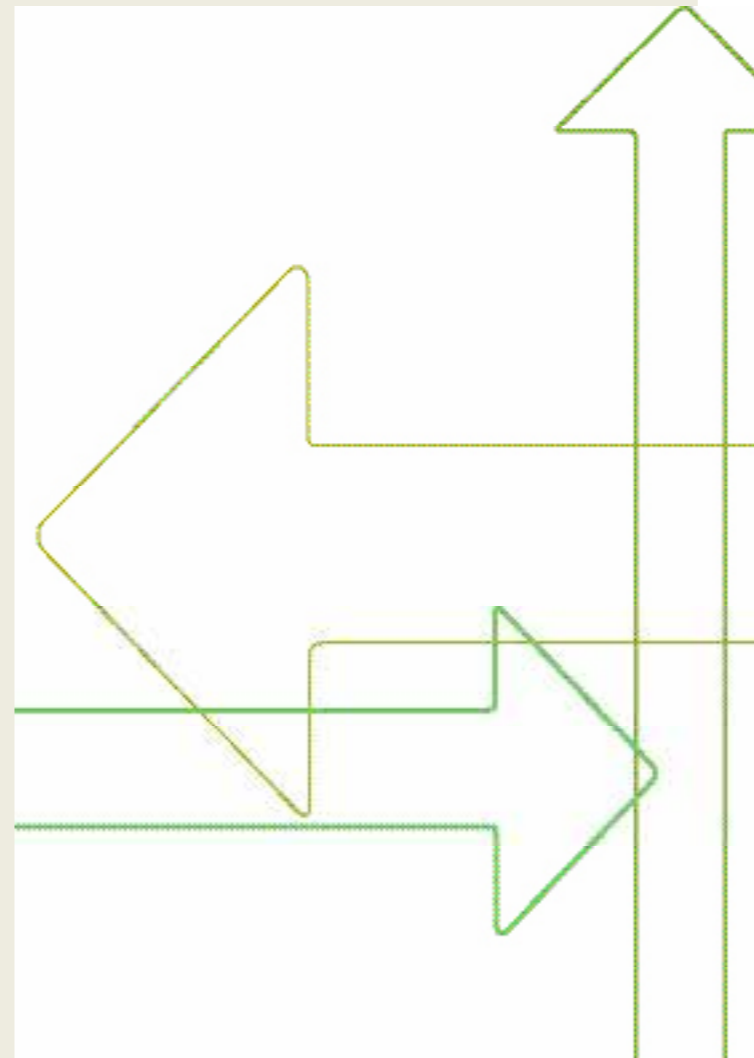
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**John Lewis**  
in store | online | mobile

# John Lewis

## Shopping at John Lewis Leicester



## Welcome to John Lewis Leicester

We are part of the John Lewis Partnership and, like all John Lewis department stores, we have three guiding principles:

- To offer the widest possible choice under one roof
- To combine high quality with keen pricing
- To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

## About the John Lewis Partnership

There are John Lewis department stores throughout the UK from Aberdeen to Southampton – our first opened in Oxford Street in 1864. In 1929, the company became a profit-sharing democracy; every permanent member of staff is a Partner, benefiting from the success of the business. The Partnership also includes Waitrose food shops.

## The widest possible choice

With around 80 types of television, hundreds of large electrical appliances and thousands of different furnishing fabrics – altogether we stock over 350,000 lines. From gloves to garden furniture, cots to computers, pots and pans to curtain poles, there's always a wide range to choose from, to suit most pockets.

## Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. Our John Lewis home appliances are guaranteed for 3 years, while all other electrical appliances, large or small, are covered for 2 years.

## Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. Customer collections is accessible by car from Vaughan Way or via Women's fashions from the shop.

