

Deliveries

If you prefer not to carry your shopping home with you, why not use our delivery service? Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less.

Car parking

The WestQuay car park nearby, provides 4,000 parking spaces and the Podium car park directly below John Lewis provides 1,500 parking spaces.

Partnership card

At John Lewis we offer our own credit card, issued by John Lewis Financial Services Limited. To find out more about the benefits, please just ask a member of staff or visit our website on partnershipcard.co.uk/JL. Terms and Conditions apply.

John Lewis Insurance

We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit johnlewis.com/insurance

Toilets

Near the lifts on the lower ground and upper ground floors and near The Place to Eat on the second floor.

Catering

The Place to Eat on the second floor can seat 400 and serves freshly prepared hot and cold meals, including vegetarian dishes, a children's menu, home-made cakes and pastries. The Espresso Bar, located at the entrance on the lower ground floor serves speciality teas, coffees, chilled beverages, home-made cakes, pastries and light meals.

Facilities for disabled customers

Shopping in our department stores should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of other services to help our disabled customers enjoy their shop. To find out what's available in John Lewis Southampton please ask a member of staff or go online to johnlewis.com/southampton. You can also call us on 023 8021 6400, or Textphone 18001 + 023 8021 6400 (via Typetalk).

John Lewis

Shopping at John Lewis Southampton

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

Monday	9.00–8.00
Tuesday	9.00–8.00
Wednesday	9.30–8.00
Thursday	9.00–8.00
Friday	9.00–8.00
Saturday	9.00–7.00
Sunday	11.00–5.00

John Lewis
WestQuay
Southampton SO15 1QA
Telephone 023 8021 6400
Fax 023 8021 6391
jl_southampton@johnlewis.co.uk
johnlewis.com

John Lewis department stores SD53308 / 06.15



John Lewis
in store | online | mobile

Welcome to John Lewis Southampton

We are part of the John Lewis Partnership and, like all John Lewis department stores, we have three guiding principles:

- To offer the widest possible choice under one roof
- To combine high quality with keen pricing
- To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

About the John Lewis Partnership

There are John Lewis department stores throughout the UK from Aberdeen to Southampton – our first opened in Oxford Street in 1864. In 1929, the company became a profit-sharing democracy; every permanent member of staff is a Partner, benefiting from the success of the business. The Partnership also includes Waitrose food shops.

The widest possible choice

With around 80 types of television, hundreds of large electrical appliances and thousands of different furnishing fabrics – altogether we stock over 350,000 lines. From gloves to garden furniture, cots to computers, pots and pans to curtain poles, there's always a wide range to choose from, to suit most pockets.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. Our John Lewis home appliances are guaranteed for 3 years, while all other electrical appliances, large or small, are covered for 2 years.

Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. This is accessible from the stairs and lifts situated next to Pictures (lower ground floor), Childrenswear (upper ground floor), Sports (first floor) and by car from the Podium car park (P2).

Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

Department listings

Account enquiries **2**
Babywear **UG**
Bathroom accessories **LG**
Beauty **UG**
Beds and bedroom furniture **1**
Blinds **LG**

Cameras **1**
 Carpets, rugs and flooring **LG**
 Children's fashion **UG**
 Children's shoes **UG**
 China and glass **LG**
 Christmas shop** **LG**
 Clarins Skin Spa **2**
 Clocks **LG**
 Clothescare **LG**
 Computers and telecoms **1**
 Curtains and cushions **LG**

Electrical appliances, large **1**
Electrical appliances, small **LG**
Export and VAT **2**

Fashion accessories **UG**
Fashion fabrics **LG**
Fitted kitchens **1**

Home furnishings LG

Furniture 1

Garden furniture** **LG**
Gardening** **LG**
Gifts **LG**

Haberdashery and crafts **LG**
Handbags **UG**
Hosiery **UG**
Jewellery **UG**

Kitchenware **LG**
Kuoni Travel **2**

Lighting **LG**
 Linens **LG**
 Lingerie **UG**
 Little Waitrose **LG**

Men's fashion 1
Men's shoes 1
Mirrors and pictures **LG**

Nursery furniture and prams **UG**

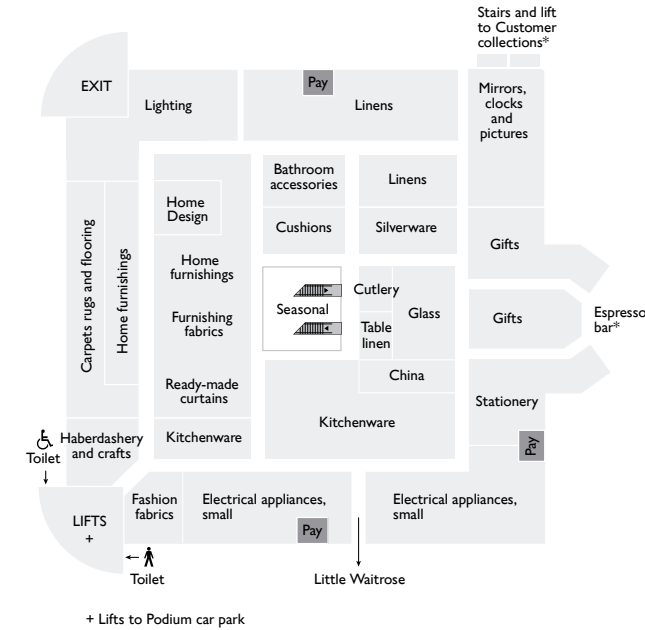
Schoolwear **UG**
Silverware **LG**
Sports **1**
Stationery **LG**
Sunglasses **UG**

