

Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. This can be found on the second floor by Silverware. We offer a carry-to-car service. This is accessible on the ground floor from China and glass.

John Lewis Financial Services

At John Lewis we offer our own credit card, as well as a range of competitive insurance services, from holiday to home, designed for your peace of mind. You can find out more about our insurance services at johnlewis.com/insurance. If you're interested in the John Lewis credit card, simply ask one of our Partners, or go to partnershipcard.co.uk

Car parking

The nearby car parks provide 14,000 parking spaces, which are free after 6pm.

Toilets

Adjacent to Haberdashery on the second floor, in the Espresso bar on the Mezzanine (access from the ground floor, outside Beauty) and Home furnishings on the ground floor.

Catering

The Place to Eat on the second floor serves freshly prepared hot and cold meals, including vegetarian dishes, a children's menu, cakes and pastries. The Espresso Bar on the mezzanine floor offers an extensive tea and coffee menu as well as a range of Maison Blanc patisserie.

Facilities for disabled customers

Shopping in our department stores should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of other services to help our disabled customers enjoy their shop. To find out what's available in John Lewis Milton Keynes please ask a member of staff or go online to johnlewis.com/miltonkeynes. You can also call us on 01908 679 171, or Textphone 18001 + 01908 679 171 (via Tynetalk).

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

Monday	9.00–8.00
Tuesday	9.00–8.00
Wednesday	9.00–8.00
Thursday	9.30–8.00
Friday	9.00–8.00
Saturday	9.00–7.00
Sunday	10.30–5.00
(Sunday browsing)	10.30–11.00

John Lewis
Central Milton Keynes
Milton Keynes MK9 3EP
Telephone 01908 679 171
Fax 01908 325 399
jl_mkeynes@johnlewis.co.uk
johnlewis.com

John Lewis department stores SD53326 / 06.15

John Lewis

Shopping at John Lewis Milton Keynes

Welcome to John Lewis Milton Keynes

Here you'll find three storeys, generously stocked with a well-chosen selection of the highest quality products and a wide range of expert services throughout the shop.

The John Lewis Partnership

John Lewis is a partnership. Every member of permanent staff in both our John Lewis and Waitrose stores is a Partner in the company, so we're motivated to offer you the best service every time you visit. After all, it's our business.

The John Lewis commitment to you

At the heart of our business is our lifelong commitment to be Never Knowingly Undersold, on quality, price and service. While our prices are always competitive, our commitment to value goes further than that. We believe in responsibly sourcing the very best quality products and offering them at the fairest possible prices, with the highest standards of impartial advice.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. Our John Lewis home appliances are guaranteed for 3 years, while all other electrical appliances, large or small, are covered for 2 years.

Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

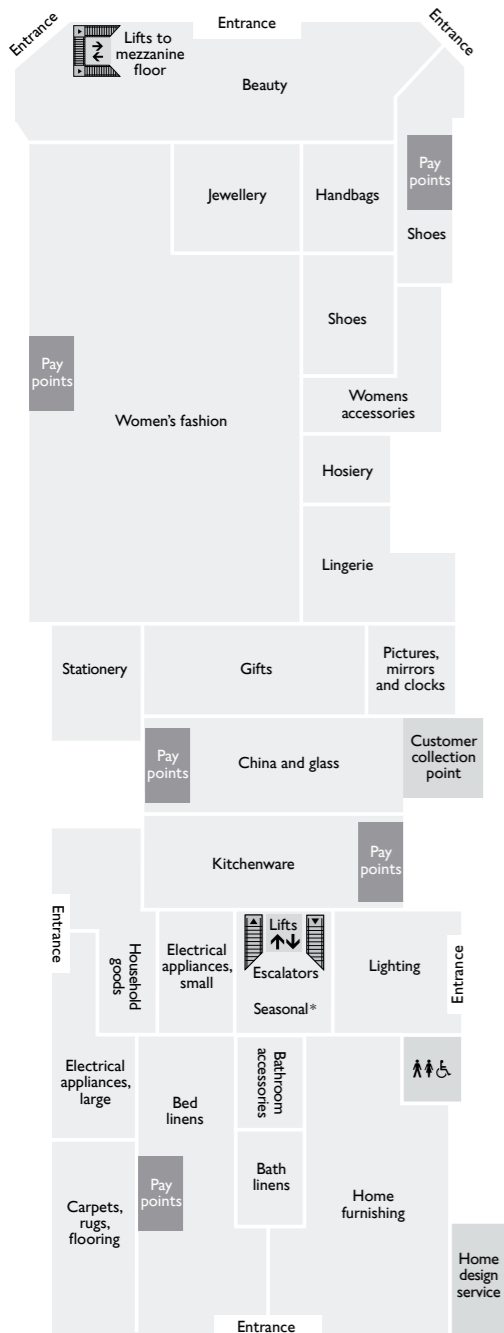
Deliveries

Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove any unwanted packaging and recycle responsibly.