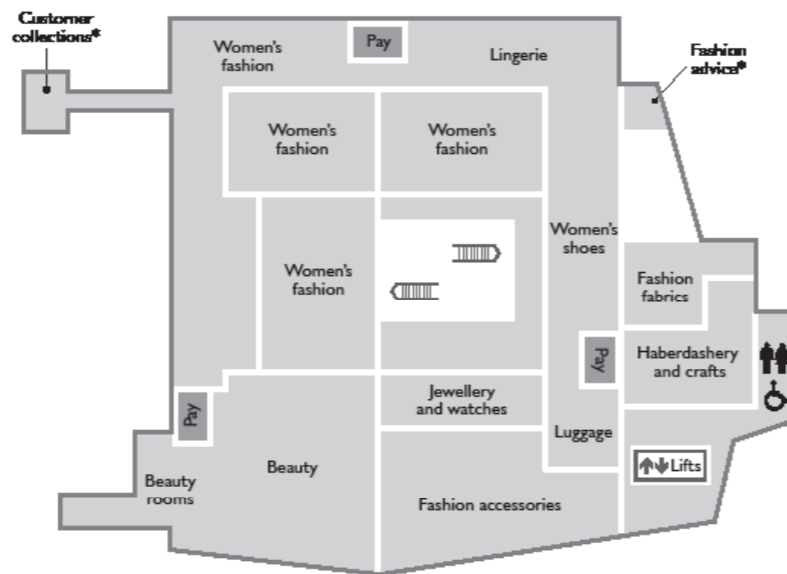
## Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

Ground floor **G**  
 First floor **1**  
 Second floor **2**  
 Third floor **3**  
 \*Customer services  
 \*\*Seasonal

- Audio and televisions **3**
- Babywear **3**
- Bathroom accessories **2**
- Beauty **G**
- Beds and bedroom furniture **2**
- Blinds **2**
- Carpets, rugs and flooring **2**
- Children's fashion **3**
- Children's shoes **3**
- China and glass **1**
- Christmas shop\*\* **2**
- Clocks **2**
- Clothescare **1**
- Curtains **2**
- Customer collections\* **G**
- Customer services\* **G**
- Decorating **2**
- Electrical appliances, large **1**
- Electrical appliances, small **1**
- Export and tax-free shopping\* **3**
- Fashion accessories **G**
- Fashion advice\* **G**
- Fashion fabrics **G**
- Fitted kitchens\* **1**
- Furnishing fabrics **2**
- Furniture **2**
- Garden furniture\*\* **2**
- Gifts **1**
- Gift food **1**
- Gift List\* **3**
- Gift wrapping service\* **3**
- Haberdashery and crafts **G**
- Handbags **G**
- Hats, women's **G**
- Home design service\* **2**
- Hosiery **G**
- Jewellery **G**
- Kitchenware **1**
- Kuoni **1**
- Lighting **2**
- Linens **2**
- Lingerie **G**
- Lingerie fitting advice\* **G**
- Luggage **G**
- Men's fashion **1**
- Men's shoes **1**
- Nursery advice\* **3**
- Nursery furniture and prams **3**
- Parent's room\* ♀♂ **3**
- Partnership card services\* **3**
- Pictures and mirrors **2**
- Restaurant\*  
 (The Place to Eat) **3**
- Schoolwear **3**
- Silverware **1**
- Sports **3**
- Stationery **1**
- Sunglasses **G**
- Table linen **1**
- Technical support\* **3**
- Toilets\* ♀♂ **G,1&3** ♀♂ **G,1,2&3**
- Towels **2**
- Toys **3**
- Watches **G**
- Women's fashion **G**
- Women's shoes **G**

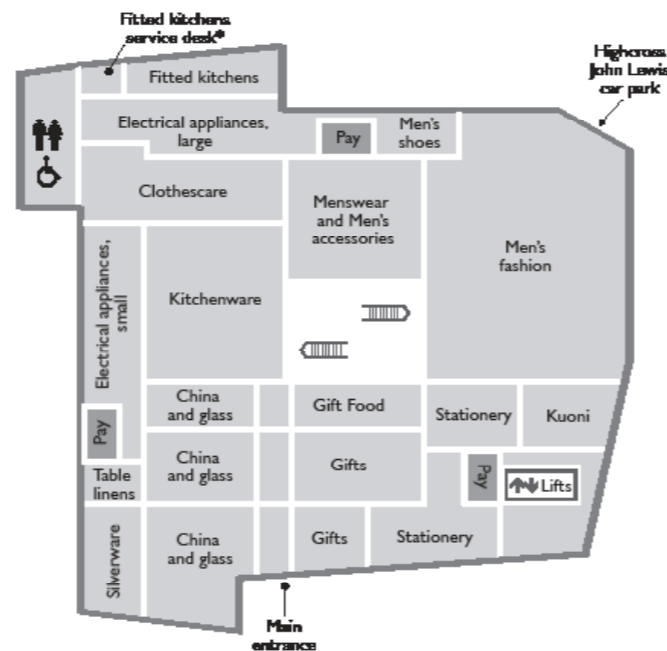
GROUND FLOOR



SECOND FLOOR



FIRST FLOOR



THIRD FLOOR

