

## Deliveries

If you prefer not to carry your shopping home with you, why not use our delivery service? Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less.

## Car parking

The John Lewis multi-storey car park provides 1,050 parking spaces and the nearby Touchwood car park, has an additional 700.

## Partnership card

At John Lewis we offer our own credit card, issued by John Lewis Financial Services Limited. To find out more about the benefits, please just ask a member of staff or visit our website on [partnershipcard.co.uk/JL](http://partnershipcard.co.uk/JL). Terms and Conditions apply.

## John Lewis Insurance

We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit [johnlewis.com/insurance](http://johnlewis.com/insurance)

## Toilets

Near Sports in the Basement, Carpets and floor coverings on the ground floor and Childrenswear on the first floor. You will also find on the first floor the Parent's room.

## Catering

The Place to Eat on the first floor can seat 280 and serves freshly prepared hot and cold meals, including vegetarian dishes, a children's menu, home-made cakes and pastries. Joe and the Juice located at the entrance on the ground floor serves a selection of hot drinks, healthy juices, shakes and light snacks.

## Facilities for disabled customers

Shopping in our department stores should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of other services to help our disabled customers enjoy their shop. To find out what's available in John Lewis Solihull please ask a member of staff or go online to, [johnlewis.com/solihull](http://johnlewis.com/solihull). You can also call us on 0121 704 1121, or Textphone 18001 + 0121 704 1121 (via Typetalk).

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at [johnlewis.com](http://johnlewis.com)

## Shopping hours

Monday	9.30–6.00
Tuesday	9.30–6.00
Wednesday	9.30–6.00
Thursday	9.30–8.00
Friday	9.30–6.00
Saturday	9.00–6.00
Sunday (Sunday browsing)	11.00–5.00 10.30–11.00

John Lewis  
Touchwood  
Solihull  
West Midlands B91 3RA  
Telephone 0121 704 1121  
Fax 0121 704 7299  
[jl\\_solihull@johnlewis.co.uk](mailto:jl_solihull@johnlewis.co.uk)  
[johnlewis.com](http://johnlewis.com)

John Lewis department stores SD53344 / 06.15



**John Lewis**  
in store | online | mobile

# John Lewis

## Shopping at John Lewis Solihull

## Welcome to John Lewis Solihull

We are part of the John Lewis Partnership and, like all John Lewis department stores, we have three guiding principles:

- To offer the widest possible choice under one roof
- To combine high quality with keen pricing
- To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

## About the John Lewis Partnership

There are John Lewis department stores throughout the UK from Aberdeen to Southampton – our first opened in Oxford Street in 1864. In 1929, the company became a profit-sharing democracy; every permanent member of staff is a Partner, benefiting from the success of the business. The Partnership also includes Waitrose food shops.

## The widest possible choice

With around 80 types of television, hundreds of large electrical appliances and thousands of different furnishing fabrics – altogether we stock over 350,000 lines. From gloves to garden furniture, cots to computers, pots and pans to curtain poles, there's always a wide range to choose from, to suit most pockets.

## Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology includes a 2-year guarantee. Our John Lewis home appliances are guaranteed for 3 years, while all other electrical appliances are covered for 2 years.

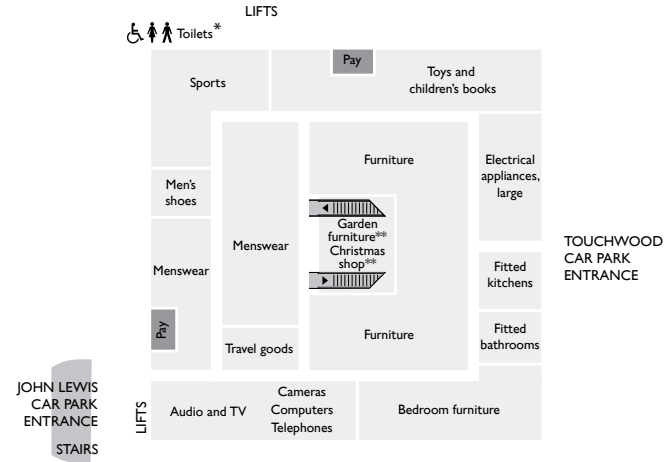
## Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. This is accessible via Floor coverings on the ground floor and by car from the John Lewis multi-storey car park.