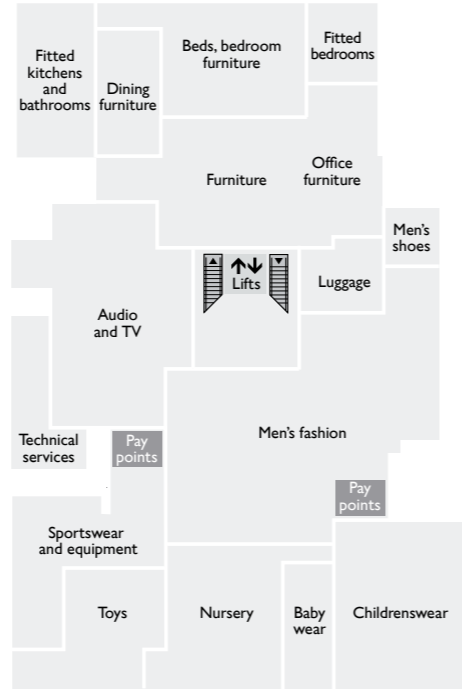


John Lewis
in store | online | mobile

GROUND FLOOR

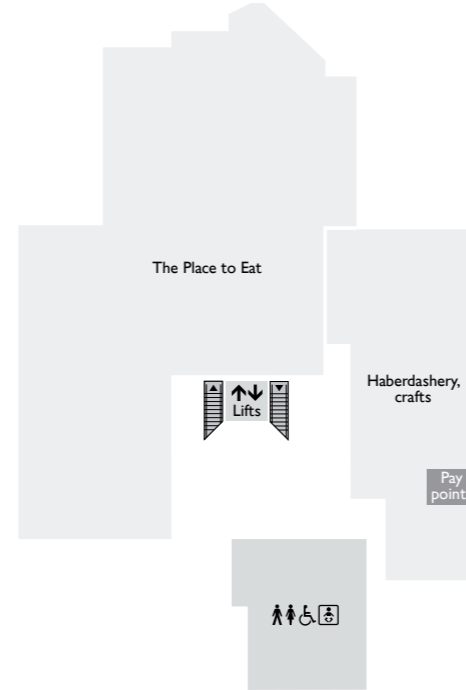


FIRST FLOOR



- Audio and TV 1
- Babywear 1
- Bathroom accessories G
- Beauty G
- Beauty retreat M
- Beds and bedroom furniture 1
- Blinds G
- Boy's fashion 1
- Cameras 1
- Children's shoes 1
- Childrenswear 1
- China and glass G
- Christmas shop* G
- Clarins Skin Spa M
- Clocks G
- Computers 1
- Electrical appliances, large G
- Electrical appliances, small G
- Fashion fabrics 2
- Fitted bathrooms 1
- Fitted bedrooms 1
- Fitted kitchens 1
- Floor coverings G
- Furniture 1
- Garden furniture* G
- Gifts G
- Gift List M
- Girl's fashion 1
- Haberdashery and crafts 2
- Handbags G
- Home furnishings G
- Hosiery G
- Jewellery G
- Kitchenware G

SECOND FLOOR



- Lighting G
- Lingerie G
- Luggage 1
- Men's fashion 1
- Men's shoes 1
- Nursery 1
- Personal care G
- Pictures and mirrors G
- Schoolwear 1
- Silverware G
- Sports 1
- Stationery G
- Sunglasses G
- Toys and children's books 1
- Watches G
- Women's accessories G
- Women's fashion G
- Women's hats G
- Women's shoes G

Services

- Customer support**
- Customer collection G
- Customer services M
- Gift List M
- Partnership card M
- Tax free shopping M
- Export and VAT M

- Parent's room ♿ 2, M
- Toilets ♿♿♿ G, 2, M

Restaurants

- The Place to Eat 2
- Espresso Bar M

MEZZANINE FLOOR



Experts on Hand

Fashion

- Beauty treatments M
- Fashion advice G
- Lingerie fitting G

Home design and interiors

- Bespoke furniture 1
- Carpets and flooring G
- Fitted bedroom furniture 1
- Home design service G
- Fitted kitchen and bathroom service 1
- Lighting installation G

Nursery

- Children shoe fitting 1
- Nursery advice 1

Technical support

- Appliance removal and installation G
- Computer support and set up 1
- TV installation and set up 1

Ground floor G	Mezzanine floor M
First floor 1	*Seasonal
Second floor 2	