### **Deliveries**

Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove any unwanted packaging and recycle responsibly.

## Car parking

The Queensgate Centre multi-storey car park nearby, provides 2,400 parking spaces.

# Partnership card

At John Lewis we offer our own credit card, issued by John Lewis Financial Services Limited. To find out more about the benefits, please just ask a member of staff or visit our website on partnershipcard.co.uk/JL Terms and Conditions apply.

### John Lewis Insurance

We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit johnlewis.com/insurance

#### Toilets

Near Audio and TV on the first floor and disabled toilets next to the lifts on the second floor.

# Catering

The Place to Eat on the first floor can seat 180 and serves freshly prepared hot and cold meals, including vegetarian dishes, a children's menu, home-made cakes and pastries.

### Facilities for disabled customers

Shopping in our department stores should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of other services to help our disabled customers enjoy their shop. To find out what's available in John Lewis Peterborough please ask a member of staff or go online to, johnlewis.com/peterborough. You can also call us on 01733 233 644, or Textphone 18001 + 01733 233 644 (via Typetalk).

# John Lewis

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

# Shopping hours

Monday	9.00-5.30
Tuesday	9.00-5.30
Wednesday	9.00-5.30
Thursday	9.00-8.00
Friday	9.00-8.00
Saturday	8.30-6.00
Sunday	10.30-4.30
(Sunday browsing)	10.00-10.30

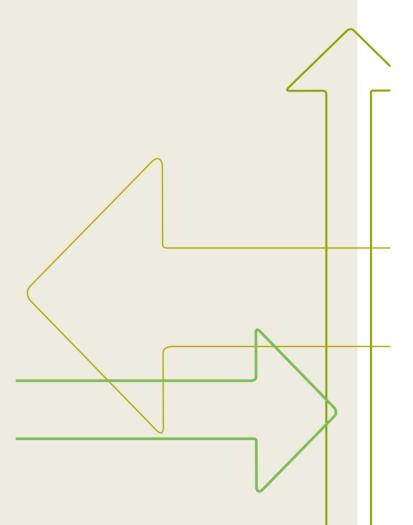
John Lewis Queensgate Centre Peterborough PE1 1NL Telephone 01733 233 644 Fax 01733 294 197 jl\_peterborough@johnlewis.co.uk johnlewis.com

John Lewis department stores SD53333 / 06.15





Shopping at John Lewis Peterborough



# Welcome to John Lewis Peterborough

We are part of the John Lewis Partnership and, like all John Lewis department stores, we have three guiding principles:

- To offer the widest possible choice under one roof
- To combine high quality with keen pricing
- To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

# About the John Lewis Partnership

There are John Lewis department stores throughout the UK from Aberdeen to Southampton – our first opened in Oxford Street in 1864. In 1929, the company became a profit-sharing democracy; every permanent member of staff is a Partner, benefiting from the success of the business. The Partnership also includes Waitrose food shops.

# The widest possible choice

With around 80 types of television, hundreds of large electrical appliances and thousands of different furnishing fabrics – altogether we stock over 350,000 lines. From gloves to garden furniture, cots to computers, pots and pans to curtain poles, there's always a wide range to choose from, to suit most pockets.

### Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. Our John Lewis home appliances are guaranteed for 3 years, while all other electrical appliances, large or small, are covered for 2 years.

### Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. This can be found in the service yard, adjacent to the bus station. We offer a carry-to-car service.

### Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

Lower Ground floor LG
Upper Ground floor UG
First floor 1
Second floor 2
\*Customer services
\*\*Seasonal

Account enquiries 1
Audio and TV 1

Babywear **UG**Bathroom accessories **1** 

Beauty **UG** 

Beds and bedroom furniture 1

Blinds 1

Boyswear **UG** 

Cameras 1

Children's shoes **UG**China and glass **1**Christmas shop\*\* **LG** 

Clocks 1

Clothescare **LG**Computers and telephones 1

Customer collections\* **LG** 

Customer services 1

Electrical appliances **LG**Export and VAT\* 1

Fashion accessories **UG** 

Fashions **UG** 

Fashion fabrics **UG** Fitted kitchens **LG** 

Floor coverings 1

Furniture 1

Garden furniture\*\* LG

Gift List\* 1
Gifts 1

Girlswear **UG** 

Haberdashery **UG** 

Handbags **UG** Hats **UG** 

Home decorating 1

Hosiery **UG** 

Jewellery **UG** 

Kitchenware LG

Leather goods 1
Lighting 1
Linens 1

Lingerie **UG**Lost property\* 1

Men's shoes **LG** Menswear **LG** 

Mirrors and pictures 1

Needlework **UG** 

Nursery furniture and prams **UG** 

Parent's room\* • 2
Public telephones\* 2

Restaurant\*

The Place to Eat 1

Schoolwear UG Silverware 1 Sports LG Stationery UG Sunglasses UG

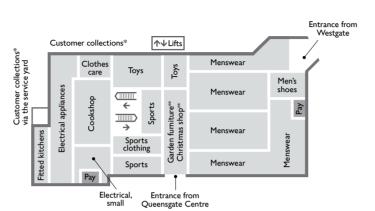
Toilets\* **† †1 ₺1,2** 

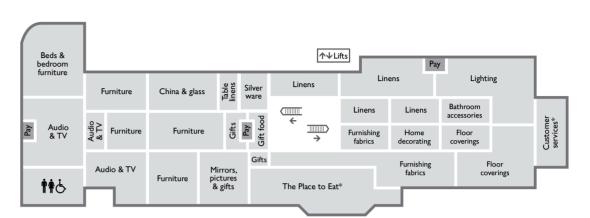
Toys **LG** Luggage **UG** 

Watches **UG** 

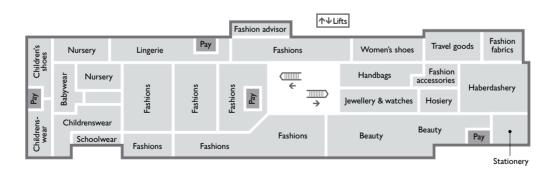
Women's shoes **UG** 

LOWER GROUND FLOOR FIRST FLOOR





UPPER GROUND FLOOR



SECOND FLOOR