Technology 1
Toys and children's books 1
Travel Goods 1

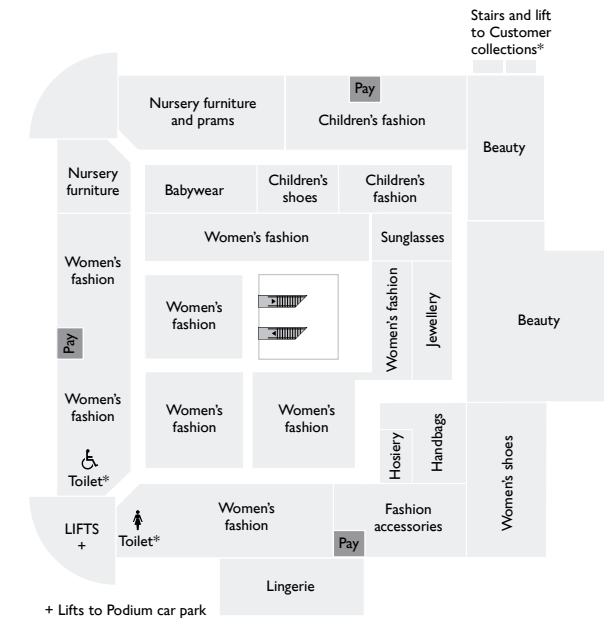
Wallpaper **LG**
Watches **UG**
Women's fashion **UG**
Women's hats **UG**
Women's shoes **UG**

Lower Ground floor LG	Podium car park P
Upper Ground floor UG	*Customer services
First floor 1	**Seasonal
Second floor 2	

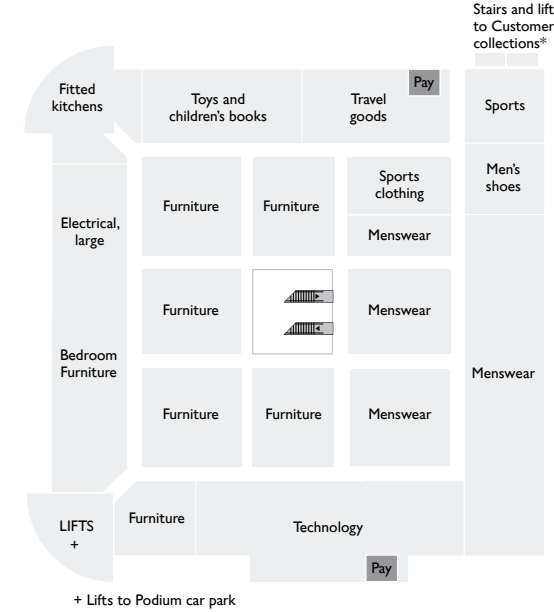
LOWER GROUND FLOOR



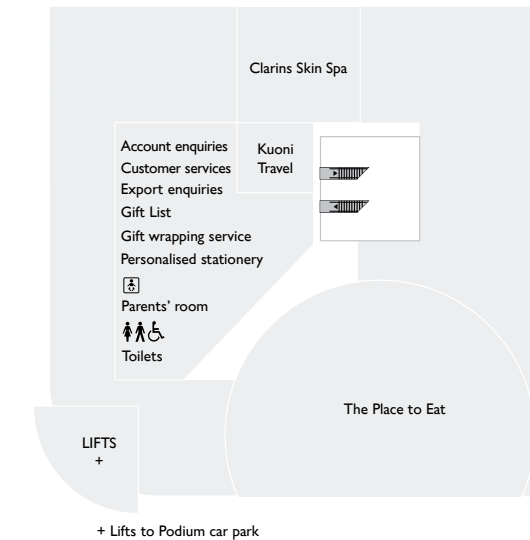
UPPER GROUND FLOOR



FIRST FLOOR



SECOND FLOOR



Services

Customer support

Account enquiries 2
Customer collections P2
Customer services 2
Parent's room 2 ♀
Toilets 1 ♂ LG & 2 ♀ UG & 2
♂ LG, UG & 2

Gift services

Gift List 2
Gift wrapping 2
Personalised stationery 2

Restaurants

Espresso Bar **LG**
The Place to Eat **2**

Experts on Hand

Fashion

Beauty treatments **1**
Lingerie fitting **UG**
Women's fashion advice **UG**

Home design and interiors

Bespoke furnishings
and furniture **1**
Carpets and flooring **LG**
Fitted bedroom furniture **1**
Home design service **LG**
Kitchen design and fit **1**
Lighting installation **LG**

Nursery

Children shoe fitting **UG**
Nursery advice **UG**

Technical support

- Appliance removal and installation **1**
- Computer support and set up **1**
- TV installation and set up **1**