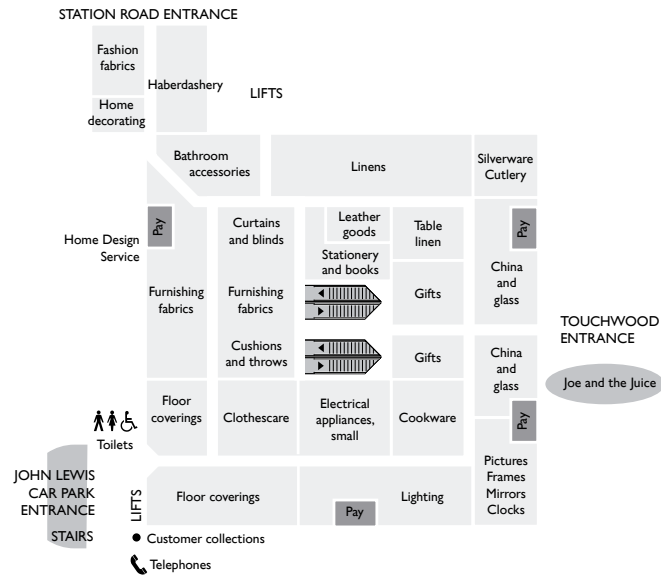
## Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

BASEMENT



GROUND FLOOR



FIRST FLOOR



Basement **B**  
 Ground floor **G**  
 First floor **1**  
 \*Customer services  
 \*\*Seasonal

Account enquiries\* **1**  
 Audio **B**  
 Babywear **1**  
 Bathroom accessories **G**  
 Beds and bedroom furniture **B**  
 Blinds **G**  
 Books **G**

Cameras **B**  
 Childrenswear **1**  
 Children's shoes **1**  
 China and glass **G**  
 Christmas shop\*\* **B**  
 Clarins Skin Spa **1**  
 Clocks **G**  
 Clothescare **G**  
 Computers and telephones **B**  
 Customer collections\* **G**  
 Electrical appliances, large **B**  
 Electrical appliances, small **G**  
 Export and VAT\* **1**

Fashion accessories **1**  
 Fashion fabrics **G**  
 Fashions **1**  
 Fitted bathrooms **B**  
 Fitted kitchens **B**  
 Floor coverings **G**  
 Furnishing fabrics **G**  
 Furniture **B**  
 Garden furniture\*\* **B**  
 Gifts **G**  
 Gift List\* **1**  
 Gift wrapping **1**

Haberdashery **G**  
 Handbags **1**  
 Hats, women's **1**  
 Home decorating **G**  
 Home design services\* **G**  
 Hosiery **1**  
 Jewellery **1**  
 Kitchenware **G**  
 Leather goods **G**  
 Lighting **G**  
 Linens **G**  
 Lingerie **1**  
 Lost property\* **1**

Menswear **B**  
 Men's shoes **B**  
 Mirrors and pictures **G**  
 Needlework **G**  
 Nursery furniture and prams **1**  
 Parent's room\* ♿ **1**  
 Perfumery **1**  
 Public telephones\* **G&1**  
**Restaurant\***  
 The Place to Eat **1**  
 Joe and the Juice **G**

Schoolwear **1**  
 Silverware **G**  
 Sports **B**  
 Stationery **G**  
 Sunglasses **1**  
 Telephones **B**  
 Televisions **B**  
 Toiletries **1**  
 Toilets\* ♿♿♿♿♿ **B,G&1**  
 Toys and children's books **B**  
 Travel goods **B**  
 Watches **1**  
 Women's shoes **1**